

# Accreditation Quality Report





Version: 10 Date: 11/14/2023

# Sparrow Health System 1215 East Michigan Avenue, Lansing, MI

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.





Symbol Key

oossible results.

organization. Not displayed

Φ

Ø

This organization achieved the best

This organization's performance is better than the target range/value. This organization's performance is

similar to the target range/value. This organization's performance is worse than the target range/value. This Measure is not applicable for this

1215 East Michigan Avenue, Lansing, MI







## **Summary of Quality Information**

| Accreditation Progr | rams Accreditation Decision | Effective<br>Date | Last Full Su<br>Date | rvey Last On-Site<br>Survey Date |
|---------------------|-----------------------------|-------------------|----------------------|----------------------------------|
| Home Care           | Accredited                  | 10/22/2022        | 10/21/2022           | 10/21/2022                       |
| Hospital            | Accredited                  | 11/10/2022        | 11/9/2022            | 11/9/2022                        |
| Laboratory          | Accredited                  | 6/23/2023         | 6/22/2023            | 6/22/2023                        |

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

| Footnote | Kev |
|----------|-----|

- 1. The Measure or Measure Set was not
- The Measure Set does not have an overall result.
- 3. The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- 6. The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of
- updated data. 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting
- National Quality Forum Endorsement. 11. There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal range.

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."

| Advanced Certification Programs  | <b>Certification Decision</b> | Effective<br>Date      | Last Full Review Date   | v Last On-Site<br>Review Date |
|--|-------------------------------|------------------------|-------------------------|-------------------------------|
| Advanced Comprehensive Stroke Center                                       | Certification                 | 10/7/2021              | 10/20/2023              | 10/20/2023                    |
| Certified Programs   | <b>Certification Decision</b> | <b>Effective</b>       | <b>Last Full Review</b> | v Last On-Site                |
| _  |                               |                        |                         |                               |
|  |                               | Date                   | Date                    | <b>Review Date</b>            |
| O Joint Replacement - Hip  | Certification                 | <b>Date</b> 10/21/2021 | <b>Date</b> 11/13/2023  | <b>Review Date</b> 11/13/2023 |
| <ul><li>Joint Replacement - Hip</li><li>Joint Replacement - Knee</li></ul> | Certification Certification   |                        |                         |                               |

### **Other Accredited Programs/Services**

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

|  |                                     | Compared to other Joint Commission Accredited Organizations |               |
|--|-------------------------------------|---|---------------|
|  |                                     | Nationwide  | Statewide     |
| Home Care                                      | 2022National Patient Safety Goals   | Ø   | <b>№</b> *    |
| Hospital                                       | 2022National Patient Safety Goals   | Ø   | N/A *         |
|  | National Quality Improvement Goals: |   |               |
| Reporting<br>Period:<br>Jan 2021 -<br>Dec 2021 | Perinatal Care                      | <b>№</b> <sup>2</sup>                                       | <b>(40)</b> 2 |

Laboratory

1215 East Michigan Avenue, Lansing, MI









## **Summary of Quality Information**

2023National Patient Safety Goals

## Symbol Key

- This organization achieved the best oossible results.
- Φ This organization's performance is better than the target range/value.
- This organization's performance is Ø similar to the target range/value.
- This organization's performance is worse than the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

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Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide

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1215 East Michigan Avenue, Lansing, MI

Org ID: 7540







## **Locations of Care**

## \* Primary Location

Locations of Care

Edward W. Sparrow

Hospital Association

DBA: Sparrow Hospice

Service - Hospice House
of Mid-Michigan

1210 W. Saginaw

Lansing, MI 48915

Available Services

### **Services:**

Hospice Care







#### \* Primary Location

## Locations of Care

**Edward W.Sparrow** Hospital 1 DBA: Edward W. Sparrow Hospital 1215 E. Michigan Ave Lansing, MI 48912

#### Available Services

### **Joint Commission Advanced Certification Programs:**

• Advanced Comprehensive Stroke Center

### **Joint Commission Certified Programs:**

- Joint Replacement Hip
- Joint Replacement Knee
- **Medication Compounding**

### Other Clinics/Practices located at this site:

- Sparrow EMU (Epilepsy Monitoring Unit), Ninth Floor
- Sparrow Main 3West Satellite
- Sparrow Main 5W Satelitte
- Sparrow Main Outpatient Pharmacy, 1215 East Michigan Ave
- Sparrow OB Services
- Sparrow Patient Service
- Sparrow Pulmonary Function Lab, Eight Floor West Tower

### **Services:**

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine
- (Imaging/Diagnostic Services) Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)
- Teleradiology
- (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)

## Sparrow Health System

1215 East Michigan Avenue, Lansing, MI









| Primary Location   | A " + +  |
|--|--|
| Locations of Care  | Available Services   |
|  | <ul> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> </ul> |
| EWSH East Lansing  | Other Clinics/Practices located at this site:  |
| Urgent Care DBA: Sparrow East Lansing 2682 East Grand River,   | <ul> <li>Sparrow Laboratory at Urgent Care</li> <li>Sparrow Urgent Care East Lansing</li> </ul>  |
| East Lansing, MI 48823   | Services:      General Laboratory Tests     Urgent Care (Outpatient)   |
| EWSH Charlotte Urgent<br>Care<br>DBA: Sparrow Urgent<br>Care Charlotte<br>616 Meijer Drive<br>Charlotte, MI 48813    | Services:      General Laboratory Tests     Perform Invasive Procedure (Outpatient)     Urgent Care (Outpatient)   |
| EWSH Grand Ledge<br>Urgent Care<br>DBA: Grand Ledge<br>Urgent Care<br>1015 Charlevoix Drive<br>Grand Ledge, MI 48837 | Other Clinics/Practices located at this site:  • EWSH Sparrow Pharmacy Plus #4  • Sparrow Outpatient Draw Lab- Grand Ledge  • Sparrow Outpatient Rehab - Grand Ledge  Services:  • General Laboratory Tests  • Outpatient Clinics (Outpatient)   |
| EWSH Lansing Urgent Care DBA: Sparrow Urgent Care Lansing 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912 | Other Clinics/Practices located at this site:  • SMG Orthopedic Trauma  Services:  • General Laboratory Tests • Urgent Care (Outpatient)   |
| EWSH Mason Community Center DBA: Mason Community Center 800 E. Columbia Mason, MI 48854                              | Other Clinics/Practices located at this site:  • Sparrow Family Medicine Residency Mason  • Sparrow Mason Urgent Care  • Sparrow Outpatient Rehab - Mason  Services:  • Outpatient Clinics (Outpatient)  • Perform Invasive Procedure (Outpatient)   |







| * | Primary        | Location |
|---|----------------|----------|
|   | r i ii ii ai v | Location |

| Locations of Care   | Available Services  |
|---|---|
| EWSH Mason Urgent<br>Care<br>800 E. Columbia Rd.<br>Mason, MI 48854   | Services:  • General Laboratory Tests   |
| EWSH Medical Arts Building DBA: Medical Arts Building 1322 E. Michigan Avenue Lansing, MI 48912                       | Other Clinics/Practices located at this site:  Occupational Health Sparrow Occupational Health Services, Suite 101  Services: General Laboratory Tests Outpatient Clinics (Outpatient)  |
| EWSH Okemos Diagnostic Center DBA: Sparrow Okemos Diagnostic Center 1600 W. Grand River Okemos, MI 48864              | Other Clinics/Practices located at this site:  SMG Lansing OB/GYN Okemos, Suite 1 SMG Okemos, Suite 4 Sparrow Outpatient Draw Lab Sparrow Radiology  Services: General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| EWSH SMG Dewitt DBA: SMG Dewitt 13191 Schavey Road, Suite 3 Dewitt, MI 48820  | Other Clinics/Practices located at this site:  • Sparrow Outpatient Draw Lab- Dewitt  Services:  • General Laboratory Tests • Outpatient Clinics (Outpatient)   |
| EWSH SMG Holt<br>DBA: SMG Holt<br>2040 North Aurelius, Suite<br>22<br>Holt, MI 48842                                  | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)   |
| EWSH SMG Mason DBA: SMG Mason Family Medicine 230 Temple St., Suite 3 Mason, MI 48854                                 | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)   |
| EWSH SMG OB/GYN Lake Lansing DBA: SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823 | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)   |

1215 East Michigan Avenue, Lansing, MI







## **Locations of Care**

#### \* Primary Location

## Locations of Care

### **EWSH SMG West** DBA: SMG West Family

Medicine 7335 Westshire Dr., Suite

Lansing, MI 48917

#### **Available Services**

### Other Clinics/Practices located at this site:

Radiology, Suite 100A

#### **Services:**

- · General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

### **EWSH Sparrow Professional Building** DBA: Sparrow

**Professional Building** 1200 E. Michigan Avenue Lansing, MI 48912

### Other Clinics/Practices located at this site:

- Cardiovascular Rehab
- Pain Management Clinic
- · Pediatric Rehabilitation, Suite 145
- Pediatric Subspecialty
- Pediatric Subspecialty Clinic, Suite 145A
- · SMG General Surgery, Suite
- SMG Lansing Internal Medicine Residency, Suite
- SMG Lansing Internal Medicine, Suite 500
- SMG Lansing OB/GYN, Suite
- SMG Lansing, Suite 775
- SMG MM Plastic Surgery, Suite 655
- SMG Nephrology, Suite 700
- SMG Pulmonology, Suite 415
- SMG Trauma Services, Suite

- Sparrow Family Medicine Residency, Suite 245
- · Sparrow GYN Oncology, Suite
- Sparrow Maternal & Fetal Medicine, Suite 345
- Sparrow OB Residency, Suite
- **Sparrow Outpatient Cardiac** Rehabilitation, Lower Level
- Sparrow Outpatient Draw Lab, First Floor
- Sparrow Outpatient Rehabilitation, Lower Level
- Sparrow Pain Center, Lower
- Sparrow Pediatric Subspecialty Clinic, Suite 460
- Sparrow Pharmacy Plus #11, Suite 310
- Sparrow Physical Medicine & Rehabilitation, Suite 520
- Sparrow Radiology & Diagnostics, Suite 103
- Sparrow Women's Health, Suite 325

#### Services:

- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- General Laboratory Tests
- **Outpatient Clinics (Outpatient)**
- Perform Invasive Procedure (Outpatient)







#### \* Primary Location

## Locations of Care

## **Herbert-Herman Cancer**

DBA: Herbert-Herman Cancer Center (HHCC) 1140 E. Michigan Avenue, Lansing, MI 48912

## Available Services

- Infusion Center
- Intravenous Specialty Infusion Center (Outpatient Infusion),
- Radiation Oncology
- SMG Urology, Suite 300
- Other Clinics/Practices located at this site: Sparrow Cardiovascular &
  - Thoracic Surgery, Suite 300 Sparrow Regional Cancer -
  - Radiation Oncology, Suite 100
  - Sparrow Regional Cancer Center- Medical Oncology, Suite 200
  - TCI

### **Services:**

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- **General Laboratory Tests**
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

### Mercy St. Lawrence Corporation

DBA: Sparrow Hospital -St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915

### **Joint Commission Certified Programs:**

Medication Compounding

#### Other Clinics/Practices located at this site:

- Sparrow Behavorial Health, Building 3
- Sparrow Hospital St. Lawrence POC
- Sparrow Sleep Center
- Sparrow Wound and Hyperbaric Center, Building #1, First Floo

### **Services:**

- Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- **Hazardous Medication** Compounding (Inpatient)
- Inpatient Unit (Inpatient)

- Non-Sterile Medication Compounding (Inpatient)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Peer Support (Non 24 Hour Care)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Urology (Surgical Services)

### **Pediatric Subspecialty** Clinic 1200 E. Michigan Avenue,

Suite 460 Lansing, MI 48912

2900 Hannah Blvd, Suite

### **Services:**

• General Laboratory Tests

### **Services:**

· General Laboratory Tests







| Locations of Care  | Available Services   |
|--|--|
| SMG Nephrology<br>1200 E. Michigan Avenue,<br>Suite 700<br>Lansing, MI 48912   | Services:  • General Laboratory Tests  |
| SMG OB/GYN St. Johns<br>901 S. Oakland, Suite 102<br>Saint Johns, MI 48879   | Other Clinics/Practices located at this site:  SMG Nephrology SMG Urology  Services: General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)                    |
| SMG Orthopedic Surgery and Sports Medicine DBA: SMG Orthopedic Surgery and Sports Medicine 4660 S. Hagadorn Rd, Suite 310 East Lansing, MI 48823 | Services:  • Outpatient Clinics (Outpatient)   |
| SMG Orthopedics and<br>Sports Medicine<br>DBA: SMG Orthopedics<br>and Sports Medicine<br>3394 Jolly Rd, Suite A<br>Lansing, MI 48910             | Services:  • Outpatient Clinics (Outpatient)   |
| SMG Owosso Internal<br>Medicine<br>DBA: EWSH SMG<br>Owosso Internal Medicine<br>1457 M-52<br>Owosso, MI 48867                                    | Services:  |
| SMG Urology<br>1140 E. Michigan Avenue,<br>Suite 300<br>Lansing, MI 48912  | Services:  • General Laboratory Tests  |
| SMG Williamston DBA: SMG Williamston 301 Williamston Center Rd., Suite 100 Williamston, MI 48895   | Other Clinics/Practices located at this site:  • Sparrow Outpatient Rehab-Williamston  Services:  • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |







| Locations of Care  | Available Services  |
|--|---|
| Sparrow Emergency<br>Center Okemos<br>2446 Jolly Rd., Suite A<br>Okemos, MI 48864  | Other Clinics/Practices located at this site:  Okemos Radiology, Jolly Road SMG Okemos, Jolly Road  Services:  Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Toxicology   |
| Sparrow Family Medicine Residency - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912                           | Services:  • General Laboratory Tests   |
| Sparrow Family Medicine Residency - Mason 800 E. Columbia Mason, MI 48854  | Services:  • General Laboratory Tests   |
| Sparrow Health Center DBA: Sparrow Health Center Lansing 2909 E. Grand River Avenue Lansing, MI 48912                        | Other Clinics/Practices located at this site:  Outpatient Endoscopy Pulmonary Rehab Senior Health SMG Eastside, Suite 202 SMG North, Suite 302 Sparrow Outpatient Draw Lab, Suite 104 Sparrow Pharmacy Plus # 7, Suite 101 Sparrow Pulmonary Rehab, Suite 301 Sparrow Radiology Lansing, Suite 103  |
|  | Services:      Anesthesia (Outpatient)     General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)   |
| Sparrow Health Science<br>Pavilion<br>DBA: Sparrow Health<br>Science Pavilion<br>2900 Hannah Blvd,<br>East Lansing, MI 48823 | Other Clinics/Practices located at this site:  Bariatric Services Diabetes Center Health and Wellness Outpatient Rehab & Occupational Rehab, Suite B102 Population Health Mobile Bus Clinic  SMG Bariatric & General Surgery, Suite 216 SMG East Lansing, Suite 106 Sparrow Regional Diabetes Center & Endocrinology, Suit 114 Sparrow Weight Managemer Center, Suite 114 |
|  | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)   |







| Locations of Care   | Available Services   |
|---|--|
| Sparrow Home Care<br>3315 E. Michigan Avenue,<br>Suite 4<br>Lansing, MI 48912                           | Services:  • General Laboratory Tests  |
| Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912                                  | Other Clinics/Practices located at this site:  • Sparrow Women's Health  Services:  • General Laboratory Tests   |
| Sparrow Hospital St.<br>Lawrence Campus POC<br>1210 W. Saginaw Avenue<br>Lansing, MI 48915              | Other Clinics/Practices located at this site:      Hospice House     St Lawrence Behavioral Health     St Lawrence OPS     St. Lawrence PACU     Wound/Hyperbaric Clinic  Services:     General Laboratory Tests |
| Sparrow Internal Medicine Residency 1200 E. Michigan Ave, Suite 510 Lansing, MI 48912                   | Services:  • General Laboratory Tests  |
| Sparrow Maternal Fetal Medicine 1200 E. Michigan Avenue, Suite 345 Lansing, MI 48912                    | Services:  • General Laboratory Tests  |
| Sparrow Medical Group - Bariatric & General Surgery 2900 Hannah Blvd., Suite 216 East Lansing, MI 48823 | Services:  • General Laboratory Tests  |
| Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912                       | Services:  • General Laboratory Tests  |
| Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 775 Lansing, MI 48915                    | Services:  • General Laboratory Tests  |
| Sparrow Medical Group - Lansing Internal Medicine 1200 E. Michigan Ave., Suite 500 Lansing, MI 48912    | Services:  • General Laboratory Tests  |







| Locations of Care   | Available Services   |
|---|--|
| Sparrow Medical Group<br>- North<br>2909 E. Grand River,<br>Suite 302<br>Lansing, MI 48912                                | Services:  • General Laboratory Tests  |
| Sparrow Medical Group<br>Lansing OB/GYN<br>Associates - Okemos<br>1600 W. Grand River, #1<br>Okemos, MI 48864             | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)  |
| Sparrow Medical Group<br>Lansing OB/GYN<br>Associates - SPB<br>1200 E. Michigan Avenue,<br>Suite 445<br>Lansing, MI 48912 | Services:  • General Laboratory Tests  |
| Sparrow Medical Group,<br>Okemos Jolly Rd<br>2446 Jolly Road, Suite B<br>Okemos, MI 48864                                 | Services:  • General Laboratory Tests  |
| Sparrow Outpatient<br>Cardiac Rehab (SPB<br>Lower Level)<br>1200 E. Michigan Ave<br>Lansing, MI 48912                     | Services:  • General Laboratory Tests  |
| Sparrow Pain<br>Management Center<br>(SPB Lower Level)<br>1200 E. Michigan Avenue<br>Lansing, MI 48912                    | Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient) |
| Sparrow Patient Service<br>Centers<br>1215 E. Michigan Avenue<br>Lansing, MI 48912  | Services:  • General Laboratory Tests  |
| Sparrow Pulmonary<br>Function Lab<br>1215 E. Michigan Ave.<br>Lansing, MI 48912   | Services:  • General Laboratory Tests  |
| Sparrow Pulmonary<br>Rehab<br>2909 E. Grand River<br>Avenue, Suite 301<br>Lansing, MI 48912                               | Services:  • General Laboratory Tests  |
| Sparrow Regional Cancer Center - Radiation Oncology 1140 E. Michigan Avenue,  | Joint Commission Certified Programs:  • Medication Compounding   |
| 1st Floor<br>Lansing, MI 48909  | Services:  • General Laboratory Tests  |







| Locations of Care  | Available Services  |
|--|---|
| Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823                   | Services:  • General Laboratory Tests   |
| Sparrow Senior Health<br>Center<br>2909 E. Grand River,<br>Suite 102<br>Lansing, MI 48912                              | Services:  • General Laboratory Tests   |
| Sparrow Walk-In Care<br>Lansing<br>DBA: Sparrow Walk-In<br>Care Lansing<br>716 N. Clippert Street<br>Lansing, MI 48912 | Services:   |
| Sparrow Wound and<br>Hyperbaric Center<br>1210 W. Saginaw -<br>Building #1, First Floor<br>Lansing, MI 48917           | Other Clinics/Practices located at this site:  • Sparrow Hospital - St. Lawrence campus • Sparrow Sleep Center  Services:  • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient) |
| Thoracic & Cardiovascular Institute 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912                               | Other Clinics/Practices located at this site:   |
|  | Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)   |

Org ID: 7540







## **2022 National Patient Safety Goals**

## **Symbol Key**

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## Home Care

| Safety Goals   | Organizations Should                          | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                | Ø           |
| Improve the safety of using medications.                                     | Reconciling Medication Information            | Ø           |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines               | Ø           |
| Reduce the risk of patient harm resulting from falls.                        | Implementing a Fall Reduction Program         | Ø           |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen | Ø           |







## **2022 National Patient Safety Goals**

### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## Hospital

| Safety Goals   | Organizations Should                                    | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification.                              | Use of Two Patient Identifiers                          | Ø           |
| Improve the effectiveness of communication among caregivers.                 | Timely Reporting of Critical Tests and Critical Results | Ø           |
| Improve the safety of using medications.                                     | Labeling Medications                                    | Ø           |
|  | Reducing Harm from Anticoagulation Therapy              | Ø           |
|  | Reconciling Medication Information                      | Ø           |
| Reduce the harm associated with clinical alarm systems.                      | Use Alarms Safely on Medical Equipment                  | Ø           |
| Reduce the risk of health care-associated infections.                        | Meeting Hand Hygiene Guidelines                         | Ø           |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide             | Ø           |
| Universal Protocol   | Conducting a Pre-Procedure Verification Process         | Ø           |
|  | Marking the Procedure Site                              | Ø           |
|  | Performing a Time-Out                                   | Ø           |

1215 East Michigan Avenue, Lansing, MI









## **National Quality Improvement Goals**

Reporting Period: January 2021 - December 2021

Compared to other Joint

|                |  | Accidated Organizations |            |  |
|----------------|--|-------------------------|------------|--|
| Measure Area   | Explanation  | Nationwide              | Statewide  |  |
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | <b>№</b> 2              | <b>№</b> 2 |  |

|   |   | Compared to other Joint Commission Accredited Organizations |  |                  |  |                  |
|---|---|---|--|------------------|--|------------------|
|   |   | ١   | lationwide                             |                  | State                                  | wide             |
| Measure   | Explanation   | Hospital<br>Results   | Top<br>Perform<br>er<br>Threshol<br>d: | Average<br>Rate: | Top<br>Perform<br>er<br>Threshol<br>d: | Average<br>Rate: |
| Cesarean Birth  | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.  | 36% of<br>1121 eligible<br>Patients                         | 12                                     | 26%              | 12                                     | 28%              |
| Elective Delivery   | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 0% of<br>150 eligible<br>Patients                           | 0%                                     | 2%               | 0%                                     | 3%               |
| Exclusive Breast Milk Feeding   | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization.  Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.  | 38% of<br>2728 eligible<br>Patients                         | 71%                                    | 49%              | 65%                                    | 45%              |
| Unexpected Complications in<br>Term Newborns per 1000<br>livebirths - Severe Rate | The severe rate equals the number of patients with severe complications.  | 16 per 1000   | 5                                      | 13               | 8                                      | 14               |

- This information can also be viewed at https://hospitalcompare.io/
- Null value or data not displayed.

## **Symbol Key**

- This organization achieved the best ossible results
- This organization's performance is better than the target range/value.
- This organization's performance is Ø similar to the target range/value.
- This organization's performance is worse than the target range/value.
- ot displayed

## Footnote Key

- The Measure or Measure Set was not reported.
- The Measure Set does not have an overall result.
- The number of patients is not enough for comparison purposes.
- The measure meets the Privacy Disclosure Threshold rule.
- The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- The Measure results are based on a sample of patients.
- The number of months with Measure data is below the reporting requirement.
- The measure results are temporarily suppressed pending resubmission of updated data.
- 10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
- There were no eligible patients that met the denominator criteria.
- 12. The measure rate is within optimal

For further information and explanation of the **Quality Report contents,** refer to the "Quality Report User Guide."







## **2023 National Patient Safety Goals**

## **Symbol Key**

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

## Laboratory

| Safety Goals   | Organizations Should                                    | Implemented |
|--|---|-------------|
| Improve the accuracy of patient identification.              | Use of Two Patient Identifiers                          | Ø           |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results | Ø           |
| Reduce the risk of health care-associated infections         | Meeting Hand Hygiene Guidelines                         | Ø           |