



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.




Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission





## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	5/27/2016	4/12/2019	4/12/2019
 Hospital	Accredited	5/28/2016	4/12/2019	4/12/2019





### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Home Health Agency

Hospital

### Special Quality Awards

2011 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016 National Patient Safety Goals		 *
Hospital	2016 National Patient Safety Goals		 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Children's Behavioral Health and Eating Disorders Program</b> 1000 North 90th Street, Suite 200 & 201 Omaha, NE 68114	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth)</li> <li>Eating Disorders (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial - Child/Youth)</li> <li>Family Support (Non 24 Hour Care)</li> </ul>
<b>Children's Home Healthcare</b> 3000 South 84th Street Omaha, NE 68124	<b>Services:</b> <ul style="list-style-type: none"> <li>Canes and Crutches</li> <li>Clinical Respiratory</li> <li>Commodores</li> <li>Continuous Positive Airway Pressure</li> <li>Durable Medical Equipment</li> <li>Enteral Equipment and/or Supplies</li> <li>Enteral Nutrients</li> <li>External Infusion Pump Supplies</li> <li>External Infusion Pumps</li> <li>Hazardous Medication Compounding</li> <li>Home Health, Non-Hospice Services</li> <li>Hospital Beds - Electric</li> <li>Hospital Beds - Manual</li> <li>Infusion Nursing</li> <li>Intermittent Positive Pressure Breathing</li> <li>Mechanical In-Exsufflation Devices</li> <li>Medical Social Services</li> <li>Nebulizers Equipment</li> <li>Occupational Therapy</li> <li>Ostomy Supplies</li> <li>Oxygen</li> <li>Parenteral Equipment and/or Supplies</li> <li>Parenteral Nutrients</li> <li>Patient Lifts and Accessories</li> <li>Pharmacy, Clinical Consulting Services</li> <li>Pharmacy/Dispensary, General Services</li> <li>Physical Therapy</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Respiratory Assist Devices</li> <li>Respiratory Equipment</li> <li>Skilled Nursing Services</li> <li>Sterile Medication Compounding</li> <li>Suction Pump</li> <li>Supplies</li> <li>Support Surfaces for Beds (New)</li> <li>Surgical Dressings</li> <li>Telehealth</li> <li>Tracheostomy Supplies</li> <li>Ultraviolet Light Devices</li> <li>Ventilators All Types</li> <li>Walkers, Canes and Crutches</li> <li>Wheelchairs - Manual Non-Custom</li> <li>Wheelchairs-Standard Manual Related Accessories and Repairs</li> </ul>



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Locations of Care	Available Services
<b>Children's Hospital &amp; Medical Center *</b> 8200 Dodge Street Omaha, NE 68114	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Methodist Tower</li> <li>Children's Scott Pavillion</li> <li>Children's Specialty Pediatric Center</li> <li>Outpatient Dialysis</li> </ul>
	<b>Services:</b> <ul style="list-style-type: none"> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>Eating Disorders (Outpatient)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Cardiac Catheterization (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Dentistry (Inpatient - Child/Youth)</li> <li>Pediatric Dermatology (Inpatient - Child/Youth)</li> <li>Pediatric Emergency Medicine (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Gastroenterology (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric General Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Neurosurgery (Inpatient - Child/Youth)</li> <li>Pediatric Ophthalmology (Inpatient - Child/Youth)</li> <li>Pediatric Oral/Maxofacial Surgery (Inpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Plastic Surgery (Inpatient - Child/Youth)</li> <li>Pediatric Unit (Inpatient)</li> <li>Pediatric Urology (Inpatient - Child/Youth)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul>



## Locations of Care




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	<ul style="list-style-type: none"> <li>Pediatric Cardiology (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Pediatric Cardiothoracic Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>
<b>Children's Hospital Speciality Pediatric Clinic</b> 2121 S. 56th St. Lincoln, NE 68506	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's Outpatient Rehab Services</b> 5390 Vandervoort Dr. Suite A Lincoln, NE 68516	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's Outpatient Surgery Center</b> 110 North 175th Street, Suite 1600 Omaha, NE 68118	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Children's Urgent Care- West Village Pointe</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Children's Spring Ridge Rehab</b> 17819 Pierce Plaza Omaha, NE 68130	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's Urgent Care-Dundee</b> 4825 Dodge St. Omaha, NE 68132	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Urgent Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Urgent Care (Outpatient)</li> </ul>
<b>Children's Urgent Care-Val Verde</b> 9801 Giles Road Suite 1 La Vista, NE 68128	<b>Services:</b> <ul style="list-style-type: none"> <li>Urgent Care (Outpatient)</li> </ul>








## 2016 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
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### Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	