



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
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### Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	6/8/2017	6/7/2017	6/7/2017
Home Care	Accredited	6/9/2017	6/8/2017	6/8/2017
Hospital	Accredited	6/10/2017	6/9/2017	8/1/2019

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

#### Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

##### Trinity Hospitals

One Burdick Expressway West, Minot, ND. 58701

##### Trinity Regional Eyecare - Minot Center

2815 16th Street SW, Suite 102, Minot, ND. 58701

##### Trinity Health Western Dakota - Hospital/Clinic

1321 West Dakota Parkway, Williston, ND. 58801

##### Medical Arts Outpatient Services, Inc.

530 20th Avenue SW, Minot, ND. 58701

##### Medical Arts Outpatient Services, Inc.

400 Burdick Expressway East Suite E117, Minot, ND. 58701

#### Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Primary Stroke Center	Certification	3/15/2019	3/14/2019	3/14/2019

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))







### Special Quality Awards

2014 Gold Plus Get With The Guidelines - Stroke



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2017National Patient Safety Goals		 *
Home Care	2017National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *
National Quality Improvement Goals:			
Reporting Period:	Emergency Department	 <sup>2</sup>	 <sup>2</sup>
Jan 2019 - Dec 2019	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>



The Joint Commission only reports measures endorsed by the National Quality Forum.



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Health Center East</b> 20 Burdick Expressway West Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Health Center East Ridge</b> 1250 21st Ave SE Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Health Center Medical Arts Building</b> 400 Burdick Expressway East Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Health Center Medical Arts Building (GI Lab)</b> 400 Burdick Expressway East Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Health Center Riverside</b> 1900 8th Avenue Southeast Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)</li> <li>• Family Support (Non 24 Hour Care)</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Health Center Third Street</b> 420 Third Street SE Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Behavioral Health (Day Programs - Child/Youth) (Partial Hospitalization - Child/Youth)</li> <li>• Family Support (Non 24 Hour Care)</li> </ul>
<b>Health Center Town &amp; Country</b> 1015 South Broadway Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Home Health Aides</li> <li>• Home Health, Non-Hospice Services</li> <li>• Hospice Care</li> <li>• Medical Social Services</li> <li>• Occupational Therapy</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Pharmacy, Clinical Consulting Services</li> <li>• Physical Therapy</li> <li>• Skilled Nursing Services</li> <li>• Speech Language Pathology</li> </ul>
<b>Health Center Town and Country</b> 831 South Broadway Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of Blood Product (Outpatient)</li> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Hazardous Medication Compounding (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>



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<b>Health Center West</b> 101 3rd Avenue S.W. Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Health Center-SouthRidge</b> 1500 24th Ave SW Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Medical Arts Outpatient Services, Inc.</b> DBA: Key Care Medical 400 Burdick Expressway East Suite E117 Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>• Canes and Crutches</li> <li>• Commodes</li> <li>• Custom Orthoses Fabricated</li> <li>• Durable Medical Equipment</li> <li>• Heat/Cold Applications</li> <li>• Nebulizers Equipment</li> <li>• Off The Shelf Orthoses</li> <li>• Power Operated Vehicles (or scooters)</li> <li>• Respiratory Equipment</li> <li>• Seat Lift Mechanisms</li> <li>• Traction Equipment</li> <li>• Walkers, Canes and Crutches</li> <li>• Wheelchair Seating / Cushions</li> <li>• Wheelchairs - Manual Non-Custom</li> <li>• Wheelchairs-Standard Manual Related Accessories and Repairs</li> </ul>



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<b>Medical Arts Outpatient Services, Inc.</b> DBA: Key Care Medical 530 20th Avenue SW Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>Breast Prostheses and Accessories</li> <li>Canes and Crutches</li> <li>Commodes</li> <li>Continuous Positive Airway Pressure</li> <li>Contracture Treatment: Dynamic Splint</li> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>External Infusion Pumps</li> <li>Heat/Cold Applications</li> <li>Hospital Beds - Electric</li> <li>Limb Prostheses</li> <li>Nebulizers Equipment</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Ostomy Supplies</li> <li>Oxygen</li> <li>Parenteral Equipment and/or Supplies</li> <li>Parenteral Nutrients</li> <li>Patient Lifts and Accessories</li> <li>Penile Pumps</li> <li>Physical Medicine and Rehabilitation</li> <li>Pneumatic Compression Devices</li> <li>Power Operated Vehicles (or scooters)</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Respiratory Assist Devices</li> <li>Respiratory Equipment</li> <li>Seat Lift Mechanisms</li> <li>Somatic Prostheses</li> <li>Suction Pump</li> <li>Supplies</li> <li>Support Surfaces for Beds (New)</li> <li>Surgical Dressings</li> <li>Urological Supplies</li> <li>Walkers, Canes and Crutches</li> <li>Wheelchair Seating / Cushions</li> <li>Wheelchairs - Manual Non-Custom</li> <li>Wheelchairs-Standard Manual Related Accessories and Repairs</li> <li>Wheelchairs-Standard Power Related Accessories and Repairs</li> </ul>
<b>Trinity Community Clinic - Garrison</b> 131 North Main Garrison, ND 58540	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Trinity Community Clinic - Mohall</b> 504 First Street SE Mohall, ND 58761	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Trinity Community Clinic - New Town</b> 604 First Street North New Town, ND 58763	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Trinity Community Clinic - Velva</b> 111 West 1st Street Velva, ND 58790	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>





## Locations of Care

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Locations of Care	Available Services
<b>Trinity Dialysis Services - Belcourt</b> 1310 Hospital Road Belcourt, ND 58316	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Dialysis (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Trinity Health Western Dakota - Hospital/Clinic</b> 1321 West Dakota Parkway Williston, ND 58801	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Trinity Health Vision Galleria</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>Custom Orthoses Fabricated</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Prosthetic Lenses/Conventional Contact Lens</li> <li>Prosthetic Lenses/Conventional Eyeglasses</li> <li>Prosthetics (Home Medical Equipment)</li> </ul>
<b>Trinity Hospital - St. Joseph's</b> 407 3rd Street Southeast Minot, ND 58701	<b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult (Detox/Non-detox - Adult)</li> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult) (Detox/Non-detox - Adult)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Inpatient Unit (Inpatient)</li> <li>Medical Detoxification (Inpatient)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Peer Support (Non 24 Hour Care)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul>





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<b>Trinity Hospitals *</b> One Burdick Expressway West Minot, ND 58701	<b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Primary Stroke Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Canes and Crutches</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Durable Medical Equipment</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Hazardous Medication Compounding</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hospice Care</li> <li>Infusion Pharmacy</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Pharmacy, Clinical Consulting Services</li> <li>Pharmacy/Dispensary, General Services</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sterile Medication Compounding</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> <li>Walkers, Canes and Crutches</li> </ul>
<b>Trinity Regional Eyecare - Devils Lake</b> 404 Hwy 2 East Devils Lake, ND 58301	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



Locations of Care




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Locations of Care	Available Services
<b>Trinity Regional Eyecare - Minot Center</b> 2815 16th Street SW, Suite 102 Minot, ND 58701	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"><li>Trinity Health Vision Galleria</li></ul> <b>Services:</b> <ul style="list-style-type: none"><li>Outpatient Clinics (Outpatient)</li><li>Perform Invasive Procedure (Outpatient)</li><li>Prosthetic Lenses/Conventional Contact Lens</li><li>Prosthetic Lenses/Conventional Eyeglasses</li><li>Prosthetics (Home Medical Equipment)</li></ul>







## 2017 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."




### Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	








## 2017 National Patient Safety Goals

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### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	



## 2019 National Patient Safety Goals

### Symbol Key

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: January 2019 - December 2019

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Compared to other Joint  
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<sup>2</sup>	<sup>2</sup>

Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide				Statewide	
			Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	<sup>2</sup>  73.00 minutes 722 eligible Patients	55.00	133.00	17.67	105.75		



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 80% of 5 eligible Patients	100%	98%	---- <sup>3</sup>	---- <sup>3</sup>
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 ---	12%	25%	---- <sup>3</sup>	---- <sup>3</sup>
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 5% of 43 eligible Patients	0%	2%	---- <sup>3</sup>	---- <sup>3</sup>
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 65% of 313 eligible Patients	73%	51%	---- <sup>3</sup>	---- <sup>3</sup>
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	10 759.00 minutes 1185 eligible Patients			---- <sup>3</sup>	---- <sup>3</sup>



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Compared to other Joint  
Commission

Accredited Organizations

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Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 10  1518.00 minutes 1185 eligible Patients			---3	---3
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 10  759.00 minutes 1185 eligible Patients			---3	---3



The Joint Commission only reports measures endorsed by the National Quality Forum.

\* This information can also be viewed at [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov)

---- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."