



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.




- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.




## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	10/30/2021	10/29/2021	12/10/2021

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Hospital

2021National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>256-AA Children's Hospital-Behavioral Health</b> 210 State Street, Building 10 New Orleans, LA 70118	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Rapid Treatment Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth)</li> </ul>
<b>256-AAA Children's Hospital Pediatrics Rue de Sante</b> 451 Rue de Sante La Place, LA 70068	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-B1 Children's Hospital Pediatrics-Kingman St.</b> 3100 Kingman Street, Suite 110 Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-BBB Children's Hospital Emergency Room- Metairie</b> 4545 Veterans Blvd. Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-CC Children's Hospital Pediatrics Slidell</b> 3020 Gause Blvd. East Slidell, LA 70461	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-DD Children's Hospital Pediatrics Ormond</b> 141 Ormond Center Court Destrehan, LA 70047	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-E1 Children's Hospital Pediatrics- S. I-10 Service Road</b> 4740 South I-10 Service Road Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-EE Children's Hospital Pediatrics Veterans</b> 4845 Veterans Blvd. Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-FF Children's Hospital Pediatrics Carousel</b> 4224 Houma Blvd, Suite 240 Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



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<b>256-M1 Children's Hospital Pediatrics- 2201 Veterans</b> 2201 Veterans Memorial Blvd, Ste 300 Metairie, LA 70002	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-T1 Children's Hospital Pediatrics- Barataria Blvd.</b> 829 Barataria Boulevard Marrero, LA 70072	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-V Audrey Hepburn Care Center</b> 1101 Calhoun Street New Orleans, LA 70118	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-W1 Children's Hospital Outpatient Rehab</b> 4310 Waverly Street Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-X Metairie Ridgelake</b> 2121 Ridgelake Drive, 2nd Floor Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-ZZ Children's Hospital Pediatrics- St. Charles</b> 3700 St. Charles Avenue, Suite 701 New Orleans, LA 70115	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



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<p><b>Children's Hospital *</b> 200 Henry Clay Avenue New Orleans, LA 70118</p>	<p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>Ambulatory Care Center ENT Clinic 1st Floor</li> <li>Ambulatory Care Center Neurosciences Center 2nd Floor</li> <li>Ambulatory Care Center Subspecialty Clinic 1st Floor</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3020</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3030</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Allergen Extract (Inpatient)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3040</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3104</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3309</li> <li>Hematology/Oncology Outpatient Clinic</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>



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<b>Children's Hospital Pediatrics and Specialty Care- 33rd St</b> 3040 33rd Street Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Children's Hospital Specialty Care and Outpatient Therapy</b> 5025 Keystone Blvd. Covington, LA 70433	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Greater New Orleans Immunization Network (Mobile)</b> 210 State Street New Orleans, LA 70118	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Outpatient Rehab-Northshore</b> 5024 Keystone Blvd. Suite B Covington, LA 70433	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>



## 2021 National Patient Safety Goals

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓

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