



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information



Symbol Key

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  This Measure is not applicable for this organization.
-  Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Home Care	Accredited	5/14/2016	4/19/2019	4/19/2019
 Hospital	Preliminary Denial of Accreditation	4/20/2019	4/19/2019	7/1/2019







The following standard(s) were found to be out of compliance:

- A time-out is performed before the procedure.
- Before the hospital discharges or transfers a patient, it informs and educates the patient about his or her follow-up care, treatment, and services.
- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat.
- Care, treatment, and services provided through contractual agreement are provided safely and effectively.
- Hospital leaders allocate needed resources for the infection prevention and control program.
- Identify patients at risk for suicide. Note: This requirement applies only to psychiatric hospitals and patients being treated for emotional or behavioral disorders in general hospitals.
- Label all medications, medication containers, and other solutions on and off the sterile field in perioperative and other procedural settings. Note: Medication containers include syringes, medicine cups, and basins.
- Staff are competent to perform their responsibilities.
- The governing body is ultimately accountable for the safety and quality of care, treatment, and services.
- The hospital analyzes identified environment of care issues.
- The hospital assesses and manages the patient's risks for falls.
- The hospital assesses and manages the patient's pain and minimizes the risks associated with treatment.
- The hospital assesses and reassesses its patients.
- The hospital collects data to monitor its performance.
- The hospital effectively manages its programs, services, sites, or departments.
- The hospital establishes and maintains a safe, functional environment. Note: The environment is constructed, arranged, and maintained to foster patient safety, provide facilities for diagnosis and treatment, and provide for special services appropriate to the needs of the community.
- The hospital evaluates and reevaluates the patient who is restrained or secluded.
- The hospital evaluates the effectiveness of its Emergency Operations Plan.
- The hospital has a reliable emergency electrical power source.
- The hospital has an Emergency Operations Plan. Note: The hospital's Emergency Operations Plan (EOP) is designed to coordinate its communications, resources and assets, safety and security, staff responsibilities, utilities, and patient clinical and support activities during an emergency (refer to Standards EM.02.02.01, EM.02.02.03, EM.02.02.05, EM.02.02.07, EM.02.02.09, and EM.02.02.11). Although emergencies have many causes, the effects on these areas of the organization and the required response effort may be similar. This "all hazards" approach supports a general response capability that is sufficiently nimble to address a range of emergencies of different duration, scale, and cause. For this reason, the plan's response procedures address the prioritized emergencies but are also adaptable to other emergencies that the organization may experience.
- The hospital has an infection prevention and control plan.
- The hospital honors the patient's right to give or withhold informed consent.



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- The hospital implements its infection prevention and control plan.
- The hospital initiates restraint or seclusion based on an individual order.
- The hospital inspects, tests, and maintains medical equipment.
- The hospital inspects, tests, and maintains medical gas and vacuum systems. Note: This standard does not require hospitals to have the medical gas and vacuum systems discussed below. However, if a hospital has these types of systems, then the following inspection, testing, and maintenance requirements apply.
- The hospital inspects, tests, and maintains utility systems. Note: At times, maintenance is performed by an external service. In these cases, hospitals are not required to possess maintenance documentation but must have access to such documentation during survey and as needed.
- The hospital maintains complete and accurate medical records for each individual patient.
- The hospital maintains fire safety equipment and fire safety building features. Note: This standard does not require hospitals to have the types of fire safety equipment and building features described below. However, if these types of equipment or features exist within the building, then the following maintenance, testing, and inspection requirements apply.
- The hospital maintains the integrity of the means of egress.
- The hospital makes food and nutrition products available to its patients.
- The hospital manages fire risks.
- The hospital manages its environment during demolition, renovation, or new construction to reduce risk to those in the organization.
- The hospital manages risks associated with its utility systems.
- The hospital manages risks related to hazardous materials and waste.
- The hospital manages safety and security risks.
- The hospital plans the patient's care.
- The hospital provides and maintains building features to protect individuals from the hazards of fire and smoke.
- The hospital provides and maintains fire alarm systems.
- The hospital provides and maintains operating features that conform to fire and smoke prevention requirements.
- The hospital provides and maintains systems for extinguishing fires.
- The hospital provides care to the patient after operative or other high-risk procedures and/or the administration of moderate or deep sedation or anesthesia.
- The hospital provides care, treatment, services, and an environment that pose no risk of an "Immediate Threat to Health or Safety," also known as "Immediate Threat to Life" or ITL situation.
- The hospital provides the patient with care before initiating operative or other high-risk procedures, including those that require the administration of moderate or deep sedation or anesthesia.
- The hospital reduces the risk of infections associated with medical equipment, devices, and supplies.
- The hospital safely administers medications.
- The hospital safely stores medications.
- The medical record contains information that reflects the patient's care, treatment, and services.
- The patient's medical record documents operative or other high-risk procedures and the use of moderate or deep sedation or anesthesia.
- Those who work in the hospital are focused on improving safety and quality.

 Laboratory	Accredited	7/15/2017	6/19/2019	6/19/2019
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Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory







Hospice Agency

Hospital



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Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Advanced Comprehensive Stroke Center	Certification	11/16/2018	11/15/2018	11/15/2018

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Joint Replacement - Hip	Certification	1/12/2019	1/11/2019	1/11/2019
 Joint Replacement - Knee	Certification	1/12/2019	1/11/2019	1/11/2019
 Medication Compounding	Certification	5/22/2017	5/8/2019	5/8/2019

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2015 ACS National Surgical Quality Improvement Program
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- 2014 Hospital Magnet Award
- 2010 Silver - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *
Reporting Period: Jan 2018 - Dec 2018	National Quality Improvement Goals:		
	Emergency Department	 ²	 ²
	Immunization	 ²	 ²
	Perinatal Care	 ²	 ²
Laboratory	2017National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Edward W. Sparrow Hospital Association DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests Hospice Care
Health Science Pavilion Rehab 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Intravenous Specialty Infusion Center 1140 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient)
Occupational Health & Associate Health 1322 E. Michigan Avenue, Suite 101 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Okemos Diagnostic Center - Radiology 1600 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Pediatric Subspecialty Clinic 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
SMG Nephrology Michigan Avenue 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue Charlotte Satellite 123 Lansing Road Charlotte, MI 48813	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue Ionia Satellite 550 E. Washington Avenue Ionia, MI 48846	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue St. Johns Satellite 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests



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Locations of Care	Available Services
SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
SMG OB/GYN St. Johns 901 S. Oakland, Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Medical Group and Radiology - DeWitt 13191 Schavey Road Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow ATP Clinic 1322 E. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Cardiovascular and Thoracic Surgery 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Sparrow East Lansing Urgent Care 2682 E. Grand River East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)
Sparrow Family Medicine Residency - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Family Medicine Residency Mason 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow FastCare DeWitt 12821 Cross Over Drive Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow FastCare Frandor 716 N. Clippert Street Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)



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Locations of Care	Available Services
Sparrow FastCare Okemos 2055 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Hospice Service - Clinton Home Hospice 306 Elm Street, Suite C Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> Hospice Care
Sparrow Hospice Service - Sparrow Home Hospice 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Hospice Care



Locations of Care

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Sparrow Hospital * 1215 E. Michigan Ave Lansing, MI 48912	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Joint Replacement - Hip Joint Replacement - Knee Medication Compounding Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Main - 3West Satellite Sparrow Main - 5W Satellite Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Nuclear Pharmacy (Inpatient) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Sterile Medication Compounding (Inpatient) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)



Locations of Care

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Locations of Care	Available Services
	<ul style="list-style-type: none"> Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit)
Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Non-Sterile Medication Compounding (Inpatient) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Urology (Surgical Services)
Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Women's Health Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Mason Urgent Care 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)
Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)



Locations of Care

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Locations of Care	Available Services
Sparrow Medical Group - Holt DBA: Holt Family Practice 2040 North Aurelius, Ste. 22 Holt, MI 48842	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Mason 230 Temple St Mason, MI 48854	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Okemos 1600 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Sparrow Medical Group - Pottersville 133 E. Lansing Pottersville, MI 48876	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group - Specialists 1200 E. Michigan Ave., # 550 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Williamston 301 Williamston Center Rd. Williamston, MI 48895	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group and Radiology - North 2909 E. Grand River, Suite 302 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group and Radiology - West 7335 Westshire Dr., Suite 100 Lansing, MI 48917	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group Lansing Internal Medicine 1200 E. Michigan Ave, Suite 500 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)



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Sparrow Medical Group Lansing OB/GYN Associates - Okemos 1600 W. Grand River, #1 Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group Lansing OB/GYN Associates - SPB 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Outpatient Cardiac Rehab (SPB Lower Level) 1200 E. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Outpatient Endoscopy 2909 E. Grand River Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Dewitt 13105 Schavey Road, Suite 5 Dewitt, MI 48820	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Grand Ledge 11653 Hartel Road, Suite 1000 Grand Ledge, MI 48837	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Mason 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Williamston 1288 W. Grand River Williamston, MI 48895	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

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Locations of Care	Available Services
Sparrow Pain Management Center (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Patient Service Centers 1215 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Pulmonary Function Lab 1215 E. Michigan Ave. Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Pulmonary Rehab 2909 E. Grand River Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Ramblewood Imaging Center 1575 Ramblewood Drive East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Regional Cancer Center 1140 E. Michigan Avenue Lansing, MI 48909	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Senior Health Center 2909 E. Grand River, Suite 102 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Sleep Center - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



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Sparrow Urgent Care East Lansing DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Urgent Care Michigan Ave 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)
Sparrow Weight Management Center 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Women's Health 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Wound Center 1210 W. Saginaw Lansing, MI 48917	Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Thoracic & Cardiovascular Institute 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)








2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

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2019 National Patient Safety Goals

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Hospital






Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: January 2018 - December 2018

Symbol Key

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10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 2 203.00 minutes 1184 eligible Patients	56.00	137.00	56.85	143.46
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 2 432.00 minutes 1184 eligible Patients	207.00	321.00	219.42	317.65



The Joint Commission only reports measures endorsed by the National Quality Forum.

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This information can also be viewed at www.hospitalcompare.hhs.gov

Null value or data not displayed.






For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



National Quality Improvement Goals

Reporting Period: January 2018 - December 2018



Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
-  This organization's performance is below the target range/value.
-  Not displayed


Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 95% of 1008 eligible Patients	100%	94%	99%	94%



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National Quality Improvement Goals

Reporting Period: January 2018 - December 2018

Symbol Key

- This organization achieved the best possible results
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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 108 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 0% of 261 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 49% of 3114 eligible Patients	73%	52%	70%	49%



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2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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