



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Accredited	12/8/2018	12/7/2018	12/7/2018

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Special Quality Awards

2012 Silver - The Medal of Honor for Organ Donation

2010 Silver - The Medal of Honor for Organ Donation

Hospital

2015 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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Locations of Care

* Primary Location

Locations of Care	Available Services
St. Louis Children's Hospital * One Children's Place Saint Louis, MO 63110	Services: <ul style="list-style-type: none"> Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Pediatric Cardiology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Cardiothoracic Surgery (Inpatient - Child/Youth) Pediatric Dentistry (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Dermatology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Emergency Medicine (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Endocrinology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Gastroenterology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric General Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Nephrology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Neurosurgery (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Ophthalmology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Oral/Maxofacial Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Otolaryngology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Plastic Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth) Pediatric Unit (Inpatient) Pediatric Urology (Inpatient - Child/Youth) (Outpatient - Child/Youth) Peer Support (Non 24 Hour Care) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)



Locations of Care

* Primary Location

Locations of Care	Available Services
	<ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) • Pediatric Cardiac Catheterization (Inpatient - Child/Youth) (Outpatient - Child/Youth) • Sleep Laboratory (Sleep Laboratory) • Sterile Medication Compounding (Inpatient) • Surgical Unit (Inpatient) • Thoracic Surgery (Surgical Services) • Transplant Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)
St. Louis Children's Hospital DBA: Children's Therapy at Progress Point 1 Progress Point Parkway O Fallon, MO 63368	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • This site provides PT, OT, and speech therapy Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
St. Louis Children's Hospital DBA: Children's Therapy at Northwest Healthcare 1224 Graham Road, Suite 120 Florissant, MO 63031	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
St. Louis Children's Specialty Care Center DBA: Children's Specialty Care Center 5114 Mid America Plaza Saint Louis, MO 63129	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Therapy services (PT, OT, ST), Audiology, Radiology/MRI, Lab Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Hazardous Medication Compounding (Outpatient) • Perform Invasive Procedure (Outpatient)
St. Louis Children's Specialty Care Center DBA: Children's Specialty Care Center 13001 North Outer Forty Road Town And Country, MO 63017	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Therapy Services (PT, OT, ST), Audiology, Radiology/MRI, Lab Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Hazardous Medication Compounding (Outpatient) • Perform Invasive Procedure (Outpatient)



2015 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Use Alarms Safely	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	