600 Highland Avenue, Madison, WI

Org ID: 7656

# Accreditation Quality Report





Version: 13 Date: 12/14/2022

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Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
  prevention of medical errors such as surgery on the wrong side of
  the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

# Q

### University of Wisconsin Hospitals and Clinics Authority

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## **Summary of Quality Information**

Accreditation Programs	<b>Accreditation Decision</b>	Effective Date	Last Full Surve	y Last On-Site Survey Date
Home Care	Accredited	7/24/2021	7/23/2021	7/23/2021
Hospital	Accredited	7/24/2021	7/23/2021	9/17/2021
Laboratory	Accredited	2/26/2022	2/25/2022	2/25/2022

#### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority 621 Science Drive, Madison, WI. 53711

University of Wisconsin Hospitals and Clinics Authority

6630 University Ave., Middleton, WI. 53562

University of Wisconsin Hospitals and Clinics Authority 6220 University Avenue; Suite 103, Madison, WI. 53705

University of Wisconsin Hospitals and Clinics Authority 600 Highland Avenue, H4/252, Madison, WI. 53792

University of Wisconsin Hospitals and Clinics Authority

1 S. Park Street, Suite H1012, Madison, WI. 53715

University of Wisconsin Hospitals and Clinics Authority

1050 East Broadway, Monona, WI. 53716

University of Wisconsin Hospitals and Clinics Authority 4602 Eastpark Blvd, 1800, Madison, WI. 53718

University of Wisconsin Hospitals and Clinics Authority 3185 Deming Way, Middleton, WI. 53562-1435

Hospital

## Symbol Key This organization achie

- This organization achieved the best possible results.
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- below the target range/value.

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- organization.
- Not displayed

#### Footnote Key

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- The Measure results are based on a sample of patients.
- The number of months with Measure data is below the reporting requirement.
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### Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification Programs	n Certification Decision	Effective Date	Last Full Re	view Last On-Site Review Date
Advanced Comprehensiv Stroke Center	e Certification	5/13/2021	12/13/2022	12/13/2022
Inpatient Diabetes	Certification	8/13/2021	8/12/2021	8/12/2021
Ventricular Assist Device	e Certification	6/4/2021	6/3/2021	6/3/2021

#### **Other Accredited Programs/Services**

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- · Laboratory ( Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

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#### **Special Quality Awards**

2014 Top Performer on Key Quality Measures®

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2013 Gold Get With The Guidelines - Stroke

2012 ACS National Surgical Quality Improvement Program

2012 Silver - The Medal of Honor for Organ Donation

2010 Silver - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2021National Patient Safety Goals	Ø	*
Hospital	2021National Patient Safety Goals	Ø	*
	National Quality Improvement Goals:		
Reporting Period: Apr 2020 - Mar 2021	Hospital-Based Inpatient Psychiatric Services	© <sup>2</sup>	<b>№</b> <sup>2</sup>
Laboratory	2022National Patient Safety Goals	Ø	N/A *

The Joint Commission only reports measures endorsed by the National Quality Forum.

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Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705	Services:      Administration of High Risk Medications (Outpatient)     General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Clinic 5249 East Terrace Drive Madison, WI 53718	Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Research Park 621 Science Drive Madison, WI 53711	Services:  Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Durable Medical Equipment General Laboratory Tests Heat/Cold Applications Neuromuscular Electrical Stimulators  Off The Shelf Orthoses Custom fitted Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) Supplies Surgical Dressings Tens Units
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705	Services:  • Outpatient Clinics (Outpatient)

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### **Locations of Care**

#### \* Primary Location

### Locations of Care

University of Wisconsin Hospitals and Clinics Authority \* DBA: University of

Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350

#### Available Services

#### **Joint Commission Advanced Certification Programs:**

- Advanced Comprehensive Stroke Center
- Inpatient Diabetes
- Ventricular Assist Device

#### **Services:**

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Brachytherapy (Imaging/Diagnostic Services)
- Burn Unit (Inpatient)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
   EEC/EKG/EMG Lab
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sterile Medication
   Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Toxicology
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

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Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health West Clinic 451 Junction Road Madison, WI 53717	Services:      Administration of High Risk Medications (Outpatient)     General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Rehabilitation Clinics 6630 University Ave. Middleton, WI 53562	Services:      Administration of High Risk Medications (Outpatient)     Canes and Crutches     Custom Orthoses Fabricated     Diabetic Footwear and Inserts     Diabetic Shoes and Inserts-custom     Durable Medical Equipment     General Laboratory Tests     Orthoses Prefabricated - Custom fitted     Perform Invasive Procedure (Outpatient)     Single Specialty Practitioner (Outpatient)     Supplies     Surgical Dressings     Tens Units     Walkers, Canes and Crutches
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services:      General Laboratory Tests     Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services:  • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705	Services:

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## **Locations of Care**

University of Wisconsin Hospitals and Clinics

Digestive Health Center

Authority
DBA: UW Health

750 University Row

Madison, WI 53705

**Services:** 

• Anesthesia (Outpatient)

General Laboratory Tests

• Outpatient Clinics (Outpatient)

• Perform Invasive Procedure (Outpatient)

Primary Location  Locations of Care	Assettable Comitee	
	Available Service	S
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792	<ul> <li>Custom Orthoses Fabricated</li> <li>Diabetic Footwear and Inserts</li> <li>Diabetic Shoes and Inserts-custom</li> <li>Durable Medical Equipment</li> <li>Heat/Cold Applications</li> <li>Limb Prostheses</li> <li>Stine Strict S</li></ul>	uromuscular Electrical mulators if The Shelf Orthoses thoses Prefabricated - stom fitted osthetics (Home Medical uipment) pplies rgical Dressings ns Units
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715	<ul> <li>Durable Medical Equipment</li> <li>Neuromuscular Electrical Stimulators</li> <li>Off The Shelf Orthoses</li> <li>Cu</li> <li>Sin</li> <li>Sin</li> <li>Su</li> </ul>	thoses Prefabricated - stom fitted Igle Specialty Practitioner utpatient) pplies rgical Dressings
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	<ul> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment</li> <li>Neuromuscular Electrical</li> <li>Stimulators</li> <li>(Outomorphism)</li> <li>Sun</li> <li>Ter</li> </ul>	ngle Specialty Practitioner utpatient) pplies rgical Dressings ns Units alkers, Canes and Crutches

Administration of High Risk Medications (Outpatient)

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Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital 4602 Eastpark Boulevard Madison, WI 53718	Services:  CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient)  Neurosurgery (Surgical Services)  Nuclear Medication Compounding (Imaging/Diagnostic Services)  Orthopedic Surgery (Surgical Services) Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Orthopedic Surgery (Surgical Services)  Ultrascint (PACU) (Inpatient)  Teleradiology (Imaging/Diagnostic Services)  Ultrasound (Imaging/Diagnostic Services)  Ultrasound (Imaging/Diagnostic Services)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital DME 4602 Eastpark Blvd, 1800 Madison, WI 53718	Services:  Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Heat/Cold Applications Limb Prostheses Neuromuscular Electrical Stimulators  Off The Shelf Orthoses Custom fitted Prosthetics (Home Medical Equipment) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705	Services:  • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715	Services:      Administration of High Risk Medications (Outpatient)     Perform Invasive Procedure (Outpatient)     Single Specialty Practitioner (Outpatient)

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*	Pri	marv	Location

Locations of Care	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435	Services:      Blood Glucose Monitors     (non-mail order)     Durable Medical Equipment     Nebulizers Equipment     Services     Respiratory Equipment     Specialty Pharmacy
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715	Services:      General Laboratory Tests     Perform Invasive Procedure (Outpatient)     Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562	Services:  Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)

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## **2021 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### **Home Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

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## **2021 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

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## Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

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## **National Quality Improvement Goals**

#### Reporting Period: April 2020 - March 2021

		Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services	This category of evidenced based measures assesses the overall quality of care given to psychiatric patients.	2 <sup>2</sup>	<b>№</b> 2

		Compared to other Joint Commission Accredited Organizations				
		N	Nationwide	eu Organiz		wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate	This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a persons capacity to meet lifes everyday demands.	60% of 10 eligible Pattents	100%	59%	3	3
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12	This measure reports the number of patients age 1 through 12 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medication to one antipsychotic medication or the addition of an antipsychotic medication or the addition when the patient is also being treated with Clozapine.	<b>€</b> 3	100%	42%	3	3

- The Joint Commission only reports measures endorsed by the National Quality Forum.
- \* This information can also be viewed at www.hospitalcompare.hhs.gov
   ---- Null value or data not displayed.

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#### Footnote Key

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## **National Quality Improvement Goals**

### Reporting Period: April 2020 - March 2021

			Compared to other Joint Commission Accredited Organizations				
				Accredit Nationwide	ed Organiz		ewide
	Measure	Explanation	Hospital Results		Average Rate:	Top 10% Scored at Least:	
Medica: Approp	Antipsychotic tions at Discharge with riate Justification cents Age 13 - 17	This measure reports the number of patients age 13 through 17 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medication or the addition of an antipsychotic medication or the addition when the patient is also being treated with Clozapine.	<b>№</b> 03 ———	100%	47%	3	3

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## **National Quality Improvement Goals**

### Reporting Period: April 2020 - March 2021

		Cor	npared to c Accredit	other Joint ed Organiz		n
		۸	lationwide			ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64	This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication is also being treated with Clozanine	50% of 8 eligible Patients	100%	60%	3	3

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## **National Quality Improvement Goals**

### Reporting Period: April 2020 - March 2021

		Compared to other Joint Commission Accredited Organizations				
		١	Nationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older	This measure reports the number of patients age 65 and older discharged on two or more antipsychotic medications for which there was an appropriate justification.  Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication or the addition when the patient is also being treated with Clozapine.	₩ <b>0</b> 4 ———	100%	55%	3	3

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## **2022 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø