Quality Check®

Cookeville Regional Medical Center

1 Medical Center Boulevard, Cookeville, TN

Org ID: 7821

# Accreditation Quality Report




The Joint Commission

Version: 1

Date: 1/29/2021

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.





# Summary of Quality Information

## Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

## Footnote Key

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2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
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10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|---|---|---|---|
| Hospital | Accredited | 8/12/2017 | 8/11/2017 | 8/11/2017 |

**Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)**

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|---|---|---|---|---|
| Primary Stroke Center | Certification | 2/11/2019 | 12/14/2018 | 12/14/2018 |
| **Certified Programs** | **Certification Decision** | **Effective Date** | **Last Full Review Date** | **Last On-Site Review Date** |
| Hip Fracture | Certification | 4/17/2018 | 12/16/2020 | 12/16/2020 |
| Sepsis | Certification | 2/23/2019 | 2/22/2019 | 2/22/2019 |

## Other Accredited Programs/Services

• Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

## Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

| | | Compared to other Joint Commission Accredited Organizations | |
|---|---|---|---|
| | | Nationwide | Statewide |
| Hospital | **2017National Patient Safety Goals** | ✓ | N/A * |
| | **National Quality Improvement Goals:** | | |
| Reporting Period: Jan 2019 - Dec 2019 | Emergency Department | N/D [2] | N/D [2] |
| | Perinatal Care | N/D [2] | N/D [2] |

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.


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# Locations of Care

*** Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Advanced Wound Center at Cookeville Regional Medical Center**<br>DBA: Advanced Wound Center at Cookeville Regional Medical Center<br>250 N. Cedar Avenue<br>Cookeville, TN 38501 | **Services:**<br>• Outpatient Clinics (Outpatient)<br>• Perform Invasive Procedure (Outpatient) |
| **Cardiac & Pulmonary Rehabilitation Center**<br>228 West 4th Street, Suite 100<br>Cookeville, TN 38501 | **Services:**<br>• Outpatient Clinics (Outpatient) |


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# Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| **Cookeville Regional Medical Center Authority** *<br>DBA: Cookeville Regional Medical Center Authority<br>1 Medical Center Boulevard<br>Cookeville, TN 38501 | **Joint Commission Advanced Certification Programs:**<br>• Primary Stroke Center<br><br>**Joint Commission Certified Programs:**<br>• Hip Fracture<br>• Sepsis<br><br>**Services:**<br>• Cardiac Catheterization Lab (Surgical Services)<br>• Cardiac Surgery (Surgical Services)<br>• Cardiothoracic Surgery (Surgical Services)<br>• Cardiovascular Unit (Inpatient)<br>• Coronary Care Unit (Inpatient)<br>• CT Scanner (Imaging/Diagnostic Services)<br>• Dialysis Unit (Inpatient)<br>• Ear/Nose/Throat Surgery (Surgical Services)<br>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)<br>• Gastroenterology (Surgical Services)<br>• GI or Endoscopy Lab (Imaging/Diagnostic Services)<br>• Gynecological Surgery (Surgical Services)<br>• Gynecology (Inpatient)<br>• Hazardous Medication Compounding (Inpatient)<br>• Hematology/Oncology Unit (Inpatient)<br>• Inpatient Unit (Inpatient)<br>• Interventional Radiology (Imaging/Diagnostic Services)<br>• Labor & Delivery (Inpatient)<br>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)<br>• Medical /Surgical Unit (Inpatient)<br>• Medical ICU (Intensive Care Unit)<br>• Neuro/Spine Unit (Inpatient)<br>• Neurosurgery (Surgical Services)<br>• Non-Sterile Medication Compounding (Inpatient)<br>• Normal Newborn Nursery (Inpatient)<br>• Nuclear Medicine (Imaging/Diagnostic Services)<br>• Orthopedic Surgery (Surgical Services)<br>• Orthopedic/Spine Unit (Inpatient)<br>• Outpatient Clinics (Outpatient)<br>• Pediatric Unit (Inpatient)<br>• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)<br>• Post Anesthesia Care Unit (PACU) (Inpatient)<br>• Radiation Oncology (Imaging/Diagnostic Services)<br>• Sterile Medication Compounding (Inpatient)<br>• Surgical ICU (Intensive Care Unit)<br>• Surgical Unit (Inpatient)<br>• Teleradiology (Imaging/Diagnostic Services)<br>• Thoracic Surgery (Surgical Services)<br>• Ultrasound (Imaging/Diagnostic Services)<br>• Urology (Surgical Services)<br>• Vascular Surgery (Surgical Services) |
| **Diabetes Education Program**<br>127 N. Oak<br>Cookeville, TN 38501 | **Services:**<br>• Outpatient Clinics (Outpatient) |


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# Locations of Care

*** Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Outpatient Physical Therapy Department**<br>215 West 6th Street<br>Cookeville, TN 38501 | **Services:**<br>• Outpatient Clinics (Outpatient) |
| **Rehab Center**<br>215 West 6th Street<br>Cookeville, TN 38501 | **Services:**<br>• Inpatient Unit (Inpatient)<br>• Medical /Surgical Unit (Inpatient)<br>• Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) |


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# 2017 National Patient Safety Goals

## Symbol Key

- The organization has met the National Patient Safety Goal.
- The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

## Hospital

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | ✓ |
| | Eliminating Transfusion Errors | ✓ |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | ✓ |
| Improve the safety of using medications. | Labeling Medications | ✓ |
| | Reducing Harm from Anticoagulation Therapy | ✓ |
| | Reconciling Medication Information | ✓ |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment | ✓ |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | ✓ |
| | Preventing Multi-Drug Resistant Organism Infections | ✓ |
| | Preventing Central-Line Associated Blood Stream Infections | ✓ |
| | Preventing Surgical Site Infections | ✓ |
| | Preventing Catheter-Associated Urinary Tract Infection | ✓ |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide | ✓ |
| Universal Protocol | Conducting a Pre-Procedure Verification Process | ✓ |
| | Marking the Procedure Site | ✓ |
| | Performing a Time-Out | ✓ |



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# National Quality Improvement Goals

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Reporting Period: January 2019 - December 2019

| Measure Area | Explanation | Compared to other Joint Commission Accredited Organizations: Nationwide | Statewide |
|---|---|---|---|
| Emergency Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. | N/D 2 | N/D 2 |

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations: Nationwide Top 10% Scored at Most: | Nationwide Weighted Median: | Statewide Top 10% Scored at Most: | Statewide Weighted Median: |
|---|---|---|---|---|---|---|
| Admit Decision Time to ED Departure Time for Admitted Patients | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. | N/D 2<br>176.00 minutes<br>422 eligible Patients | 55.00 | 133.00 | 42.69 | 110.88 |

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* This information can also be viewed at www.hospitalcompare.hhs.gov

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|---|---|---|---|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | N/D 2 | N/D 2 |

| Measure | Explanation | Hospital Results | Nationwide: Top 10% Scored at Least: | Nationwide: Average Rate: | Statewide: Top 10% Scored at Least: | Statewide: Average Rate: |
|---|---|---|---|---|---|---|
| Antenatal Steroids | This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth. | N/D 3 ---- | 100% | 98% | 100% | 98% |
| Cesarean Birth | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section. | 16% of 117 eligible Patients | 12% | 25% | 13% | 25% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 7% of 55 eligible Patients | 0% | 2% | 0% | 2% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 31% of 1447 eligible Patients | 73% | 51% | 51% | 35% |
| Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate | The moderate rate equals the number of patients with moderate complications. | 2020.00 minutes 1336 eligible Patients | | | | |

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| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations: Nationwide Top 10% Scored at Least: | Nationwide Average Rate: | Statewide Top 10% Scored at Least: | Statewide Average Rate: |
|---|---|---|---|---|---|---|
| Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate | This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother. | 3592.00 minutes 1336 eligible Patients | | | | |
| Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate | The severe rate equals the number of patients with severe complications. | 1571.00 minutes 1336 eligible Patients | | | | |

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