



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Home Care	Accredited	5/14/2016	5/13/2016	5/13/2016
Hospital	Accredited	5/14/2016	5/13/2016	7/10/2017
Laboratory	Accredited	7/15/2017	7/14/2017	7/14/2017

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	12/17/2016	11/15/2018	11/15/2018

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Joint Replacement - Hip	Certification	1/27/2017	1/26/2017	1/26/2017
Joint Replacement - Knee	Certification	1/27/2017	1/11/2019	1/11/2019
Medication Compounding	Certification	5/22/2017	3/1/2017	9/13/2017

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2010 Silver - The Medal of Honor for Organ Donation



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016 National Patient Safety Goals		 *
Hospital	2017 National Patient Safety Goals		 *
National Quality Improvement Goals:			
Reporting Period: Apr 2017 - Mar 2018	Emergency Department	 ²	 ²
	Immunization	 ²	 ²
	Perinatal Care	 ²	 ²
Laboratory	2017 National Patient Safety Goals		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
Edward W. Sparrow Hospital Association DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests Hospice Care
Health Science Pavilion Rehab 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Intravenous Specialty Infusion Center 1140 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient)
Occupational Health & Associate Health 1322 E. Michigan Avenue, Suite 101 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Okemos Diagnostic Center - Radiology 1600 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Pediatric Subspecialty Clinic 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
SMG Nephrology Michigan Avenue 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue Charlotte Satellite 123 Lansing Road Charlotte, MI 48813	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue Ionia Satellite 550 E. Washington Avenue Ionia, MI 48846	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG Nephrology Michigan Avenue St. Johns Satellite 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests



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SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests
SMG OB/GYN St. Johns 901 S. Oakland, Suite 102 Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Medical Group and Radiology - DeWitt 13191 Schavey Road Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow ATP Clinic 1322 E. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Cardiovascular and Thoracic Surgery 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow East Lansing Urgent Care 2682 E. Grand River East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)
Sparrow Family Medicine Residency - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Family Medicine Residency Mason 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow FastCare DeWitt 12821 Cross Over Drive Dewitt, MI 48820	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow FastCare Frandor 716 N. Clippert Street Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow FastCare Okemos 2055 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests



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Locations of Care	Available Services
Sparrow Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Hospice Service - Clinton Home Hospice 306 Elm Street, Suite C Saint Johns, MI 48879	Services: <ul style="list-style-type: none"> Hospice Care
Sparrow Hospice Service - Sparrow Home Hospice 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Hospice Care



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Sparrow Hospital * 1215 E. Michigan Ave Lansing, MI 48912	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Joint Replacement - Hip Joint Replacement - Knee Medication Compounding Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Main - 3West Satellite Sparrow Main - 5W Satellite Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave Sparrow Main - Surgery, 1215 East Michigan Ave, Lansing Mich Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)



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Locations of Care	Available Services
	<ul style="list-style-type: none"> Medical /Surgical Unit (Inpatient)
Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Inpatient Unit (Inpatient) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Urology (Surgical Services)
Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Women's Health Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Mason Urgent Care 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)
Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient)
Sparrow Medical Group - Holt DBA: Holt Family Practice 2040 North Aurelius, Ste. 22 Holt, MI 48842	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)



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Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Mason 230 Temple St Mason, MI 48854	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Okemos 1600 W. Grand River Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient)
Sparrow Medical Group - Pottersville 133 E. Lansing Pottersville, MI 48876	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group - Specialists 1200 E. Michigan Ave., # 550 Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Williamston 301 Williamston Center Rd. Williamston, MI 48895	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Medical Group and Radiology - North 2909 E. Grand River, Suite 302 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group and Radiology - West 7335 Westshire Dr., Suite 100 Lansing, MI 48917	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Medical Group Lansing Internal Medicine 1200 E. Michigan Ave, Suite 500 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Medical Group Lansing OB/GYN Associates - Okemos 1600 W. Grand River, #1 Okemos, MI 48864	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)



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Sparrow Medical Group Lansing OB/GYN Associates - SPB 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Outpatient Cardiac Rehab (SPB Lower Level) 1200 E. Michigan Ave Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Outpatient Endoscopy 2909 E. Grand River Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Outpatient Rehab (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Dewitt 13105 Schavey Road, Suite 5 Dewitt, MI 48820	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Grand Ledge 11653 Hartel Road, Suite 1000 Grand Ledge, MI 48837	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Mason 800 E. Columbia Mason, MI 48854	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Outpatient Rehab - Williamston 1288 W. Grand River Williamston, MI 48895	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Pain Management Center (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Patient Service Centers 1215 E. Michigan Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests



Locations of Care

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Locations of Care	Available Services
Sparrow Pulmonary Function Lab 1215 E. Michigan Ave. Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Pulmonary Rehab 2909 E. Grand River Avenue Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests
Sparrow Ramblewood Imaging Center 1575 Ramblewood Drive East Lansing, MI 48823	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Regional Cancer Center 1140 E. Michigan Avenue Lansing, MI 48909	Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Senior Health Center 2909 E. Grand River, Suite 102 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Sleep Center - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Sparrow Urgent Care East Lansing DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient)
Sparrow Urgent Care Michigan Ave 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient)



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Sparrow Weight Management Center 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient)
Sparrow Women's Health 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Wound Center 1210 W. Saginaw Lansing, MI 48917	Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Thoracic & Cardiovascular Institute 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912	Services: <ul style="list-style-type: none"> General Laboratory Tests








2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

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2017 National Patient Safety Goals

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Hospital






Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2017 - March 2018



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 2 187.00 minutes 1101 eligible Patients	55.00	135.00	56.25	123.78
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 2 430.00 minutes 1101 eligible Patients	205.00	319.00	211.15	313.75



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*

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National Quality Improvement Goals

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 96% of 1023 eligible Patients	100%	94%	99%	95%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 128 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 0% of 276 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 53% of 3188 eligible Patients	73%	51%	66%	48%



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2017 National Patient Safety Goals

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-  The Goal is not applicable for this organization.

Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."