



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission



Summary of Quality Information

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
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- This Measure is not applicable for this organization.
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Footnote Key

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3. The number of patients is not enough for comparison purposes.
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5. The organization scored above 90% but was below most other organizations.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|------------------------|------------------------|----------------|-----------------------|--------------------------|
| Home Care | Accredited | 5/14/2016 | 5/13/2016 | 5/13/2016 |
| Hospital | Accredited | 5/14/2016 | 5/13/2016 | 7/10/2017 |
| Laboratory | Accredited | 7/15/2017 | 7/14/2017 | 7/14/2017 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--------------------------------------|------------------------|----------------|-----------------------|--------------------------|
| Advanced Comprehensive Stroke Center | Certification | 12/17/2016 | 12/16/2016 | 12/16/2016 |

| Certified Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--------------------------|------------------------|----------------|-----------------------|--------------------------|
| Joint Replacement - Hip | Certification | 1/27/2017 | 1/26/2017 | 1/26/2017 |
| Joint Replacement - Knee | Certification | 1/27/2017 | 1/26/2017 | 1/26/2017 |
| Medication Compounding | Certification | 5/22/2017 | 3/1/2017 | 9/13/2017 |

Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2010 Silver - The Medal of Honor for Organ Donation



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| | | Compared to other Joint Commission Accredited Organizations | |
|--|--|--|--|
| | | Nationwide | Statewide |
| Home Care | 2016National Patient Safety Goals |  |  * |
| Hospital | 2017National Patient Safety Goals |  |  * |
| National Quality Improvement Goals: | | | |
| Reporting Period: Apr 2017 - Mar 2018 | Emergency Department |  ² |  ² |
| | Immunization |  ² |  ² |
| | Perinatal Care |  ² |  ² |
| Laboratory | 2017National Patient Safety Goals |  |  * |



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|--|
| Edward W. Sparrow Hospital Association DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915 | Services: <ul style="list-style-type: none"> General Laboratory Tests Hospice Care |
| Health Science Pavilion Rehab 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Intravenous Specialty Infusion Center 1140 E. Michigan Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) |
| Occupational Health & Associate Health 1322 E. Michigan Avenue, Suite 101 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Okemos Diagnostic Center - Radiology 1600 W. Grand River Okemos, MI 48864 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Pediatric Subspecialty Clinic 1200 E. Michigan Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| SMG Nephrology Michigan Avenue 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| SMG Nephrology Michigan Avenue Charlotte Satellite 123 Lansing Road Charlotte, MI 48813 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| SMG Nephrology Michigan Avenue Ionia Satellite 550 E. Washington Avenue Ionia, MI 48846 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| SMG Nephrology Michigan Avenue St. Johns Satellite 901 S. Oakland Street Suite 102 Saint Johns, MI 48879 | Services: <ul style="list-style-type: none"> General Laboratory Tests |



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| SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| SMG OB/GYN St. Johns 901 S. Oakland, Suite 102 Saint Johns, MI 48879 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Medical Group and Radiology - DeWitt 13191 Schavey Road Dewitt, MI 48820 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow ATP Clinic 1322 E. Michigan Ave Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Cardiovascular and Thoracic Surgery 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow East Lansing Urgent Care 2682 E. Grand River East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient) |
| Sparrow Family Medicine Residency - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Family Medicine Residency Mason 800 E. Columbia Mason, MI 48854 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow FastCare DeWitt 12821 Cross Over Drive Dewitt, MI 48820 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow FastCare Frandor 716 N. Clippert Street Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow FastCare Okemos 2055 W. Grand River Okemos, MI 48864 | Services: <ul style="list-style-type: none"> General Laboratory Tests |



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|---|---|
| Sparrow Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Hospice Service - Clinton Home Hospice 306 Elm Street, Suite C Saint Johns, MI 48879 | Services: <ul style="list-style-type: none"> Hospice Care |
| Sparrow Hospice Service - Sparrow Home Hospice 1210 W. Saginaw Lansing, MI 48915 | Services: <ul style="list-style-type: none"> Hospice Care |



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|--|--|
| Sparrow Hospital * 1215 E. Michigan Ave Lansing, MI 48912 | Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Joint Commission Certified Programs: <ul style="list-style-type: none"> Joint Replacement - Hip Joint Replacement - Knee Medication Compounding Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Main - 3West Satellite Sparrow Main - 5W Satellite Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave Sparrow Main - Surgery, 1215 East Michigan Ave, Lansing Mich Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical ICU (Intensive Care Unit) Neuro/Spine ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |



Locations of Care

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| Locations of Care | Available Services |
|--|--|
| | <ul style="list-style-type: none"> Medical /Surgical Unit (Inpatient) |
| Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult) CT Scanner (Imaging/Diagnostic Services) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Inpatient Unit (Inpatient) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient) Peer Support (Non 24 Hour Care) Post Anesthesia Care Unit (PACU) (Inpatient) Sleep Laboratory (Sleep Laboratory) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) |
| Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Sparrow Women's Health Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Mason Urgent Care 800 E. Columbia Mason, MI 48854 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient) |
| Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Perform Invasive Procedure (Outpatient) Single Specialty Practitioner (Outpatient) |



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| Locations of Care | Available Services |
|--|---|
| Sparrow Medical Group - Holt DBA: Holt Family Practice 2040 North Aurelius, Ste. 22 Holt, MI 48842 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Medical Group - Mason 230 Temple St Mason, MI 48854 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Medical Group - Okemos 1600 W. Grand River Okemos, MI 48864 | Services: <ul style="list-style-type: none"> General Laboratory Tests Single Specialty Practitioner (Outpatient) |
| Sparrow Medical Group - Pottersville 133 E. Lansing Pottersville, MI 48876 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Medical Group - Specialists 1200 E. Michigan Ave., # 550 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Medical Group - Williamston 301 Williamston Center Rd. Williamston, MI 48895 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Medical Group and Radiology - North 2909 E. Grand River, Suite 302 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Medical Group and Radiology - West 7335 Westshire Dr., Suite 100 Lansing, MI 48917 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Medical Group Lansing Internal Medicine 1200 E. Michigan Ave, Suite 500 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |



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|--|---|
| Sparrow Medical Group Lansing OB/GYN Associates - Okemos 1600 W. Grand River, #1 Okemos, MI 48864 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Medical Group Lansing OB/GYN Associates - SPB 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Outpatient Cardiac Rehab (SPB Lower Level) 1200 E. Michigan Ave Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Outpatient Endoscopy 2909 E. Grand River Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Outpatient Rehab (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Outpatient Rehab - Dewitt 13105 Schavey Road, Suite 5 Dewitt, MI 48820 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Outpatient Rehab - Grand Ledge 11653 Hartel Road, Suite 1000 Grand Ledge, MI 48837 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Outpatient Rehab - Mason 800 E. Columbia Mason, MI 48854 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Outpatient Rehab - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Outpatient Rehab - Williamston 1288 W. Grand River Williamston, MI 48895 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |



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|---|--|
| Sparrow Pain Management Center (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Patient Service Centers 1215 E. Michigan Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Pulmonary Function Lab 1215 E. Michigan Ave. Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Pulmonary Rehab 2909 E. Grand River Avenue Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |
| Sparrow Ramblewood Imaging Center 1575 Ramblewood Drive East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| Sparrow Regional Cancer Center 1140 E. Michigan Avenue Lansing, MI 48909 | Joint Commission Certified Programs: <ul style="list-style-type: none"> Medication Compounding Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Senior Health Center 2909 E. Grand River, Suite 102 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient) |
| Sparrow Sleep Center - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |



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| Sparrow Urgent Care East Lansing DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> General Laboratory Tests Urgent Care (Outpatient) |
| Sparrow Urgent Care Michigan Ave 1120 E Michigan Ave, Suite A, Lansing MI Lansing, MI 48912 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Urgent Care (Outpatient) |
| Sparrow Weight Management Center 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| Sparrow Women's Health 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Sparrow Wound Center 1210 W. Saginaw Lansing, MI 48917 | Services: <ul style="list-style-type: none"> Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| Thoracic & Cardiovascular Institute 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912 | Services: <ul style="list-style-type: none"> General Laboratory Tests |








2016 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Home Care




| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| Reduce the risk of patient harm resulting from falls. | Implementing a Fall Reduction Program |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Risks Associated with Home Oxygen |  |

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2017 National Patient Safety Goals

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Hospital






| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: April 2017 - March 2018



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------------|---|---|---|
| Emergency Department | This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission. |  2 |  2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|--|---|---|---|------------------|-------------------------|------------------|
| | | | Nationwide | | Statewide | |
| | | | Top 10% Scored at Most: | Weighted Median: | Top 10% Scored at Most: | Weighted Median: |
| Admit Decision Time to ED Departure Time for Admitted Patients | The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit. |  2 187.00 minutes 1101 eligible Patients | 55.00 | 135.00 | 56.25 | 123.78 |
| Median Time from ED Arrival to ED Departure for Admitted ED Patients | The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital. |  2 430.00 minutes 1101 eligible Patients | 205.00 | 319.00 | 211.15 | 313.75 |



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*

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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|--------------|--|---|---|
| Immunization | This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza. |  2 |  2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | | | | | |
|------------------------|---|--|--------------------------|---------|--------------------------|---------|
| | | Hospital Results | Nationwide | Average | Statewide | Average |
| | | | Top 10% Scored at Least: | Rate: | Top 10% Scored at Least: | Rate: |
| Influenza Immunization | This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated. |  96% of 1023 eligible Patients | 100% | 94% | 99% | 95% |



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Compared to other Joint Commission Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|--|------------|-----------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | 2 | 2 |

Compared to other Joint Commission Accredited Organizations

| Measure | Explanation | Hospital Results | Compared to other Joint Commission Accredited Organizations | | | |
|-------------------------------|---|-----------------------------------|---|---------------|-----------|---------------|
| | | | Nationwide | Average Rate: | Statewide | Average Rate: |
| Antenatal Steroids | This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth. | 100% of 128 eligible Patients | 100% | 98% | 100% | 99% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 0% of 276 eligible Patients | 0% | 2% | 0% | 1% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 53% of 3188 eligible Patients | 73% | 51% | 66% | 48% |



The Joint Commission only reports measures endorsed by the National Quality Forum.

* This information can also be viewed at www.hospitalcompare.hhs.gov

---- Null value or data not displayed.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

Laboratory

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines |  |

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."