



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information



### Symbol Key 1


-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
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### Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	2/27/2019	3/15/2022	3/15/2022
 Hospital	Accredited	3/2/2019	3/18/2022	3/18/2022

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Care Medical Home - Hospital	Primary Care Medical Home	5/3/2019	3/18/2022	3/18/2022

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	<b>2019 National Patient Safety Goals</b>		 *
	<b>2019 National Patient Safety Goals</b>		 *
<b>National Quality Improvement Goals:</b>			
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>



The Joint Commission only reports measures endorsed by the National Quality Forum.



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Butts Army Aviation Facility (BAAF)</b> 3524 Airfield Road Building #9621 and #9622 Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>DiRaimondo Primary Care Medical Home - Main</b> Building 1041, Barkeley Ave Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>DiRaimondo Primary Care Medical Home - Support</b> Building 1058 O'Connell Blvd Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Embedded Behavioral Health - Team 5</b> Bldg 1226, 1126 Felkins St Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Aviation</b> Building 1657, 1848 Barkley Ave Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 1</b> Bldg 2361, 6909 Titus BLVD Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 10</b> Bldg 7490 - 4790 Sutherland Circle Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 2</b> Bldg 9481, 2751 Wilderness Rd Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>



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<b>Embedded Behavioral Health Team 3</b> Bldg 1150, 5886 Barkley Ave Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Evans Army Community Hospital *</b> 1650 Cochrane Circle Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Primary Care Medical Home Certified Clinics/Practices:</b> <ul style="list-style-type: none"> <li>Warrior Clinic</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> </ul>
<b>Forrest Resiliency Center (AWC)</b> 1891 Prussman Avenue Bldg 1843 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Fort Carson Department of Public Health</b> 6582 Magrath Ave Bldg 2059 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



## Locations of Care

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<b>Mountain Post Behavioral Health Clinic</b> 6541 Specker Rd, Bldg 1830 Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Abrams Elementary School, 600 Chiles Ave</li> <li>Carson Middle School, 6200 Prussman</li> <li>Child and Family Behavioral Health System</li> <li>Moutainside Elementary School, 5506 Harr Ave</li> <li>Patriot Elementary School, 7010 Harr Ave</li> <li>Substance Use Disorder Clinical Care</li> <li>Weikel Elementary School, 6565 Lindstom St</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> </ul>
<b>Outpatient Behavioral Health (AM-IOP)</b> O'Connell Blvd and Irwin Building 1059 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult (Non-detox - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Outpatient Behavioral Health (BH - IOP)</b> Building 1056 O'Connell Blvd Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Partial Hospitalization - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Robinson Family Medicine Clinic</b> Building 7490, 7490 Sutherland Cir Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Primary Care Medical Home Certified Clinics/Practices:</b> <ul style="list-style-type: none"> <li>Robinson Family Medicine Clinic</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location




Locations of Care	Available Services
<b>Soldier Family Care Center (SFCC)</b> 1670 Cochrane Circle, Building 7503 Fort Carson, CO 80913	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Primary Care Medical Home - Hospital</li> </ul> <b>Primary Care Medical Home Certified Clinics/Practices:</b> <ul style="list-style-type: none"> <li>Pediatrics</li> <li>Ivy Clinic</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Centralized Screening and Testing Center (CSTC)</li> <li>Oral Surgery</li> <li>Orthopedics/Podiatry</li> <li>Physical and Occupational Therapy</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Soldier Readiness Center</b> 6351 Wetzel Ave, Building 1525 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Pueblo Chemical Depot Pueblo, CO 81001	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Tooele Army Depot Bldg # 400 Tooele, UT 84074	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Bldg # 5116, 5116 Kister Ave Dugway, UT 84022	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Warrior Recovery Center</b> Bldg 7489, 1836 Provide Comfort Drive Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Warrior Recovery Center-Rehab</b> 1836 Provide Comfort Drive, Bldg 7488 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>









## 2019 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."





## 2019 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

### Symbol Key 2

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.		16%	25%	14%	22%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 3% of 36 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 71% of 582 eligible Patients	71%	50%	84%	69%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 1487% of 1412 eligible Patients	212%	1780%	280%	1699%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 2549% of 1412 eligible Patients	1508%	3084%	1196%	2683%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
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Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Average Rate:	Statewide	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 1062% of 1412 eligible Patients	Top 10% Scored at Least: 501%	1303%	Top 10% Scored at Least: 414%	984%



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