

# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



# Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective	Last Full Surve	ey Last On-Site
		Date	Date	Survey Date
🧼 Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
🥝 Hospital	Accredited	7/13/2023	7/23/2021	1/19/2024
olimitation Laboratory	Accredited	12/8/2023	12/7/2023	12/7/2023

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority

621 Science Drive, Madison, WI. 53711

- University of Wisconsin Hospitals and Clinics Authority 6630 University Ave., Middleton, WI. 53562
- University of Wisconsin Hospitals and Clinics Authority
- 6220 University Avenue; Suite 103, Madison, WI. 53705
- University of Wisconsin Hospitals and Clinics Authority
- 600 Highland Avenue, H4/252, Madison, WI. 53792
- University of Wisconsin Hospitals and Clinics Authority
- 1 S. Park Street, Suite H1012, Madison, WI. 53715
- University of Wisconsin Hospitals and Clinics Authority 1050 East Broadway, Monona, WI. 53716
- University of Wisconsin Hospitals and Clinics Authority
- 4602 Eastpark Blvd, 1800, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority
- 3185 Deming Way, Middleton, WI. 53562-1435

#### Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Ventricular Assist Device

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	v Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	12/14/2022	12/13/2022	12/13/2022
olimitation Diabetes	Certification	4/7/2023	4/6/2023	4/6/2023
🎯 Ventricular Assist Device	Certification	2/17/2023	2/16/2023	2/16/2023

#### **Other Accredited Programs/Services**

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.



## **Summary of Quality Information**

• Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals	$\bigotimes$	· • •
Hospital	2023National Patient Safety Goals	Ø	*
Laboratory	2023National Patient Safety Goals	Ø	<b>*</b>

#### Symbol Key

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Locations of Care	Available Services	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Terrace Drive Medical Center 5249 East Terrace Drive Madison, WI 53718	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Science Drive Medical Center 621 Science Drive Madison, WI 53711	<ul> <li>Services:</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Canes and Crutches</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>General Laboratory Tests</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>	



Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority * DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350	Joint Commission Advanced Certification Programs: Advanced Comprehensive Stroke Center Impatient Diabetes Ventricular Assist Device Services: Allergen Extract (Inpatient) Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiotoracic Surgery (Surgical Services) Cardiotoracic Surgery (Surgical Services) Castoenterology (Surgical Services) Castoenterology (Surgical Services) Castoenterology (Surgical Services) Cardiac Surgery (Surgical Services) Castoenterology (Surgical Services) Copneological Surgery (Surgical Services) Cynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hazardous Medication Corrices) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imagin



* Primary Location Locations of Care	Available Services
	Medical ICU (Intensive Care Unit)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Junction Road Medical Center 451 Junction Road Madison, WI 53717	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Ave Rehabilitation Clinic 6630 University Ave. Middleton, WI 53562	<ul> <li>Services:</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>General Laboratory Tests</li> <li>Limb Prostheses</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Single Specialty Practitioner (Outpatient)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services: • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705	<ul> <li>Services:</li> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Limb Prostheses</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Supplies</li> </ul>



Primary Location			
Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792	<ul> <li>Services:</li> <li>Canes and Crutches</li> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Heat/Cold Applications</li> <li>Limb Prostheses</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	<ul> <li>Services:</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Surgical Dressings</li> </ul>		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	<ul> <li>Services:</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Single Specialty Practitioner (Outpatient)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> </ul>		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)		



Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital 4602 Eastpark Boulevard Madison, WI 53718	<ul> <li>Services:</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> </ul>		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital DME 4602 Eastpark Blvd, 1800 Madison, WI 53718	<ul> <li>Services:</li> <li>Canes and Crutches</li> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Heat/Cold Applications</li> <li>Limb Prostheses</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Off The Shelf Orthoses</li> <li>Orthoses Prefabricated - Custom fitted</li> <li>Prosthetics (Home Medical Equipment)</li> <li>Supplies</li> <li>Surgical Dressings</li> <li>Tens Units</li> <li>Walkers, Canes and Crutches</li> </ul>		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705	Services: • Single Specialty Practitioner (Outpatient)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715	<ul> <li>Services:</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>		



Locations of Care	Available Services	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435 University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Dalvia Surgent	Services: <ul> <li>Blood Glucose Monitors (non-mail order)</li> <li>Durable Medical Equipment</li> <li>Nebulizers Equipment</li> </ul> <ul> <li>Pharmacy/Dispensary,General Services</li> <li>Respiratory Equipment</li> <li>Specialty Pharmacy</li> </ul> Services: <ul> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>	
Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715 University of Wisconsin Hospitals and Clinics Authority DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562	<ul> <li>Single Specialty Practitioner (Outpatient)</li> <li>Services: <ul> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul> </li> </ul>	



#### University of Wisconsin Hospitals and Clinics Authority 600 Highland Avenue, Madison, WI



# 2021 National Patient Safety Goals

### **Home Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

### Symbol Key

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### University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI



### **2023 National Patient Safety Goals**

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	$\bigcirc$
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigcirc$

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600 Highland Avenue, Madison, Wl



### **2023 National Patient Safety Goals**

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

#### Symbol Key

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