

Accreditation Quality Report





Version: 18 Date: 11/4/2013 9200 West Wisconsin Avenue, Milwaukee, WI



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
 prevention of medical errors such as surgery on the wrong side of
 the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission Symbol Key

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National Quality Forum Endorsement.

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Froedtert Memorial Lutheran Hospital

9200 West Wisconsin Avenue, Milwaukee, WI

Org ID: 7718







Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective	Last Full Surv	ey Last On-Site
		Date	Date	Survey Date
Home Care	Accredited	8/6/2013	8/5/2013	8/5/2013
Hospital	Accredited	9/25/2010	8/9/2013	8/9/2013

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	w Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	4/26/2013	2/26/2013	2/26/2013
Ventricular Assist Device	Certification	8/1/2012	7/31/2012	7/31/2012
Certified Programs	Certification Decision	Effective Date	Last Full Review Date	w Last On-Site Review Date
Epilepsy	Certification	6/8/2012	6/7/2012	6/7/2012

Special Quality Awards

2012 Top Performer on Key Quality Measures®

2012 Silver - The Medal of Honor for Organ Donation

2011 Hospital Magnet Award

2010 Gold Plus Get With The Guidelines - Stroke

2010 Silver - The Medal of Honor for Organ Donation

2009 Silver I - The Medal of Honor for Organ Donation

2008 The Medal of Honor for Organ Donation

2007 The Medal of Honor for Organ Donation

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

		Compared to other Joint Commission Accredited Organizations		
		Nationwide Statewide		
Home Care	2013National Patient Safety Goals	Ø	₩A*	
Hospital	2010National Patient Safety Goals	Ø	(VIA) *	

Hospitals voluntarily participate in the Survey of Patients' Hospital Experiences (HCAHPS). Pediatric and psychiatric hospitals are not eligible to participate in the HCAHPS survey based on their patient population.

The Joint Commission only reports measures endorsed by the National Quality Forum.

9200 West Wisconsin Avenue, Milwaukee, WI

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Summary of Quality Information

		Compared to other Joint Organi	
		Nationwide	Statewide
	National Quality Improvement Goals:		
Reporting Period:	Heart Attack Care	⊕	⊕
Apr 2012 - Mar 2013	Heart Failure Care	⊕	⊕
	Pneumonia Care	⊕	⊕
	Stroke Care	№ 8	№ 8
	Surgical Care Improvement Project (SCIP)		
	SCIP - Cardiac SCIP - Infection Prevention For All Reported Procedures:	⊕	⊕
	Blood Vessel Surgery	Ø	Ø
	Colon/Large Intestine Surgery	Ø	Ø
	Coronary Artery Bypass Graft	⊕	(
	Hip Joint Replacement	⊕	⊕
	Hysterectomy	⊕	⊕
	Knee Replacement	•	⊕
	Open Heart Surgery	•	⊕
	SCIP – Venous Thromboembolism (VTE)		

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Locations of Care

* Primary Location	
Locations of Care	Available Services
Froedtert and Medical College of WI W129N7055 Northfield Drive, Suite 500 Building B Menomonee Falls, WI 53051	Services: Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Froedtert Hospital Center for Diagnostic Imaging 10498 N. Port Washington Rd. Mequon, WI 53092	Services: Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Froedtert Hospital Center for Diagnostic Imaging 2445 North Mayfair Road Milwaukee, WI 53226	Services: Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Froedtert Hospital Center for Diagnostic Imaging W129 N7055 Northfield Drive, Suite 101 Menomonee Falls, WI 53051	Services: Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Froedtert Hospital Center for Diagnostic Imaging 2315 East Moreland Blvd., Suite 1500 Waukesha, WI 53186	Services: Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)









Locations of Care

* Primary Location

Locations of Care

Froedtert Memorial Lutheran Hospital * 9200 West Wisconsin Avenue Milwaukee, WI 53226

Available Services

Joint Commission Advanced Certification Programs:

- Advanced Comprehensive Stroke Center
- Primary Stroke Center
- Ventricular Assist Device

Joint Commission Certified Programs:

Epilepsy

Services:

- Blood Glucose Monitors (non-mail order)
- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)

- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)Vascular Surgery (Surgical
- Vascular Surgery (Surgica Services)

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Locations of Care

* Primary Location

Locations of Care	Available Services
Greenfield highlands 4455 S 108th Street, Suite 140 Greenfield, WI 53228-2504	Services: • Outpatient Clinics (Outpatient)
Plastic Surgery Clinic 8700 W. Watertown Plank Rd. Milwaukee, WI 53226	Services: Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)

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2013 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

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2010 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	Ø
	Preventing Central-Line Associated Blood Stream Infections	Ø
	Preventing Surgical Site Infections	Ø Ø Ø
Accurately and completely reconcile medications across the continuum of care.	Comparing Current and Newly Ordered Medications	Ø
	Communicating Medications to the Next Provider	Ø
	Providing a Reconciled Medication List to the Patient	Ø
	Settings in Which Medications are Minimally Used	8 8 8 8
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

9200 West Wisconsin Avenue, Milwaukee, WI







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

A	A				
Nationwide Statewide					
Accredited Organizations					
Commission					

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		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Heart Attack Care	This category of evidence based measures assesses the overall quality of care provided to Heart Attack (AMI) patients.	⊕	⊕

		Cor	mpared to c Accredit	other Joint ed Organiz		on
		١	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
ACE inhibitor or ARB for LVSD*	Heart attack patients who receive either a prescription for a medicine called an "ACE inhibitor" or a medicine called an angiotensin receptor blocker (ARB) when they are discharged from the hospital. This measure reports what percent of heart attack patients who have problems with the heart pumping enough blood to the body were prescribed medicines to improve the heart's ability to pump blood.*	100% of 29 eligible Patients	100%	98%	100%	97%
Aspirin at arrival*	Heart attack patients receiving aspirin when arriving at the hospital. This measure reports what percent of heart attack patients receive aspirin within 24 hours before or after they arrive at the hospital. Aspirin is beneficial because it reduces the tendency of blood to clot in blood vessels of the heart and improves survival rates.*	100% of 238 eligible Patients	100%	99%	100%	100%
Aspirin prescribed at discharge*	Heart attack patients who receive a prescription for aspirin when being discharged from the hospital. This measure reports how often aspirin was prescribed to heart attack patients when they are leaving a hospital. Aspirin is beneficial because it reduces the tendency of blood to clot in blood vessels of the heart and improves survival rates.*	100% of 226 eligible Patients	100%	99%	100%	99%

- The Joint Commission only reports measures endorsed by the National Quality Forum.
- This information can also be viewed at www.hospitalcompare.hhs.gov Null value or data not displayed.

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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint Commission

Accredited Organizations

Measure Area Explanation Nationwide Statewide

Heart Attack Care This category of evidence based measures assesses the overall quality of care provided to Heart Attack (AMI) patients.

		Co	mpared to o	ther Joint	Commissio	on
			Accredit	ed Organiz	ations	
			Nationwide			ewide
Measure	Explanation	Hospital		Average	Top 10%	_
		Results	Scored at Least:	Rate:	Scored at Least:	Rate:
Beta blocker prescribed at discharge*	Heart attack patients who have a medicine called a "beta blocker" prescribed when they are discharged from the hospital. This measure reports what percent of heart attack patients were prescribed a special type of medicine when leaving the hospital, that has been shown to reduce further heart damage.*	100% of 223 eligible Patients	100%	99%	100%	99%
Primary PCI received within 90 minutes of hospital arrival*	Heart attack patient with a clogged artery in the heart that is opened with a balloon therapy called PCI within 90 minutes of hospital arrival. This measure reports how quickly heart attack patients had a clogged artery in the heart opened with a balloon therapy called PCI to increase blood flow to the heart and reduce heart damage. Lack of blood supply to heart muscle can cause lasting heart damage. In certain types of heart attacks, a small balloon is threaded into a blood vessel in the heart to open up a clogged artery that keeps the blood from flowing to the heart muscle. It is important that this therapy be given quickly after a heart attack is diagnosed.*	94% of 34 eligible Patients	100%	95%	100%	95%
Statin Prescribed at Discharge*	Heart attack patients who receive a prescription for a statin medication at discharge. This measure reports what percentage of heart patients who have problems with high cholesterol were prescribed medications to help reduce their "bad" cholesterol.*	100% of 226 eligible Patients	100%	98%	100%	99%

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National Quality Improvement Goals

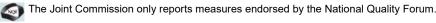
Reporting Period: April 2012 - March 2013

Compared to other Joint Commission
Accredited Organizations

Measure Area Explanation Nationwide Statewide

Heart Failure Care This category of evidence based measures assesses the overall quality of care provided to Heart Failure (HF) patients.

		Compared to other Joint Commission Accredited Organizations				on
		1	Nationwide			wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
ACE inhibitor or ARB for LVSD*	Heart failure patients who receive either a prescription for a medicine called an "ACE inhibitor" or a medicine called an angiotensin receptor blocker (ARB) when they are discharged from the hospital. This measure reports what percent of heart failure patients who have problems with the heart pumping enough blood to the body were prescribed medicines to improve the heart's ability to pump blood.*	100% of 108 eligible Patients ⁷	100%	97%	100%	96%
Discharge instructions*	Heart failure patients who receive specific discharge instructions about their condition. This measure reports what percent of patients with heart failure are given information about their condition and care when they leave the hospital. Patient education about medicines, diet, activities, and signs to watch for is important in order to prevent further hospitalization. Limitations of measure use - see Accreditation Quality Report User Guide.*	98% of 258 eligible Patients ⁷	100%	95%	100%	95%
LVF assessment*	Heart failure patients who have had the function of the main pumping chamber of the heart (i.e., left ventricle) checked during their hospitalization. This measure reports what percent of patients with heart failure receive an in-depth evaluation of heart muscle function in order to get the right treatment for their heart failure. Limitations of measure use see Accreditation Quality Report User Guide.*	100% of 309 eligible Patients ⁷	100%	99%	100%	99%



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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint **Accredited Organizations** Measure Area Nationwide Statewide Explanation Pneumonia Care This category of evidence based measures assesses the \oplus **(** overall quality of care provided to Pneumonia patients.

		Соі	npared to o			on
		Accredited Organizations Nationwide Statewid				wido
Measure	Explanation	Hospital	Top 10%	Average	Top 10%	
Weddare	Ехринацоп	Results	Scored	Rate:	Scored	Rate:
			at Least:		at Least:	
Blood cultures for pneumonia patients admitted through the Emergency Department.*	Pneumonia patients who were admitted through the Emergency Department who had a blood test in the Emergency Department for the presence of bacteria in their blood. Before antibiotics are given, blood samples are taken to test for the type of infection. This measure reports the percent of pneumonia patients admitted through the Emergency Department who received this test before antibiotics were given.*	99% of 165 eligible Patients ⁷	100%	98%	100%	98%
Blood cultures for pneumonia patients in intensive care units.	Pneumonia patients cared for in an intensive care unit that had a blood test for the presence of bacteria in their blood within 24 hours of hospital arrival. This measure reports the percent of pneumonia patients in intensive care units who had a blood culture within 24 hours prior to or after hospital arrival.	100% of 56 eligible Patients ⁷	100%	98%	100%	99%
Initial antibiotic selection for CAP in immunocompetent – ICU patient*	Patients in intensive care units who have community-acquired pneumonia who received the appropriate medicine (antibiotic) that has been shown to be effective for community-acquired pneumonia. This measure reports how often patients in intensive care units with community-acquired pneumonia were given the correct antibiotic within 24 hours of hospital arrival, based on recommendations from written guidelines, for the treatment of pneumonia.*					

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Measure Area

Pneumonia Care

Org ID: 7718

Compared to other Joint







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Accredited Organizations Nationwide Statewide Explanation This category of evidence based measures assesses the \oplus ⊕

		Compared to other Joint Commission Accredited Organizations				
		N	lationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Initial antibiotic selection for CAP in immunocompetent – non ICU patient*	Patients not in intensive care units who have community-acquired pneumonia who received the appropriate medicine (antibiotic) that has been shown to be effective for community-acquired pneumonia. This measure reports how often patients with community-acquired pneumonia not cared for in intensive care units, were given the correct antibiotic within 24 hours of hospital arrival, based on recommendations from written guidelines, for the	98% of 63 eligible Patients ⁷	100%	97%	100%	97%

overall quality of care provided to Pneumonia patients.

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treatment of pneumonia.*

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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint Commission
Accredited Organizations

Measure Area Explanation Nationwide Statewide

Stroke Care This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.

		Cor	npared to o	other Joint ed Organiz		on
			lationwide			wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Anticoagulation Therapy for Atrial Fibrillation/Flutter	Ischemic stroke patients with atrial fibrillation/flutter who receive a prescription for an anticoagulant medication when being discharged from the hospital. This measure reports how often an anticoagulant medication was prescribed to ischemic stroke patients with atrial fibrillation/flutter when they are leaving a hospital. Atrial fibrillation is a heart rhythm disturbance that can allow blood clots to form within the upper chambers of the heart. If these blood clots break off and get into the bloodstream, a stroke can result. Anticoagulant medications or "blood thinners" help to prevent blood clots from forming.	100% of 7 eligible Patients	100%	96%	100%	95%
Antithrombotic Therapy By End of Hospital Day 2	Ischemic stroke patients receiving an antithrombotic medication by the end of hospital day 2. This measure reports what percent of ischemic stroke patients receive an antithrombotic medication, such as aspirin, the day of or day after hospital arrival. Antithrombotic medications are beneficial because they reduce the tendency of blood to clot in blood vessels of the brain and improve survival rates.	100% of 31 eligible Patients	100%	98%	100%	99%

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Compared to other Joint
Commission
Accredited Organizations
Nationwide Statewide

		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Stroke Care	This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.	№ 8	№ 8	

		Compared to other Joint Commission Accredited Organizations				
Measure	Explanation	N Hospital	lationwide	Average	State Top 10%	ewide
ModSuic	Ехріанацоп	Results	Scored	Rate:	Scored	Rate:
Assessed for Rehabilitation	Stroke patients who have had their need for rehabilitation services assessed by a member of the rehabilitation team during their hospitalization. This measure reports what percent of stroke patients have a rehabilitation assessment completed or receive rehabilitation services during their hospitalization. Rehabilitation is a treatment(s) designed to facilitate the process of recovery from stroke or other injury, illness, or disease to as normal a condition as possible.	100% of 50 eligible Patients	at Least:	98%	at Least:	99%
Discharged on Antithrombotic Therapy	Ischemic stroke patients who receive a prescription for an antithrombotic medication when discharged from the hospital. This measure reports how often an antithrombotic medication, such as aspirin, was prescribed to ischemic stroke patients when they are leaving a hospital. Antithrombotic medications are beneficial because they reduce the tendency of blood to clot in blood vessels of the brain and improve survival rates.	98% of 43 eligible Patients	100%	99%	100%	100%
Discharged on Statin Medication	Ischemic stroke patients who receive a prescription for a statin medication when discharged from the hospital. This measure reports how often a statin medication was prescribed to ischemic stroke patients when they are leaving a hospital. Statin medications reduce the level of cholesterol circulating in the blood.	100% of 33 eligible Patients	100%	96%	100%	98%

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9200 West Wisconsin Avenue, Milwaukee, WI







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint

		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Stroke Care	This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.	№ 8	№ 8	

		Соі	mpared to o	other Joint ed Organiz		on
		١	Nationwide			ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Stroke Education	Stroke patients who receive specific educational material about their condition. This measure reports what percent of stroke patients are given written instructions or educational material about their condition and care when they leave the hospital. Patient education about medicines, follow-up care after discharge, risk factors for stroke, warning signs to watch for, and activation of the emergency medical system if these signs occur is important in order to prevent another stroke.	64% of 33 eligible Pattents	100%	92%	100%	93%
Thrombolytic Therapy	Acute ischemic stroke patients who receive a medicine that breaks up blood clots (thrombolytic therapy) within 180 minutes of stroke symptom onset. This measure reports how quickly ischemic stroke patients were given a medication that breaks up blood clots (thrombolytic therapy). Breaking up blood clots increases blood flow to the brain. If blood flow is returned to the brain quickly during a stroke, the risk of brain damage and loss of physical function is decreased. The medicine that breaks up clots in the arteries and allows the return of normal blood flow is called thrombolytic therapy or "t-PA". It is important that this medicine be given quickly after an ischemic stroke is diagnosed.	NOD 8	100%	77%	3	3

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Measure Area

Stroke Care

Org ID: 7718







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint Commission

Accredited Organizations

Explanation

Nationwide

Statewide

This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide				
Measure	Explanation	Hospital Results			Top 10%	Average Rate:
Venous Thromboembolism (VTE) Prophylaxis	Stroke patients who receive treatment for the prevention of blood clots on the day of or day after hospital admission. Note: Treatment may be medication or mechanical devices for exercising the legs. This measure reports what percent of stroke patients receive treatment for the prevention of blood clots. Stroke patients are at increased risk of developing blood clots is lowest when patients are treated to prevent them.	94% of 47 eligible Patients	100%	94%	100%	97%

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Org ID: 7718







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint Commission **Accredited Organizations**

Measure Area Explanation Nationwide Statewide

SCIP - Cardiac This evidence based measure assesses continuation of beta-blocker therapy in selected surgical patients.

Compared to other Joint Commission **Accredited Organizations** Nationwide Measure Explanation Hospital Top 10% Average Top 10% Average Scored Results Scored Rate: Rate: This measure reports the number of Surgery patients taking a patients taking a Beta-Blocker Beta-Blocker before hospital medication before hospital admission admission who received a who received a Beta-Blocker in the Beta-Blocker in the time frame time frame of 24 hours before of 24 hours before surgery 100% 98% 100% 98% surgery through the time they were in 99% of through the time they were in 268 eligible the recovery room. Risk of the recovery room. Patients7 complications is decreased when the Beta-Blocker is continued during the surgical time frame.

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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Compared to other Joint **Accredited Organizations**

Nationwide Statewide

Measure Area	Explanation
SCIP - Infection Prevention	This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection
	prevention.

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		Compared to other Joint Commission Accredited Organizations				
		Nationwide Statewi				wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Patients having a surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut. Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful.	98% of 463 eligible Patients ⁷	100%	99%	100%	99%
Patients having surgery who received the appropriate medicine (antibiotic) which is shown to be effective for the type of surgery performed.*	This measure reports how often patients who had surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country. Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful.	98% of 461 eligible Patients ⁷	100%	99%	100%	99%

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Compared to other Joint







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

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Accredited Organizations Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection

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		Compared to other Joint Commission Accredited Organizations				ווע
			Nationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored	Average Rate:	Top 10% Scored	Average Rate:
		ixesuits	at Least:	Nate.	at Least:	Nate.
Patients who had surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection). Note: Not every surgery requires antibiotics and this measure reports on those selected surgeries where evidence/experts have identified that antibiotics would be helpful.	99% of 446 eligible Patients ⁷	100%	98%	100%	98%
Patients Having Blood Vessel Surgery*	Overall report of hospital's performance on Surgical Infection Prevention Measure for Blood Vessel Surgery.	94% of 117 eligible Patients ⁷	100%	97%	100%	97%
Patients having blood vessel surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having blood vessel surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	98% of 40 eligible Patients ⁷	100%	98%	100%	97%
Patients having blood vessel surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had blood vessel surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.*	90% of 40 eligible Patients ⁷	100%	99%	100%	98%

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National Quality Improvement Goals

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Accredited Organizations Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection prevention.

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		Compared to other Joint Commission Accredited Organizations				on
		١	Nationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Patients who had blood vessel surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often blood vessel surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	95% of 37 eligible Patients ⁷	100%	95%	100%	95%
Patients Having Colon/Large Intestine Surgery*	Overall report of hospital's performance on Surgical Infection Prevention Measures for Colon/Large Intestine Surgery.	98% of 144 eligible Patients ⁷	100%	96%	100%	97%
Patients having colon/large intestine surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut. *	This measure reports how often patients having colon/large intestine surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	98% of 49 eligible Patients ⁷	100%	97%	100%	97%
Patients having colon/large intestine surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had colon/large intestine surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.*	96% of 48 eligible Patients ⁷	100%	95%	100%	96%



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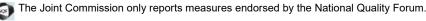


National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Accredited Organizations Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection prevention.

		Compared to other Joint Commission Accredited Organizations				on		
					Nationwide		Statewide	
Measure	Explanation	Hospital		Average	Top 10%			
Modeure	Explanation	Results	Scored	Rate:	Scored	Rate:		
		. 1000.10	at Least:		at Least:			
Patients who had colon/large intestine surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often colon/large intestine surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	100% of 47 eligible Patients ⁷	100%	95%	100%	96%		
Patients Having Coronary Artery Bypass Graft Surgery*	Overall report of hospital's performance on Surgical Infection Prevention Measures for Coronary Artery Bypass Graft Surgery.	100% of 189 eligible Patients ⁷	100%	99%	100%	99%		
Patients having coronary artery bypass graft surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having coronary artery bypass graft surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	100% of 65 eligible Patients ⁷	100%	99%	100%	99%		
Patients having coronary artery bypass graft surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had coronary artery bypass graft surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of	100% of 65 eligible Patients ⁷	100%	100%	100%	100%		



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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Measure Area Explanation Nationwide Statewide

SCIP - Infection
Prevention

This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection prevention.

		Compared to other Joint Commission				
		Accredited Organizations				
Managema	Franks a		Nationwide	A		ewide
Measure	Explanation	Hospital Results	Scored	Rate:	Top 10% Scored	Rate:
		Results	at Least:	Rate.	at Least:	Rate.
Patients who had coronary artery bypass graft surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 48 hours after the surgery ended.*	This measure reports how often coronary artery bypass graft surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 48 hours after the surgery ended. Giving medicine that prevents infection for more than 48 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other	100% of 59 eligible Patients ⁷	100%	98%	100%	99%
Patients Having Hip Joint Replacement Surgery*	signs of infection).* Overall report of hospital's performance on Surgical Infection Prevention Measures for Hip Joint Replacement Surgery.	98% of 261 eligible Patients ⁷	100%	99%	100%	99%
Patients having hip joint replacement surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having hip joint replacement surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	98% of 87 eligible Patients ⁷	100%	99%	100%	99%
Patients having hip joint replacement surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had hip joint replacement surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of	100% of 87 eligible Patients ⁷	100%	100%	100%	100%

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9200 West Wisconsin Avenue, Milwaukee, WI

Measure Area

Prevention

SCIP - Infection

Org ID: 7718







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Commission **Accredited Organizations** Nationwide Statewide Explanation

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overall use of indicated antibiotics for surgical infection	
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Compared to other Joint

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

		Compared to other Joint Commission Accredited Organizations				
		Nationwide State				wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Patients who had hip joint replacement surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often hip joint replacement surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	98% of 87 eligible Patients ⁷	100%	98%	100%	98%
Patients Having a Hysterectomy*	Overall report of hospital's performance on Surgical Infection Prevention Measure for Hysterectomy Surgery.	98% of 187 eligible Patients ⁷	100%	98%	100%	98%
Patients having hysterectomy surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having hysterectomy surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	95% of 63 eligible Patients ⁷	100%	99%	100%	98%
Patients having hysterectomy surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had hysterectomy surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.*	98% of 62 eligible Patients ⁷	100%	97%	100%	98%



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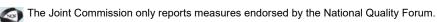
National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Measure Area Explanation Nationwide Statewide

SCIP - Infection
Prevention This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection prevention.

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		Compared to other Joint Commission Accredited Organizations				n
						ewide
Measure	Explanation	Hospital		Average	Top 10%	
	·	Results	Scored	Rate:	Scored	Rate:
			at Least:		at Least:	
Patients who had hysterectomy surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often hysterectomy surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	100% of 62 eligible Patients ⁷	100%	98%	100%	98%
Patients Having Knee Joint Replacement Surgery*	Overall report of hospital's performance on Surgical Infection Prevention Measures for Knee Joint Replacement Surgery.	100% of 287 eligible Patients ⁷	100%	99%	100%	99%
Patients having knee joint replacement surgery who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having knee joint replacement surgery received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut.*	100% of 96 eligible Patients ⁷	100%	99%	100%	99%
Patients having knee joint replacement surgery who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had knee joint replacement surgery were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.*	100% of 96 eligible Patients ⁷	100%	100%	100%	100%



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- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.

9200 West Wisconsin Avenue, Milwaukee, WI

Org ID: 7718

Compared to other Joint







National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Accredited Organizations Measure Area Nationwide Statewide Explanation SCIP - Infection This category of evidence based measures assesses the \oplus \oplus Prevention overall use of indicated antibiotics for surgical infection prevention.

process.							
		Compared to other Joint Commission				on	
			Accredited Organizations Nationwide Statewide				
Management	Familian effect		lationwide	^			
Measure	Explanation	Hospital Results	Top 10% Scored	Average Rate:	Top 10% Scored	Average Rate:	
			at Least:		at Least:		
Patients who had knee joint replacement surgery and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 24 hours after the surgery ended.*	This measure reports how often knee joint replacement surgery patients whose medicine (an antibiotic) to prevent infection was stopped within 24 hours after the surgery ended. Giving medicine that prevents infection for more than 24 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	100% of 95 eligible Patients ⁷	100%	98%	100%	99%	
Patients Having Open Heart Surgery other than Coronary Artery Bypass Graft*	Overall report of hospital's performance on Surgical Infection Prevention Measures for Open Heart Surgery.	99% of 185 eligible Patients ⁷	100%	99%	100%	99%	
Patients having open heart surgery other than coronary artery bypass graft who received medicine to prevent infection (an antibiotic) within one hour before the skin was surgically cut.*	This measure reports how often patients having open heart surgery other than coronary artery bypass graft received medicine that prevents infection (an antibiotic) within one hour before the skin was surgically cut. Infection is lowest when patients receive antibiotics to prevent infection within one hour before the skin is surgically cut. *	98% of 63 eligible Patients ⁷	100%	99%	100%	99%	
Patients having open heart surgery other than coronary artery bypass graft who received the appropriate medicine (antibiotic) which is shown to be effective for this type of surgery.*	This measure reports how often patients who had open heart surgery other than coronary artery bypass graft were given the appropriate medicine (antibiotic) that prevents infection which is know to be effective for the type of surgery, based upon the recommendations of experts around the country.*	100% of 63 eligible Patients ⁷	100%	100%	100%	100%	

- The Joint Commission only reports measures endorsed by the National Quality Forum.
- This information can also be viewed at www.hospitalcompare.hhs.gov
- Null value or data not displayed.

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value.
- This organization's performance is Ø similar to the target range/value.
- This organization's performance is
- below the target range/value.
- ot displayed

Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Measure Area

Explanation

Nationwide

SCIP - Infection
Prevention

This category of evidence based measures assesses the overall use of indicated antibiotics for surgical infection prevention.

		Cor	mpared to c	other Joint	Commissio	on
		Accredited Organizations				
			lationwide		State	
Measure	Explanation	Hospital		Average	Top 10%	•
		Results	Scored at Least	Rate:	Scored at Least:	Rate:
Patients who had open heart surgery other than coronary artery bypass graft and received appropriate medicine that prevents infection (antibiotic) and the antibiotic was stopped within 48 hours after the surgery ended.*	This measure reports how often open heart surgery other than coronary artery bypass graft patients whose medicine (an antibiotic) to prevent infection was stopped within 48 hours after the surgery ended. Giving medicine that prevents infection for more than 48 hours after the end of surgery is not helpful, unless there is a specific reason (for example, fever or other signs of infection).*	100% of 59 eligible Patients ⁷	100%	98%	100%	98%
Heart surgery patients with controlled blood sugar after surgery.	This measure reports the number of heart surgery patients that had a blood sugar of less than 200 on day one and day two after surgery. Infection is lowest in both diabetic and nondiabetic patients when blood sugar is controlled immediately after surgery.	96% of 139 eligible Patients ⁷	100%	96%	100%	96%
Surgery patients with proper hair removal.	This measure reports the number of surgical patients that have had hair at the site of the surgical cut removed properly. Infection is lowest when patients have hair removed with electrical clippers or hair removal cream.	99% of 825 eligible Patients ⁷	100%	100%	100%	100%
Urinary Catheter Removed	This measure reports the number of surgery patients whose urinary catheter was removed by the end of the second day after surgery.	99% of 521 eligible Patients ⁷	100%	97%	100%	98%

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National Quality Improvement Goals

Reporting Period: April 2012 - March 2013

Measure Area	Explanation
SCIP – Venous	This category of evidenced based measures assesses the use of indicated treatment for the
Thromboembolism	prevention of blood clots in selected surgical patients
(VTE)	

			Compared to other Joint Commission Accredited Organizations				
			٨	lationwide		State	wide
	Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
rece treat clots effect surg Trea stocl	ents having surgery who ived the appropriate ment to prevent blood which is shown to be stive for the type of ery performed. Note: tment may be medication, kings, or mechanical ces for exercising the	This measure reports how often patients who had surgery were given the appropriate treatment that prevents blood clots which is known to be effective for the type of surgery, based upon the recommendations of experts around the country. Note: Not every surgery requires treatment and this measure reports on those selected surgeries where evidence/experts have identified that treatment to prevent blood clots would be helpful.*	99% of 510 eligible Patients ⁷	100%	98%	100%	98%

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