

# Accreditation Quality Report









Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission



## **Summary of Quality Information**

### Symbol Key

0	This organization achieved the best possible results.
<b>+</b>	This organization's performance is above the target range/value.
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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Program	s Accreditation Decision	Effective	Last Full Su	rvey Last On-Site
		Date	Date	Survey Date
🮯 Home Care	Accredited	5/14/2016	5/13/2016	5/13/2016
🮯 Hospital	Accredited	5/14/2016	5/13/2016	6/29/2016
olimitation State	Accredited	7/18/2015	7/17/2015	7/17/2015

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Pathology and Clinical Laboratory

Hospice Agency

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	12/17/2016	12/16/2016	12/16/2016
Certified Programs	<b>Certification Decision</b>	Effective	Last Full Review	Last On-Site
		Date	Date	<b>Review Date</b>
		Date	Date	Keview Date
📀 Joint Replacement - Hip	Certification	1/27/2017	1/26/2017	1/26/2017
Ø Joint Replacement - Hip Ø Joint Replacement - Knee	Certification Certification			

### **Other Accredited Programs/Services**

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### **Special Quality Awards**

2015 ACS National Surgical Quality Improvement Program
2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
2014 Hospital Magnet Award
2010 Silver - The Medal of Honor for Organ Donation



## **Summary of Quality Information**

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	2016National Patient Safety Goals	$\bigotimes$	<b>™</b> *
Hospital	2016National Patient Safety Goals	Ø	<b>∞</b> *
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	<b>NO</b> <sup>2</sup>	<b>1</b>
Oct 2015 - Sep 2016	Immunization	<b>1</b>	<b>1</b>
	Perinatal Care	<b>O</b> <sup>2</sup>	<b>1</b>
	Stroke Care	<b>O</b> <sup>2</sup>	<b>O</b> <sup>2</sup>
	Venous Thromboembolism (VTE)	<b>()</b> <sup>2</sup>	<b>1</b>
Laboratory	2015National Patient Safety Goals	Ø	∞ *

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* Primary Location	
Locations of Care	Available Services
Edward W. Sparrow Hospital Association DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	Services: • General Laboratory Tests • Hospice Care
Health Science Pavilion Rehab 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823	Services: • Outpatient Clinics (Outpatient)
Intravenous Specialty Infusion Center 1200 E. Michigan Avenue Lansing, MI 48912	Services: • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient)
Occupational Health & Associate Health 1322 E. Michigan Avenue, Suitte 101 Lansing, MI 48912	Services: <ul> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
Okemos Diagnostic Center - Radiology 1600 W. Grand River Okemos, MI 48864	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
Pediatric Subspecialty Clinic 1200 E. Michigan Avenue Lansing, MI 48912	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
SMG Nephrology Coolidge Road 2601 Coolidge Rd East Lansing, MI 48823	Services: • General Laboratory Tests
SMG Nephrology Lake Lansing Road 1540 Lake Lansing Road Suite 204 Lansing, MI 48912	Services: • General Laboratory Tests
SMG Nephrology Michigan Avenue 1703 E. Michigan Avenue Lansing, MI 48912	Services: • General Laboratory Tests
SMG Nephrology Michigan Avenue Charlotte Satellite 123 Lansing Road Charlotte, MI 48813	Services: • General Laboratory Tests
SMG Nephrology Michigan Avenue Ionia Satellite 2622 Heartland Blvd Ionia, MI 48846	Services: <ul> <li>General Laboratory Tests</li> </ul>



Locations of Care	Available Services
SMG Nephrology Michigan Avenue St. Johns Satellite 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	Services: <ul> <li>General Laboratory Tests</li> </ul>
SMG OB/GYN Lake Lansing 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823 SMG OB/GYN St. Johns	Services: <ul> <li>General Laboratory Tests</li> </ul>
901 S. Oakland, Suite 102 Saint Johns, MI 48879	<ul><li>Services:</li><li>General Laboratory Tests</li></ul>
Sparrow Medical Group and Radiology - DeWitt 13191 Schavey Road Dewitt, MI 48820	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow ATP Clinic 1322 E. Michigan Ave Lansing, MI 48912	Services: • General Laboratory Tests
Sparrow Cardiovascular and Thoracic Surgery 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912	Services: • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow East Lansing Urgent Care 2682 E. Grand River East Lansing, MI 48823	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Urgent Care (Outpatient)
Sparrow Family Health Center - Central 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Family Health Center Mason 800 E. Columbia Mason, MI 48854	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow FastCare DeWitt 12821 Cross Over Drive Dewitt, MI 48820	Services: <ul> <li>General Laboratory Tests</li> </ul>



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Locations of Care	Available Services	
Sparrow FastCare Downtown 107 N. Washington Square Lansing, MI 48933	Services: • General Laboratory Tests	
Sparrow FastCare Frandor 716 N. Clippert Street Lansing, MI 48912	Services: • General Laboratory Tests	
Sparrow FastCare Okemos 2055 W. Grand River Okemos, MI 48864	Services: • General Laboratory Tests	
Sparrow Grand Ledge Urgent Care 1015 Charlevoix Drive Grand Ledge, MI 48837	Services: • General Laboratory Tests	
Sparrow Hospice Service - Carson Home Hospice 406 E. Elm Street Carson City, MI 48811	Services: • Hospice Care	
Sparrow Hospice Service - Clinton Home Hospice 306 Elm Street, Suite C Saint Johns, MI 48879	Services: • Hospice Care	
Sparrow Hospice Service - Sparrow Home Hospice 1210 W. Saginaw Lansing, MI 48915	Services: • Hospice Care	



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Locations of Care	Available	e Services
Sparrow Hospital * 1215 E. Michigan Ave Lansing, MI 48912	Joint Commission Advanced Advanced Comprehensive Stroke Joint Commission Certified I Joint Replacement - Hip Joint Replacement - Knee Medication Compounding Other Clinics/Practices locat Sparrow Main - 3West Satellite Sparrow Main - Outpatient Chu Sparrow Main - Outpatient Pha	Certification Programs: c Center Programs: ed at this site: e emo armacy, 1215 East Michigan Ave East Michigan Ave, Lansing Mich



Locations of Care	Available Services
	<ul> <li>Medical /Surgical Unit (Inpatient)</li> </ul>
Sparrow Hospital - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	<ul> <li>Services:</li> <li>Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>Gi or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>General Laboratory Tests</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecological Surgery (Surgical Services)</li> </ul>
Sparrow Hospital OB Services 1215 E. Michigan Avenue Lansing, MI 48912	Other Clinics/Practices located at this site: <ul> <li>Sparrow Women's Health</li> </ul> <li>Services: <ul> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul> </li>
<b>Sparrow Mason Urgent Care</b> 800 E. Columbia Mason, MI 48854	Services: • Administration of High Risk Medications (Outpatient) • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Urgent Care (Outpatient)
Sparrow Medical Group - Eastside 2909 E. Grand River, Suite 202 Lansing, MI 48912	Services: • General Laboratory Tests • Perform Invasive Procedure (Outpatient) • Single Specialty Practitioner (Outpatient)
Sparrow Medical Group - Holt DBA: Holt Family Practice 2040 North Aurelius, Ste. 22 Holt, MI 48842	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)



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Sparrow Medical Group - Lansing 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Mason 230 Temple St Mason, MI 48854	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - Okemos 1600 W. Grand River Okemos, MI 48864	Services: • General Laboratory Tests • Single Specialty Practitioner (Outpatient)
<b>Sparrow Medical Group</b> - Potterville 133 E. Lansing Potterville, MI 48876	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow Medical Group - Specialists 1200 E. Michigan Ave., # 550 Lansing, MI 48912	Services: • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Medical Group - VOA 430 N. Larch Lansing, MI 48912	Services: <ul> <li>General Laboratory Tests</li> </ul>
Sparrow Medical Group - Williamston 301 Williamston Center Rd. Williamston, MI 48895	Services: <ul> <li>General Laboratory Tests</li> </ul>
Sparrow Medical Group and Radiology - North 2909 E. Grand River, Suite 302 Lansing, MI 48912	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow Medical Group and Radiology - West 7335 Westshire Dr., Suite 100 Lansing, MI 48917	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow Medical Group Lansing Internal Medicine 1200 E. Michigan Ave, Suite 500 Lansing, MI 48912	Services: <ul> <li>General Laboratory Tests</li> </ul>



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Sparrow Medical Group Lansing OB/GYN Associates - Okemos 1600 W. Grand River, #1 Okemos, MI 48864	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
Sparrow Medical Group Lansing OB/GYN Associates - SPB 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
Sparrow Midwest OB/GYN 1100 W. Saginaw, Suite 630 Lansing, MI 48915	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)	
Sparrow Outpatient Cardiac Rehab (SPB Lower Level) 1200 E. Michigan Ave Lansing, MI 48912	Services: <ul> <li>General Laboratory Tests</li> </ul>	
Sparrow Outpatient Rehab (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: • Outpatient Clinics (Outpatient)	
Sparrow Outpatient Rehab - Dewitt 13105 Schavey Road, Suite 5 Dewitt, MI 48820	Services: • Outpatient Clinics (Outpatient)	
Sparrow Outpatient Rehab - Grand Ledge 11653 Hartel Road, Suite 1000 Grand Ledge, MI 48837	Services: • Outpatient Clinics (Outpatient)	
Sparrow Outpatient Rehab - Mason 800 E. Columbia Mason, MI 48854	<ul><li>Services:</li><li>Outpatient Clinics (Outpatient)</li></ul>	
Sparrow Outpatient Rehab - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: • Outpatient Clinics (Outpatient)	
Sparrow Outpatient Rehab - Williamston 1288 W. Grand River Williamston, MI 48895	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>	



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Locations of Care	Available Services
Sparrow Pain Management Center (SPB Lower Level) 1200 E. Michigan Avenue Lansing, MI 48912	Services: • Administration of High Risk Medications (Outpatient) • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Patient Service Centers 1215 E. Michigan Avenue Lansing, MI 48912	Services: <ul> <li>General Laboratory Tests</li> </ul>
Sparrow Pulmonary Function Lab 1215 E. Michigan Ave. Lansing, MI 48912	Services: • General Laboratory Tests
Sparrow Pulmonary Rehab 1210 W. Saginaw Lansing, MI 48915	Services: • General Laboratory Tests
Sparrow Ramblewood Imaging Center 1575 Ramblewood Drive East Lansing, MI 48823	Services: • Outpatient Clinics (Outpatient)
Sparrow Regional Cancer Center 1215 E. Michigan Avenue Lansing, MI 48909	Services: Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
Sparrow Regional Diabetes Center & Endocrinology 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow Senior Health Center 2909 E. Grand River, Suite 102 Lansing, MI 48912	Services: • General Laboratory Tests • Urgent Care (Outpatient)
Sparrow Sleep Center - St. Lawrence Campus 1210 W. Saginaw Lansing, MI 48915	Services: • Outpatient Clinics (Outpatient)
Sparrow Urgent Care East Lansing DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	Services: • General Laboratory Tests • Urgent Care (Outpatient)



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Sparrow Weight Management Center 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient)
Sparrow Women's Health 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Sparrow Wound Center 1210 W. Saginaw Lansing, MI 48917	Services: • Anesthesia (Outpatient) • General Laboratory Tests • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)
Thoracic & Cardiovascular Institute 405 W Greenlawn, Suite 400 Lansing, MI 48910	Services: <ul> <li>General Laboratory Tests</li> </ul>
Thoracic & Cardiovascular Institute (SPB) 1200 E. Michigan Avenue Lansing, MI 48912	Services: • General Laboratory Tests



## **2016 National Patient Safety Goals**

## **Home Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.



## **2016 National Patient Safety Goals**

## Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	$\bigotimes$
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	Ø Ø
Use Alarms Safely	Use Alarms Safely on Medical Equipment	$\bigotimes$
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	$\bigotimes$
	Preventing Multi-Drug Resistant Organism Infections	$\bigcirc$
	Preventing Central-Line Associated Blood Stream Infections	<u>ତ</u> ତ୍ର ତ
	Preventing Surgical Site Infections	$\bigcirc$
	Preventing Catheter-Associated Urinary Tract Infection	$\bigcirc$
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigotimes$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigotimes$

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## **National Quality Improvement Goals**

Reporting Period: October 2015 - September 2016

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			ission
		Accredited O	rganizations
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	@ <sup>2</sup>	<b>№</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide				
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	ND 2 149.00 minutes 1215 eligible Patients	53.00	124.00	50.77	114.59
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	2 389.00 minutes 1216 eligible Patients	202.00	311.00	221.31	300.24

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## **National Quality Improvement Goals**

### Reporting Period: October 2015 - September 2016

		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide Statewide	
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	<b>⊘</b> <sup>2</sup>	<b>№</b> <sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				
		٨	lationwide		State	wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	0	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	96% of 1052 eligible Patients	100%	94%	100%	95%

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## **National Quality Improvement Goals**

### Reporting Period: October 2015 - September 2016

		Compared to other Joint Commission	
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>™</b> <sup>2</sup>	<sup>2</sup>

		Compared to other Joint Commission Accredited Organizations				
Measure	Explanation	Hospital	Vationwide Top 10%	Average	Top 10%	ewide Average
		Results	Scored at Least:	Rate:	Scored at Least:	Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	100% of 137 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	1% of 285 eligible Patients	0%	2%	0%	1%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	55% of 3345 eligible Patients	75%	53%	70%	50%



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## **National Quality Improvement Goals**

### Reporting Period: October 2015 - September 2016

		Compared to other Joint Commission	
		Accredited C	Organizations
Measure Area	Explanation	Nationwide	Statewide
Stroke Care	This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.	<b>⊘</b> <sup>2</sup>	<b>○</b> <sup>2</sup>

		Со	mpared to c Accredite	other Joint ed Organiz		on
		١	lationwide		State	ewide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Thrombolytic Therapy	Acute ischemic stroke patients who receive a medicine that breaks up blood clots (thrombolytic therapy) within 180 minutes of stroke symptom onset. This measure reports how quickly ischemic stroke patients were given a medication that breaks up blood clots (thrombolytic therapy). Breaking up blood clots increases blood flow to the brain quickly during a stroke, the risk of brain damage and loss of physical function is decreased. The medicine that breaks up clots in the arteries and allows the return of normal blood flow is called thrombolytic therapy or "t-PA". It is important that this medicine be given quickly after an ischemic stroke is diagnosed.	97% of 39 eligible Patients	100%	90%	100%	90%

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- 8. The number of months with Measure data is below the reporting requirement.
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- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
   There were no eligible patients that met
- **1.** There were no eligible patients that met the denominator criteria.



## **National Quality Improvement Goals**

### Reporting Period: October 2015 - September 2016

		Compared to other Joint Commission		
		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Venous Thromboembolism (VTE)	This category of evidence-based measures assesses the overall quality of care related to prevention and treatment of blood clots.	<b>№</b> <sup>2</sup>	<b>1</b>	

		Compared to other Joint Commission Accredited Organizations				
		Nationwide Statewide		wide		
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	0	Top 10% Scored at Least:	Average Rate:
VTE Discharge Instructions	Patients with blood clots who were discharged to home, home with home health, home hospice or discharged/transferred to court/law enforcement on a blood thinning medication with written information. This measure reports the percent of patients who went home on warfarin who received instructions about compliance issues, dietary advice, follow-up monitoring and information about the potential for adverse drug reactions/interactions.	73% of 101 eligible Patients	100%	93%	100%	94%

The Joint Commission only reports measures endorsed by the National Quality Forum.

This information can also be viewed at www.hospitalcompare.hhs.gov

--- Null value or data not displayed.

#### Symbol Key

This organization achieved the best possible results
 This organization's performance is above the target range/value.
 This organization's performance is similar to the target range/value.
 This organization's performance is below the target range/value.
 This organization's performance is below the target range/value.
 Not displayed

### **Footnote Key**

- The Measure or Measure Set was not reported.
- 2. The Measure Set does not have an overall result.
- **3.** The number of patients is not enough for comparison purposes.
- 4. The measure meets the Privacy Disclosure Threshold rule.
- 5. The organization scored above 90% but was below most other organizations.
- The Measure results are not statistically valid.
- 7. The Measure results are based on a sample of patients.
- 8. The number of months with Measure data is below the reporting requirement.
- **9.** The measure results are temporarily suppressed pending resubmission of updated data.
- Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
   There were no eligible patients that med
- 1. There were no eligible patients that met the denominator criteria.



## **2015 National Patient Safety Goals**

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø

### Symbol Key

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.