# Accreditation Quality Report
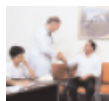


Version: 2
Date: 5/2/2023

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in the key area of National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

# Summary of Quality Information

**For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."**

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|---|---|---|---|
| 🥇 Critical Access Hospital | Accredited | 6/1/2019 | 3/3/2023 | 3/3/2023 |
| 🥇 Laboratory | Accredited | 3/31/2022 | 3/30/2022 | 3/30/2022 |

**Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)**

Pathology and Clinical Laboratory
Critical Access Hospital

| | | Compared to other Joint Commission Accredited Organizations | |
|---|---|---|---|
| | | Nationwide | Statewide |
| Critical Access Hospital | **2019 National Patient Safety Goals** | ✓ | N/A * |
| Reporting Period: Apr 2020 - Mar 2021 | **National Quality Improvement Goals:** Perinatal Care | N/D [2] | N/D [2] |
| Laboratory | **2022 National Patient Safety Goals** | ✓ | N/A * |

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.

# Locations of Care

**\* Primary Location**

| Locations of Care | Available Services |
|---|---|
| **Grant Regional Health Center, Inc.  \***<br>DBA:  Grant Regional Health Center<br>507 South Monroe Street<br>Lancaster, WI  53813 | **Other Clinics/Practices located at this site:**<br>● Grant Regional Community Clinic<br><br>**Services:**<br>● Acute Care<br>● CT Scanner (Imaging/Diagnostic Services)<br>● Ear/Nose/Throat Surgery (Surgical Services)<br>● EEG/EKG/EMG Lab (Imaging/Diagnostic Services)<br>● Gastroenterology (Surgical Services)<br>● General Laboratory Tests<br>● Gynecological Surgery (Surgical Services)<br>● Interventional Radiology (Imaging/Diagnostic Services)<br>● Labor & Delivery (Inpatient)<br>● Magnetic Resonance Imaging (Imaging/Diagnostic Services)<br>● Mammography (Imaging/Diagnostic Services)<br>● Medical /Surgical Unit (Inpatient)<br>● Normal Newborn Nursery (Inpatient)<br>● Nuclear Medicine (Imaging/Diagnostic Services)<br>● Ophthalmology (Surgical Services)<br>● Orthopedic Surgery (Surgical Services)<br>● Outpatient Clinics (Outpatient)<br>● Swing Beds<br>● Teleradiology (Imaging/Diagnostic Services)<br>● Toxicology<br>● Ultrasound (Imaging/Diagnostic Services)<br>● Urology (Surgical Services) |
| **Grant Regional Health Center, Inc.**<br>DBA:  Potosi Tennyson Medical Clinic<br>114 US Hwy. 61 N<br>Potosi, WI  53820 | **Services:**<br>● General Laboratory Tests<br>● Single Specialty Practitioner (Outpatient) |
| **Grant Regional Health Center, Inc.**<br>DBA:  Grant Regional Community Clinic-Cassville<br>222 W Amelia St<br>Cassville, WI  53806 | **Services:**<br>● General Laboratory Tests<br>● Single Specialty Practitioner (Outpatient) |

# 2019 National Patient Safety Goals

## Critical Access Hospital

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | ✓ |
| | Eliminating Transfusion Errors | ✓ |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | ✓ |
| Improve the safety of using medications. | Labeling Medications | ✓ |
| | Reducing Harm from Anticoagulation Therapy | ✓ |
| | Reconciling Medication Information | ✓ |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment | ✓ |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines | ✓ |
| | Preventing Infections that are difficult to treat | ✓ |
| | Preventing Central-Line Associated Blood Stream Infections | ✓ |
| | Preventing Surgical Site Infections | ✓ |
| | Preventing Catheter-Associated Urinary Tract Infection | ✓ |
| Universal Protocol | Conducting a Pre-Procedure Verification Process | ✓ |
| | Marking the Procedure Site | ✓ |
| | Performing a Time-Out | ✓ |

# National Quality Improvement Goals

## Reporting Period: April 2020 - March 2021

| Measure Area | Explanation | Compared to other Joint Commission Accredited Organizations | |
|---|---|---|---|
| | | Nationwide | Statewide |
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | N/D 2 | N/D 2 |

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|---|---|---|---|---|---|---|
| | | | Nationwide | | Statewide | |
| | | Hospital Results | Top 10% Scored at Least: | Average Rate: | Top 10% Scored at Least: | Average Rate: |
| Cesarean Birth | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section. | N/D 8 ---- | 16% | 25% | 14% | 22% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 0% of 6 eligible Patients | 0% | 2% | 0% | 2% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 59% of 124 eligible Patients | 71% | 50% | 77% | 63% |

The Joint Commission only reports measures endorsed by the National Quality Forum.

\*       This information can also be viewed at www.hospitalcompare.hhs.gov

----    Null value or data not displayed.

# 2022 National Patient Safety Goals

## Laboratory

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers | ☑ |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | ☑ |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines | ☑ |