

Accreditation Quality Report







Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

600 Highland Avenue, Madison, WI



Summary of Quality Information

Symbol Key

0	This organization achieved the best possible results.
Ð	This organization's performance is above the target range/value.
9	This organization's performance is similar to the target range/value.
Э	This organization's performance is below the target range/value.
	This Measure is not applicable for this organization.
•	Not displayed

Footnote Key

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- 2. The Measure Set does not have an overall result.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective	Last Full Survey	Last On-Site
		Date	Date	Survey Date
🧼 Home Care	Accredited	10/7/2017	10/6/2017	11/17/2017
🥝 Hospital	Accredited	12/20/2017	10/6/2017	12/21/2017
olimitation States (Second States) 🙆	Accredited	10/27/2017	10/26/2017	10/26/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Home Health Agency

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

University of Wisconsin Hospitals and Clinics Authority

5249 East Terrace Drive, Madison, WI. 53718

- University of Wisconsin Hospitals and Clinics Authority 621 Science Drive, Madison, WI. 53711
- University of Wisconsin Hospitals and Clinics Authority
- 2030 Pinehurst Drive, Middleton, WI. 53562
- University of Wisconsin Hospitals and Clinics Authority 6220 University Avenue, Madison, WI. 53705
- University of Wisconsin Hospitals and Clinics Authority
- 600 Highland Avenue, Room E5/230, Madison, WI. 53792-8350
- University of Wisconsin Hospitals and Clinics Authority
- 600 Highland Avenue, Room K4/213, Madison, WI. 53792-8350
- University of Wisconsin Hospitals and Clinics Authority
- 600 Highland Ave, Room 1338, Mail C-150, Madison, WI. 53792-8350
- University of Wisconsin Hospitals and Clinics Authority
 - 600 Highland Avenue, Madison, WI. 53792
- University of Wisconsin Hospitals and Clinics Authority 5249 E Terrace Dr, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority
- 451 Junction Rd Ste 9901 Rm 1191, Madison, WI. 53717
- University of Wisconsin Hospitals and Clinics Authority
- 2880 University Ave, Rm 177, Madison, WI. 53705
- University of Wisconsin Hospitals and Clinics Authority 4602 Eastpark Blvd, Room 1301, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority
- 4602 Eastpark Blvd, Room 2520, Madison, WI. 53718
- University of Wisconsin Hospitals and Clinics Authority
- 3185 Deming Way, Middleton, WI. 53562-1435

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS) Ventricular Assist Device



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Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	10/7/2016	10/6/2016	10/6/2016
Inpatient Diabetes	Certification	4/7/2018	4/6/2018	4/6/2018
olimits Ventricular Assist Device	Certification	8/10/2016	7/24/2018	7/24/2018

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))
- Laboratory (Accredited by American Society for Histocompatibility and Immunogenetics (ASHI))

Special Quality Awards

- 2014 Top Performer on Key Quality Measures®
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- 2014 Hospital Magnet Award
- 2013 Gold Get With The Guidelines Stroke
- 2012 ACS National Surgical Quality Improvement Program
- 2012 Silver The Medal of Honor for Organ Donation
- 2010 Silver The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals	${igodot}$	*
Hospital	2018National Patient Safety Goals	Ø	*
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	(10) ²	(m) ²
Jan 2017 - Dec 2017	Immunization	(m) ²	NO ²
Laboratory	2017National Patient Safety Goals	\odot	*

The Joint Commission only reports measures endorsed by the National Quality Forum.

Org ID: 7656



Locations of Care

600 Highland Avenue, Madison, WI

* Primary Location Available Services Locations of Care **University of Wisconsin Hospitals and Clinics** Services: Authority • General Laboratory Tests DBA: UW Health Outpatient Clinics (Outpatient) University Station Clinics • Perform Invasive Procedure (Outpatient) 2880 University Avenue Madison, WI 53705 University of Wisconsin **Hospitals and Clinics** Services: Authority • Canes and Crutches **Respiratory Assist Devices** • DBA: UW Health East Commodes Respiratory Equipment Clinic **Continuous Passive Motion** • • Suction Pump 5249 East Terrace Drive (CPM) Device Supplies • Madison, WI 53718 **Continuous Positive Airway** Support Surfaces for Beds • Pressure (New) • Durable Medical Equipment • Surgical Dressings General Laboratory Tests **Tracheostomy Supplies** Hospital Beds - Electric Ultaviolet Light Devices • Mechanical In-Exsufflation **Urological Supplies** • Devices Ventilators All Types Nebulizers Equipment Walkers, Canes and Crutches • Ostomy Supplies Wheelchair Seating / Cushions • Wheelchairs - Manual **Outpatient Clinics** Non-Custom (Outpatient) Patient Lifts and Accessories Wheelchairs-Standard Manual • Perform Invasive Procedure Related Accessories and (Outpatient) Repairs Prosthetics (Home Medical Equipment) **University of Wisconsin Hospitals and Clinics** Services: Authority • Canes and Crutches • Neuromuscular Electrical DBA: UW Health Durable Medical Equipment Stimulators Research Park General Laboratory Tests Outpatient Clinics (Outpatient) 621 Science Drive Heat/Cold Applications Perform Invasive Procedure • Madison, WI 53711 (Outpatient) **Tens Units** University of Wisconsin Hospitals and Clinics Services: Authority Single Specialty Practitioner (Outpatient) DBA: UW Health Oakwood Clinic 6209 Mineral Point Road Madison, WI 53705 **University of Wisconsin Hospitals and Clinics** Services: Authority Outpatient Clinics (Outpatient) DBA: UW Health Waisman Center 1500 Highland Avenue Madison, WI 53705



Locations of Care

* Primary Location

Locations of Care	Available Services		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Home Agency 2030 Pinehurst Drive Middleton, WI 53562	 Services: Canes and Crutches Commodes Continuous Passive Motion (CPM) Device Continuous Positive Airway Pressure Custom Orthoses Fabricated Durable Medical Equipment Gastric Suction Pumps General Laboratory Tests High Frequency Chest Wall Oscillation (HFCWO) Home Health Aides Home Health Aides Home Health Aides Home Health Aides Hospital Beds - Electric Hospital Beds - Electric Hospital Beds - Electric Hospital Beds - Electric Hospital Beds - Manual Intrapulmonary Percussive Ventilation Devices Mechanical In-Exsufflation Devices Medical Social Services Nebulizers Equipment Occupational Therapy Ostomy Supplies Oxygen Patient Lifts and Accessories 		



Locations of Care

* Primary Location

600 Highland Avenue, Madison, WI

Locations of Care	Available Services
Locations of Oate University of Wisconsin Hospitals and Clinics Authority * DBA: University of Wisconsin Hospital and Clinics 600 Highland Avenue Madison, WI 53792-8350	 Joint Commission Advanced Certification Programs: Advanced Comprehensive Stroke Center Inpatient Diabetes Advanced Comprehensive Stroke Center Inpatient Diabetes Ventricular Assist Device Services: Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult) Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) Cardiosespite Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Earloservices) Earloservices) EeG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests G or Endoscopy Lab (Imaging/Diagnostic Services) Gynecology (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Wagnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services)



Locations of Care

* Primary Location

Locations of Care	Available Services
	Available Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health West Clinic 451 Junction Road Madison, WI 53717	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Rehabilitation Clinics 6630 University Ave. Middleton, WI 53562	Services: • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Kidney Clinic 3034 Fish Hatchery Rd. Madison, WI 53713	Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Adolescent Alcohol/Drug Assessment Intervention 122 E. Olin Ave., Suite 275 Madison, WI 53713	Services: • Single Specialty Practitioner (Outpatient)
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Orthotics and Prosthetics 6220 University Avenue Madison, WI 53705	 Services: Custom Orthoses Fabricated Diabetic Footwear and Inserts Diabetic Shoes and Inserts-custom Durable Medical Equipment Limb Prostheses Neuromuscular Electrical Stimulators Prosthetics (Home Medical Equipment) Supplies
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 600 Highland Avenue, Room E5/230 Madison, WI 53792-8350	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pumps Supplies External Infusion Pumps and Supplies Insulin Infusion Pump Supplies Insulin Infusion Pumps Supplies Insulin Infusion Pumps Supplies Insulin Infusion Pumps Supplies Insulin Infusion Pumps Insulin Infusion Pumps



Locations of Care

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University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 600 Highland Avenue, Room K4/213 Madison, WI 53792-8350	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pumps Supplies External Infusion Pumps and Supplies Insulin Infusion Pump Supplies Insulin Infusion Pumps Insulin Infusion Pumps Insulin Infusion Pumps 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 600 Highland Ave, Room 1338, Mail C-150 Madison, WI 53792-8350	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pumps Supplies External Infusion Pumps and Supplies Insulin Infusion Pumps Supplies Insulin Infusion Pumps Supplies Insulin Infusion Pumps Insulin Infusion Pumps Insulin Infusion Pumps 		
University of Wisconsin Hospitals and Clinics Authority DBA: CSC DME - CareWear 600 Highland Avenue Madison, WI 53792	Services: • Breast Prostheses and Accessories • Canes and Crutches • Durable Medical Equipment • Heat/Cold Applications • Prosthetics (Home Medical Equipment)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Hand and Upper Extremity Rehabilitation Clinic 1 South Park Street Madison, WI 53715	Services: • Single Specialty Practitioner (Outpatient)		



Locations of Care

* Primary Location Locations of Care	Available	Services
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Yahara Rehab Clinic 1050 East Broadway Monona, WI 53716	Single Specialty Practitioner (C	
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 5249 E Terrace Dr Madison, WI 53718	 Services: Blood Glucose Monitors (mail order) Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps and Supplies Insulin Infusion Pump Supplies Insulin Infusion Pump Supplies 	 Insulin Infusion Pumps Nebulizers Equipment Ostomy Supplies Prosthetics (Home Medical Equipment) Respiratory Equipment Supplies Surgical Dressings Tracheostomy Supplies Urological Supplies
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services 451 Junction Rd Ste 9901 Rm 1191 Madison, WI 53717	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pump Supplies External Infusion Pumps Implanted Infusion Pumps and Supplies Insulin Infusion Pump Supplies Insulin Infusion Pumps Insulin Infusion Pumps 	 Nebulizers Equipment Ostomy Supplies Prosthetics (Home Medical Equipment) Respiratory Equipment Supplies Surgical Dressings Tracheostomy Supplies Urological Supplies



Locations of Care

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University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Pharmacy Services Rm 177 2880 University Ave, Rm 177 Madison, WI 53705	 Services: Blood Glucose Monitors (non-mail order) Durable Medical Equipment Enteral Equipment and/or Supplies Enteral Nutrients External Infusion Pumps Supplies External Infusion Pumps and Supplies Insulin Infusion Pump Supplies Insulin Infusion Pumps Insulin Infusion Pumps Insulin Infusion Pumps 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health Digestive Health Center 750 University Row Madison, WI 53705	Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health at The American Center 4602 Eastpark Boulevard Madison, WI 53718	 Services: CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests Inpatient Unit (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Neuro/Spine Unit (Inpatient) Neuro/Spine Unit (Inpatient) 		
University of Wisconsin Hospitals and Clinics Authority DBA: UW Health at The American Center 4602 Eastpark Blvd, Room 1301 Madison, WI 53718	Services: • Blood Glucose Monitors (non-mail order) • Durable Medical Equipment • Nebulizers Equipment • Respiratory Equipment		



Locations of Care

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2016 National Patient Safety Goals

Home Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	()
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	()

Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

600 Highland Avenue, Madison, WI



2018 National Patient Safety Goals

Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	\bigcirc
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	\bigcirc
	Reconciling Medication Information	\bigcirc
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	\bigcirc
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ୍ତ୍ର ତ
	Preventing Surgical Site Infections	\bigcirc
	Preventing Catheter-Associated Urinary Tract Infection	\bigcirc
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	\bigcirc
	Marking the Procedure Site	\bigcirc
	Performing a Time-Out	\bigcirc

Symbol Key

The organization has met the National Patient Safety Cool Patient Safety Goal. The organization has not met the (-National Patient Safety Goal. The Goal is not applicable for this **N** organization.

600 Highland Avenue, Madison, WI



National Quality Improvement Goals

This organization achieved the best possible results Reporting Period: January 2017 - December 2017

	possible results
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Footnote Key

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		Compared to other Joint Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	№ ²	№ ²

		Compared to other Joint Commission Accredited Organizations			'n	
		Ν	Vationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	Record Patients	55.00	132.00	44.12	72.64
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	298.00 minutes 510 eligible Patients	204.00	317.00	175.70	216.17

The Joint Commission only reports measures endorsed by the National Quality Forum.

This information can also be viewed at www.hospitalcompare.hhs.gov -- Null value or data not displayed.

600 Highland Avenue, Madison, WI



National Quality Improvement Goals

Reporting Period: January 2017 - December 2017

		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	™ ²	™ ²

		Compared to other Joint Commission Accredited Organizations				
		Nationwide Statewide		wide		
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	U U	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	97% of 573 eligible Patients	100%	94%	100%	96%

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2017 National Patient Safety Goals

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

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Organization Commentary on the Quality Report

Commentary

The University of Wisconsin Hospitals and Clinics reviews our National Quality Improvement Goal data. We identify opportunities for improvement and implement initiatives to address these areas.

Prepared By:

Health Care Organization ID#: Organization Name: Address:

Chief Executive Officer: Phone Number: Date: 7656 University of Wisconsin Hospitals and Clinics Authority 600 Highland Avenue Madison, WI 53792 Dr. Christopher Green (608)890-7609 06/28/2018