# Accreditation Quality Report





Version: 8 Date: 12/22/2023 working to improve that care.

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# **Summary of Quality Information**

	Symbol Key
Ø	The organization has met the National Patient Safety Goal.
Θ	The organization has not met the National Patient Safety Goal.
•	The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	<b>Accreditation Decision</b>	Effective Date	Last Full Survey Date	y Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	3/23/2021	10/30/2023	10/30/2023
Home Care	Accredited	11/4/2023	10/30/2023	10/30/2023
Hospital	Accreditation with Follow-up Survey	11/4/2023	11/3/2023	12/14/2023

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

		Compared to other Joint Commission Accredited Organizations  Nationwide Statewide		
Behavioral Health Care and Human Services	2021National Patient Safety Goals	Ø	<b>*</b>	
Home Care	2023National Patient Safety Goals	Ø	(NA *	
Hospital	2023National Patient Safety Goals	Ø	N/A *	

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







### **Locations of Care**

#### \* Primary Location

Locations of Care

Children's Colorado Health Pavilion DBA: Health Pavilion 860 Potomac Aurora, CO 80011

#### Available Services

#### **Services:**

- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Family Support (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







#### **Locations of Care**

#### \* Primary Location

Locations of Care

Children's Hospital Colorado \* 13123 East 16th Avenue Aurora, CO 80045

#### Available Services

#### **Services:**

- Allergen Extract (Inpatient)
- Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial Hospitalization -Child/Youth)
- Blood Glucose Monitors (non-mail order)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- (Surgical Services)Cardiovascular Unit
- (Inpatient)CT Scanner(Imaging/Diagnostic Services)
- Developmental Disabilities -Programs / Services (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization -Child/Youth)
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Family Support (Non 24 Hour Care)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)

- · Nebulizers Equipment
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)
- Respiratory Equipment
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

5

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# **Locations of Care**

Locations of Care	Available Services	
	<ul> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> </ul>	
Children's Hospital Colorado - North Campus, 469 West State Highway 7 Broomfield, CO 80023	Services:  Allergen Extract (Inpatient) Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Family Support (Non 24 Hour Care) Gastroenterology (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Non-Sterile Medication Compounding (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Pediatric Unit (Inpatient) Peer Support (Non 24 Hour Care) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Urology (Surgical Services)	
Children's Hospital Colorado Orthopedic Care, Centennial 9094 East Mineral Circle #110 Centennial, CO 80112	Other Clinics/Practices located at this site:  • Children's Hospital Colorado Orthopedic Care, Centennial  Services:  • Outpatient Clinics (Outpatient)	
Children's Hospital Colorado Outpatient Specialty Care 9399 Crown Crest Blvd, Suite 300 Parker, CO 80138	Other Clinics/Practices located at this site:  • Children's Hospital Colorado Outpatient Speciality Care, Par  Services:  • Outpatient Clinics (Outpatient)  • Perform Invasive Procedure (Outpatient)	
Children's Hospital Colorado Therapy Care, Broomfield 8401 Arista Place Broomfield, CO 80021	Services:  • Outpatient Clinics (Outpatient)	

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# **Locations of Care**

* Primary Location			
Locations of Care	Available Services		
Children's Hospital Colorado Therapy Care, Highlands Ranch 9139 South Ridgeline Road Suite 100 Hghlnds Ranch, CO 80129	Services:  • Behavioral Health (Non 24 Hour Care - Child/Youth)  • Family Support (Non 24 Hour Care)  • Outpatient Clinics (Outpatient)		
Children's Hospital Colorado Urgent and Outpatient Specialty 3455 Lutheran Parkway, Suite 230 Wheat Ridge, CO 80033	Other Clinics/Practices located at this site:  • Children's Hospital Colorado, Urgent and Outpatient Specialt  Services:  • Administration of High Risk Medications (Outpatient)  • Outpatient Clinics (Outpatient)  • Perform Invasive Procedure (Outpatient)		
Children's Hospital Colorado Urgent Care Uptown Denver 1830 Franklin Street Denver, CO 80218	Other Clinics/Practices located at this site:  • Children's Hospital Colorado Outpatient Sepcialty Care Uptow  Services:  • Administration of High Risk Medications (Outpatient)  • Outpatient Clinics (Outpatient)  • Perform Invasive Procedure (Outpatient)		
Children's Hospital Colorado South Campus 1811 Plaza Drive Highlands Ranch, CO 80129	Services:  Allergen Extract (Inpatient) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Non-Sterile Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services)  Ophthalmology (Surgical Services)  Outpatient Clinics (Outpatient) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services)		

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# **2021 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### **Behavioral Health Care and Human Services**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# **2023 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

DBA: Children's Hospital Colorado, 13123 East 16th Avenue, Aurora, CO

Org ID: 9375







# 2023 National Patient Safety Goals

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\odot$
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	Ø