



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

 The organization has met the National Patient Safety Goal.

 The organization has not met the National Patient Safety Goal.





 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Critical Access Hospital	Accredited	2/22/2020	2/21/2020	2/21/2020
 Home Care	Accredited	2/9/2017	2/8/2017	2/8/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)
Critical Access Hospital

Special Quality Awards
2014 Top Performer on Key Quality Measures®

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Critical Access Hospital	2017National Patient Safety Goals		 *
Home Care	2017National Patient Safety Goals		 *



Locations of Care




* Primary Location

Locations of Care	Available Services
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. * DBA: Mayo Clinic Health System - Red Cedar 2321 Stout Road Menomonie, WI 54751	Services: <ul style="list-style-type: none"> • Acute Care • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • CT Scanner (Imaging/Diagnostic Services) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • Gynecological Surgery (Surgical Services) • Gynecology (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Labor & Delivery (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Mammography (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Normal Newborn Nursery (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Outpatient Clinics (Outpatient) • Post Anesthesia Care Unit (PACU) (Inpatient) • Sleep Laboratory (Sleep Laboratory) • Surgical Unit (Inpatient) • Swing Beds • Trauma Center (Trauma Center) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services)
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. DBA: Mayo Clinic Health System - Red Cedar in Elmwood 236 Springer Avenue Elmwood, WI 54740	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. DBA: Mayo Clinic Health System - Red Cedar in Glenwood City 219 East Oak Street Glenwood City, WI 54013	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)
Mayo Clinic Health System-Northwest Wisconsin Region, Inc. DBA: Mayo Clinic Health System - Red Cedar Eye Care Center 2409 Stout Road Menomonie, WI 54751	Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient)


















2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Critical Access Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	







2017 National Patient Safety Goals

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Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	