



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

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| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|-------------------------------------|----------------|-----------------------|--------------------------|
|  Hospital | Preliminary Denial of Accreditation | 9/6/2022 | 9/2/2022 | 10/18/2022 |

The following standard(s) were found to be out of compliance:

- A pharmacist reviews the appropriateness of all medication orders for medications to be dispensed in the hospital.
- A time-out is performed before the procedure.
- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat.
- Hospital leaders allocate needed resources for the infection prevention and control program.
- Policies and procedures for waived tests are established, current, approved, and readily available.
- Reduce the risk for suicide. Note: EPs 2–7 apply to patients in psychiatric hospitals or patients being evaluated or treated for behavioral health conditions as their primary reason for care. In addition, EPs 3–7 apply to all patients who express suicidal ideation during the course of care.
- Report critical results of tests and diagnostic procedures on a timely basis.
- The governing body is ultimately accountable for the safety and quality of care, treatment, and services.
- The hospital assesses and manages the patient's pain and minimizes the risks associated with treatment.
- The hospital assesses and reassesses the patient and the patient's condition according to defined time frames.
- The hospital defines and verifies staff qualifications.
- The hospital establishes and maintains a safe, functional environment. Note: The environment is constructed, arranged, and maintained to foster patient safety, provide facilities for diagnosis and treatment, and provide for special services appropriate to the needs of the community.
- The hospital has an infection prevention and control plan.
- The hospital has an organizationwide, integrated patient safety program within its performance improvement activities.
- The hospital honors the patient's right to give or withhold informed consent.
- The hospital identifies the individual(s) responsible for the infection prevention and control program.
- The hospital implements its infection prevention and control plan.
- The hospital initiates restraint or seclusion based on an individual order.
- The hospital inspects, tests, and maintains medical equipment.
- The hospital inspects, tests, and maintains utility systems. Note: At times, maintenance is performed by an external service. In these cases, hospitals are not required to possess maintenance documentation but must have access to such documentation during survey and as needed.
- The hospital maintains fire safety equipment and fire safety building features. Note: This standard does not require hospitals to have the types of fire safety equipment and building features described below. However, if these types of equipment or features exist within the building, then the following maintenance, testing, and inspection requirements apply.
- The hospital maintains the integrity of the means of egress.
- The hospital makes food and nutrition products available to its patients.
- The hospital manages medical equipment risks.



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- The hospital manages risks associated with its utility systems.
- The hospital manages risks related to hazardous materials and waste.
- The hospital manages safety and security risks.
- The hospital performs quality control checks for waived testing on each procedure. Note: Internal quality controls may include electronic, liquid, or control zone. External quality controls may include electronic or liquid.
- The hospital provides and maintains building features to protect individuals from the hazards of fire and smoke.
- The hospital provides and maintains fire alarm systems.
- The hospital provides and maintains systems for extinguishing fires.
- The hospital provides care, treatment, and services as ordered or prescribed, and in accordance with law and regulation.
- The hospital provides care, treatment, services, and an environment that pose no risk of an "Immediate Threat to Health or Safety."
- The hospital provides the patient with care before initiating operative or other high-risk procedures, including those that require the administration of moderate or deep sedation or anesthesia.
- The hospital reduces the risk of infections associated with medical equipment, devices, and supplies.
- The hospital safely administers medications.
- The hospital safely manages emergency medications.
- The hospital safely stores medications.
- Those who work in the hospital are focused on improving safety and quality.

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|---------------------------------|------------------------|----------------|-----------------------|--------------------------|
| Primary Stroke Center | Certification | 4/12/2022 | 4/11/2022 | 4/11/2022 |

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2012 Top Performer on Key Quality Measures®
- 2013 Silver Plus Get With The Guidelines - Stroke



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| | | Compared to other Joint Commission Accredited Organizations | |
|---------------------|--|---|--------------|
| | | Nationwide | Statewide |
| Hospital | 2022 National Patient Safety Goals | | * |
| | National Quality Improvement Goals: | | |
| Reporting Period: | Emergency Department | ² | ² |
| Apr 2020 - Mar 2021 | Perinatal Care | ² | ² |



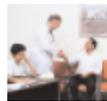
The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| <p>Cancer Center at St. Michael Medical Center 1900 NW Myhre Rd Silverdale, WA 98383</p> | <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> Hematology and Oncology (formerly Harrison HealthPartners He Infusion Oncology (formerly Harrison Infusion/Oncology) Radiation Oncology at St. Michael Medical Center <p>Services:</p> <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| <p>Harlow Medical Building DBA: St. Michael Medical center 1780 NW Myhre Rd, Harlow Building Silverdale, WA 98383</p> | <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> Anticoagulation Clinic at St. Michael Medical Center Harrison Outpatient Pediatric Rehabilitation Harrison Outpatient Rehabilitation - Silverdale St. Michael Imaging Center - Silverdale <p>Services:</p> <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| <p>Harrison Belfair Urgent Care 21 NE Romance Hill Rd Belfair, WA 98528</p> | <p>Services:</p> <ul style="list-style-type: none"> Urgent Care (Outpatient) |
| <p>Harrison Imaging Center DBA: St. Michael Imaging Center - Bremerton 2700 Clare Avenue Bremerton, WA 98310</p> | <p>Services:</p> <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| <p>Harrison Imaging Center - Poulsbo DBA: St. Michael Imaging Center - Poulsbo 22180 Olympic College Way NW Suite 101 Poulsbo, WA 98370</p> | <p>Services:</p> <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| <p>Harrison Medical Center DBA: St. Michael Medical Center 2520 Cherry Avenue Bremerton, WA 98310</p> | <p>Services:</p> <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Medical /Surgical Unit (Inpatient) Outpatient Clinics (Outpatient) Sleep Laboratory (Sleep Laboratory) Ultrasound (Imaging/Diagnostic Services) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| <p>Harrison Medical Center - Silverdale * DBA: St. Michael Medical Center 1800 NW Myhre Road Silverdale, WA 98383</p> | <p>Joint Commission Advanced Certification Programs:</p> <ul style="list-style-type: none"> Primary Stroke Center <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> St. Michael Cardiopulmonary Rehabilitation Center St. Michael Sleep Disorders Clinic <p>Services:</p> <ul style="list-style-type: none"> Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |
| <p>Harrison Sleep Medicine DBA: St. Michael Sleep Disorders Center 19917 7th Avenue Suite 210 Poulsbo, WA 98370</p> | <p>Services:</p> <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |



Locations of Care

*** Primary Location**

| Locations of Care | Available Services |
|--|--|
| <p>Harrison Wound, Hyperbaric, & Infusion DBA: Wound Care & Hyperbaric Medicine at St. Michael 742 Lebo Blvd. Suite A Bremerton, WA 98310</p> | <p>Services:</p> <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Outpatient Clinics (Outpatient) |
| <p>South Kitsap Medical Building 450 South Kitsap Blvd Port Orchard, WA 98366</p> | <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> • Harrison Port Orchard Urgent Care • Harrison Rehabilitation - Port Orchard • St. Michael Imaging Center - Port Orchard <p>Services:</p> <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |



2022 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------------|---|--|--|
| Emergency Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. |  ² |  ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Nationwide | | Statewide | |
|--|---|--|-------------------------|------------------|-------------------------|------------------|
| | | | Top 10% Scored at Most: | Weighted Median: | Top 10% Scored at Most: | Weighted Median: |
| Admit Decision Time to ED Departure Time for Admitted Patients | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. |  ² <small>422.00 minutes 438 eligible Patients</small> | 49.00 | 159.00 | 106.56 | 216.54 |



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|--|------------|-----------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | 2 | 2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|---|---|---|-------------------------------------|---------------|------------------------------------|---------------|
| | | Hospital Results | Nationwide Top 10% Scored at Least: | Average Rate: | Statewide Top 10% Scored at Least: | Average Rate: |
| Cesarean Birth | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section. | | 16% | 25% | 18% | 24% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 3% of 69 eligible Patients | 0% | 2% | 0% | 2% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 66% of 283 eligible Patients | 71% | 50% | 82% | 71% |
| Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate | The moderate rate equals the number of patients with moderate complications. | 2018% of 1189 eligible Patients | 212% | 1780% | 682% | 1844% |
| Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate | This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother. | 3280% of 1189 eligible Patients | 1508% | 3084% | 1629% | 2772% |

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Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|---|--|--|--------------------------|---------------|--------------------------|---------------|
| | | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate | The severe rate equals the number of patients with severe complications. |  1261% of 1189 eligible Patients | 501% | 1303% | 535% | 928% |



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