

## Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

DBA: Froedtert Menomonee Falls Hospital, W180 N8085 Town Hall Road, Menomonee Falls, WI



#### **Summary of Quality Information**

Svm	bol	Key	1
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0	This organization achieved the best possible results.
Ð	This organization's performance is above the target range/value.
Ø	This organization's performance is similar to the target range/value.
Θ	This organization's performance is below the target range/value.
	This Measure is not applicable for this organization.
•	Not displayed

#### **Footnote Key**

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
   Test Measure: a measure being
- evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- **11.** There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."  

 Accreditation Programs
 Accreditation Decision
 Effective Date
 Last Full Survey Last On-Site Date

 Solution
 Hospital
 Accredited
 5/11/2019
 5/10/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Revie Date	w Last On-Site Review Date
Advanced Total Hip and Total Knee Replacement	Certification	1/27/2022	1/26/2022	1/26/2022
🥝 Primary Stroke Center	Certification	11/21/2020	11/20/2020	11/20/2020

#### **Special Quality Awards**

2013 Top Performer on Key Quality Measures®

2012 Top Performer on Key Quality Measures®

		Compared to other Joint Commission Accredited Organizations		
		Nationwide Statewide		
Hospital	2019National Patient Safety Goals	$\bigotimes$	*	
	National Quality Improvement Goals:			
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	2 °	<b>ND</b> <sup>2</sup>	

The Joint Commission only reports measures endorsed by the National Quality Forum.

DBA: Froedtert Menomonee Falls Hospital, W180 N8085 Town Hall Road, Menomonee Falls, WI

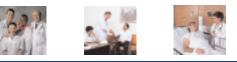


## **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services
Community Memorial Hospital Family Medicine Clinic DBA: FMFH Family Medicine Clinic W180 N8000 Town Hall Road, Fourth Floor Menomonee Falls, WI 53051	Services: • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)

DBA: Froedtert Menomonee Falls Hospital, W180 N8085 Town Hall Road, Menomonee Falls, WI



## **Locations of Care**

#### \* Primary Location

* Primary Location	
Locations of Care	Available Services
Community Memorial Hospital of Menomonee Falls, Inc. * DBA: Froedert Menomonee Falls Hospital W180 N8085 Town Hall Road Menomonee Falls, WI 53051	<ul> <li>Joint Commission Advanced Certification Programs: <ul> <li>Advanced Total Hip and Total Knee Replacement</li> <li>Primary Stroke Center</li> </ul> </li> <li>Other Clinics/Practices located at this site: <ul> <li>Froedtert &amp; the Medical College of Wisconsin Community Physi</li> <li>The Medical College of Wisconsin</li> </ul> </li> <li>Stervices: <ul> <li>Addiction Services/Adult)</li> <li>Behavioral Health (Day Programs - Adult)</li> <li>(24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiotoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Programs - Adult)</li> <li>(24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>(Partial Hospitalization - Adult)</li> <li>(Detox - Adult)</li> <li>(Detox - Adult)</li> <li>(Detox - Adult)</li> <li>(Detox/Non-detox - Adult)</li> <li>(Detox/Non-detox - Adult)</li> <li>(Detox/Non-detox - Adult)</li> <li>(Earl/Nose/Throat Surgery</li> <li>(Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Family Support (Non 24 Hour Care)</li> <li>Surgical LCU (Intensive Care Unit (PACU) (Inpatient)</li> <li>Surgical Services)</li> <li>Starile Medication Compounding (Inpatient)</li> <li>Surgical Services)</li> <li>Family Support (Non 24 Hour Care)</li> <li< th=""></li<></ul></li></ul>
	Gynecology (Inpatient)

DBA: Froedtert Menomonee Falls Hospital, W180 N8085 Town Hall Road, Menomonee Falls, WI



## **Locations of Care**

* Primary Location	
Locations of Care	Available Services
	<ul> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical Detoxification (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> </ul>
Community Memorial Regional Sleep Disorders Center DBA: Substitute FMFH for Com. Mem. W129 N7055 Northfield Drive Menomonee Falls, WI 53051	Services: • Outpatient Clinics (Outpatient)

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### **2019 National Patient Safety Goals**

#### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigcirc$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Infections that are difficult to treat	$\bigcirc$
	Preventing Central-Line Associated Blood Stream Infections	ଷ୍ଠତ୍ର
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigotimes$

#### Symbol Key 3

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

DBA: Froedtert Menomonee Falls Hospital, W180 N8085 Town Hall Road, Menomonee Falls, WI

Org ID: 7662

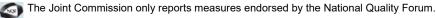


#### **National Quality Improvement Goals**

#### Reporting Period: April 2020 - March 2021

		Compared to other Joint Commission	
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>⊘</b> <sup>2</sup>	<b>™</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				
			lationwide	_		ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Averag Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	<b>(</b>	16%	25%	14%	22%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	0% of 52 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	67% of 470 eligible Patients	71%	50%	77%	63%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	833% of 480 eligible Patients	212%	1780%	0%	1358%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	1875% of 480 eligible Patients	1508%	3084%	964%	2630%



This information can also be viewed at www.hospitalcompare.hhs.gov

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#### Symbol Key 2

Footnote Key

reported.

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Reporting Period: April 2020 - March 2021

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Perinatal Care		ategory of evidenced based measures assesses the f mothers and newborns.		<b>(</b>	2	<b>™</b> <sup>2</sup>	
	Compared to other Joint Commission Accredited Organizations Nationwide Statew						
Measure Explanation		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Averag Rate:	
Unexpected Complication Term Newborns per 1000 livebirths - Severe Rate		The severe rate equals the number of patients with severe complications.	1041% of 480 eligible	501%	1303%	201%	1272%



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