



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key 1

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
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11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Hospital	Accredited	6/8/2019	6/7/2019	7/19/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
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Primary Stroke Center	Certification	12/9/2020	12/8/2020	12/8/2020
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Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
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Spine Surgery	Certification	5/27/2021	4/9/2021	4/9/2021
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Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2012 Top Performer on Key Quality Measures®

2013 Silver Plus Get With The Guidelines - Stroke

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	2019 National Patient Safety Goals		*
	National Quality Improvement Goals:		
Reporting Period: Jan 2020 - Dec 2020	Emergency Department	²	²
	Perinatal Care	²	²



The Joint Commission only reports measures endorsed by the National Quality Forum.



Harrison Medical Center

DBA: St. Michael Medical Center,
1800 NW Myhre Road, Silverdale, WA

Org ID: 9576



Locations of Care

* Primary Location

Locations of Care	Available Services
Cancer Center at St. Michael Medical Center 1900 NW Myhre Rd Silverdale, WA 98383	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Hematology and Oncology (formerly Harrison HealthPartners Hematology and Oncology) Infusion Oncology (formerly Harrison Infusion/Oncology) Radiation Oncology at St. Michael Medical Center Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Hazardous Medication Compounding (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Harlow Medical Building DBA: St. Michael Medical Center Anticoagulation Services 1780 NW Myhre Rd, Harlow Building Silverdale, WA 98383	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Harrison Belfair Urgent Care 21 NE Romance Hill Rd Belfair, WA 98528	Services: <ul style="list-style-type: none"> Urgent Care (Outpatient)
Harrison Imaging Center DBA: St. Michael Imaging Center - Bremerton 2700 Clare Avenue Bremerton, WA 98310	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Harrison Imaging Center - Poulsbo DBA: St. Michael Imaging Center - Poulsbo 22180 Olympic College Way NW Suite 101 Poulsbo, WA 98370	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Harrison Medical Center DBA: St. Michael Medical Center 2520 Cherry Avenue Bremerton, WA 98310	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Medical /Surgical Unit (Inpatient) Outpatient Clinics (Outpatient) Sleep Laboratory (Sleep Laboratory) Ultrasound (Imaging/Diagnostic Services)



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Locations of Care

* Primary Location

Locations of Care	Available Services
Harrison Medical Center - Silverdale * DBA: St. Michael Medical Center 1800 NW Myhre Road Silverdale, WA 98383	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Primary Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Spine Surgery Services: <ul style="list-style-type: none"> Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)
Harrison Medical Center- YMCA Rehabilitation Clinic DBA: Harrison Health and Wellness Center - Haselwood YMCA 3909 NW Randall Way Silverdale Suite 201 Silverdale, WA 98383	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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Locations of Care




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Locations of Care	Available Services
Harrison Sleep Medicine DBA: St. Michael Sleep Disorders Center 19917 7th Avenue Suite 210 Poulsbo, WA 98370	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
Harrison Wound, Hyperbaric, & Infusion DBA: Wound Care & Hyperbaric Medicine at St. Michael 742 Lebo Blvd. Suite A Bremerton, WA 98310	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Outpatient Clinics (Outpatient)
South Kitsap Medical Building DBA: St. Michael Imaging Center - Port Orchard 450 South Kitsap Blvd Port Orchard, WA 98366	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



2019 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: January 2020 - December 2020

Symbol Key 2

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Compared to other Joint
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	2	2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	2 454.00 minutes 263 eligible Patients	54.00	151.00	110.90	194.08



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National Quality Improvement Goals

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Compared to other Joint
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission
Accredited Organizations

Measure	Explanation					
		Nationwide		Statewide		
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.		16%	25%	17%	24%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	8 4% of 45 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	8 64% of 191 eligible Patients	71%	51%	83%	67%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	8 1575% of 825 eligible Patients	200%	1800%	500%	1800%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	8 2545% of 825 eligible Patients	1500%	3100%	1300%	2800%



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National Quality Improvement Goals

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Compared to other Joint Commission
Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 8 969% of 825 eligible Patients	500%	1300%	400%	1000%



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