



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission



## Summary of Quality Information



### Symbol Key









-  This organization achieved the best possible results.
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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care	Accredited	3/16/2016	2/26/2019	2/26/2019
 Hospital	Accredited	3/19/2016	3/1/2019	3/1/2019

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care	<b>2016 National Patient Safety Goals</b>		 *
Hospital	<b>2016 National Patient Safety Goals</b>		 *
<b>National Quality Improvement Goals:</b>			
Reporting Period: Jul 2017 - Jun 2018	Emergency Department	 <sup>2</sup>	 <sup>2</sup>
	Immunization	 <sup>2</sup>	 <sup>2</sup>
	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>



The Joint Commission only reports measures endorsed by the National Quality Forum.



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Audiology Clinic / Soldier Readiness</b> 6351 Wetzel Ave, Building 1525 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Butts Army Aviation (BAAR)</b> 3524 Airfield Road Building #9621 and #9622 Colorado Springs, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>DiRaimondo Family Medicine Clinic - West</b> Building 1058 O'Connell Blvd Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>DiRaimondo West</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>DiRaimondo Family Medicine Clinic North</b> Building 1041, Barkeley Ave Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>DiRaimondo North</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Embedded Behavioral Health - Team 5</b> Bldg 1226, Felkins and Specker Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> </ul>
<b>Embedded Behavioral Health - Aviation</b> Building 1657, 1848 Barkley Ave Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 1</b> Bldg 2361, Titus and McGrath Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 10</b> Bldg 7490 - Sutherland Circle Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Embedded Behavioral Health - Team 2</b> Bldg 9481 - Wilderness Road Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>



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<b>Embedded Behavioral Health Team 3</b> Ellis and Barkley Ave Building 1150 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Evans Army Community Hospital *</b> 1650 Cochrane Circle Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Warrior Clinic</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> </ul>
<b>Forrest Resiliency Center</b> 1891 Prussman Avenue, Bldg 1843, Fort Carson Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Fountain School District #8</b> 10665 Jimmy Camp Road Fountain, CO 80817	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Abrams Elementary School</li> <li>Carson Elementary School</li> <li>Mountain Side Elementary School</li> <li>Patriot Elementary School</li> <li>Weikel Elementary School</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>



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<b>Medical Boards and Evaluations (IDES)</b> 1626 O'Connell Blvd Bldg 813 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Mountain Post Behavioral Health Clinic</b> 6541 Specker Rd, Bldg 1830 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult)</li> </ul>
<b>Mountain Post Medical Home</b> 565 Space Center Blvd Colorado Springs, CO 80915	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Outpatient Behavioral Health (AMIOP)</b> O'Connell Blvd and Irwin Building 1059 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Care/Adult (Non-detox - Adult)</li> <li>Behavioral Health (Day Programs - Adult) (Partial - Adult)</li> <li>Case Management (Non 24 Hour Care - Adult)</li> <li>Chemical Dependency (Day Programs - Adult) (Partial - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>Premier Army Health Clinic</b> 3920 North Union Blvd Colorado Springs, CO 80907	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Preventive Medicine Clinic</b> 6582 Magrath Ave Bldg 2059 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Robinson Family Medicine Clinic</b> Building 7490, Sutherland Cir Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Robinson Family Medicine Clinic</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Soldier Family Care Center</b> 1670 Cochrane Circle, Building 7503 Fort Carson, CO 80913	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Ironhorse Clinic</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>



## Locations of Care

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Locations of Care	Available Services
<b>Substance Use Disorder Clinical Care - SUDCC</b> DBA: Army Substance Abuse Program Building 1056, O'Connell Blvd Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>Community Integration (Non 24 Hour Care)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Pueblo Chemical Depot Pueblo, CO 81001	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Tooele Army Depot Bldg # 400 Tooele, UT 84074	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>United States Army Occupational Health Clinic</b> Dugway Proving Ground Bldg # 5116 Dugway, UT 84022	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Warrior Recovery Center</b> 1837 Provide Comfort Drive, Bldg 7489 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Warrior Recovery Center-Rehab</b> 1836 Provide Comfort Drive, Bldg 7488 Fort Carson, CO 80913	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>









## 2016 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Behavioral Health Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	





















## 2016 National Patient Safety Goals

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### Hospital






Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: July 2017 - June 2018

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 <sup>2</sup>	 <sup>2</sup>

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 <sup>2</sup> 98.00 minutes 118 eligible Patients	56.00	135.00	50.40	93.71
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 <sup>2</sup> 305.00 minutes 124 eligible Patients	206.00	320.00	192.07	240.07



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\*

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## National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation					
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 52% of 456 eligible Patients	100%	94%	100%	96%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 4 ----	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 5% of 39 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 72% of 360 eligible Patients	73%	51%	84%	71%



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