



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.

 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
|  Behavioral Health Care and Human Services | Accredited | 9/12/2017 | 9/11/2017 | 9/11/2017 |
|  Hospital | Accredited | 9/16/2017 | 9/15/2017 | 10/30/2017 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Special Quality Awards

2011 Hospital Magnet Award

| | | Compared to other Joint Commission Accredited Organizations | |
|---|-----------------------------------|---|---|
| | | Nationwide | Statewide |
| Behavioral Health Care and Human Services | 2017National Patient Safety Goals |  |  * |
| Hospital | 2017National Patient Safety Goals |  |  * |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| Children's Colorado Health Pavilion DBA: Health Pavilion 860 Potomac Aurora, CO 80011 | Services: <ul style="list-style-type: none">• Administration of High Risk Medications (Outpatient)• Anesthesia (Outpatient)• Behavioral Health (Non 24 Hour Care - Child/Youth)• Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth)• Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Non 24 Hour Care - Child/Youth)• Family Support (Non 24 Hour Care)• Outpatient Clinics (Outpatient)• Perform Invasive Procedure (Outpatient) |
| Children's Colorado Village Pavilion 13100 E. Colfax Aurora, CO 80045 | Services: <ul style="list-style-type: none">• Behavioral Health (Day Programs - Child/Youth) (Partial - Child/Youth)• Eating Disorders/Child/Youth (Day Programs - Child/Youth) (Partial - Child/Youth)• Family Support (Non 24 Hour Care) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Children's Hospital Colorado * 13123 East 16th Avenue Aurora, CO 80045 | Services: <ul style="list-style-type: none"> • Allergen Extract (Inpatient) • Behavioral Health (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Cardiovascular Unit (Inpatient) • Chemical Dependency (Non 24 Hour Care - Child/Youth) (Non-detox - Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Developmental Disabilities - Programs / Services (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth) • Ear/Nose/Throat Surgery (Surgical Services) • Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Non 24 Hour Care - Child/Youth) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Family Support (Non 24 Hour Care) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Transplant Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| Children's Hospital Colorado - North Campus, 469 West State Highway 7 Broomfield, CO 80023 | Services: <ul style="list-style-type: none"> • Allergen Extract (Inpatient) • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Developmental Disabilities - Programs / Services (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth) • Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Family Support (Non 24 Hour Care) • Hazardous Medication Compounding (Inpatient) • Inpatient Unit (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Non-Sterile Medication Compounding (Inpatient) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Peer Support (Non 24 Hour Care) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Ultrasound (Imaging/Diagnostic Services) |
| Children's Hospital Colorado at Parker Adventist Hospital 9395 Crown Crest Blvd. Parker, CO 80138 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Children's Hospital Colorado at Parker Adventist Hospital, E Services: <ul style="list-style-type: none"> • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Inpatient Unit (Inpatient) • Pediatric Unit (Inpatient) |
| Children's Hospital Colorado Orthopedic Care, Centennial 9094 East Mineral Circle #110 Centennial, CO 80112 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Children's Hospital Colorado Orthopedic Care, Centennial Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |
| Children's Hospital Colorado Outpatient Specialty Care 9399 Crown Crest Blvd, Suite 300 Parker, CO 80138 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Children's Hospital Colorado Outpatient Specialty Care, Par Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Children's Hospital Colorado Therapy Care, Broomfield 8401 Arista Place Broomfield, CO 80021 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth) Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care) Outpatient Clinics (Outpatient) |
| Children's Hospital Colorado Therapy Care, Highlands Ranch 9139 South Ridgeline Road Suite 100 Hghlnds Ranch, CO 80129 | Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Child/Youth) Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth) Eating Disorders/Child/Youth (Outpatient - Child/Youth) (Non 24 Hour Care - Child/Youth) Family Support (Non 24 Hour Care) Outpatient Clinics (Outpatient) |
| Children's Hospital Colorado Urgent and Outpatient Specialty 3455 Lutheran Parkway, Suite 230 Wheat Ridge, CO 80033 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Children's Hospital Colorado, Urgent and Outpatient Specialty Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Children's Hospital Colorado Urgent Care Uptown Denver 1830 Franklin Street Denver, CO 80218 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Children's Hospital Colorado Outpatient Specialty Care Uptown Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |



Locations of Care




* Primary Location

| Locations of Care | Available Services | |
|---|--|--|
| Children's Hospital Colorado South Campus 1811 Plaza Drive Highlands Ranch, CO 80129 | Services: <ul style="list-style-type: none">• Allergen Extract (Inpatient)• CT Scanner (Imaging/Diagnostic Services)• Ear/Nose/Throat Surgery (Surgical Services)• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)• Gastroenterology (Surgical Services)• GI or Endoscopy Lab (Imaging/Diagnostic Services)• Hazardous Medication Compounding (Inpatient)• Inpatient Unit (Inpatient)• Magnetic Resonance Imaging (Imaging/Diagnostic Services)• Non-Sterile Medication Compounding (Inpatient)• Ophthalmology (Surgical Services)• Orthopedic Surgery (Surgical Services)• Outpatient Clinics (Outpatient)• Pediatric Unit (Inpatient)• Plastic Surgery (Surgical Services)• Post Anesthesia Care Unit (PACU) (Inpatient)• Sleep Laboratory (Sleep Laboratory)• Sterile Medication Compounding (Inpatient)• Ultrasound (Imaging/Diagnostic Services)• Urology (Surgical Services) | |







2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |



2017 National Patient Safety Goals

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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |