

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key

0	This organization achieved the best possible results.
	This organization's performance is better than the target range/value.
Ø	This organization's performance is similar to the target range/value.
Θ	This organization's performance is worse than the target range/value.
	This Measure is not applicable for this organization.
•	Not displayed

Footnote Key

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
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- The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
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- 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective	Last Full Surv	ey Last On-Site
		Date	Date	Survey Date
🥝 Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
🥝 Hospital	Accredited	7/13/2023	7/23/2021	7/12/2023
🥝 Laboratory	Accredited	2/26/2022	12/7/2023	12/7/2023

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

- University of Wisconsin Hospitals and Clinics Authority
 - 621 Science Drive, Madison, WI. 53711
 - University of Wisconsin Hospitals and Clinics Authority 6630 University Ave., Middleton, WI. 53562
 - University of Wisconsin Hospitals and Clinics Authority
 - 6220 University Avenue; Suite 103, Madison, WI. 53705
 - University of Wisconsin Hospitals and Clinics Authority
 - 600 Highland Avenue, H4/252, Madison, WI. 53792
 - University of Wisconsin Hospitals and Clinics Authority
 - 1 S. Park Street, Suite H1012, Madison, WI. 53715
 - University of Wisconsin Hospitals and Clinics Authority
 - 1050 East Broadway, Monona, WI. 53716
- University of Wisconsin Hospitals and Clinics Authority
- 4602 Eastpark Blvd, 1800, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority

3185 Deming Way, Middleton, WI. 53562-1435

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Ventricular Assist Device

Advanced Certification Certification Decision Last Full Review Last On-Site Effective Date **Review Date** Programs Date Advanced Comprehensive Certification 12/14/2022 12/13/2022 12/13/2022 Stroke Center Certification 4/7/2023 4/6/2023 4/6/2023 Inpatient Diabetes 2/16/2023 Ventricular Assist Device Certification 2/17/2023 2/16/2023

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

600 Highland Avenue, Madison, WI



Summary of Quality Information

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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals	${}^{\odot}$	*
Hospital	2023National Patient Safety Goals	Ø	*
	National Quality Improvement Goals:		
Reporting Period: Jan 2021 - Dec 2021	Hospital-Based Inpatient Psychiatric Services	1	2 °
Laboratory	2022National Patient Safety Goals	Ø	*



Locations of Care

* Primary Location

600 Highland Avenue, Madison, WI

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Terrace Drive Medical Center 5249 East Terrace Drive Madison, WI 53718	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Science Drive Medical Center 621 Science Drive Madison, WI 53711	 Services: Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment General Laboratory Tests Neuromuscular Electrical Stimulators Off The Shelf Orthoses
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	Services: • Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care University of Wisconsin Hospitals and Clinics Authority *	Available Services
DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350	 Joint Commission Advanced Certification Programs: Advanced Comprehensive Stroke Center Inpatient Diabetes Ventricular Assist Device Allergen Extract (Inpatient) Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Burn Unit (Inpatient) Cardiac Catheterization Lab (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiotoracic Surgery (Surgical Services) Cardiotoracic Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiotoracic Surgery (Surgical Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) Gastroenterology (Surgical Services) Gartoenterology (Surgical Services) Gynecological Surgery (Surgical Services) Toracic Surgery (Surgical Services) Toracic Surgery (Surgical Services) Torasplant Surgery (Surgical Services) Toxicology Transplant Surgery (Surgical Services) Ultrasound



Locations of Care

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Junction Road Medical Center 451 Junction Road Madison, WI 53717	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Ave Rehabilitation Clinic 6630 University Ave. Middleton, WI 53562	 Services: Administration of High Risk Medications (Outpatient) Custom Orthoses Fabricated Durable Medical Equipment General Laboratory Tests Limb Prostheses Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Perform Invasive Procedure (Outpatient) Prosthetics (Home Medical Equipment) Single Specialty Practitioner (Outpatient) Supplies Surgical Dressings Tens Units
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services: Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705	 Services: Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies



Locations of Care

* Primary Location

Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792	 Services: Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Heat/Cold Applications Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies Surgical Dressings Tens Units 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	Services:• Custom Orthoses Fabricated• Durable Medical Equipment• Neuromuscular Electrical Stimulators• Off The Shelf Orthoses• Off The Shelf Orthoses• Surgical Dressings		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	 Services: Custom Orthoses Fabricated Durable Medical Equipment Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Single Specialty Practitioner (Outpatient) Supplies Surgical Dressings Tens Units 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)		



Locations of Care

* Primary Location **Available Services** Locations of Care **University of Wisconsin Hospitals and Clinics** Services: Authority • CT Scanner Medical /Surgical Unit DBA: UW Health East (Imaging/Diagnostic (Inpatient) Madison Hospital Neurosurgery (Surgical Services) 4602 Eastpark Boulevard Dialysis Unit (Inpatient) Services) Madison, WI 53718 EEG/EKG/EMG Lab Non-Sterile Medication • (Imaging/Diagnostic Compounding (Inpatient) Services) Nuclear Medicine Gastroenterology (Surgical (Imaging/Diagnostic Services) Services) Orthopedic Surgery (Surgical General Laboratory Tests Services) • GI or Endoscopy Lab Outpatient Clinics (Outpatient) (Imaging/Diagnostic Post Anesthesia Care Unit Services) (PACU) (Inpatient) Hazardous Medication Sterile Medication Compounding (Inpatient) Compounding (Inpatient) Inpatient Unit (Inpatient) Ultrasound Magnetic Resonance (Imaging/Diagnostic Services) Imaging (Imaging/Diagnostic Services) **University of Wisconsin** Hospitals and Clinics Services: Authority • Canes and Crutches • Off The Shelf Orthoses DBA: UW Health East Custom Orthoses Fabricated Orthoses Prefabricated -Madison Hospital DME • Diabetic Footwear and Custom fitted 4602 Eastpark Blvd, 1800 Inserts Prosthetics (Home Medical Madison, WI 53718 • Diabetic Shoes and Equipment) Inserts-custom Supplies Surgical Dressings Durable Medical Equipment Heat/Cold Applications • Tens Units Limb Prostheses • Walkers, Canes and Crutches • Neuromuscular Electrical Stimulators **University of Wisconsin Hospitals and Clinics** Services: Authority • Single Specialty Practitioner (Outpatient) DBA: UW Health Union **Corners Physical Therapy** 2402 Winnebago Street Madison, WI 53705 **University of Wisconsin** Hospitals and Clinics Services: Authority Administration of High Risk Medications (Outpatient) DBA: UW Health Pain Perform Invasive Procedure (Outpatient) Management Clinic • Single Specialty Practitioner (Outpatient) 1102 S. Park Street, 3rd Floor Madison, WI 53715



Locations of Care

* Primary Location

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435	Services: • Blood Glucose Monitors (non-mail order) • Durable Medical Equipment • Nebulizers Equipment • Specialty Pharmacy
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715	Services: • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)



2021 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

600 Highland Avenue, Madison, WI



2023 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigotimes
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	\bigcirc
	Performing a Time-Out	\bigotimes

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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National Quality Improvement Goals

Reporting Period: January 2021 - December 2021

Symbol Key		
This organization achieved the best possible results		
This organization's performance is better than the target range/value.		
This organization's performance is similar to the target range/value.		
O This organization's performance is worse than the target range/value.		
Not displayed		Mea
		Hos

Footnote Key

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- 12. The measure rate is within optimal range.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

	January 2021 - December 2021						
			Compared to other Joint Commission				
Measure Area	Accredited Organizations Area Explanation Nationwide Statewide						
Hospital-Based Th	s category of evidenced based measures a rall quality of care given to psychiatric patie		@ ²		O ²		
		Compared to other Joint Commission Accredited Organizations					
Measure	Explanation	N Hospital Results	lationwide Top Perform er Threshol	Average Rate:	Top Perform er Threshol	wide Averag Rate:	
Multiple Antipsychotic Medications at Discharge w Appropriate Justification Overall Rate	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a persons capacity to meet lifes everyday demands.	2 100% of 7 eligible Patients	d: 100%	53%	d: 	3	
Multiple Antipsychotic Medications at Discharge w Appropriate Justification Children Age 1 - 12	This measure reports the number of patients age 1 through 12 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medication the addition of an antipsychotic	€ 3 ———————————————————————————————————	100%	34%		3	

This information can also be viewed at https://hospitalcompare.io/ Null value or data not displayed.

medication when the patient is also being treated with Clozapine.

Symbol Key

There were no eligible patients that the denominator criteria. 12. The measure rate is within optimal

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updated data. **10.** Test Measure: a measure being evaluated for reliability of the

University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI



National Quality Improvement Goals

Hospital-Based This category of evidenced based measures assesses the	
better than the target range/value. This organization's performance is similar to the target range/value. This organization's performance is worse than the target range/value. Not displayed Measure Area Explanation Hospital-Based Inpatient Psychiatric Services The Measure or Measure Set was not monthly and the target range to other Joint Commander to other Joint Comm	
similar to the target range/value. Measure Area Explanation Accredited Organization Not displayed Measure Area Explanation Nationwide State Hospital-Based Inpatient Psychiatric Services This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. Image: Compared to other Joint Commission The Measure or Measure Set was not Compared to other Joint Commission Compared to other Joint Commission	
worse than the target range/value. Measure Area Explanation Nationwide State Not displayed Measure Area Explanation Nationwide State Hospital-Based Inpatient Psychiatric Services This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. Image: Compared to other Joint Commarked	bint
Not displayed Measure Area Explanation Nationwide State Hospital-Based Inpatient Psychiatric Services This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. ©	ons
Footnote Key Inpatient Psychiatric Services overall quality of care given to psychiatric patients. Impatient Psychiatric Services • The Measure or Measure Set was not mented • Compared to other Joint Command	ewide
The Measure or Measure Set was not Compared to other Joint Command) ²
Compared to other Joint Comm	
Acciedited Organizations	
	Statewide
The number of patients is not enough for comparison purposes.	orm Rat
The measure meets the Privacy Disclosure Threshold rule.	shol
The organization scored above 90% but was below most other organizations. Multiple Antipsychotic This measure reports the number of diameter diamet	
The Measure results are not statistically valid. Appropriate Justification discharge on two or more	
The Measure results are based on a sample of patients. Adolescents Age 13 - 17 antipsychotic medications for which there was an appropriate justification.	
The number of months with Measure data is below the reporting requirement. Antipsychotic medications are a group of drugs used to treat	
The measure results are temporarily psychosis. Psychosis is a mental	
illness that markedly interferes with a person's capacity to meet life's 100% 42%	
Test Measure: a measure being everyday demands. Appropriate	
evaluated for reliability of the Justifications include previous	
National Quality Forum Endorsement. one antipsychotic medication, a plan	
There were no eligible patients that met to reduce the number of	
the denominator criteria. antipsychotic medications to one antipsychotic medications or the	

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addition of an antipsychotic

medication when the patient is also being treated with Clozapine.

600 Highland Avenue, Madison, WI



National Quality Improvement Goals

Reporting Per	iod: Jan	uary 2021 - December 2021					
		Compared to other Joint Commission Accredited Organizations					
Measure Area		Explanation		Nationwi	de	Statewide	Э
Hospital-Based Inpatient Psychiatric Services		tegory of evidenced based measures as quality of care given to psychiatric patie		(2	@ ²	
					other Joint ed Organiz	ations	
				lationwide			ewide
Measure		Explanation	Hospital Results	Top Perform er Threshol d:	Average Rate:	Top Perform er Threshol d:	Averaç Rate:
Multiple Antipsychotic Medications at Discharg Appropriate Justification Adults Age 18 - 64		This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with	€€0 ⁴	100%	56%		3

one antipsychotic medication, a plan

antipsychotic medications to one antipsychotic medication or the

medication when the patient is also being treated with Clozapine.

to reduce the number of

addition of an antipsychotic

Symbol Key

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Ø	This organization's performance is similar to the target range/value.
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 Null value or data not displayed.

Symbol Key

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National Quality Improvement Goals

Symbol Key								
This organization achieved the best possible results This organization's performance is	Reporting Per	iod: Jar	nuary 2021 - December 2021					
better than the target range/value. This organization's performance is similar to the target range/value. This organization's performance is worse than the target range/value. Not displayed	Measure Area Hospital-Based Inpatient Psychiatric Services		Explanation tegory of evidenced based measures as quality of care given to psychiatric patie		Compared to c Commis Accredited Org Nationwide		sion	
Footnote Key The Measure or Measure Set was not reported. The Measure Set does not have an					mpared to o Accredit Vationwide	other Joint ed Organiz	ations	on ewide
overall result. The number of patients is not enough for comparison purposes. The measure meets the Privacy Disclosure Threshold rule.	Measure		Explanation	Hospital Results	Top Perform er Threshol d:	Average Rate:	Top Perform er Threshol d:	Averaç Rate
The organization scored above 90% but was below most other organizations. The Measure results are not statistically valid. The Measure results are based on a sample of patients. The number of months with Measure data is below the reporting requirement. The measure results are temporarily suppressed pending resubmission of updated data. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement. There were no eligible patients that met the denominator criteria. The measure rate is within optimal range.	Multiple Antipsychotic Medications at Discharg Appropriate Justification Adults Age 65 and Olde	n Older	This measure reports the number of patients age 65 and older discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also	00% of 5 eligible Patients	100%	43%		3

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being treated with Clozapine.

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2022 National Patient Safety Goals

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

Symbol Key

The organization has met the National Patient Safety Cool Patient Safety Goal. The organization has not met the (-National Patient Safety Goal. The Goal is not applicable for this **N** organization.