

# Accreditation Quality Report











Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission



## **Summary of Quality Information**

### Symbol Key

0	This organization achieved the best possible results.
•	This organization's performance is above the target range/value.
Ø	This organization's performance is similar to the target range/value.
Θ	This organization's performance is below the target range/value.
••	This Measure is not applicable for this organization.
•••	Not displayed

### Footnote Key

- 1. The Measure or Measure Set was not reported.
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- The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
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- 11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🮯 Hospital	Accredited	6/8/2019	6/7/2019	7/19/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

<b>Advanced Certification</b>	<b>Certification Decision</b>	Effective	Last Full Review	w Last On-Site
Programs		Date	Date	<b>Review Date</b>
Primary Stroke Center	Certification	8/9/2018	8/8/2018	8/8/2018

## **Other Accredited Programs/Services**

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### **Special Quality Awards**

2012 Top Performer on Key Quality Measures® 2013 Silver Plus Get With The Guidelines - Stroke

		Compared to other Joint Commission Accredited Organizations		
		Nationwide	Statewide	
Hospital	2019National Patient Safety Goals	${}^{\oslash}$	*	
	National Quality Improvement Goals:			
Reporting Period:	Emergency Department	(m) <sup>2</sup>		
Jan 2018 - Dec 2018	Immunization	(m) <sup>2</sup>		
	Perinatal Care	2 <sup>2</sup>		

The Joint Commission only reports measures endorsed by the National Quality Forum.



## **Locations of Care**

* Primary Location	
Locations of Care	Available Services
Diabetes and Nutrition Center Bremerton DBA: Diabetes and Nutrition Center Bremerton 2601 Cherry Avenue Suite 115 Bremerton, WA 98310	Other Clinics/Practices located at this site: <ul> <li>Endocrinology &amp; Cardiopulmonary Rehab</li> </ul> <li>Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul> </li>
Harrison - Silverdale 1800 NW Myhre Road Silverdale, WA 98383	Services:• Ear/Nose/Throat Surgery (Surgical Services)• Gynecological Surgery (Surgical Services)• Gynecology (Inpatient)• Inpatient Unit (Inpatient)• Labor & Delivery (Inpatient)• Medical /Surgical Unit (Inpatient)• Non-Sterile Medication Compounding (Inpatient)• Non-Sterile Medication Compounding (Inpatient)• Non-Sterile Medication Compounding (Inpatient)• Urology (Surgical Services)
Harrison Anticoagulation Clinic 2512 Wheaton Way Bremerton, WA 98310	Services: • Outpatient Clinics (Outpatient)
Harrison Belfair Urgent Care 21 NE Romance Hill Rd Belfair, WA 98528	Services: • Urgent Care (Outpatient)
Harrison Imaging - Bremerton MRI 2530 Cherry Avenue Bremerton, WA 98310	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
Harrison Imaging - Port Orchard 450 South Kitsap Blvd Suite 110 Port Orchard, WA 98366	Services: • Outpatient Clinics (Outpatient)
Harrison Imaging - Silverdale 1780 NW Mhyre Road Suite 1220 Silverdale, WA 98383	Services: • Outpatient Clinics (Outpatient)
Harrison Imaging Center- Poulsbo 22180 Olympic College Way NW Suite 101 Poulsbo, WA 98370	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>



## **Locations of Care**

#### \* Primary Location Available Services Locations of Care **Harrison Infusion Center** - Poulsbo Services: 19500 10th Avenue Suite Administration of Blood Product (Outpatient) 100 Administration of High Risk Medications (Outpatient) Poulsbo, WA 98370 Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient) Harrison Infusion Clinic 742 Lebo Blvd Suite A Services: Bremerton, WA 98310 • Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) • Single Specialty Practitioner (Outpatient) Harrison Medical Joint Commission Advanced Certification Programs: Center Primary Stroke Center 2520 Cherry Avenue Bremerton, WA 98310 Services: Cardiac Catheterization Lab Non-Sterile Medication (Surgical Services) Compounding (Inpatient) Cardiac Surgery (Surgical Nuclear Medicine (Imaging/Diagnostic Services) Services) Cardiothoracic Surgery Ophthalmology (Surgical (Surgical Services) Services) • Orthopedic Surgery (Surgical Cardiovascular Unit Services) (Inpatient) Coronary Care Unit Orthopedic/Spine Unit (Inpatient) (Inpatient) CT Scanner Outpatient Clinics (Outpatient) (Imaging/Diagnostic Pediatric Unit (Inpatient) • Post Anesthesia Care Unit Services) • Dialysis Unit (Inpatient) (PACU) (Inpatient) Radiation Oncology • Ear/Nose/Throat Surgery • (Imaging/Diagnostic Services) (Surgical Services) EEG/EKG/EMG Lab Sleep Laboratory (Sleep (Imaging/Diagnostic Laboratory) Services) Sterile Medication Compounding (Inpatient) Gynecological Surgery Surgical ICU (Intensive Care (Surgical Services) • Hematology/Oncology Unit Unit) Surgical Unit (Inpatient) (Inpatient) • Inpatient Unit (Inpatient) Ultrasound • Interventional Radiology (Imaging/Diagnostic Services) (Imaging/Diagnostic Urology (Surgical Services) Services) Vascular Surgery (Surgical • Magnetic Resonance Services) Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit)



## **Locations of Care**

Locations of Care	Available Services
Harrison Medical Center- Cardiac Rehabilitation 2601 Cherry Ave Suite111 Bremerton, WA 98310	Services: • Outpatient Clinics (Outpatient)
Harrison Medical Center- YMCA Rehabilitation Clinic 3909 NW Randall Way Silverdale Suite 201 Silverdale, WA 98383	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
Harrison Sleep Medicine 199177 7th Avenue Suite 210 Poulsbo, WA 98370	Services: • Single Specialty Practitioner (Outpatient)
Harrison Wound Care & Hyperbaric Medicine 742 Lebo Blvd. Bremerton Bremerton, WA 98310	Services: • Administration of Blood Product (Outpatient) • Outpatient Clinics (Outpatient)
Medical Imaging - Bremerton 2700 Clare Avenue Bremerton, WA 98310	Services: • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Port Orchard Campus- Urgent Care 450 South Kitsap Boulevard Port Orchard, WA 98366	Services: • Urgent Care (Outpatient)



## **2019 National Patient Safety Goals**

## Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigcirc$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigotimes$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Infections that are difficult to treat	$\bigcirc$
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ତ
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

## Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



## **National Quality Improvement Goals**

Reporting Period: January 2018 - December 2018

### Symbol Key

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	Compared to other Joint Commission Accredited Organizations	
Explanation	Nationwide	Statewide
This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<b>∞</b> <sup>2</sup>	<b>O</b> <sup>2</sup>
	This category of evidence based measures assesses the time patients remain in the hospital Emergency	Comment       Accredited C         Accredited C       Accredited C         This category of evidence based measures assesses the time patients remain in the hospital Emergency       Image: Comment of the time of time of the time of time

		Compared to other Joint Commission Accredited Organizations			'n	
		Ν	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	2 132.00 minutes 604 eligible Patients	56.00	137.00	65.96	146.66
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	2 314.00 minutes 606 eligible Patients	207.00	321.00	247.53	331.97

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This information can also be viewed at www.hospitalcompare.hhs.gov -- Null value or data not displayed.



## **National Quality Improvement Goals**

## Reporting Period: January 2018 - December 2018

			o other Joint nission
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	<b>⊘</b> <sup>2</sup>	<b>™</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations			'n	
		Ν	lationwide		Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	0	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	93% of 487 eligible Patients	100%	94%	100%	93%

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2520 Cherry Avenue, Bremerton, WA



## **National Quality Improvement Goals**

## Reporting Period: January 2018 - December 2018

			o other Joint hission
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>2</b>	<b>0</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				
		Nationwide			Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 8 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	1% of 135 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	74% of 404 eligible Patients	73%	52%	89%	74%



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