



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.







- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information




Symbol Key 1

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
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7. The Measure results are based on a sample of patients.
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10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

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| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Home Care | Accredited | 7/24/2021 | 7/23/2021 | 7/23/2021 |
|  Hospital | Accredited | 7/24/2021 | 7/23/2021 | 9/17/2021 |
|  Laboratory | Accredited | 2/26/2022 | 2/25/2022 | 2/25/2022 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority

621 Science Drive, Madison, WI. 53711

University of Wisconsin Hospitals and Clinics Authority

6630 University Ave., Middleton, WI. 53562

University of Wisconsin Hospitals and Clinics Authority

6220 University Avenue; Suite 103, Madison, WI. 53705

University of Wisconsin Hospitals and Clinics Authority

600 Highland Avenue, H4/252, Madison, WI. 53792

University of Wisconsin Hospitals and Clinics Authority

1 S. Park Street, Suite H1012, Madison, WI. 53715

University of Wisconsin Hospitals and Clinics Authority

1050 East Broadway, Monona, WI. 53716

University of Wisconsin Hospitals and Clinics Authority

4602 Eastpark Blvd, 1800, Madison, WI. 53718




University of Wisconsin Hospitals and Clinics Authority

3185 Deming Way, Middleton, WI. 53562-1435

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--|------------------------|----------------|-----------------------|--------------------------|
|  Advanced Comprehensive Stroke Center | Certification | 5/13/2021 | 5/12/2021 | 5/12/2021 |
|  Inpatient Diabetes | Certification | 8/13/2021 | 8/12/2021 | 8/12/2021 |
|  Ventricular Assist Device | Certification | 6/4/2021 | 6/3/2021 | 6/3/2021 |

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))









Summary of Quality Information

Special Quality Awards

2014 Top Performer on Key Quality Measures®
 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
 2014 Hospital Magnet Award
 2013 Gold Get With The Guidelines - Stroke
 2012 ACS National Surgical Quality Improvement Program
 2012 Silver - The Medal of Honor for Organ Donation
 2010 Silver - The Medal of Honor for Organ Donation









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| Compared to other Joint Commission Accredited Organizations | | |
|---|--|--|
| | Nationwide | Statewide |
| Home Care |  |  * |
| Hospital |  |  * |
| Reporting Period: Apr 2020 - Mar 2021 |  ² |  ² |
| Laboratory |  |  * |



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health University Station Clinics 2880 University Avenue Madison, WI 53705 | Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Clinic 5249 East Terrace Drive Madison, WI 53718 | Services: <ul style="list-style-type: none"> • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Research Park 621 Science Drive Madison, WI 53711 | Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Canes and Crutches • Custom Orthoses Fabricated • Durable Medical Equipment • General Laboratory Tests • Heat/Cold Applications • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) • Supplies • Surgical Dressings • Tens Units |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705 | Services: <ul style="list-style-type: none"> • Outpatient Clinics (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| University of Wisconsin Hospitals and Clinics Authority * DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350 | Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Inpatient Diabetes Ventricular Assist Device Services: <ul style="list-style-type: none"> Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Burn Unit (Inpatient) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Nuclear Pharmacy (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Toxicology Transplant Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health West Clinic 451 Junction Road Madison, WI 53717 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Rehabilitation Clinics 6630 University Ave. Middleton, WI 53562 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment General Laboratory Tests Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713 | Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Behavioral Health Youth and Family 122 E. Olin Ave., Suite 275 Madison, WI 53713 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue; Suite 103 Madison, WI 53705 | Services: <ul style="list-style-type: none"> Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health UH DME 600 Highland Avenue, H4/252 Madison, WI 53792 | Services: <ul style="list-style-type: none"> • Canes and Crutches • Custom Orthoses Fabricated • Diabetic Footwear and Inserts • Diabetic Shoes and Inserts-custom • Durable Medical Equipment • Heat/Cold Applications • Limb Prostheses • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Prosthetics (Home Medical Equipment) • Supplies • Surgical Dressings • Tens Units |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 S. Park Street, Suite H1012 Madison, WI 53715 | Services: <ul style="list-style-type: none"> • Custom Orthoses Fabricated • Durable Medical Equipment • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Single Specialty Practitioner (Outpatient) • Supplies • Surgical Dressings |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716 | Services: <ul style="list-style-type: none"> • Canes and Crutches • Custom Orthoses Fabricated • Durable Medical Equipment • Neuromuscular Electrical Stimulators • Off The Shelf Orthoses • Orthoses Prefabricated - Custom fitted • Single Specialty Practitioner (Outpatient) • Supplies • Surgical Dressings • Tens Units • Walkers, Canes and Crutches |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705 | Services: <ul style="list-style-type: none"> • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital 4602 Eastpark Boulevard Madison, WI 53718 | Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Post Anesthesia Care Unit (PACU) (Inpatient) Sterile Medication Compounding (Inpatient) Teleradiology (Imaging/Diagnostic Services) Ultrasound (Imaging/Diagnostic Services) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health East Madison Hospital DME 4602 Eastpark Blvd, 1800 Madison, WI 53718 | Services: <ul style="list-style-type: none"> Canes and Crutches Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Heat/Cold Applications Limb Prostheses Neuromuscular Electrical Stimulators Off The Shelf Orthoses Orthoses Prefabricated - Custom fitted Prosthetics (Home Medical Equipment) Supplies Surgical Dressings Tens Units Walkers, Canes and Crutches |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Union Corners Physical Therapy 2402 Winnebago Street Madison, WI 53705 | Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pain Management Clinic 1102 S. Park Street, 3rd Floor Madison, WI 53715 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|--|---|
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 3185 Deming Way Middleton, WI 53562-1435 | Services: <ul style="list-style-type: none"> Blood Glucose Monitors (non-mail order) Durable Medical Equipment Nebulizers Equipment Pharmacy/Dispensary, General Services Respiratory Equipment Specialty Pharmacy |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Advanced Pelvic Surgery Clinic 202 South Park Street Madison, WI 53715 | Services: <ul style="list-style-type: none"> General Laboratory Tests Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) |
| University of Wisconsin Hospitals and Clinics Authority DBA: UW Health 2275 Deming Way Pediatric Specialty Clinics 2275 Deming Way, Suite 200 Middleton, WI 53562 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |








2021 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."




Home Care

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen |  |














2021 National Patient Safety Goals

Symbol Key 3

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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

Symbol Key 2

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Footnote Key

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2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|---|---|--------------|--------------|
| Hospital-Based Inpatient Psychiatric Services | This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. | ² | ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|--|---|---------------------------------|---|---------------|--------------------------|-------------------|
| | | | Nationwide | | Statewide | |
| | | | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate | This is a proportion measure. A proportion measure is a measure which shows the number of occurrences over the entire group within which the occurrence should take place. The numerator is expressed as a subset of the denominator. This measure reports the overall number of patients discharged on two or more antipsychotic medications. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. | 60% of 10 eligible Patients | 100% | 59% | ---- ³ | ---- ³ |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 | This measure reports the number of patients age 1 through 12 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine. | ³ ---- | 100% | 42% | ---- ³ | ---- ³ |



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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|---|---|--------------|--------------|
| Hospital-Based Inpatient Psychiatric Services | This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. | ² | ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|--|--|---|--------------------------|---------------|--------------------------|-------------------|
| | | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 | This measure reports the number of patients age 13 through 17 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine. | ³ ---- | 100% | 47% | ---- ³ | ---- ³ |



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|---|---|--------------|--------------|
| Hospital-Based Inpatient Psychiatric Services | This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. | ² | ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|---|--|---|--------------------------|---------------|--------------------------|-------------------|
| | | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 | This measure reports the number of patients age 18 through 64 years discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine. | 50% of 8 eligible Patients | 100% | 60% | ---- ³ | ---- ³ |



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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|---|---|--------------|--------------|
| Hospital-Based Inpatient Psychiatric Services | This category of evidenced based measures assesses the overall quality of care given to psychiatric patients. | ² | ² |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|--|---|---|--------------------------|---------------|--------------------------|-------------------|
| | | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older | This measure reports the number of patients age 65 and older discharged on two or more antipsychotic medications for which there was an appropriate justification. Antipsychotic medications are a group of drugs used to treat psychosis. Psychosis is a mental illness that markedly interferes with a person's capacity to meet life's everyday demands. Appropriate justifications include previous attempts to control psychosis with one antipsychotic medication, a plan to reduce the number of antipsychotic medications to one antipsychotic medication or the addition of an antipsychotic medication when the patient is also being treated with Clozapine. | ⁴ ---- | 100% | 55% | ---- ³ | ---- ³ |



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2022 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Laboratory

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines |  |