



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	2/10/2018	2/9/2018	11/15/2019

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

- 2015 Silver Get With The Guidelines - Resuscitation
- 2012 Gold - The Medal of Honor for Organ Donation

Hospital

**2019 National Patient Safety Goals**

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



\*



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>256-AA Children's Hospital-Behavioral Health</b> 201 State Street, Building 10 New Orleans, LA 70118	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Rapid Treatment Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>(24-hour Acute Care/Crisis Stabilization - Child/Youth)</li> </ul>
<b>256-AAA Children's Hospital Pediatrics Rue de Sante</b> 451 Rue de Sante La Place, LA 70068	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-B1 Children's Hospital Pediatrics-Kingman St.</b> 3100 Kingman Street, Suite 110 Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-BB Children's Hospital Pediatrics Laplace</b> 2840 W. Airline Highway La Place, LA 70068	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-CC Children's Hospital Pediatrics Slidell</b> 3020 Gause Blvd. East Slidell, LA 70461	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-DD Children's Hospital Pediatrics Ormond</b> 141 Ormond Center Court Destrehan, LA 70047	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-E1 Children's Hospital Pediatrics- S. I-10 Service Road</b> 4740 South I-10 Service Road Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-EE Children's Hospital Pediatrics Veterans</b> 4845 Veterans Blvd. Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-FF Children's Hospital Pediatrics Carousel</b> 4224 Houma Blvd, Suite 240 Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-M1 Children's Hospital Pediatrics- 2201 Veterans</b> 2201 Veterans Memorial Blvd, Ste 300 Metairie, LA 70002	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>256-T1 Children's Hospital Pediatrics- Barataria Blvd.</b> 829 Barataria Boulevard Marrero, LA 70072	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-U1 Children's Hospital Pediatric- Napoleon Avenue</b> 2633 Napoleon Avenue, Suite 707 New Orleans, LA 70115	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>256-V Audrey Hepburn Care Center</b> 1101 Calhoun Street New Orleans, LA 70118	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-W Children's Hospital Rehab</b> 4310 Waverly Street Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-X Metairie Ridgelake</b> 2121 Ridgelake Drive, 2nd Floor Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>256-ZZ Children's Hospital Pediatrics- St. Charles</b> 3700 St. Charles Avenue, Suite 701 New Orleans, LA 70115	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Children's Hospital *</b> 200 Henry Clay Avenue New Orleans, LA 70118	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Ambulatory Care Center ENT Clinic 1st Floor</li> <li>Ambulatory Care Center Neurosciences Center 2nd Floor</li> <li>Ambulatory Care Center Subspecialty Clinic 1st Floor</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3020</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3030</li> <li>Ambulatory Care Center Subspecialty Clinic Suite 3040</li> <li>Hematology/Oncology Outpatient Clinic</li> </ul>
	<b>Services:</b> <ul style="list-style-type: none"> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>Children's Hospital Emergency Room- Metairie</b> 4545 Veterans Blvd. Metairie, LA 70006	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Children's Hospital Pediatrics and Specialty Care- 33rd St</b> 3040 33rd Street Metairie, LA 70001	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's Hospital Specialty Care and Outpatient Therapy</b> 5025 Keystone Blvd. Covington, LA 70433	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Greater New Orleans Immunization Network (Mobile)</b> 210 State Street New Orleans, LA 70118	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>


















## 2019 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	