

# Accreditation Quality Report











Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission



Last Full Survey Last On-Site

**Survey Date** 

4/27/2018



## **Summary of Quality Information**

| <ul> <li>This organization achieved the best possible results.</li> <li>This organization's performance is above the target range/value.</li> </ul> | Accreditation Program | s Accreditation Decision |
|---|-----------------------|--------------------------|
| This organization's performance is similar to the target range/value.   | 🤣 Hospital            | Accredited               |
| O This organization's performance is below the target range/value.  |                       |                          |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Effective

7/29/2017

Date

7/28/2017

Date

| Advanced Certification<br>Programs | Certification Decision | Effective<br>Date | Last Full Review<br>Date | v Last On-Site<br>Review Date |
|------------------------------------|------------------------|-------------------|--------------------------|-------------------------------|
| Primary Stroke Center              | Certification          | 2/2/2018          | 2/1/2018                 | 2/1/2018                      |

#### **Other Accredited Programs/Services**

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### **Special Quality Awards**

2014 Top Performer on Key Quality Measures® 2013 Top Performer on Key Quality Measures® 2012 Top Performer on Key Quality Measures® 2015 Silver Plus Get With The Guidelines - Stroke

|                        |                                     | Compared to other Joint Commission Accredited<br>Organizations |                       |  |  |
|------------------------|-------------------------------------|--|-----------------------|--|--|
|                        |                                     | Nationwide Statewide   |                       |  |  |
| Hospital               | 2017National Patient Safety Goals   | ${}^{\odot}$   | <b>*</b>              |  |  |
|                        | National Quality Improvement Goals: |  |                       |  |  |
| Reporting<br>Period:   | Emergency Department                | (m) <sup>2</sup>   | 2 <sup>2</sup>        |  |  |
| Oct 2016 -<br>Sep 2017 | Immunization                        | (m) <sup>2</sup>   | <b>1</b>              |  |  |
|                        | Perinatal Care                      | (m) <sup>2</sup>   | <b>N</b> <sup>2</sup> |  |  |

The Joint Commission only reports measures endorsed by the National Quality Forum.

This Measure is not applicable for this (14)

Symbol Key

rganization.

Not displayed

#### Footnote Key

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
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- 4. The measure meets the Privacy Disclosure Threshold rule.
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## **Locations of Care**

#### ..... . ...

| * Primary Location   |   |
|--|---|
| Locations of Care  | Available Services  |
| Round Rock Medical<br>Center *<br>2400 Round Rock Avenue<br>Round Rock, TX 78681   | <ul> <li>Joint Commission Advanced Certification Programs:</li> <li>Primary Stroke Center</li> <li>Services: <ul> <li>Brachytherapy<br/>(Imaging/Diagnostic<br/>Services)</li> <li>Cardiac Catheterization Lab<br/>(Surgical Services)</li> <li>Cardiothoracic Surgery<br/>(Surgical Services)</li> <li>EEG/EKG/EMG Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>EEG/EKG/EMG Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>Gastroenterology (Surgical<br/>Services)</li> <li>G or Endoscopy Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>G or Endoscopy Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>G or Endoscopy Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>G or endoscopy Lab<br/>(Imaging/Diagnostic<br/>Services)</li> <li>G ornecology (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology<br/>(Imaging/Diagnostic<br/>Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance<br/>Imaging (Imaging/Diagnostic<br/>Services)</li> <li>Medical /Surgical Unit<br/>(Inpatient)</li> <li>Maging (Imaging/Diagnostic<br/>Services)</li> <li>Medical /Surgical Unit<br/>(Inpatient)</li> </ul></li></ul> |
| Round Rock<br>Professional Building<br>2300 Round Rock Avenue<br>Round Rock, TX 78681  | Services:<br>• Outpatient Clinics (Outpatient)  |
| St. David's<br>Cardiovascular Imaging<br>Center - Marble Falls<br>DBA: Cardiovascular<br>Imaging Center (CVIC) -<br>Marble Falls<br>102 Max Starke Dam<br>Road, Marble Falls<br>Marble Falls, TX 78654 | Services:<br>• Outpatient Clinics (Outpatient)  |



DBA: St. David's Round Rock Medical Center, 2400 Round Rock Ave., Round Rock, TX



## **Locations of Care**

#### \* Primary Location Available Services Locations of Care St. David's Emergency Center - Cedar Park Services: 14016 N. US 183 Hwy • Administration of Blood Product (Outpatient) SVRD SB, Austin, TX • Administration of High Risk Medications (Outpatient) Austin, TX 78717 • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient) St. David's Emergency Center - Leander Services: 601 St. David's Loop • Administration of Blood Product (Outpatient) Leander, TX 78641 • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient) St. David's Round Rock **Medical Center** Services: DBA: Forest Creek Sleep • Outpatient Clinics (Outpatient) Lab 4112 Links Lane Round Rock, TX 78664

DBA: St. David's Round Rock Medical Center, 2400 Round Rock Ave., Round Rock, TX



## **2017 National Patient Safety Goals**

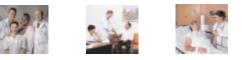
## Hospital

| Safety Goals   | Organizations Should                                       | Implemented       |
|--|--|-------------------|
| Improve the accuracy of patient identification.                                    | Use of Two Patient Identifiers                             | Ø                 |
|  | Eliminating Transfusion Errors                             | $\bigotimes$      |
| Improve the effectiveness of<br>communication among<br>caregivers.                 | Timely Reporting of Critical Tests and Critical Results    | Ø                 |
| Improve the safety of using medications.   | Labeling Medications                                       | Ø                 |
|  | Reducing Harm from Anticoagulation Therapy                 | $\bigotimes$      |
|  | Reconciling Medication Information                         | $\bigcirc$        |
| Reduce the harm<br>associated with clinical<br>alarm systems.                      | Use Alarms Safely on Medical Equipment                     | Ø                 |
| Reduce the risk of health care-associated infections.                              | Meeting Hand Hygiene Guidelines                            | Ø                 |
|  | Preventing Multi-Drug Resistant Organism Infections        | $\bigcirc$        |
|  | Preventing Central-Line Associated Blood Stream Infections | <u>ତ</u> ତ୍ର<br>ତ |
|  | Preventing Surgical Site Infections                        | $\bigotimes$      |
|  | Preventing Catheter-Associated Urinary Tract Infection     | $\bigcirc$        |
| The organization identifies<br>safety risks inherent in its<br>patient population. | Identifying Individuals at Risk for Suicide                | Ø                 |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process            | $\bigcirc$        |
|  | Marking the Procedure Site                                 | $\bigcirc$        |
|  | Performing a Time-Out                                      | $\bigcirc$        |

### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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## **National Quality Improvement Goals**

### Reporting Period: October 2016 - September 2017

|                         |   |              | o other Joint<br>hission |
|-------------------------|---|--------------|--------------------------|
|                         |   | Accredited C | Organizations            |
| Measure Area            | Explanation   | Nationwide   | Statewide                |
| Emergency<br>Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. | <b>1 2</b>   | <b>™</b> <sup>2</sup>    |

|  |   | Compared to other Joint Commission<br>Accredited Organizations |                               |                         |                               |                         |
|--|---|--|-------------------------------|-------------------------|-------------------------------|-------------------------|
|  |   | N  | lationwide                    |                         | State                         | wide                    |
| Measure  | Explanation   | Hospital<br>Results  | Top 10%<br>Scored<br>at Most: | Weighte<br>d<br>Median: | Top 10%<br>Scored<br>at Most: | Weighte<br>d<br>Median: |
| Admit Decision Time to ED<br>Departure Time for Admitted<br>Patients       | The amount of time (in minutes) it<br>takes from the time the physician<br>decides to admit a patient into the<br>hospital from the Emergency<br>Department until the patient actually<br>leaves the ED to go to the inpatient<br>unit. | 2<br>160.00 minutes<br>600 eligible<br>Patients                | 55.00                         | 131.00                  | 50.13                         | 118.85                  |
| Median Time from ED Arrival<br>to ED Departure for Admitted<br>ED Patients | The amount of time (in minutes) from<br>the time the patient arrives in the<br>Emergency Department until the<br>patient is admitted as an inpatient<br>into the hospital.  | 282.00 minutes<br>600 eligible<br>Patients                     | 205.00                        | 317.00                  | 204.62                        | 287.18                  |

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## **National Quality Improvement Goals**

### Reporting Period: October 2016 - September 2017

|              |   | Compared to other Joint<br>Commission<br>Accredited Organizations |                       |
|--------------|---|---|-----------------------|
|              |   |   |                       |
| Measure Area | Explanation   | Nationwide  | Statewide             |
| Immunization | This evidence-based prevention measure set assesses<br>immunization activity for pneumonia and influenza. | <b>™</b> <sup>2</sup>   | <b>0</b> <sup>2</sup> |

|                        |   | Compared to other Joint Commission<br>Accredited Organizations |                                |     |                                | n                |
|------------------------|---|--|--------------------------------|-----|--------------------------------|------------------|
|                        |   | Ν  | lationwide                     |     | State                          | wide             |
| Measure                | Explanation   | Hospital<br>Results  | Top 10%<br>Scored<br>at Least: | U U | Top 10%<br>Scored<br>at Least: | Average<br>Rate: |
| Influenza Immunization | This prevention measure addresses<br>acute care hospitalized inpatients<br>age 6 months and older who were<br>screened for seasonal influenza<br>immunization status and were<br>vaccinated prior to discharge if<br>indicated. | 99% of<br>590 eligible<br>Patients                             | 100%                           | 94% | 100%                           | 96%              |

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the denominator criteria.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

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### St. David's Round Rock Medical Center

DBA: St. David's Round Rock Medical Center, 2400 Round Rock Ave., Round Rock, TX



## **National Quality Improvement Goals**

### Reporting Period: October 2016 - September 2017

|                |  | Compared to other Joint<br>Commission |                       |
|----------------|--|---------------------------------------|-----------------------|
|                |  | Accredited Organizations              |                       |
| Measure Area   | Explanation  | Nationwide                            | Statewide             |
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | <b>⊘</b> <sup>2</sup>                 | <b>™</b> <sup>2</sup> |

|                               |  | Compared to other Joint Commission<br>Accredited Organizations |                   |                  |                   |                          |
|-------------------------------|--|--|-------------------|------------------|-------------------|--------------------------|
| Measure                       | Explanation  | N<br>Hospital<br>Results                                       | Scored            | Average<br>Rate: | Top 10%<br>Scored | wide<br>Average<br>Rate: |
| Antenatal Steroids            | This measure reports the overall<br>number of mothers who were at risk<br>of preterm delivery at 24-32 weeks<br>gestation receiving antenatal steroids<br>prior to delivering preterm newborns.<br>Antenatal steroids are steroids given<br>before birth.  | 100% of<br>3 eligible<br>Patients                              | at Least:<br>100% | 98%              | at Least:<br>100% | 97%                      |
| Elective Delivery             | This measure reports the overall<br>number of mothers who had elective<br>vaginal deliveries or elective<br>cesarean sections at equal to and<br>greater than 37 weeks gestation to<br>less than 39 weeks gestation. An<br>elective delivery is the delivery of a<br>newborn(s) when the mother was not<br>in active labor or presented with<br>spontaneous ruptured membranes<br>prior to medical induction and/or<br>cesarean section. | 0% of<br>39 eligible<br>Patients                               | 0%                | 2%               | 0%                | 2%                       |
| Exclusive Breast Milk Feeding | This measure reports the overall<br>number of newborns who are<br>exclusively breast milk fed during the<br>newborns entire hospitalization.<br>Exclusive breast milk feeding is when<br>a newborn receives only breast milk<br>and no other liquids or solids except<br>for drops or syrups consisting of<br>vitamins, minerals, or medicines.  | 39% of<br>332 eligible<br>Patients                             | 74%               | 52%              | 68%               | 46%                      |



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