



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.







- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information




Symbol Key 1

-  This organization achieved the best possible results.
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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
 Hospital	Accredited	7/24/2021	7/23/2021	9/17/2021
 Laboratory	Accredited	10/25/2019	2/25/2022	2/25/2022

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority

621 Science Drive, Madison, WI. 53711

University of Wisconsin Hospitals and Clinics Authority

6630 University Ave., Middleton, WI. 53562

University of Wisconsin Hospitals and Clinics Authority

6220 University Avenue, Madison, WI. 53705

University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, Madison, WI. 53792

University of Wisconsin Hospitals and Clinics Authority

1 S. Park Street, Suite H1012, Madison, WI. 53715

University of Wisconsin Hospitals and Clinics Authority

1050 East Broadway, Monona, WI. 53716

University of Wisconsin Hospitals and Clinics Authority

4602 Eastpark Blvd, Room 2520, Madison, WI. 53718




University of Wisconsin Hospitals and Clinics Authority

3185 Deming Way, Middleton, WI. 53562-1435

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Advanced Comprehensive Stroke Center	Certification	5/13/2021	5/12/2021	5/12/2021
 Inpatient Diabetes	Certification	8/13/2021	8/12/2021	8/12/2021
 Ventricular Assist Device	Certification	6/4/2021	6/3/2021	6/3/2021







Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))



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Special Quality Awards

- 2014 Top Performer on Key Quality Measures®
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- 2014 Hospital Magnet Award
- 2013 Gold Get With The Guidelines - Stroke
- 2012 ACS National Surgical Quality Improvement Program
- 2012 Silver - The Medal of Honor for Organ Donation
- 2010 Silver - The Medal of Honor for Organ Donation

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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals		 *
Hospital	2021National Patient Safety Goals		 *
Reporting Period: Apr 2020 - Mar 2021	National Quality Improvement Goals:		
	Hospital-Based Inpatient Psychiatric Services	 ²	 ²
Laboratory	2019National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
JWD John Wahl Drive Madison, WI 53714	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Clinic 5249 East Terrace Drive Madison, WI 53718	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Research Park 621 Science Drive Madison, WI 53711	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment General Laboratory Tests Heat/Cold Applications Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) Supplies Surgical Dressings Tens Units
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

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Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority * DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> • Advanced Comprehensive Stroke Center • Inpatient Diabetes • Ventricular Assist Device Services: <ul style="list-style-type: none"> • Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) • Brachytherapy (Imaging/Diagnostic Services) • Burn Unit (Inpatient) • Cardiac Catheterization Lab (Surgical Services) • Cardiac Surgery (Surgical Services) • Cardiothoracic Surgery (Surgical Services) • Cardiovascular Unit (Inpatient) • Coronary Care Unit (Inpatient) • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • Ear/Nose/Throat Surgery (Surgical Services) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • General Laboratory Tests • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Gynecological Surgery (Surgical Services) • Gynecology (Inpatient) • Hematology/Oncology Unit (Inpatient) • Inpatient Unit (Inpatient) • Interventional Radiology (Imaging/Diagnostic Services) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Medical ICU (Intensive Care Unit) • Neuro/Spine ICU (Intensive Care Unit) • Neuro/Spine Unit (Inpatient) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Nuclear Pharmacy (Inpatient) • Ophthalmology (Surgical Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Pediatric Unit (Inpatient) • Plastic Surgery (Surgical Services) • Positron Emission Tomography (PET) (Imaging/Diagnostic Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Radiation Oncology (Imaging/Diagnostic Services) • Sterile Medication Compounding (Inpatient) • Surgical ICU (Intensive Care Unit) • Surgical Unit (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Thoracic Surgery (Surgical Services) • Toxicology • Transplant Surgery (Surgical Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services) • Vascular Surgery (Surgical Services)



Locations of Care

* Primary Location

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health West Clinic 451 Junction Road Madison, WI 53717	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Rehabilitation Clinics 6630 University Ave. Middleton, WI 53562	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment General Laboratory Tests Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Adolescent Alcohol/Drug Assessment Intervention 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue Madison, WI 53705	Services: <ul style="list-style-type: none"> Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH Rehab DME 600 Highland Avenue Madison, WI 53792	Services: <ul style="list-style-type: none"> Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment Heat/Cold Applications Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Supplies Surgical Dressings Tens Units



Locations of Care

* Primary Location

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	Services: <ul style="list-style-type: none"> • Custom Orthoses Fabricated • Durable Medical Equipment • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Single Specialty Practitioner (Outpatient) • Supplies • Surgical Dressings
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	Services: <ul style="list-style-type: none"> • Canes and Crutches • Custom Orthoses Fabricated • Durable Medical Equipment • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Single Specialty Practitioner (Outpatient) • Supplies • Surgical Dressings • Tens Units • Walkers, Canes and Crutches
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health at The American Center 4602 Eastpark Boulevard Madison, WI 53718	Services: <ul style="list-style-type: none"> • CT Scanner (Imaging/Diagnostic Services) • Dialysis Unit (Inpatient) • EEG/EKG/EMG Lab (Imaging/Diagnostic Services) • Gastroenterology (Surgical Services) • General Laboratory Tests • GI or Endoscopy Lab (Imaging/Diagnostic Services) • Hazardous Medication Compounding (Inpatient) • Inpatient Unit (Inpatient) • Magnetic Resonance Imaging (Imaging/Diagnostic Services) • Medical /Surgical Unit (Inpatient) • Neuro/Spine Unit (Inpatient) • Neurosurgery (Surgical Services) • Non-Sterile Medication Compounding (Inpatient) • Nuclear Medicine (Imaging/Diagnostic Services) • Orthopedic Surgery (Surgical Services) • Orthopedic/Spine Unit (Inpatient) • Outpatient Clinics (Outpatient) • Plastic Surgery (Surgical Services) • Post Anesthesia Care Unit (PACU) (Inpatient) • Sterile Medication Compounding (Inpatient) • Teleradiology (Imaging/Diagnostic Services) • Ultrasound (Imaging/Diagnostic Services) • Urology (Surgical Services)



Locations of Care




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Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health at The American Center 4602 Eastpark Blvd, Room 2520 Madison, WI 53718	Services: <ul style="list-style-type: none"> • Canes and Crutches • Custom Orthoses Fabricated • Diabetic Footwear and Inserts • Diabetic Shoes and Inserts-custom • Durable Medical Equipment • Heat/Cold Applications • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Supplies • Surgical Dressings • Tens Units • Walkers, Canes and Crutches
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705	Services: <ul style="list-style-type: none"> • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715	Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435	Services: <ul style="list-style-type: none"> • Blood Glucose Monitors (non-mail order) • Durable Medical Equipment • Nebulizers Equipment • Pharmacy/Dispensary, General Services • Respiratory Equipment • Specialty Pharmacy
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715	Services: <ul style="list-style-type: none"> • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)








2021 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

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2021 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

Symbol Key 2

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	²	²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands.	 60% of 10 eligible Patients	100%	59%	---- ³	---- ³
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12	This measure reports the number of patients age 1 through 12 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	³ ----	100%	42%	---- ³	---- ³



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* This information can also be viewed at www.hospitalcompare.hhs.gov

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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	 ²	 ²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	This measure reports the number of patients age 13 through 17 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	 ³ ----	100%	47%	---- ³	---- ³



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	²	²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64	This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	 50% of 8 eligible Patients	100%	60%	---- ³	---- ³



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National Quality Improvement Goals

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Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	²	²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older	This measure reports the number of patients age 65 and older discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine.	⁴ ----	100%	55%	---- ³	---- ³



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2019 National Patient Safety Goals

Symbol Key 3

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-  The Goal is not applicable for this organization.

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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