



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission





## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."





| Accreditation Programs   | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Behavioral Health Care | Accredited             | 10/21/2014     | 9/11/2017             | 9/11/2017                |
|  Hospital               | Accredited             | 10/25/2014     | 9/15/2017             | 9/15/2017                |

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

### Special Quality Awards

2011 Hospital Magnet Award

|                        |   | Compared to other Joint Commission Accredited Organizations                           |   |
|------------------------|---|---|---|
|                        |   | Nationwide  | Statewide   |
| Behavioral Health Care | <b>2014 National Patient Safety Goals</b> |  |  * |
| Hospital               | <b>2014 National Patient Safety Goals</b> |  |  * |



## Locations of Care

### \* Primary Location

| Locations of Care   | Available Services   |
|---|--|
| <b>Children's Hospital Colorado *</b><br>13123 East 16th Avenue<br>Aurora, CO 80045 | <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial - Child/Youth)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Developmental Disabilities - Programs / Services (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>Eating Disorders/Child/Youth (Inpatient - Child/Youth) (Outpatient - Child/Youth) (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial - Child/Youth)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul> |



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|---|---|
|   | <ul style="list-style-type: none"> <li>Medical /Surgical Unit (Inpatient)</li> </ul>  |
| <b>Children's Hospital Colorado at Parker Adventist Hospital</b><br>9395 Crown Crest Blvd.<br>Parker, CO 80138                      | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado at Parker Adventist Hospital, E</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Inpatient Unit (Inpatient)</li> <li>Pediatric Unit (Inpatient)</li> </ul>  |
| <b>Children's Hospital Colorado Clinics at Fitzsimons Village</b><br>13100 East Colfax Avenue, Suite 300<br>Aurora, CO 80011        | <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Children's Hospital Colorado OP Specialty Care at Briargate</b><br>4125 Briargate Parkway<br>Colorado Springs, CO 80903          | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado Urgent Care at Briargate</li> <li>Children's Hospital Colorado Outpatient Specialty Care at Br</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul> |
| <b>Children's Hospital Colorado Orthopedic Care, Centennial</b><br>9094 East Mineral Circle #110<br>Centennial, CO 80112            | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado Orthopedic Care, Centennial</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>  |
| <b>Children's Hospital Colorado Outpatient Specialty Care</b><br>9399 Crown Crest Blvd, Suite 300<br>Parker, CO 80138               | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado Outpatient Specialty Care, Par</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Children's Hospital Colorado Therapy Care, Broomfield</b><br>8401 Arista Place<br>Broomfield, CO 80021                           | <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>   |
| <b>Children's Hospital Colorado Therapy Care, Highlands Ranch</b><br>9139 South Ridgeline Road Suite 100<br>Hghlnds Ranch, CO 80129 | <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>   |



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### \* Primary Location

| Locations of Care   | Available Services   |
|---|--|
| <b>Children's Hospital Colorado Therapy Care, Parker</b><br>19284 Cottonwood Drive<br>Parker, CO 80138                                | <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>   |
| <b>Children's Hospital Colorado Therapy Care, Printers Park</b><br>175 South Union Boulevard, Suite 255<br>Colorado Springs, CO 80910 | <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>   |
| <b>Children's Hospital Colorado Therapy Care, Pueblo</b><br>704 Fortino Boulevard, Suite A<br>Pueblo, CO 81008                        | <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>   |
| <b>Children's Hospital Colorado Urgent and Outpatient Specialty</b><br>3455 Lutheran Parkway, Suite 230<br>Wheat Ridge, CO 80033      | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado, Urgent and Outpatient Specialty</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Urgent Care (Outpatient)</li> </ul>  |
| <b>Children's Hospital Colorado Urgent Care Uptown Denver</b><br>1830 Franklin Street<br>Denver, CO 80218                             | <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Hospital Colorado Outpatient Specialty Care Uptown</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Inpatient Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul> |
| <b>Children's Hospital Colorado, KidStreet</b><br>3615 Martin Luther King Blvd<br>Denver, CO 80205                                    | <b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>  |
| <b>Children's Hospital Colorado, North Campus, Broomfield</b><br>469 West State Highway 7<br>Broomfield, CO 80023                     | <b>Services:</b> <ul style="list-style-type: none"> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Inpatient Unit (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul>     |



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|---|---|
| <b>Children's Hospital Colorado South Campus</b><br>1811 Plaza Drive<br>Highlands Ranch,<br>CO 80129    | <b>Services:</b> <ul style="list-style-type: none"> <li>• CT Scanner (Imaging/Diagnostic Services)</li> <li>• Ear/Nose/Throat Surgery (Surgical Services)</li> <li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>• Gastroenterology (Surgical Services)</li> <li>• GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>• Inpatient Unit (Inpatient)</li> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Ophthalmology (Surgical Services)</li> <li>• Orthopedic Surgery (Surgical Services)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Pediatric Unit (Inpatient)</li> <li>• Plastic Surgery (Surgical Services)</li> <li>• Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>• Sleep Laboratory (Sleep Laboratory)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> </ul> |
| <b>Dental Center &amp; Healthy Smiles Clinic</b><br>1575 Wheeling Street<br>Aurora, CO 80045            | <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>  |
| <b>Hemophilia and Thrombosis Center</b><br>13199 East Montview Boulevard, Suite 100<br>Aurora, CO 80045 | <b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of Blood Product (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>  |









## 2014 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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### Behavioral Health Care

| Safety Goals  | Organizations Should                        | Implemented   |
|---|---|---|
| Improve the accuracy of the identification of individuals served.                                 | Use of Two Identifiers                      |  |
| Improve the safety of using medications.  | Reconciling Medication Information          |  |
| Reduce the risk of health care-associated infections.   | Meeting Hand Hygiene Guidelines             |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."





## 2014 National Patient Safety Goals

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### Hospital

| Safety Goals   | Organizations Should                                       | Implemented   |
|--|--|---|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                             |    |
|  | Eliminating Transfusion Errors                             |    |
| Improve the effectiveness of communication among caregivers.                 | Timely Reporting of Critical Tests and Critical Results    |    |
| Improve the safety of using medications.                                     | Labeling Medications                                       |    |
|  | Reducing Harm from Anticoagulation Therapy                 |    |
|  | Reconciling Medication Information                         |    |
| Use Alarms Safely  | Use Alarms Safely on Medical Equipment                     |    |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines                            |    |
|  | Preventing Multi-Drug Resistant Organism Infections        |   |
|  | Preventing Central-Line Associated Blood Stream Infections |  |
|  | Preventing Surgical Site Infections                        |  |
|  | Preventing Catheter-Associated Urinary Tract Infection     |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide                |  |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process            |  |
|  | Marking the Procedure Site                                 |  |
|  | Performing a Time-Out                                      |  |