

DBA: Mayo Clinic Health System - Franciscan Healthcare, 700 West Avenue South, La Crosse, WI

Org ID: 7650

# Accreditation Quality Report





Version: 6 Date: 4/21/2018

DBA: Mayo Clinic Health System - Franciscan Healthcare, 700 West Avenue South, La Crosse, WI

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Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
  prevention of medical errors such as surgery on the wrong side of
  the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

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# **Summary of Quality Information**

| <b>Accreditation Programs</b> | <b>Accreditation Decision</b> | Effective | <b>Last Full Survey</b> | <b>Last On-Site</b> |
|-------------------------------|-------------------------------|-----------|-------------------------|---------------------|
|                               |                               | Date      | Date                    | <b>Survey Date</b>  |
| Behavioral Health Care        | Accredited                    | 4/1/2015  | 3/14/2018               | 3/14/2018           |
| Critical Access Hospital      | Accredited                    | 4/1/2015  | 3/15/2018               | 3/15/2018           |
| Home Care                     | Accredited                    | 4/2/2015  | 3/15/2018               | 3/15/2018           |
| Hospital                      | Accredited                    | 4/4/2015  | 3/16/2018               | 3/16/2018           |

#### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Critical Access Hospital

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

700 West Avenue South, Suite 102, La Crosse, WI. 54601

Hospital

| <b>Advanced Certification</b> | <b>Certification Decision</b> | <b>Effective</b> | <b>Last Full Review Last On-Site</b> |                    |
|-------------------------------|-------------------------------|------------------|--------------------------------------|--------------------|
| Programs                      |                               | Date             | Date                                 | <b>Review Date</b> |
| Primary Stroke Center         | Certification                 | 6/7/2016         | 6/6/2016                             | 6/6/2016           |

#### **Other Accredited Programs/Services**

• Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### **Special Quality Awards**

2012 Top Performer on Key Quality Measures® 2014 ACS National Surgical Quality Improvement Program

|                              |                                   | Compared to other Joint Commission Accredited<br>Organizations |           |
|------------------------------|-----------------------------------|--|-----------|
|                              |                                   | Nationwide   | Statewide |
| Behavioral<br>Health<br>Care | 2015National Patient Safety Goals | Ø  | <b>*</b>  |

The Joint Commission only reports measures endorsed by the National Quality Forum.

### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
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- Not displayed

#### Footnote Key

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- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
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  10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting
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  There were no eligible patients that met the denominator criteria.

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# **Summary of Quality Information**

|                                |                                     | Compared to other Joint Commission Accredited Organizations |                 |
|--------------------------------|-------------------------------------|---|-----------------|
|                                |                                     | Nationwide  | Statewide       |
| Critical<br>Access<br>Hospital | 2015National Patient Safety Goals   | Ø   | <b>*</b>        |
| Home Care                      | 2015National Patient Safety Goals   | Ø   | <b>₩</b> *      |
| Hospital                       | 2015National Patient Safety Goals   | Ø   | N/A *           |
|                                | National Quality Improvement Goals: |   |                 |
| Reporting<br>Period:           | Emergency Department                | <b>№</b> <sup>2</sup>                                       | ND <sup>2</sup> |
| Jul 2016 -<br>Jun 2017         | Immunization                        | <b>№</b> <sup>2</sup>                                       | <b>(ND)</b> 2   |
|                                | Perinatal Care                      | <b>№</b> <sup>2</sup>                                       | <b>№</b> 2      |

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| Locations of Care   | Available Services  |  |
|---|---|--|
| Gerard Hall<br>DBA: Gerard Hall<br>940 Division Street<br>La Crosse, WI 54601   | Services:   |  |
| Mayo Clinic Health System - Franciscan Healthcare DBA: Franciscan Healthcare-Sparta 310 West Main Street Sparta, WI 54656                         | Services:      Acute Care     CT Scanner     (Imaging/Diagnostic Services)     Ear/Nose/Throat Surgery     (Surgical Services)     GI or Endoscopy Lab     (Imaging/Diagnostic Services)     Mammography     (Imaging/Diagnostic Services)     Mammography     (Imaging/Diagnostic Services)     Medical /Surgical Unit     (Inpatient)     Ophthalmology (Surgical Services) |  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc DBA: Franciscan Healthcare - Arcadia 895 Dettloff Drive Arcadia, WI 54612              | Services:      Behavioral Health (Non 24 Hour Care - Adult)     Chemical Dependency (Non 24 Hour Care - Adult)     (Non-detox - Adult)     Community Integration (Non 24 Hour Care)     Outpatient Clinics (Outpatient)   |  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - La Crosse 800 West Avenue South La Crosse, WI 54601-4783 | Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)  Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)  Community Integration (Non 24 Hour Care)  Outpatient Clinics (Outpatient)  |  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Onalaska 191 Theatre Road Onalaska, WI 54650-8679        | Services:  Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult) Community Integration (Non 24 Hour Care) Outpatient Clinics (Outpatient)   |  |

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| Locations of Care   | Available Services   |  |
|---|--|--|
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Sparta 310 West Main Street Sparta, WI 54656-2170                    | Services:  • Addiction Care/Adult) (Non-detox - Adult) • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial - Adult) (Non-detox - Adult) • Community Integration (Non 24 Hour Care) • Outpatient Clinics (Outpatient)   |  |
| Mayo Clinic Health<br>System - Franciscan<br>Medical Center, Inc.<br>DBA: Men's Recovery<br>House<br>1005 Jackson Street<br>La Crosse, WI 54601               | Services:  |  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Mayo Clinic Store - La Crosse 700 West Avenue South, Suite 102 La Crosse, WI 54601           | Services:  Canes and Crutches Commodes Continuous Passive Motion (CPM) Device Continuous Positive Airway Pressure Durable Medical Equipment Heat/Cold Applications Hospital Beds - Electric Hospital Beds - Manual Nebulizers Equipment Ostomy Supplies  Oxygen Patient Lifts and Accessories Prosthetics (Home Medical Equipment)  Respiratory Assist Devices Respiratory Assist Devices Respiratory Assist Devices Respiratory Assist Devices Supplies Supplies Support Surfaces for Beds (New) Surgical Dressings Tracheostomy Supplies Traction Equipment Ultaviolet Light Devices Urological Supplies Walkers, Canes and Crutches Wheelchairs - Manual Non-Custom |  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Occupational Health Clinic 630 10th Street South La Crosse, WI 54601 | Services:  • Outpatient Clinics (Outpatient)   |  |
| Mayo Clinic Health<br>System - Franciscan<br>Medical Center, Inc.<br>DBA: Women's Recovery<br>House<br>518 S 10th Street<br>La Crosse, WI 54601               | Services:  |  |



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| * | Primary  | / Location |
|---|----------|------------|
|   | rillialy | Location   |

| Locations of Care  | Available Services  |
|--|---|
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare at Belle Square 232 3rd Street North Suite 100 La Crosse, WI 54601                  | Services:  • Outpatient Clinics (Outpatient)  |
| Mayo Clinic Health<br>System - Franciscan<br>Medical Center, Inc.<br>DBA: Franciscan<br>Healthcare - La Crosse<br>212 South Eleventh Street<br>La Crosse,<br>WI 54601-4783 | Services:  • Addiction Care/Adult) (Non-detox - Adult) • Behavioral Health (Non 24 Hour Care - Adult/Child/Youth) • Chemical Dependency (Day Programs - Adult) (Non 24 Hour Care - Adult/Child/Youth) (Partial - Adult) (Non-detox - Adult) • Peer Support (Non 24 Hour Care) |

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### **Locations of Care**

#### \* Primary Location

Locations of Care

Mayo Clinic Health System - Franciscan Medical Center, Inc. \* DBA: Franciscan Healthcare - La Crosse 700 West Avenue, South La Crosse, WI 54601-4783

#### **Available Services**

#### **Joint Commission Advanced Certification Programs:**

• Primary Stroke Center

#### **Services:**

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Home Health Aides
- Home Health, Non-Hospice Services
- Hospice Care
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Mammography (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Medical Social Services

- Neurosurgery (Surgical Services)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Occupational Therapy
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Pediatric Unit (Inpatient)
- Physical Therapy
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Skilled Nursing Services
- Sleep Laboratory (Sleep Laboratory)
- Speech Language Pathology
- Surgical Unit (Inpatient)
- Teleradiology
- (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Trauma Center (Trauma Center)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

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| Locations of Care Available Services  |   |
|---|---|
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Holmen 1303 Main Street South Holmen, WI 54636-8927                        | Services:      Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult)     (Non-detox - Adult)     Community Integration (Non 24 Hour Care)     Outpatient Clinics (Outpatient)         |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - La Crescent 524 North Elm Street La Crescent, MN 55947-1027                | Services:  • Outpatient Clinics (Outpatient)  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Caledonia 701 North Sprague Street Caledonia, MN 55921-1066                | Services:  • Outpatient Clinics (Outpatient)  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Prairie Du Chien 800 East Blackhawk Avenue Prairie Du Chien, WI 53821-1698 | Services:      Behavioral Health (Non 24 Hour Care - Adult/Child/Youth)     Chemical Dependency (Non 24 Hour Care - Adult/Child/Youth) (Non-detox - Adult)     Community Integration (Non 24 Hour Care)     Outpatient Clinics (Outpatient) |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Waukon 105 East Main Street Waukon, IA 52172-1735                          | Services:  • Outpatient Clinics (Outpatient)  |
| Mayo Clinic Health System - Franciscan Medical Center, Inc. DBA: Franciscan Healthcare - Tomah 325 Butts Avenue Tomah, WI 54660-1412                                | Services:  • Outpatient Clinics (Outpatient)  |



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# **2015 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### **Behavioral Health Care**

| Safety Goals  | Organizations Should                        | Implemented |
|---|---|-------------|
| Improve the accuracy of the identification of individuals served.                                 | Use of Two Identifiers                      | Ø           |
| Improve the safety of using medications.  | Reconciling Medication Information          | Ø           |
| Reduce the risk of health care-associated infections.   | Meeting Hand Hygiene Guidelines             | Ø           |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide | Ø           |



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# **2015 National Patient Safety Goals**

#### Symbol Key

The organization has met the National Patient Safety Goal.

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The Goal is not applicable for this organization.

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### **Critical Access Hospital**

| Safety Goals   | Organizations Should                                       | Implemented |
|--|--|-------------|
| Improve the accuracy of patient identification.              | Use of Two Patient Identifiers                             | Ø           |
|  | Eliminating Transfusion Errors                             | Ø           |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results    | Ø           |
| Improve the safety of using medications.                     | Labeling Medications                                       | Ø           |
|  | Reducing Harm from Anticoagulation Therapy                 | Ø           |
|  | Reconciling Medication Information                         | Ø           |
| Use Alarms Safely  | Use Alarms Safely on Medical Equipment                     | Ø           |
| Reduce the risk of health care-associated infections.        | Meeting Hand Hygiene Guidelines                            | Ø           |
|  | Preventing Multi-Drug Resistant Organism Infections        | Ø           |
|  | Preventing Central-Line Associated Blood Stream Infections | Ø           |
|  | Preventing Surgical Site Infections                        | ଉଉଉ         |
|  | Preventing Catheter-Associated Urinary Tract Infection     | Ø           |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process            | Ø           |
|  | Marking the Procedure Site                                 | Ø           |
|  | Performing a Time-Out                                      | Ø           |



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# **2015 National Patient Safety Goals**

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### **Home Care**

| Safety Goals   | Organizations Should                          | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                | Ø           |
| Improve the safety of using medications.                                     | Reconciling Medication Information            | Ø           |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines               | Ø           |
| Reduce the risk of patient harm resulting from falls.                        | Implementing a Fall Reduction Program         | Ø           |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | Ø           |



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# **2015 National Patient Safety Goals**

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### Hospital

| Safety Goals   | Organizations Should                                       | Implemented |
|--|--|-------------|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                             | Ø           |
|  | Eliminating Transfusion Errors                             | Ø           |
| Improve the effectiveness of communication among caregivers.                 | Timely Reporting of Critical Tests and Critical Results    | Ø           |
| Improve the safety of using medications.                                     | Labeling Medications                                       | Ø           |
|  | Reducing Harm from Anticoagulation Therapy                 | Ø           |
|  | Reconciling Medication Information                         | Ø           |
| Use Alarms Safely  | Use Alarms Safely on Medical Equipment                     | Ø           |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines                            | Ø           |
|  | Preventing Multi-Drug Resistant Organism Infections        | Ø           |
|  | Preventing Central-Line Associated Blood Stream Infections | 0000        |
|  | Preventing Surgical Site Infections                        | Ø           |
|  | Preventing Catheter-Associated Urinary Tract Infection     | Ø           |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide                | Ø           |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process            | Ø           |
|  | Marking the Procedure Site                                 | Ø           |
|  | Performing a Time-Out                                      | Ø           |

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Compared to other Joint







# **National Quality Improvement Goals**

Reporting Period: July 2016 - June 2017

|                         |   | Commission               |            |  |
|-------------------------|---|--------------------------|------------|--|
|                         |   | Accredited Organizations |            |  |
| Measure Area            | Explanation   | Nationwide               | Statewide  |  |
| Emergency<br>Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. | <b>№</b> <sup>2</sup>    | <b>№</b> 2 |  |

|  |   | Compared to other Joint Commission Accredited Organizations |                         |                   |                         |                         |
|--|---|---|-------------------------|-------------------|-------------------------|-------------------------|
| Measure  | Explanation   | Hospital<br>Results   | Top 10% Scored at Most: | Weighte d Median: | Top 10% Scored at Most: | Weighte<br>d<br>Median: |
| Admit Decision Time to ED<br>Departure Time for Admitted<br>Patients       | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. | 104.00 minutes<br>538 eligible<br>Patients                  | 55.00                   | 131.00            | 43.81                   | 71.57                   |
| Median Time from ED Arrival<br>to ED Departure for Admitted<br>ED Patients | The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.  | 207.00 minutes<br>539 eligible<br>Patients                  | 204.00                  | 317.00            | 179.38                  | 214.35                  |

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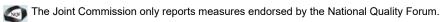
# **National Quality Improvement Goals**

Reporting Period: July 2016 - June 2017

| Compared to other Joint Commission |           |  |  |  |
|------------------------------------|-----------|--|--|--|
| Accredited Organizations           |           |  |  |  |
| Nationwide                         | Statewide |  |  |  |
| 2                                  | 2         |  |  |  |

|              |  | Accredited Organizations |            |  |
|--------------|--|--------------------------|------------|--|
| Measure Area | Explanation  | Nationwide               | Statewide  |  |
| Immunization | This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza. | <b>№</b> 2               | <b>№</b> 2 |  |
|              |  |                          |            |  |

|                        |   | Compared to other Joint Commission<br>Accredited Organizations |                                |                  |                                |                  |
|------------------------|---|--|--------------------------------|------------------|--------------------------------|------------------|
|                        |   | Nationwide Statewide   |                                |                  | ewide                          |                  |
| Measure                | Explanation   | Hospital<br>Results  | Top 10%<br>Scored<br>at Least: | Average<br>Rate: | Top 10%<br>Scored<br>at Least: | Average<br>Rate: |
| Influenza Immunization | This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated. | 98% of 559 eligible Patients                                   | 100%                           | 94%              | 100%                           | 96%              |



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# **National Quality Improvement Goals**

Reporting Period: July 2016 - June 2017

Compared to other Joint
Commission
Accredited Organizations
ationwide
Statewide

| Measure Area   | Explanation  | Nationwide | Statewide  |
|----------------|--|------------|------------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | <b>№</b> 2 | <b>№</b> 2 |

|                               |   | Compared to other Joint Commission Accredited Organizations |                                |                  |                                |                  |
|-------------------------------|---|---|--------------------------------|------------------|--------------------------------|------------------|
|                               |   | Nationwide Statewide  |                                |                  | ewide                          |                  |
| Measure                       | Explanation   | Hospital<br>Results   | Top 10%<br>Scored<br>at Least: | Average<br>Rate: | Top 10%<br>Scored<br>at Least: | Average<br>Rate: |
| Antenatal Steroids            | This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.   | 95% of<br>20 eligible<br>Patients                           | 100%                           | 98%              | 100%                           | 99%              |
| Elective Delivery             | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 0% of<br>61 eligible<br>Pattents                            | 0%                             | 2%               | 0%                             | 2%               |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization.  Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.  | 64% of<br>737 eligible<br>Pattlents                         | 74%                            | 52%              | 80%                            | 63%              |

- **(4)**
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#### below the target range/value. Not displayed

Symbol Key

ossible results

Ø

This organization achieved the best

This organization's performance is above the target range/value.

This organization's performance is

similar to the target range/value.

This organization's performance is

### **Footnote Key**

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.