



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH  
President of the Joint Commission



## Summary of Quality Information

### Symbol Key

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- This Measure is not applicable for this organization.
- Not displayed

### Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Home Care	Accredited	5/14/2016	5/13/2016	5/13/2016
Hospital	Accredited	5/14/2016	5/13/2016	7/10/2017
Laboratory	Accredited	7/18/2015	7/14/2017	7/14/2017

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospice Agency

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	12/17/2016	12/16/2016	12/16/2016

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Joint Replacement - Hip	Certification	1/27/2017	1/26/2017	1/26/2017
Joint Replacement - Knee	Certification	1/27/2017	1/26/2017	1/26/2017
Medication Compounding	Certification	5/22/2017	3/1/2017	9/13/2017

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

2015 ACS National Surgical Quality Improvement Program

2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

2014 Hospital Magnet Award

2010 Silver - The Medal of Honor for Organ Donation



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Home Care	<b>2016 National Patient Safety Goals</b>		 *
Hospital	<b>2017 National Patient Safety Goals</b>		 *
<b>National Quality Improvement Goals:</b>			
Reporting Period: Jan 2016 - Dec 2016	Emergency Department	 <sup>2</sup>	 <sup>2</sup>
	Immunization	 <sup>2</sup>	 <sup>2</sup>
	Perinatal Care	 <sup>2</sup>	 <sup>2</sup>
	Stroke Care	 <sup>2</sup>	 <sup>2</sup>
	Venous Thromboembolism (VTE)	 <sup>2</sup>	 <sup>2</sup>
Laboratory	<b>2015 National Patient Safety Goals</b>		 *



The Joint Commission only reports measures endorsed by the National Quality Forum.



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Edward W. Sparrow Hospital Association</b> DBA: Sparrow Hospice Service - Hospice House of Mid-Michigan 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Hospice Care</li> </ul>
<b>Health Science Pavilion Rehab</b> 2900 Hannah Blvd, Suite B102 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Intravenous Specialty Infusion Center</b> 1140 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Occupational Health &amp; Associate Health</b> 1322 E. Michigan Avenue, Suite 101 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Okemos Diagnostic Center - Radiology</b> 1600 W. Grand River Okemos, MI 48864	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Pediatric Subspecialty Clinic</b> 1200 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>SMG Nephrology Michigan Avenue</b> 1200 E. Michigan Avenue, Suite 700 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>SMG Nephrology Michigan Avenue Charlotte Satellite</b> 123 Lansing Road Charlotte, MI 48813	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>SMG Nephrology Michigan Avenue Ionia Satellite</b> 2622 Heartland Blvd Ionia, MI 48846	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>SMG Nephrology Michigan Avenue St. Johns Satellite</b> 901 S. Oakland Street Suite 102 Saint Johns, MI 48879	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>SMG OB/GYN Lake Lansing</b> 1651 W. Lake Lansing Road, Suite 300 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>SMG OB/GYN St. Johns</b> 901 S. Oakland, Suite 102 Saint Johns, MI 48879	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Medical Group and Radiology - DeWitt</b> 13191 Schavey Road Dewitt, MI 48820	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow ATP Clinic</b> 1322 E. Michigan Ave Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Cardiovascular and Thoracic Surgery</b> 1200 E. Michigan Ave. Suite 775 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow East Lansing Urgent Care</b> 2682 E. Grand River East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>Sparrow Family Health Center - Central</b> 1200 E. Michigan Avenue, Suite 245 A Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Family Health Center Mason</b> 800 E. Columbia Mason, MI 48854	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow FastCare DeWitt</b> 12821 Cross Over Drive Dewitt, MI 48820	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow FastCare Frandor</b> 716 N. Clippert Street Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow FastCare Okemos</b> 2055 W. Grand River Okemos, MI 48864	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Sparrow Grand Ledge Urgent Care</b> 1015 Charlevoix Drive Grand Ledge, MI 48837	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Hospice Service - Carson Home Hospice</b> 406 E. Elm Street Carson City, MI 48811	<b>Services:</b> <ul style="list-style-type: none"> <li>Hospice Care</li> </ul>
<b>Sparrow Hospice Service - Clinton Home Hospice</b> 306 Elm Street, Suite C Saint Johns, MI 48879	<b>Services:</b> <ul style="list-style-type: none"> <li>Hospice Care</li> </ul>
<b>Sparrow Hospice Service - Sparrow Home Hospice</b> 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>Hospice Care</li> </ul>





## Locations of Care

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Locations of Care	Available Services
<b>Sparrow Hospital *</b> 1215 E. Michigan Ave Lansing, MI 48912	<p><b>Joint Commission Advanced Certification Programs:</b></p> <ul style="list-style-type: none"> <li>Advanced Comprehensive Stroke Center</li> </ul> <p><b>Joint Commission Certified Programs:</b></p> <ul style="list-style-type: none"> <li>Joint Replacement - Hip</li> <li>Joint Replacement - Knee</li> <li>Medication Compounding</li> </ul> <p><b>Other Clinics/Practices located at this site:</b></p> <ul style="list-style-type: none"> <li>Sparrow Main - 3West Satellite</li> <li>Sparrow Main - 5W Satellite</li> <li>Sparrow Main - Outpatient Pharmacy, 1215 East Michigan Ave</li> <li>Sparrow Main - Surgery, 1215 East Michigan Ave, Lansing Mich</li> </ul> <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine ICU (Intensive Care Unit)</li> <li>Neuro/Spine Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>





## Locations of Care

### \* Primary Location

Locations of Care	Available Services
	<ul style="list-style-type: none"> <li>Medical /Surgical Unit (Inpatient)</li> </ul>
<b>Sparrow Hospital - St. Lawrence Campus</b> 1210 W. Saginaw Lansing, MI 48915	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Medication Compounding</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Adult) (24-hour Acute Care/Crisis Stabilization - Adult)</li> <li>Chemical Dependency (Non 24 Hour Care - Adult) (Non-detox - Adult)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Inpatient Unit (Inpatient)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Peer Support (Non 24 Hour Care)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> </ul>
<b>Sparrow Hospital OB Services</b> 1215 E. Michigan Avenue Lansing, MI 48912	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sparrow Women's Health</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Mason Urgent Care</b> 800 E. Columbia Mason, MI 48854	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Eastside</b> 2909 E. Grand River, Suite 202 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Sparrow Medical Group - Holt</b> DBA: Holt Family Practice 2040 North Aurelius, Ste. 22 Holt, MI 48842	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Lansing</b> 1200 E. Michigan Avenue, Suite 325 Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Mason</b> 230 Temple St Mason, MI 48854	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Okemos</b> 1600 W. Grand River Okemos, MI 48864	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Pottersville</b> 133 E. Lansing Pottersville, MI 48876	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Medical Group - Specialists</b> 1200 E. Michigan Ave., # 550 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group - VOA</b> 430 N. Larch Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Medical Group - Williamston</b> 301 Williamston Center Rd. Williamston, MI 48895	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Medical Group and Radiology - North</b> 2909 E. Grand River, Suite 302 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Medical Group and Radiology - West</b> 7335 Westshire Dr., Suite 100 Lansing, MI 48917	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care

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<b>Sparrow Medical Group Lansing Internal Medicine</b> 1200 E. Michigan Ave, Suite 500 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Medical Group Lansing OB/GYN Associates - Okemos</b> 1600 W. Grand River, #1 Okemos, MI 48864	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Medical Group Lansing OB/GYN Associates - SPB</b> 1200 E. Michigan Avenue, Suite 445 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Outpatient Cardiac Rehab (SPB Lower Level)</b> 1200 E. Michigan Ave Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Outpatient Rehab (SPB Lower Level)</b> 1200 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Rehab - Dewitt</b> 13105 Schavey Road, Suite 5 Dewitt, MI 48820	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Rehab - Grand Ledge</b> 11653 Hartel Road, Suite 1000 Grand Ledge, MI 48837	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Rehab - Mason</b> 800 E. Columbia Mason, MI 48854	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Rehab - St. Lawrence Campus</b> 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Outpatient Rehab - Williamston</b> 1288 W. Grand River Williamston, MI 48895	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



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Locations of Care	Available Services
<b>Sparrow Pain Management Center (SPB Lower Level)</b> 1200 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Patient Service Centers</b> 1215 E. Michigan Avenue Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Pulmonary Function Lab</b> 1215 E. Michigan Ave. Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Pulmonary Rehab</b> 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> </ul>
<b>Sparrow Ramblewood Imaging Center</b> 1575 Ramblewood Drive East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Regional Cancer Center</b> 1140 E. Michigan Avenue Lansing, MI 48909	<b>Joint Commission Certified Programs:</b> <ul style="list-style-type: none"> <li>Medication Compounding</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Regional Diabetes Center &amp; Endocrinology</b> 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Senior Health Center</b> 2909 E. Grand River, Suite 102 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>Sparrow Sleep Center - St. Lawrence Campus</b> 1210 W. Saginaw Lansing, MI 48915	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>Sparrow Urgent Care East Lansing</b> DBA: Sparrow East Lansing 2682 East Grand River, East Lansing East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Urgent Care (Outpatient)</li> </ul>
<b>Sparrow Weight Management Center</b> 2900 Hannah Blvd., Suite 114 East Lansing, MI 48823	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Sparrow Women's Health</b> 1200 E. Michigan Avenue, Suite 346 Lansing, MI 48912	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Sparrow Wound Center</b> 1210 W. Saginaw Lansing, MI 48917	<b>Services:</b> <ul style="list-style-type: none"> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>Thoracic &amp; Cardiovascular Institute</b> 1140 E. Michigan Avenue, Suite 400 Lansing, MI 48912	








## 2016 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



















## 2017 National Patient Safety Goals

### Symbol Key

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-  The organization has not met the National Patient Safety Goal.
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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	





## National Quality Improvement Goals

Reporting Period: January 2016 - December 2016

### Symbol Key

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### Footnote Key

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4. The measure meets the Privacy Disclosure Threshold rule.
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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	 <sup>2</sup>	 <sup>2</sup>

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	 <sup>2</sup> 158.00 minutes 1220 eligible Patients	54.00	126.00	51.67	114.44
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	 <sup>2</sup> 394.00 minutes 1221 eligible Patients	203.00	313.00	221.58	301.87



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation					
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	 97% of 1032 eligible Patients	100%	94%	99%	95%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	 100% of 133 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 1% of 282 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 56% of 3421 eligible Patients	75%	53%	69%	50%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Stroke Care	This category of evidence based measures assesses the overall quality of care provided to Stroke (STK) patients.	 2	 2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Thrombolytic Therapy	Acute ischemic stroke patients who receive a medicine that breaks up blood clots (thrombolytic therapy) within 180 minutes of stroke symptom onset. This measure reports how quickly ischemic stroke patients were given a medication that breaks up blood clots (thrombolytic therapy). Breaking up blood clots increases blood flow to the brain. If blood flow is returned to the brain quickly during a stroke, the risk of brain damage and loss of physical function is decreased. The medicine that breaks up clots in the arteries and allows the return of normal blood flow is called thrombolytic therapy or "t-PA". It is important that this medicine be given quickly after an ischemic stroke is diagnosed.	 95% of 40 eligible Patients	100%	90%	100%	90%



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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Venous Thromboembolism (VTE)	This category of evidence-based measures assesses the overall quality of care related to prevention and treatment of blood clots.	 <sup>2</sup>	 <sup>2</sup>

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
VTE Discharge Instructions	Patients with blood clots who were discharged to home, home with home health, home hospice or discharged/transferred to court/law enforcement on a blood thinning medication with written information. This measure reports the percent of patients who went home on warfarin who received instructions about compliance issues, dietary advice, follow-up monitoring and information about the potential for adverse drug reactions/interactions.	 81% of 91 eligible Patients	100%	93%	100%	94%



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## 2015 National Patient Safety Goals

### Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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