

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

DBA: Virginia Mason Medical Center, 1100 Ninth Ave, Seattle, WA



Summary of Quality Information

S	vm	bol	Key	1
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Footnote Key

- 1. The Measure or Measure Set was not reported.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective	Last Full Survey	Last On-Site
		Date	Date	Survey Date
🛞 Hospital	Accredited	9/4/2021	8/12/2022	8/12/2022

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Other Accredited Programs/Services

- Hospital (Accredited by UHMS Clinical Hyperbaric Facility Level 1)
- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program 2013 Gold Plus Get With The Guidelines - Stroke

		Compared to other Joint Organiz	
		Nationwide	Statewide
Hospital	2021National Patient Safety Goals	\bigotimes	*
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	(10) ²	1
Apr 2020 - Mar 2021	Perinatal Care	(1) ²	2 ²

The Joint Commission only reports measures endorsed by the National Quality Forum.



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Locations of Care

* Primary Location

Locations of Care	Available Services
Virginia Mason Federal Way Outpatient Surgery Center DBA: Virginia Mason Federal Way Outpatient Surgery Center 33501 First Way South Federal Way, WA 98003	Other Clinics/Practices located at this site: Clinics at federal way are not hospital based programs Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient)

• Perform Invasive Procedure (Outpatient)





Locations of Care

* Primary Location

Available Services Locations of Care Virginia Mason Medical Services: Center DBA: Virginia Mason Brachytherapy Neuro/Spine Unit (Inpatient) Medical Center (Imaging/Diagnostic Neurosurgery (Surgical • 1100 Ninth Avenue Services) Services) Seattle, WA 98101 Cardiac Catheterization Lab Non-Sterile Medication Compounding (Inpatient) (Surgical Services) Cardiac Surgery (Surgical Nuclear Medicine (Imaging/Diagnostic Services) Services) Cardiothoracic Surgery Ophthalmology (Surgical (Surgical Services) Services) Orthopedic Surgery (Surgical Cardiovascular Unit (Inpatient) Services) Coronary Care Unit Orthopedic/Spine Unit (Inpatient) (Inpatient) CT Scanner **Outpatient Clinics (Outpatient)** (Imaging/Diagnostic Plastic Surgery (Surgical Services) Services) Dialysis Unit (Inpatient) Positron Emission Tomography Ear/Nose/Throat Surgery (PET) (Imaging/Diagnostic (Surgical Services) Services) EEG/EKG/EMG Lab Post Anesthesia Care Unit (PACU) (Inpatient) (Imaging/Diagnostic Radiation Oncology Services) (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Sleep Laboratory (Sleep GI or Endoscopy Lab Laboratory) (Imaging/Diagnostic Sterile Medication Services) Compounding (Inpatient) Gynecological Surgery Surgical ICU (Intensive Care (Surgical Services) Unit) Gynecology (Inpatient) Surgical Unit (Inpatient) Hazardous Medication Teleradiology Compounding (Inpatient) (Imaging/Diagnostic Services) Hematology/Oncology Unit Thoracic Surgery (Surgical (Inpatient) Services) Inpatient Unit (Inpatient) Transplant Surgery (Surgical • Interventional Radiology Services) Ultrasound (Imaging/Diagnostic Services) (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) • Urology (Surgical Services) • Vascular Surgery (Surgical Magnetic Resonance Imaging (Imaging/Diagnostic Services) Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit)

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2021 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy Reconciling Medication Information	(V) (V)
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process Marking the Procedure Site Performing a Time-Out	<u>ତ</u> ତ

Symbol Key 3

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

	Symbol Key 2
•	This organization achieved

This organization achieved the best possible results
 This organization's performance is above the target range/value.
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		Compared to other Joint Commission		
		Accredited O	rganizations	
Measure Area	Explanation	Nationwide	Statewide	
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	@ ²	№ ²	

				other Joint ed Organiz	ations	
		Ν	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	2 166.00 minutes 377 eligible Patients	49.00	159.00	106.56	216.54

The Joint Commission only reports measures endorsed by the National Quality Forum.

This information can also be viewed at www.hospitalcompare.hhs.gov

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Symbol Key 2 This organization ac possible results This organization's p

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Virginia Mason Medical Center

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National Quality Improvement Goals

This organization achieved the best possible results	Reporting I	Period: April 2020 - March 2021		
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This organization's performance is similar to the target range/value.				to other Joint nission
This organization's performance is below the target range/value.			Accredited (Organizations
Not displayed	Measure Area	Explanation	Nationwide	Statewide
	Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	⊘ ²	№ ²
Footnote Key				

		Cor			oint Commission Janizations				
			lationwide	Ŭ		wide			
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:			
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	600 8	16%	25%	18%	24%			
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	20% of 5 eligible Patients	0%	2%	0%	2%			
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	66% of 83 eligible Patients	71%	50%	82%	71%			
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	2469% of 81 eligible Patients	212%	1780%	682%	1844%			
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	4938% of 81 eligible Patients	1508%	3084%	1629%	2772%			



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National Quality Improvement Goals

Reporting Peri	iod: Apr	il 2020 - March 2021					
					npared to o Commiss edited Org		
Measure Area		Explanation		Nationwi	de	Statewide	e
Perinatal Care		egory of evidenced based measures as nothers and newborns.	ssesses the				
			Cor	npared to c Accredite	other Joint ed Organiz		n
			N	lationwide		State	wide
Measure		Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Avera Rate
Unexpected Complication Term Newborns per 100 livebirths - Severe Rate		The severe rate equals the number of patients with severe complications.	2469% of 81 eligible Patients	501%	1303%	535%	928



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