

Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key

0	This organization achieved the best possible results.
Ð	This organization's performance is above the target range/value.
	This organization's performance is similar to the target range/value.
Θ	This organization's performance is below the target range/value.
	This Measure is not applicable for this organization.
•	Not displayed

Footnote Key

- 1. The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
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- The Measure results are based on a sample of patients.
 The number of months with Measure
- The number of months with Measure data is below the reporting requirement.
- 9. The measure results are temporarily suppressed pending resubmission of updated data.10. Test Measure: a measure being
- evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- 11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective	Last Full Survey	Last On-Site
		Date	Date	Survey Date
🧼 Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
🥝 Hospital	Accredited	7/24/2021	7/23/2021	9/17/2021
olimitation States (Second States) 🙆	Accredited	2/26/2022	2/25/2022	2/25/2022

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

- University of Wisconsin Hospitals and Clinics Authority
 - 621 Science Drive, Madison, WI. 53711
 - University of Wisconsin Hospitals and Clinics Authority 6630 University Ave., Middleton, WI. 53562
 - University of Wisconsin Hospitals and Clinics Authority
 - 6220 University Avenue; Suite 103, Madison, WI. 53705
 - University of Wisconsin Hospitals and Clinics Authority
 - 600 Highland Avenue, H4/252, Madison, WI. 53792
 - University of Wisconsin Hospitals and Clinics Authority
 - 1 S. Park Street, Suite H1012, Madison, WI. 53715
 - University of Wisconsin Hospitals and Clinics Authority
 - 1050 East Broadway, Monona, WI. 53716
- University of Wisconsin Hospitals and Clinics Authority
- 4602 Eastpark Blvd, 1800, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority
- 3185 Deming Way, Middleton, WI. 53562-1435

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification	Certification Decision	Effective	Last Full Rev	view Last On-Site
Programs		Date	Date	Review Date
Advanced Comprehensive Stroke Center	Certification	5/13/2021	12/13/2022	12/13/2022
🎯 Inpatient Diabetes	Certification	8/13/2021	8/12/2021	8/12/2021
📀 Ventricular Assist Device	Certification	6/4/2021	2/16/2023	2/16/2023

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))



600 Highland Avenue, Madison, WI



Summary of Quality Information

Special Quality Awards

2014 Top Performer on Key Quality Measures®

- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
 - 2014 Hospital Magnet Award

2013 Gold Get With The Guidelines - Stroke

2012 ACS National Surgical Quality Improvement Program

2012 Silver - The Medal of Honor for Organ Donation

2010 Silver - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals	\oslash	*
Hospital	2021National Patient Safety Goals	\bigotimes	*
	National Quality Improvement Goals:		
Reporting Period: Apr 2020 - Mar 2021	Hospital-Based Inpatient Psychiatric Services	1	2 °
Laboratory	2022National Patient Safety Goals	\bigotimes	*

The Joint Commission only reports measures endorsed by the National Quality Forum.

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Locations of Care

Locations of Care	Available Services	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Terrace Drive Medical Center 5249 East Terrace Drive Madison, WI 53718	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Science Drive Medical Center 621 Science Drive Madison, WI 53711	 Services: Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment General Laboratory Tests Heat/Cold Applications Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) Supplies Surgical Dressings Tens Units 	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	Services: Outpatient Clinics (Outpatient) 	



Locations of Care





Locations of Care

Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Junction Road Medical Center 451 Junction Road Madison, WI 53717	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Ave Rehabilitation Clinic 6630 University Ave. Middleton, WI 53562	 Services: Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment General Laboratory Tests Off The Shelf Orthoses 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services: Single Specialty Practitioner (Outpatient) 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705	 Services: Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prostheses Supplies 		



Locations of Care

Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792	 Services: Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Heat/Cold Applications Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies Surgical Dressings Tens Units 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	Services:• Custom Orthoses Fabricated• Durable Medical Equipment• Neuromuscular Electrical Stimulators• Off The Shelf Orthoses• Off The Shelf Orthoses• Surgical Dressings		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	 Services: Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Single Specialty Practitioner (Outpatient) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)		



Locations of Care

Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital 4602 Eastpark Boulevard Madison, WI 53718	 Services: CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital DME 4602 Eastpark Blvd, 1800 Madison, WI 53718	 Services: Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Heat/Cold Applications Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Off The Shelf Orthoses Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705	Services: • Single Specialty Practitioner (Outpatient)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715	 Services: Administration of High Risk Medications (Outpatient) Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) 		



Locations of Care

Locations of Care	Available Services	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Nebulizers Equipment Pharmacy/Dispensary,General Services Respiratory Equipment Specialty Pharmacy 	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715	Services: • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562	Services: • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	



2021 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

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2021 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigotimes
	Reconciling Medication Information	\bigcirc
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigotimes
	Marking the Procedure Site	\bigcirc
	Performing a Time-Out	\bigcirc

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

Reporting Period: April 2020 - March 2021

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National Quality Improvement Goals

Symbol Key This organization achieved the best possible results This organization's performance is above the target range/value. This organization's performance is

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Not displayed

Footnote Key

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- 5. The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
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 The measure results are temporarily
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 There were no eligible patients that met
- **1.** There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

		Compared t Comm	o other Joint hission
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	™ ²	○ ²

		Compared to other Joint Commission Accredited Organizations				
			lationwide			ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a persons capacity to meet lifes everyday demands.	60% of 10 eligible Patients	100%	59%	3	3
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12	This measure reports the number of patients age 1 through 12 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	№0 ³	100%	42%	3	3

The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at www.hospitalcompare.hhs.gov

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University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI



National Quality Improvement Goals

Symbol Key	/					_
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	Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesse overall quality of care given to psychiatric patients.	es the) ²	⊘ ²	
Footnote Key	1					
The Measure or Measure Set was not eported.	1		Compared to c Accredite	other Joint ited Organiz		on
The Measure Set does not have an overall result.	1		Nationwide			ewide
The number of patients is not enough	Measure	•	ospital Top 10% esults Scored	Average Rate:	Top 10% Scored	Ave Ra
for comparison purposes.	1		at Least		at Least	

4.	The measure meets the Privacy
	Disclosure Threshold rule.
5.	The organization scored above 90% but

- was below most other organizations. 6. The Measure results are not statistically valid.
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For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

		Results	at Least:	Nate.	at Least:	Nate.	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	This measure reports the number of patients age 13 through 17 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	ND ³	100%	47%	3	3	

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University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI

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60%

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National Quality Improvement Goals

Symbol Key								
This organization achieved the best possible results	Reporting Per	iod: Ap	ril 2020 - March 2021					
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This organization's performance is similar to the target range/value.					Com	npared to c Commiss		
This organization's performance is below the target range/value.					Accr	edited Org		
Not displayed	Measure Area		Explanation		Nationwi	de	Statewide	е
	Hospital-Based Inpatient Psychiatric Services		tegory of evidenced based measures as quality of care given to psychiatric patie		(2	™ ²	
Footnote Key	Services							
The Measure or Measure Set was not reported.				Cor	mpared to c Accredit	other Joint ed Organiz		n
The Measure Set does not have an overall result.				N	lationwide	ou organiz		wide
The number of patients is not enough for comparison purposes.	Measure		Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
 The measure meets the Privacy Disclosure Threshold rule. The organization scored above 90% but was below most other organizations. The Measure results are not statistically valid. The Measure results are based on a sample of patients. The number of months with Measure 	Multiple Antipsychotic Medications at Discharg Appropriate Justificatior Adults Age 18 - 64		This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental					

7.	The Measure results are based on a
	sample of patients.
8.	The number of months with Measure
	data is below the reporting requirement

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person's capacity to meet life's

everyday demands. Appropriate

attempts to control psychosis with

antipsychotic medications to one antipsychotic medication or the

one antipsychotic medication, a plan

justifications include previous

to reduce the number of

addition of an antipsychotic medication when the patient is also being treated with Clozapine.

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50% of

8 eligible

Patients

This information can also be viewed at www.hospitalcompare.hhs.gov

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possible results

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This organization achieved the best

This organization's performance is

similar to the target range/value. This organization's performance is

above the target range/value. This organization's performance is

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University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI

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100%

55%



National Quality Improvement Goals

Reporting Peri	od: April 2020 - March 2021					
				pared to o Commiss edited Orga		
Measure Area	Explanation		Nationwic	de	Statewide	е
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures overall quality of care given to psychiatric pat					
Compared to other Joint Commission Accredited Organizations						
Measure	Explanation	Hospital Results	lationwide Top 10% Scored at Least:	•	State Top 10% Scored at Least:	Aver Ra
Multiple Antipsychotic Medications at Discharge	e with patients age 65 and older discharged					

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antipsychotic medication or the

addition of an antipsychotic medication when the patient is also being treated with Clozapine.

one antipsychotic medication, a plan

illness that markedly interferes with a

group of drugs used to treat

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Appropriate Justification Older

Adults Age 65 and Older

600 Highland Avenue, Madison, WI



2022 National Patient Safety Goals

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

Symbol Key

The organization has met the National Patient Safety Cool Patient Safety Goal. The organization has not met the (-National Patient Safety Goal. The Goal is not applicable for this **N** organization.