



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Hospital | Accredited | 12/19/2015 | 12/7/2018 | 12/7/2018 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Special Quality Awards

2012 Silver - The Medal of Honor for Organ Donation

2010 Silver - The Medal of Honor for Organ Donation

Hospital

2015 National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide





Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| St. Louis Children's Hospital * One Children's Place Saint Louis, MO 63110 | Services: <ul style="list-style-type: none"> • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Coronary Care Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Hazardous Medication Compounding (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Inpatient, Outpatient, Imaging/Diagnostic Services) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neuro/Spine Unit (Inpatient) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Pediatric Cardiology (Inpatient - Child/Youth) • Pediatric Cardiology (Outpatient - Child/Youth) • Pediatric Cardiothoracic Surgery (Inpatient - Child/Youth) • Pediatric Dentistry (Inpatient - Child/Youth) • Pediatric Dermatology (Inpatient - Child/Youth) • Pediatric Dermatology (Outpatient - Child/Youth) • Pediatric Emergency Medicine (Inpatient - Child/Youth) • Pediatric Emergency Medicine (Outpatient - Child/Youth) • Pediatric Endocrinology (Inpatient - Child/Youth) • Pediatric Endocrinology (Outpatient - Child/Youth) • Pediatric Gastroenterology (Inpatient - Child/Youth) • Pediatric Gastroenterology (Outpatient - Child/Youth) • Pediatric General Surgery (Inpatient - Child/Youth) • Pediatric General Surgery (Outpatient - Child/Youth) • Pediatric Nephrology (Inpatient - Child/Youth) • Pediatric Nephrology (Outpatient - Child/Youth) • Pediatric Neurosurgery (Inpatient - Child/Youth) • Pediatric Neurosurgery (Outpatient - Child/Youth) • Pediatric Ophthalmology (Inpatient - Child/Youth) • Pediatric Ophthalmology (Outpatient - Child/Youth) • Pediatric Oral/Maxofacial Surgery (Inpatient - Child/Youth) • Pediatric Oral/Maxofacial Surgery (Outpatient - Child/Youth) • Pediatric Otolaryngology (Inpatient - Child/Youth) • Pediatric Otolaryngology (Outpatient - Child/Youth) • Pediatric Plastic Surgery (Inpatient - Child/Youth) • Pediatric Plastic Surgery (Outpatient - Child/Youth) • Pediatric Urology (Inpatient - Child/Youth) • Pediatric Urology (Outpatient - Child/Youth) • Plastic Surgery (Surgical Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) • Sleep Laboratory (Sleep Laboratory) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|--|--|
| | <ul style="list-style-type: none"> Pediatric Cardiac Catheterization (Inpatient - Child/Youth) (Outpatient - Child/Youth) Sterile Medication Compounding (Inpatient) Surgical Unit (Inpatient) Thoracic Surgery (Surgical Services) Transplant Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |
| St. Louis Children's Hospital After Hours DBA: St. Louis Children's Hospital After Hours 12436 Tesson Ferry Road Saint Louis, MO 63128 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| St. Louis Children's Specialty Care Center DBA: Children's Specialty Care Center 13001 North Outer Forty Road Town And Country, MO 63017 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Therapy Services (PT, OT, ST), Audiology, Radiology/MRI, Lab Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient) Hazardous Medication Compounding (Outpatient) Perform Invasive Procedure (Outpatient) |



















2015 National Patient Safety Goals

Symbol Key

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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Use Alarms Safely | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



Commentary

Commentary:

As the seventh oldest pediatric hospital in the United States and the oldest west of the Mississippi, St. Louis Children's Hospital has been leading the way in children's health for 125 years. The hospital, in conjunction with its academic partner Washington University School of Medicine, recognized as a national leader in education, training, research and pediatrician scholarship, and is consistently ranked among the top five medical schools in the United States, has cared for patients from around the globe. National and international centers of excellence include the world's largest pediatric lung transplant program, the largest team of pediatric epilepsy specialists, the most comprehensive Cerebral Palsy (CP) Center in the country, and the largest selective dorsal rhizotomy surgical program for children with CP in the world. The hospital's focus on pain management is illustrated by its operational "Ouchless EU." St. Louis Children's Hospital scored in the top 5% of the national database in patient satisfaction as determined by Professional Research Consultants and has received their "Five Star Award" for overall quality of care for each year the award has been offered.

The accreditation process continues to be a valuable analysis of our multifaceted, quality-driven approach to pediatric medicine, ensuring the delivery of exceptional care to the population we serve. Our commitment to quality is organization-wide. It is demonstrated by various activities including Patient Safety Rounds led by our senior leadership group, by deploying unit-based pediatric pharmacists on all patient care units to improve medication accuracy, and by the use of a Patient Safety Hotline which allows staff to anonymously report unsafe conditions or practices.

We value the Joint Commission's strong emphasis on patient safety and high expectations for organized operational processes. Along with this systematic and sensitive approach to providing care to the children and families we serve, our goal is to unite our medical expertise with a generous dose of tenderness to make the healthcare experience as pleasant and comfortable as possible. "Doing What's Right for Kids" is our mission and exemplifies our pledge to meet and exceed compliance with all regulations and accreditation standards of care.

Prepared By:

| | |
|-------------------------------|---|
| Health Care Organization ID#: | 8394 |
| Organization Name: | St. Louis Children's Hospital |
| Address: | One Children's Place Saint Louis, MO 63110 |
| Chief Executive Officer: | Dr. F. Cole |
| Phone Number: | (314)454-6000 |
| Date: | 06/24/2011 |