

Accreditation Quality Report







Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key 3

Ø	The organization has met the National Patient Safety Goal.
Θ	The organization has not met the National Patient Safety Goal.
•	The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs Accreditation Decision	Effective	Last Full Surve	y Last On-Site
	Date	Date	Survey Date
Behavioral Health Care and Accredited Human Services	8/17/2019	8/16/2019	8/16/2019

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2019National Patient Safety Goals	Ø	[*]



Locations of Care	Available Services
Rosecrance DBA: CILA Appartments - Benton 1509 Benton Street Rockford, IL 61107	Services: Case Management (Non 24 Hour Care - Adult) Community Integration (Non 24 Hour Care) Mental Health (Community Based Homes - Adult)
Rosecrance DBA: CILA Appartments - Auburn 2014 Auburn Street Rockford, IL 61104	Services: • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care) • Mental Health (Community Based Homes - Adult)
Rosecrance Belvidere Clinic 915 Alexandra Drive Belvidere, IL 61008	 Services: Addiction Services/Adult) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult) Community Integration (Non 24 Hour Care)
Rosecrance Central Illinois - Danville 923 N. Vermillion St Danville, IL 61832	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)
Rosecrance Central Illinois - Lincolnshire Home 1112 Lincolnshire Dr. Champaign, IL 61820	Services: • Behavioral Health (Group Home(s) - Adult) • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care)
Rosecrance Central Illinois - Moreland 2302 Moreland Blvd. Champaign, IL 61822	Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) (Residential Care - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Residential Care - Adult) (Group Home(s) - Adult) (Group Home(s) - Adult) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) (Detox/Non-detox - Adult) Family Support (Non 24 Hour Care)



Locations of Care

* Primary Location **Available Services** Locations of Care **Rosecrance Central** Illinois - Walnut Street Services: Clinic Addiction Community Integration (Non 24) 801 N. Walnut Street Services/Adult/Child/Youth) Hour Care) Champaign, IL 61820 (Non-detox - Adult) Family Support (Non 24 Hour Assertive Community Care) Peer Support (Non 24 Hour Treatment/Community Support Services (Non 24 Care) Hour Care -Technology-Based Addiction Services (Non 24 Hour Care -Adult/Child/Youth) Behavioral Health (Non 24 Adult/Child/Youth) (Non-detox - Adult) Hour Care -Adult/Child/Youth) Technology-Based Behavioral Health Srvs (Non 24 Hour Care • Case Management (Non 24 - Adult/Child/Youth) Hour Care -Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care -Adult/Child/Youth) (Partial Hospitalization -Adult/Child/Youth) (Non-detox - Adult) **Rosecrance Central** Illinois- Springfield Services: Home • Behavioral Health (Group Home(s) - Adult) 401 W. Springfield Ave. Case Management (Non 24 Hour Care - Adult) Champaign, IL 61820 Community Integration (Non 24 Hour Care) **Rosecrance Crystal** Lake Services: 422 Tracy Court Addiction • Chemical Dependency (Day Crystal Lake, IL 60014 Services/Adult/Child/Youth) Programs - Adult/Child/Youth) (Non-detox - Adult) (Non 24 Hour Care -• Behavioral Health (Non 24 Adult/Child/Youth) Hour Care -(Partial Hospitalization -Adult/Child/Youth) Adult/Child/Youth) • Case Management (Non 24 (Non-detox - Adult) Community Integration (Non 24 Hour Care -Adult/Child/Youth) Hour Care) Technology-Based Addiction Services (Non 24 Hour Care -Adult/Child/Youth) (Non-detox - Adult) **Rosecrance Dakota** Clinic Services: 620 Dakota Street • Behavioral Health (Non 24 • Family Support (Non 24 Hour Crystal Lake, IL 60012 Hour Care - Child/Youth) Care) Case Management (Non 24 Outpatient Crisis Stabilization Hour Care - Child/Youth) Technology-Based Behavioral • Community Integration (Non Health Srvs (Non 24 Hour Care 24 Hour Care) - Child/Youth)



Locations of Care	Available Services
Rosecrance Des Plaines Clinic 701 Lee St Suite 800 Des Plaines, IL 60016	 Services: Addiction Services/Adult) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult) Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult)
Rosecrance Frankfort Outpatient Office 20635 Abbey Woods Ct. N. Suite 310 Frankfort, IL 60423	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Technology-Based Addiction Services (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)
Rosecrance Griffin Williamson Campus * 1601 University Drive Rockford, IL 61107	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Day Programs - Adult/Child/Youth) (Residential Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Residential Care - Adult/Child/Youth) (Residential Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) (Detox/Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Harrison Campus 3815 Harrison Avenue Rockford, IL 61108	Services: • Addiction Services/Adult) (Non-detox - Adult) • Case Management (Non 24 Hour Care - Adult) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult) (Residential Care - Adult) (Partial Hospitalization - Adult) (Non-detox - Adult) (Detox/Non-detox - Adult) • Family Support (Non 24 Hour Care)
Rosecrance Hillman 2415 E State St Rockford, IL 61108	Services: • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Case Management (Non 24 Hour Care - Child/Youth)



Primary Location Locations of Care	Available Services
Rosecrance Jackson - Baxter Main Outpatient Center 800 5th Street Sioux City, IA 51101	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Case Management (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Jackson - Bill & Marienne Center 3500 W. 4th Street Sioux City, IA 51103	 Services: Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Residential Care - Child/Youth) Chemical Dependency (Residential Care - Adult/Child/Youth) (Detox/Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Jackson - Chad House on Grandview Recovery Home 1800 Grandview Boulevard Sioux City, IA 51105	 Services: Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)
Rosecrance Jackson - Cherokee Outpatient Center 789 1/2 North 2nd Street Cherokee, IA 51012	Services: • Addiction Services/Adult) (Non-detox - Adult) • Case Management (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult) (Non-detox - Adult) (Non-detox - Adult) • Family Support (Non 24 Hour Care)
Rosecrance Jackson - Cynthia House Recovery Home 1419 Cassleman Road Sioux City, IA 51103	 Services: Chemical Dependency (Transitional Living - Adult) (Supervised - Adult) (Non-detox - Adult) Family Support (Non 24 Hour Care) Peer Support (Non 24 Hour Care)



Locations of Care	Available Services
Rosecrance Jackson -	 Services: Addiction Services/Adult)
Denison Outpatient	(Non-detox - Adult) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult)
Center	(Non 24 Hour Care - Adult/Child/Youth)
1233 Broadway	(Partial Hospitalization - Adult)
Denison, IA 51442	(Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Jackson - LeMars Outpatient Center 19 Lincoln Street S.E. Le Mars, IA 51031	Services: • Addiction Services/Adult) (Non-detox - Adult) • Case Management (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult) (Non-detox - Adult) • Family Support (Non 24 Hour Care)
Rosecrance Jackson - River Hills Outpatient Center 3320 W. 4th Street Sioux City, IA 51103	 Services: Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Jackson -	 Services: Addiction Services/Adult)
Sheldon Outpatient	(Non-detox - Adult) Chemical Dependency (Day Programs - Adult)
Center	(Non 24 Hour Care - Adult/Child/Youth)
2400 Park Street, Suite B	(Partial Hospitalization - Adult)
Sheldon, IA 51201	(Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Jackson -	 Services: Addiction Services/Adult)
Spencer Outpatient	(Non-detox - Adult) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult)
Center	(Non 24 Hour Care - Adult/Child/Youth)
1713 McNaughton Way	(Partial Hospitalization - Adult)
Spencer, IA 51301	(Non-detox - Adult) Family Support (Non 24 Hour Care)



Locations of Care

* Primary Location

Locations of Care	Available Services
Rosecrance Jackson - Women & Children's Center 3200 W. 4th Street Sioux City, IA 51103	 Services: Chemical Dependency (Residential Care - Adult/Child/Youth) (Detox/Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance LaGrange Clinic 47 6th Ave. Suite L. La Grange, IL 60525	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Lakeview Clinic 3701 N. Ashland Ave. Chicago, IL 60613	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care)
Rosecrance Marlowe Recovery House 1365 University Dr Rockford, IL 61107	 Services: Addiction Services/Child/Youth) (Non-detox - Child/Youth) Case Management (Non 24 Hour Care - Child/Youth) Chemical Dependency (Day Programs - Child/Youth) (Group Home(s) - Child/Youth) (Partial Hospitalization - Child/Youth) (Non-detox - Child/Youth) Community Integration (Non 24 Hour Care) Family Support (Non 24 Hour Care)
Rosecrance McHenry County 4501 Prime Parkway McHenry, IL 60050	 Services: Addiction Services/Adult/Child/Youth) (Detox/Non-detox - Adult) Behavioral Health (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) Family Support (Non 24 Hour Care)



Locations of Care	Available Services
Rosecrance Mulberry Center 605 Mulberry Street Rockford, IL 61103	Services: • Behavioral Health (Residential Care - Adult) • Case Management (Non 24 Hour Care - Adult) • Community Integration (Non 24 Hour Care)
Rosecrance New Life 2322 E. Kimberley Rd, Suite 200N. Davenport, IA 52807	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance Northbrook 3000 Dundee Rd Suite 317 Northbrook, IL 60062	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Case Management (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Family Support (Non 24 Hour Care)
Rosecrance River North 320 W Ohio St, Ste 410 East Chicago, IL 60654	Services: • Addiction Services/Adult/Child/Youth) (Non-detox - Adult) • Behavioral Health (Non 24 Hour Care - Adult) • Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)
Rosecrance Rock Island 4900 38th Av Moline, IL 61265	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)



Locations of Care	Available Services	
Rosecrance Stephenson County 1631 S Gelena Ave Freeport, IL 61032	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Outpatient Crisis Stabilization 	
Rosecrance Ware Center 2704 North Main Street Rockford, IL 61101	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult) Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Case Management (Non 24 Hour Care - Adult/Child/Youth) 	
Rosecrance Warrenville 28371 Davis Pkwy, Ste 102 Warrenville, IL 60555	 Services: Addiction Services/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Non 24 Hour Care - Adult) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) 	



2019 National Patient Safety Goals

Behavioral Health Care and Human Services

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

Symbol Key 3

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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