



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.






## Summary of Quality Information

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
 Hospital	Accredited	1/20/2024	7/23/2021	1/19/2024
 Laboratory	Accredited	12/8/2023	12/7/2023	12/7/2023

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority

621 Science Drive, Madison, WI. 53711

University of Wisconsin Hospitals and Clinics Authority

6630 University Ave., Middleton, WI. 53562

University of Wisconsin Hospitals and Clinics Authority

6220 University Avenue; Suite 103, Madison, WI. 53705

University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, H4/252, Madison, WI. 53792

University of Wisconsin Hospitals and Clinics Authority

1 S. Park Street, Suite H1012, Madison, WI. 53715

University of Wisconsin Hospitals and Clinics Authority

1050 East Broadway, Monona, WI. 53716

University of Wisconsin Hospitals and Clinics Authority

4602 Eastpark Blvd, 1800, Madison, WI. 53718




University of Wisconsin Hospitals and Clinics Authority

3185 Deming Way, Middleton, WI. 53562-1435

Hospital

### Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Advanced Comprehensive Stroke Center	Certification	12/14/2022	12/13/2022	12/13/2022
 Inpatient Diabetes	Certification	4/7/2023	4/6/2023	4/6/2023
 Ventricular Assist Device	Certification	2/17/2023	2/16/2023	2/16/2023

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))



## Summary of Quality Information

- Laboratory ( Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals		*
Hospital	2024National Patient Safety Goals		*
Laboratory	2023National Patient Safety Goals		*



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health East Terrace Drive Medical Center 5249 East Terrace Drive Madison, WI 53718	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Science Drive Medical Center 621 Science Drive Madison, WI 53711	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Canes and Crutches</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>General Laboratory Tests</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care

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<b>University of Wisconsin Hospitals and Clinics Authority *</b> DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350	<b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Advanced Comprehensive Stroke Center</li> <li>Inpatient Diabetes</li> <li>Ventricular Assist Device</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Allergen Extract (Inpatient)</li> <li>Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Burn Unit (Inpatient)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Neuro/Spine Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Nuclear Pharmacy (Inpatient)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Toxicology</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>



## Locations of Care

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Locations of Care	Available Services
	<ul style="list-style-type: none"> <li>Medical ICU (Intensive Care Unit)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Junction Road Medical Center 451 Junction Road Madison, WI 53717	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health University Ave Rehabilitation Clinic 6630 University Ave. Middleton, WI 53562	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>General Laboratory Tests</li> <li>Limb Prostheses</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Single Specialty Practitioner (Outpatient)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705	<b>Services:</b> <ul style="list-style-type: none"> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Limb Prostheses</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Supplies</li> </ul>





## Locations of Care

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<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792	<b>Services:</b> <ul style="list-style-type: none"> <li>• Canes and Crutches</li> <li>• Custom Orthoses Fabricated</li> <li>• Diabetic Footwear and Inserts</li> <li>• Diabetic Shoes and Inserts-custom</li> <li>• Durable Medical Equipment</li> <li>• Heat/Cold Applications</li> <li>• Limb Prostheses</li> <li>• Neuromuscular Electrical Stimulators</li> <li>• Off The Shelf Orthoses</li> <li>• Orthoses Prefabricated - Custom fitted</li> <li>• Prosthetics (Home Medical Equipment)</li> <li>• Supplies</li> <li>• Surgical Dressings</li> <li>• Tens Units</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	<b>Services:</b> <ul style="list-style-type: none"> <li>• Custom Orthoses Fabricated</li> <li>• Durable Medical Equipment</li> <li>• Neuromuscular Electrical Stimulators</li> <li>• Off The Shelf Orthoses</li> <li>• Orthoses Prefabricated - Custom fitted</li> <li>• Single Specialty Practitioner (Outpatient)</li> <li>• Supplies</li> <li>• Surgical Dressings</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	<b>Services:</b> <ul style="list-style-type: none"> <li>• Custom Orthoses Fabricated</li> <li>• Durable Medical Equipment</li> <li>• Neuromuscular Electrical Stimulators</li> <li>• Off The Shelf Orthoses</li> <li>• Orthoses Prefabricated - Custom fitted</li> <li>• Single Specialty Practitioner (Outpatient)</li> <li>• Supplies</li> <li>• Surgical Dressings</li> <li>• Tens Units</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	<b>Services:</b> <ul style="list-style-type: none"> <li>• Administration of High Risk Medications (Outpatient)</li> <li>• Anesthesia (Outpatient)</li> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health East Madison Hospital 4602 Eastpark Boulevard Madison, WI 53718	<b>Services:</b> <ul style="list-style-type: none"> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health East Madison Hospital DME 4602 Eastpark Blvd, 1800 Madison, WI 53718	<b>Services:</b> <ul style="list-style-type: none"> <li>Canes and Crutches</li> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Heat/Cold Applications</li> <li>Limb Prostheses</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> <li>Walkers, Canes and Crutches</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



## Locations of Care






### \* Primary Location

Locations of Care	Available Services
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435	<b>Services:</b> <ul style="list-style-type: none"> <li>Blood Glucose Monitors (non-mail order)</li> <li>Durable Medical Equipment</li> <li>Nebulizers Equipment</li> <li>Pharmacy/Dispensary, General Services</li> <li>Respiratory Equipment</li> <li>Specialty Pharmacy</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>University of Wisconsin Hospitals and Clinics Authority</b> DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>






## 2021 National Patient Safety Goals

### Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

#### Symbol Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."






## 2024 National Patient Safety Goals

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✓
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✓
Improve the safety of using medications.	Labeling Medications	✓
	Reducing Harm from Anticoagulation Therapy	✓
	Reconciling Medication Information	✓
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	✓
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✓
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	✓
Universal Protocol	Conducting a Pre-Procedure Verification Process	✓
	Marking the Procedure Site	✓
	Performing a Time-Out	✓

#### Symbol Key




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## 2023 National Patient Safety Goals

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

#### Symbol Key

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