Accreditation Quality Report

Version: 1
Date: 3/2/2024

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Summary of Quality Information

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Critical Access Hospital	Accredited	6/17/2023	6/16/2023	6/16/2023

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Critical Access Hospital

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Critical Access Hospital	**2023 National Patient Safety Goals**	✔	N/A *

Locations of Care

* Primary Location

Locations of Care	Available Services
Mayo Clinic Health System - Northwest Wisconsin Region, Inc DBA: Red Cedar Behavioral Health - Outpatient 2403 Stout Rd Menomonie, WI 54751	**Services:** ● Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)
Mayo Clinic Health System - Northwest Wisconsin Region, Inc DBA: Mayo Clinic Health System - Red Cedar Orthopedics and Rehab 2407 Stout Rd Menomonie, WI 54751	**Services:** ● Outpatient Clinics (Outpatient)
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. * DBA: Mayo Clinic Health System - Red Cedar 2321 Stout Road Menomonie, WI 54751	**Services:** ● Acute Care ● CT Scanner (Imaging/Diagnostic Services) ● Ear/Nose/Throat Surgery (Surgical Services) ● EEG/EKG/EMG Lab (Imaging/Diagnostic Services) ● Gastroenterology (Surgical Services) ● GI or Endoscopy Lab (Imaging/Diagnostic Services) ● Gynecological Surgery (Surgical Services) ● Interventional Radiology (Imaging/Diagnostic Services) ● Magnetic Resonance Imaging (Imaging/Diagnostic Services) ● Mammography (Imaging/Diagnostic Services) ● Medical /Surgical Unit (Inpatient) ● Nuclear Medicine (Imaging/Diagnostic Services) ● Ophthalmology (Surgical Services) ● Orthopedic Surgery (Surgical Services) ● Outpatient Clinics (Outpatient) ● Post Anesthesia Care Unit (PACU) (Inpatient) ● Sleep Laboratory (Sleep Laboratory) ● Surgical Unit (Inpatient) ● Swing Beds ● Trauma Center (Trauma Center) ● Ultrasound (Imaging/Diagnostic Services) ● Urology (Surgical Services)
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. DBA: Mayo Clinic Health System - Red Cedar in Glenwood City 219 East Oak Street Glenwood City, WI 54013	**Services:** ● Outpatient Clinics (Outpatient)

Locations of Care

* Primary Location

Locations of Care	Available Services
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. DBA: Mayo Clinic Health System - Red Cedar Eye Care Center 2409 Stout Road Menomonie, WI 54751	**Services:** ● Outpatient Clinics (Outpatient)

2023 National Patient Safety Goals

Critical Access Hospital

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Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓