



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information




Symbol Key

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."





Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	4/20/2019	4/19/2019	4/19/2019
 Hospital	Accredited	4/20/2019	4/19/2019	7/3/2019
 Laboratory	Accredited	6/20/2019	6/19/2019	6/19/2019

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Advanced Comprehensive Stroke Center	Certification	11/16/2018	11/15/2018	11/15/2018
Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Joint Replacement - Hip	Certification	1/12/2019	1/11/2019	1/11/2019
 Joint Replacement - Knee	Certification	1/12/2019	1/11/2019	1/11/2019
 Medication Compounding	Certification	5/9/2019	5/8/2019	5/8/2019

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2010 Silver - The Medal of Honor for Organ Donation



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *
National Quality Improvement Goals:			
Reporting Period:	Emergency Department	 ²	 ²
Jan 2019 - Dec 2019	Perinatal Care	 ²	 ²
Laboratory	2019National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Edward W. Sparrow Hospital Association DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Specialty Hospital Services: <ul style="list-style-type: none"> General Laboratory Tests Hospice Care
Health Science Pavilion Rehab 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Intravenous Specialty Infusion Center (Outpatient Infusion) 1140 E. Michigan Avenue, 2nd Floor HHCC Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Regional Cancer Center - Medical/GYN Oncology Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Occupational Health & Associate Health 1322 E. Michigan Avenue, Suite 101 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Okemos Diagnostic Center - Radiology 1600 W. Grand River, Suite #3 Okemos, MI 48864	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Pediatric Subspecialty Clinic 1200 E. Michigan Avenue, Suite 460 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SMG East Lansing 2900 Hannah Blvd, 104 Suite East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
SMG General Surgery 1200 E. Michigan Ave, Suite 665 Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SMG Urology Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SMG Nephrology Michigan Avenue 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)



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SMG Nephrology Michigan Avenue Charlotte Satellite 123 Lansing Road Charlotte, MI 48813	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue Ionia Satellite 550 E. Washington Avenue Ionia, MI 48846	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue St. Johns Satellite 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SMG OB/GYN St. Johns 901 S. Oakland, Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
SMG Urology 1140 E. Michigan Avenue, Suite 300 Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> SMG General Surgery Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - DeWitt 13191 Schavey Road Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Cardiovascular and Thoracic Surgery 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow East Lansing Urgent Care 2682 E. Grand River East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)



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Sparrow EMU (Epilepsy Monitoring Unit) 1215 E. Michigan Ave, 9th floor Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Family Medicine Residency - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Family Medicine Residency - Mason 800 E. Columbia Mason, MI 48854	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Mason Urgent Care Sparrow Outpatient Rehab - Mason Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow FastCare DeWitt 12821 Cross Over Drive Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow FastCare Frandor 716 N. Clippert Street Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow FastCare Okemos 2055 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Outpatient Rehab - Grand Ledge Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Home Care 3315 E. Michigan Avenue, Suite 4 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Hospice Service - Sparrow Home Hospice 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Hospice Care



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Sparrow Hospital * 1215 E. Michigan Ave Lansing, MI 48912	<p>Joint Commission Advanced Certification Programs:</p> <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center <p>Joint Commission Certified Programs:</p> <ul style="list-style-type: none"> Joint Replacement - Hip Joint Replacement - Knee Medication Compounding <p>Other Clinics/Practices located at this site:</p> <ul style="list-style-type: none"> Sparrow Main - 3West Satellite Sparrow Main - 5W Satellite Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave <p>Services:</p> <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Nuclear Pharmacy (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization) Sterile Medication Compounding (Inpatient) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)



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Locations of Care	Available Services
	<ul style="list-style-type: none"> Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit)
Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Sleep Center Sparrow Wound Center Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) 24-hour Acute Care/Crisis Stabilization - Adult) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Non-Sterile Medication Compounding (Inpatient) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Urology (Surgical Services)
Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Women's Health Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Hospital St. Lawrence Campus POC 1210 W. Saginaw Avenue Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Mason Urgent Care 800 E. Columbia Mason, MI 48854	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Family Medicine Residency Mason Sparrow Outpatient Rehab - Mason Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)



Locations of Care

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Locations of Care	Available Services
Sparrow Medical Group - Bariatric & General Surgery 2900 Hannah Blvd., Suite 216 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group - East Lansing 2900 Hannah Blvd, Suite 104 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Holt 2040 North Aurelius, Ste. 22 Holt, MI 48842	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Lansing Internal Medicine 1200 E. Michigan Ave., # 550 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group - Mason 230 Temple St. Mason, MI 48854	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - North 2909 E. Grand River, Suite 302 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Okemos 1600 W. Grand River, Suite #4 Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)



Locations of Care

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Locations of Care	Available Services
Sparrow Medical Group - Orthopedic Surgery & Sports Medicine 2900 Hannah Blvd, Suite 212 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Medical Group - Williamston 301 Williamston Center Rd. Williamston, MI 48895	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group and Radiology - West 7335 Westshire Dr., Suite 100 Lansing, MI 48917	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group Lansing Internal Medicine Residency 1200 E. Michigan Ave, Suite 510 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group Lansing OB/GYN Associates - Okemos 1600 W. Grand River, #1 Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group Lansing OB/GYN Associates - SPB 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Outpatient Cardiac Rehab (SPB Lower Level) 1200 E. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Outpatient Endoscopy 2909 E. Grand River Avenue #201 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Ambulatory Surgery Center (Outpatient) Anesthesia (Outpatient) General Laboratory Tests
Sparrow Outpatient Rehab (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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Sparrow Outpatient Rehab - Grand Ledge 1015 Charlevoix Drive Grand Ledge, MI 48837	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Grand Ledge Urgent Care Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Mason 800 E. Columbia Mason, MI 48854	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Family Medicine Residency Mason Sparrow Mason Urgent Care Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Sparrow Health Center 2909 E. Grand River Avenue #301 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Williamston 1288 W. Grand River, Suite 300 Williamston, MI 48895	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Pain Management Center (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Patient Service Centers 1215 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Pediatric Rehab (SPB Lower Level) 1215 #. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Physical Medicine Rehab 1200 E. Michigan Ave, Suite 520 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Pulmonary Function Lab 1215 E. Michigan Ave. Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Pulmonary Rehab 2909 E. Grand River Avenue, Suite 301 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)



Locations of Care

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Sparrow Radiology Lansing 2909 E Grand River, Suite 103 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient)
Sparrow Radiology Lansing (Sparrow Professional Building) 1215 E. Michigan Ave, SPB - 1st Floor Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Regional Cancer Center - Medical/GYN Oncology 1140 E. Michigan Avenue, 2nd Floor HHCC Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Intravenous Specialty Infusion Center Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Regional Cancer Center - Radiation Oncology 1140 E. Michigan Avenue, 1st Floor Lansing, MI 48909	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Senior Health Center 2909 E. Grand River, Suite 102 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Sleep Center - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Hospital - St. Lawrence Campus Sparrow Wound Center Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Ultrasound 1215 #. Michigan Ave SPB Suite 345 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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Sparrow Urgent Care East Lansing DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Urgent Care Michigan Ave 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Weight Management Center 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Women's Health 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Wound and Hyperbaric Center 1210 W. Saginaw - Building #1, First Floor Lansing, MI 48917	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Hospital - St. Lawrence campus Sparrow Sleep Center Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Thoracic & Cardiovascular Institute 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)








2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

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2019 National Patient Safety Goals

Symbol Key

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Hospital






Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: January 2019 - December 2019



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 ²	 ²

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Weighted	Statewide	Weighted
			Top 10% Scored at Most:	Median:	Top 10% Scored at Most:	Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 ² 176.00 minutes 689 eligible Patients	55.00	133.00	54.85	134.16



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* This information can also be viewed at www.hospitalcompare.hhs.gov

---- Null value or data not displayed.

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National Quality Improvement Goals

Reporting Period: January 2019 - December 2019

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8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 104 eligible Patients	100%	98%	100%	99%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 32% of 1240 eligible Patients	12%	25%	13%	26%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 1% of 178 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 47% of 2952 eligible Patients	73%	51%	70%	48%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	10 3361.00 minutes 3005 eligible Patients				



The Joint Commission only reports measures endorsed by the National Quality Forum.

- * This information can also be viewed at www.hospitalcompare.hhs.gov
- Null value or data not displayed.



National Quality Improvement Goals

Reporting Period: January 2019 - December 2019



Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  Not displayed



Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 10 6356.00 minutes 3005 eligible Patients				
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 10 2995.00 minutes 3005 eligible Patients				



The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at www.hospitalcompare.hhs.gov

---- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2019 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."