

Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

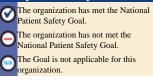
Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

DBA: Tennova Healthcare, 7565 Dannaher Dr., Powell, TN



Summary of Quality Information

Symbol Key



For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Surve Date	y Last On-Site Survey Date
olimits Laboratory	Accredited	3/9/2018	10/12/2018	10/12/2018

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	w Last On-Site Review Date
Acute Stroke Ready Hospital	Certification	6/16/2017	6/15/2017	6/15/2017
🤣 Primary Stroke Center	Certification	6/15/2017	6/14/2017	6/14/2017
Certified Programs	Certification Decision	Effective	Last Full Review	w Last On-Site
		Date	Date	Review Date
🥝 Joint Replacement - Hip	Certification	10/3/2018	10/2/2018	10/2/2018
📀 Joint Replacement - Knee	Certification	10/3/2018	10/2/2018	10/2/2018

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Laboratory	2018National Patient Safety Goals	Ø	*





Locations of Care

* Primary Location Available Services Locations of Care **North Knoxville Medical** Joint Commission Advanced Certification Programs: Center • Primary Stroke Center 7565 Dannaher Drive Powell, TN 37849 **Joint Commission Certified Programs:** Joint Replacement - Hip Joint Replacement - Knee Services: Cardiac Catheterization Lab • Ophthalmology (Surgical Services) (Surgical Services) **CT** Scanner Orthopedic Surgery (Surgical (Imaging/Diagnostic Services) Services) Orthopedic/Spine Unit • Dialysis Unit (Inpatient) (Inpatient) • Ear/Nose/Throat Surgery • Plastic Surgery (Surgical (Surgical Services) Services) EEG/EKG/EMG Lab Positron Emission Tomography (Imaging/Diagnostic (PET) (Imaging/Diagnostic Services) Services) • Post Anesthesia Care Unit Gastroenterology (Surgical Services) (PACU) (Inpatient) General Laboratory Tests **Radiation Oncology** • GI or Endoscopy Lab (Imaging/Diagnostic Services) (Imaging/Diagnostic Sleep Laboratory (Sleep) Services) Laboratory) Surgical ICU (Intensive Care Gynecological Surgery (Surgical Services) Unit) Teleradiology Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) (Imaging/Diagnostic Thoracic Surgery (Surgical Services) Services) Magnetic Resonance Toxicology Imaging (Imaging/Diagnostic Ultrasound Services) (Imaging/Diagnostic Services) Medical /Surgical Unit • Urology (Surgical Services) (Inpatient) Medical ICU (Intensive Care Unit) Nuclear Medicine (Imaging/Diagnostic Services) **Tennova Ambulatory Care Center South** Services: 7323 Chapman Hwy, Ste General Laboratory Tests 190 Outpatient Clinics (Outpatient) Knoxville, TN 37920 Tennova **Comprehensive Pain** Services: **Treatment Center Turkey** • Anesthesia (Outpatient) Creek • Outpatient Clinics (Outpatient) 10810 Parkside Drive Perform Invasive Procedure (Outpatient) Knoxville, TN 37934

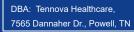
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Locations of Care

* Primary Location	
Locations of Care	Available Services
Tennova Physical Therapy and Sports Medicine, North 7540 Dannaher Drive, Suite 200 Powell, TN 37849	Services: Outpatient Clinics (Outpatient)
Tennova Sleep Center North 7540 Dannaher Drive, Suite 300 Powell, TN 37849	Services: • Outpatient Clinics (Outpatient)
Tennova Sleep Center West 10800 Parkside Dr., Suite 202 Knoxville, TN 37934	Services: • Outpatient Clinics (Outpatient)
Tennova Surgery Center West 10800 Parkside Drive Suite 101 Knoxville, TN 37934	Services: • Ambulatory Surgery Center (Outpatient) • Anesthesia (Outpatient) • Perform Invasive Procedure (Outpatient)







Locations of Care

* Primary Location

Locations of Care		
Locations of Care Turkey Creek Medical Center 10820 Parkside Drive Knoxville, TN 37934		

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2018 National Patient Safety Goals

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	(
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	\bigcirc

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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