# Accreditation Quality Report



The Joint Commission

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Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

# Summary of Quality Information

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|---|---|---|---|
| Critical Access Hospital | Accredited | 8/17/2018 | 8/16/2018 | 9/27/2018 |
| Home Care | Accredited | 8/18/2018 | 8/17/2018 | 9/25/2018 |
| Laboratory | Accredited | 2/15/2019 | 2/14/2019 | 2/13/2020 |

## Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Critical Access Hospital

Hospice Agency

| | | Compared to other Joint Commission Accredited Organizations | |
|---|---|---|---|
| | | Nationwide | Statewide |
| Critical Access Hospital | 2018 National Patient Safety Goals | ☑ | N/A * |
| Home Care | 2018 National Patient Safety Goals | ☑ | N/A * |

# Locations of Care

**\* Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Hospice Touch**<br>DBA:  Hospice Touch<br>601 Straw Street<br>Tomah, WI  54660 | **Services:**<br>● General Laboratory Tests<br>● Hospice Care |
| **Tomah Memorial Hospital  \***<br>DBA:  Tomah Health<br>501 Gopher Drive<br>Tomah, WI  54660 | **Services:**<br>● Acute Care<br>● CT Scanner (Imaging/Diagnostic Services)<br>● Ear/Nose/Throat Surgery (Surgical Services)<br>● EEG/EKG/EMG Lab (Imaging/Diagnostic Services)<br>● Gastroenterology (Surgical Services)<br>● General Laboratory Tests<br>● GI or Endoscopy Lab (Imaging/Diagnostic Services)<br>● Gynecological Surgery (Surgical Services)<br>● Interventional Radiology (Outpatient, Imaging/Diagnostic Services)<br>● Labor & Delivery (Inpatient)<br>● Magnetic Resonance Imaging (Imaging/Diagnostic Services)<br>● Medical /Surgical Unit (Inpatient)<br>● Normal Newborn Nursery (Inpatient)<br>● Nuclear Medicine (Imaging/Diagnostic Services)<br><br>● Ophthalmology (Surgical Services)<br>● Orthopedic Surgery (Surgical Services)<br>● Outpatient Clinics (Outpatient)<br>● Pediatric Otolaryngology (Outpatient - Child/Youth)<br>● Post Anesthesia Care Unit (PACU) (Inpatient)<br>● Radiation Oncology (Imaging/Diagnostic Services)<br>● Sleep Laboratory (Sleep Laboratory)<br>● Swing Beds<br>● Teleradiology (Imaging/Diagnostic Services)<br>● Toxicology<br>● Trauma Center (Trauma Center)<br>● Ultrasound (Imaging/Diagnostic Services)<br>● Vascular Surgery (Surgical Services) |
| **Warrens Walk-In Clinic**<br>DBA:  Warrens Walk-In Clinic<br>101 Unity<br>Warrens, WI  54666 | **Services:**<br>● General Laboratory Tests<br>● Urgent Care (Outpatient) |

# 2018 National Patient Safety Goals

## Critical Access Hospital

### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

| Safety Goals | Organizations Should | Implemented |
| --- | --- | --- |
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | ✓ |
| | Eliminating Transfusion Errors | ✓ |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | ✓ |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment | ✓ |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | ✓ |
| | Preventing Multi-Drug Resistant Organism Infections | ✓ |
| | Preventing Central-Line Associated Blood Stream Infections | ✓ |
| | Preventing Surgical Site Infections | ✓ |
| | Preventing Catheter-Associated Urinary Tract Infection | ✓ |
| Universal Protocol | Conducting a Pre-Procedure Verification Process | ✓ |
| | Marking the Procedure Site | ✓ |
| | Performing a Time-Out | ✓ |

# 2018 National Patient Safety Goals

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## Home Care

| Safety Goals | Organizations Should | Implemented |
|---|---|:---:|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | ✓ |
| Improve the safety of using medications. | Reconciling Medication Information | ✓ |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | ✓ |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program | ✓ |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | ✓ |