



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.







- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information




### Symbol Key 1

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."


Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	4/20/2019	4/19/2019	4/19/2019
 Hospital	Accredited	5/8/2021	4/19/2019	5/7/2021
 Laboratory	Accredited	9/10/2021	9/9/2021	9/9/2021




### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Advanced Comprehensive Stroke Center	Certification	10/7/2021	10/6/2021	10/6/2021

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Joint Replacement - Hip	Certification	10/21/2021	10/20/2021	10/20/2021
 Joint Replacement - Knee	Certification	10/21/2021	10/20/2021	10/20/2021
 Medication Compounding	Certification	10/2/2021	10/1/2021	10/1/2021

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2010 Silver - The Medal of Honor for Organ Donation



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals		 *
Hospital	2021National Patient Safety Goals		 *
Reporting Period: Apr 2020 - Mar 2021	National Quality Improvement Goals:		
	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>
Laboratory	2021National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

\* Primary Location

Locations of Care	Available Services
<b>Edward W. Sparrow Hospital Association</b> DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"><li>• General Laboratory Tests</li><li>• Hospice Care</li></ul>



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<b>Edward W. Sparrow Hospital *</b> DBA: Edward W. Sparrow Hospital 1215 E. Michigan Ave Lansing, MI 48912	<b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Advanced Comprehensive Stroke Center</li> </ul> <b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Joint Replacement - Hip</li> <li>Joint Replacement - Knee</li> <li>Medication Compounding</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow EMU (Epilepsy Monitoring Unit), Ninth Floor</li> <li>Sparrow Main - 3West Satellite</li> <li>Sparrow Main - 5W Satellite</li> <li>Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave</li> <li>Sparrow OB Services</li> <li>Sparrow Patient Service Center</li> <li>Sparrow Pulmonary Function Lab, Eight Floor West Tower</li> </ul> <hr/> <b>Services:</b> <ul style="list-style-type: none"> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Neuro/Spine Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Nuclear Pharmacy (Inpatient)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> </ul>



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	<ul style="list-style-type: none"> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>
<b>EWSH Charlotte Urgent Care</b> DBA: Sparrow Urgent Care Charlotte 616 Meijer Drive Charlotte, MI 48813	<b>Services:</b> <ul style="list-style-type: none"> <li>Perform Invasive Procedure (Outpatient)</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>EWSH East Lansing Urgent Care</b> DBA: Sparrow Urgent Care East Lansing 2682 E. Grand River East Lansing, MI 48823	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow East Lansing Urgent Care</li> <li>Sparrow Outpatient Draw Lab- East Lansing</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>EWSH Lansing Urgent Care</b> DBA: Sparrow Urgent Care Lansing 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>EWSH Mason Community Center</b> DBA: Mason Community Center 800 E. Columbia Mason, MI 48854	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Family Medicine Residency Mason</li> <li>Sparrow Mason Urgent Care</li> <li>Sparrow Outpatient Rehab - Mason</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>EWSH Medical Arts Building</b> DBA: Medical Arts Building 1322 E. Michigan Avenue Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Occupational Health Services, Suite 101</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



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### \* Primary Location

Locations of Care	Available Services
<b>EWSH Okemos Diagnostic Center</b> DBA: Sparrow Okemos Diagnostic center 1600 W. Grand River Okemos, MI 48864	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• SMG Lansing OB/GYN Okemos, Suite 1</li> <li>• SMG Okemos, Suite 4</li> <li>• Sparrow Outpatient Draw Lab</li> <li>• Sparrow Radiology</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>EWSH OP Rehab</b> DBA: Sparrow Outpatient Rehab - Williamston 1288 W. Grand River, Suite 300 Williamston, MI 48895	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>EWSH SMG Dewitt</b> DBA: SMG Dewitt 13191 Schavey Road, Suite 3 Dewitt, MI 48820	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Sparrow Outpatient Draw Lab- Dewitt</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>EWSH SMG East Lansing</b> DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Sparrow Laboratory at Urgent Care</li> <li>• Sparrow Urgent Care East Lansing</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Urgent Care (Outpatient)</li> </ul>
<b>EWSH SMG Grand Ledge</b> DBA: Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• EWSH Sparrow Pharmacy Plus #4</li> <li>• Sparrow Outpatient Draw Lab- Grand Ledge</li> <li>• Sparrow Outpatient Rehab - Grand Ledge</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>EWSH SMG Holt</b> DBA: SMG Holt 2040 North Aurelius, Ste. 22 Holt, MI 48842	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>EWSH SMG Mason</b> DBA: SMG Mason Family Medicine 230 Temple St., Suite 3 Mason, MI 48854	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>



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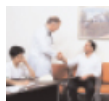
Locations of Care	Available Services
<b>EWSH SMG OB/GYN Lake Lansing</b> DBA: SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>EWSH SMG West</b> DBA: SMG West Family Medicine 7335 Westshire Dr., Suite 100 Lansing, MI 48917	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Radiology, Suite 100A</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>EWSH Sparrow Professional Building</b> DBA: Sparrow Professional Building 1200 E. Michigan Avenue Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Pediatric Rehabilitation, Suite 145</li> <li>Pediatric Subspecialty Clinic, Suite 145A</li> <li>SMG General Surgery/Breast Center, Suite 655</li> <li>SMG Lansing Internal Medicine Residency, Suite 510</li> <li>SMG Lansing Internal Medicine, Suite 500</li> <li>SMG Lansing Internal Medicine, Suite 550</li> <li>SMG Lansing OB/GYN, Suite 445</li> <li>SMG Lansing, Suite 775</li> <li>SMG Nephrology, Suite 700</li> <li>Sparrow Family Medicine Residency - Central, Suite 245A</li> <li>Sparrow Family Medicine Residency, Suite 245</li> <li>Sparrow GYN Oncology, Suite 640</li> <li>Sparrow Maternal &amp; Fetal Medicine, Suite 345</li> <li>Sparrow OB Residency, Suite 325</li> <li>Sparrow Outpatient Cardiac Rehabilitation, Lower Level</li> <li>Sparrow Outpatient Draw Lab, First Floor</li> <li>Sparrow Outpatient Rehabilitation, Lower Level</li> <li>Sparrow Pain Center, Lower Level</li> <li>Sparrow Pediatric Subspecialty Clinic, Suite 460</li> <li>Sparrow Pharmacy Plus #11, Suite 310</li> <li>Sparrow Physical Medicine &amp; Rehabilitation, Suite 520</li> <li>Sparrow Radiology &amp; Diagnostics, Suite 103</li> <li>Sparrow Women's Health, Suite 325</li> <li>Womens Center of Excellence, Suite 100</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care

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Locations of Care	Available Services
<b>Herbert-Herman Cancer Center</b> DBA: Herbert-Herman Cancer Center (HHCC) 1140 E. Michigan Avenue, Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Intravenous Specialty Infusion Center (Outpatient Infusion),</li> <li>SMG Urology, Suite 300</li> <li>Sparrow Cardiovascular &amp; Thoracic Surgery, Suite 300</li> <li>Sparrow Regional Cancer - Radiation Oncology, Suite 100</li> <li>Sparrow Regional Cancer Center- Medical/ GYN Oncology, Suite</li> <li>Thoracic &amp; Cardiovascular Institute, Suite 400</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Hazardous Medication Compounding (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Mercy St. Lawrence Corporation</b> DBA: Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Medication Compounding</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Behavioral Health, Building 3</li> <li>Sparrow Hospital St. Lawrence POC</li> <li>Sparrow Sleep Center</li> <li>Sparrow Wound and Hyperbaric Center, Building #1, First Floor</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Peer Support (Non 24 Hour Care)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Urology (Surgical Services)</li> </ul>



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<b>Okemos Medical Building</b> DBA: Okemos Medical Building 1600 W. Grand River Okemos, MI 48864	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• SMG Lansing OB/GYN Okemos, Suite 1</li> <li>• SMG Okemos, Suite 4</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Pediatric Subspecialty Clinic</b> 1200 E. Michigan Avenue, Suite 460 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>SMG East Lansing</b> 2900 Hannah Blvd, 104 Suite East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>SMG Nephrology Michigan Avenue</b> 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• SMG Pulmonology</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>SMG Nephrology Michigan Avenue Charlotte Satellite</b> 123 Lansing Road Charlotte, MI 48813	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> </ul>
<b>SMG Nephrology Michigan Avenue Ionia Satellite</b> 550 E. Washington Avenue Ionia, MI 48846	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> </ul>
<b>SMG Nephrology Michigan Avenue St. Johns Satellite</b> 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> </ul>
<b>SMG OB/GYN St. Johns</b> 901 S. Oakland, Suite 102 Saint Johns, MI 48879	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>SMG Orthopedics and Sports Medicine</b> DBA: SMG Orthopedics and Sports Medicine 3394 Jolly Rd, Suite A Lansing, MI 48910	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>



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<b>SMG Owosso</b> DBA: EWSH SMG Owosso 300 Health Park Drive, Suite 301 Owosso, MI 48867	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>
<b>SMG Urology</b> DBA: Plaza Building 1140 E. Michigan Avenue, Suite 300 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>SMG Williamston</b> DBA: SMG Williamston 301 Williamston Center Rd., Suite 100 Williamston, MI 48895	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Family Medicine Residency - Central</b> 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Family Medicine Residency - Mason</b> 800 E. Columbia Mason, MI 48854	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Sparrow Mason Urgent Care</li> <li>• Sparrow Outpatient Rehab - Mason</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Health Center</b> DBA: Sparrow Health Center Lansing 2909 E. Grand River Avenue Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• SMG Eastside, Suite 202</li> <li>• SMG North, Suite 302</li> <li>• SMG Senior Health Center, Suite 102</li> <li>• Sparrow Outpatient Draw Lab, Suite 104</li> <li>• Sparrow Outpatient Endoscopy, Suite 201</li> <li>• Sparrow Outpatient Rehab, Suite 301</li> <li>• Sparrow Pharmacy Plus # 7, Suite 101</li> <li>• Sparrow Pulmonary Rehab, Suite 301</li> <li>• Sparrow Radiology Lansing, Suite 103</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Anesthesia (Outpatient)</li> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>



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<b>Sparrow Health Science Pavilion</b> DBA: Sparrow Health Science Pavilion 2900 Hannah Blvd, East Lansing, MI 48823	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Outpatient Rehab &amp; Occupational Rehab, Suite B102</li> <li>• SMG Bariatric &amp; General Surgery, Suite 216</li> <li>• SMG East Lansing, Suite 104</li> <li>• SMG Ortho Surgery &amp; Sports Medicine, Suite 212</li> <li>• Sparrow Regional Diabetes Center &amp; Endocrinology, Suite 114</li> <li>• Sparrow Weight Management Center, Suite 114</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Home Care</b> 3315 E. Michigan Avenue, Suite 4 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> </ul>
<b>Sparrow Hospital OB Services</b> 1215 E. Michigan Avenue Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Sparrow Women's Health</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Hospital St. Lawrence Campus POC</b> 1210 W. Saginaw Avenue Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> </ul>
<b>Sparrow Medical Group - Bariatric &amp; General Surgery</b> 2900 Hannah Blvd., Suite 216 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Eastside</b> 2909 E. Grand River, Suite 202 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Lansing</b> 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Lansing Internal Medicine</b> 1200 E. Michigan Ave., # 550 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Sparrow Medical Group - North</b> 2909 E. Grand River, Suite 302 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group Lansing Internal Medicine Residency</b> 1200 E. Michigan Ave, Suite 510 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Medical Group Lansing OB/GYN Associates - Okemos</b> 1600 W. Grand River, #1 Okemos, MI 48864	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group Lansing OB/GYN Associates - SPB</b> 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group, Okemos Jolly Rd</b> 2446 Jolly Road, Suite B Okemos, MI 48864	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Emergency Center Okemos</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Cardiac Rehab (SPB Lower Level)</b> 1200 E. Michigan Ave Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Pain Management Center (SPB Lower Level)</b> 1200 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Patient Service Centers</b> 1215 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Pulmonary Function Lab</b> 1215 E. Michigan Ave. Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>



## Locations of Care

### \* Primary Location

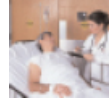
Locations of Care	Available Services
<b>Sparrow Pulmonary Rehab</b> 2909 E. Grand River Avenue, Suite 301 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Regional Cancer Center - Radiation Oncology</b> 1140 E. Michigan Avenue, 1st Floor Lansing, MI 48909	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Medication Compounding</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Regional Diabetes Center &amp; Endocrinology</b> 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Senior Health Center</b> 2909 E. Grand River, Suite 102 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Walk-In Care Lansing</b> DBA: Sparrow Walk-In Care Lansing 716 N. Clippert Street Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Weight Management Center</b> 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Women's Health</b> 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Wound and Hyperbaric Center</b> 1210 W. Saginaw - Building #1, First Floor Lansing, MI 48917	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Hospital - St. Lawrence campus</li> <li>Sparrow Sleep Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>Thoracic &amp; Cardiovascular Institute</b> 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Carson City Hospital</li> <li>• Heart Clinic and Diagnostic Center</li> <li>• Sparrow Eaton Cardiac Clinic</li> <li>• Sparrow Ionia Hospital</li> <li>• St Johns Medical Building</li> <li>• Williamston Office</li> </ul> <hr/> <b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>








## 2016 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."














## 2021 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

### Symbol Key 2

- This organization achieved the best possible results
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- Not displayed

### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 36% of 1127 eligible Patients	16%	25%	16%	28%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 0% of 157 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 38% of 2664 eligible Patients	71%	50%	71%	46%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 3123% of 2689 eligible Patients	212%	1780%	0%	1602%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 4462% of 2689 eligible Patients	1508%	3084%	1386%	3006%



The Joint Commission only reports measures endorsed by the National Quality Forum.

\* This information can also be viewed at [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov)

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021



### Symbol Key 2

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  Not displayed


### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Average Rate:	Statewide	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 1338% of 2689 eligible Patients	Top 10% Scored at Least: 501%	1303%	Top 10% Scored at Least: 660%	1403%



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\* This information can also be viewed at [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov)




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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."






## 2021 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."