



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information

Symbol Key

- This organization achieved the best possible results.
- This organization's performance is better than the target range/value.
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Footnote Key

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2. The Measure Set does not have an overall result.
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4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
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7. The Measure results are based on a sample of patients.
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12. The measure rate is within optimal range.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

| Accreditation Programs | Accreditation Decision | Effective Date | Last Full Survey Date | Last On-Site Survey Date |
|---|------------------------|----------------|-----------------------|--------------------------|
| Behavioral Health Care and Human Services | Accredited | 6/22/2021 | 11/13/2023 | 11/13/2023 |
| Hospital | Accredited | 6/26/2021 | 11/17/2023 | 11/17/2023 |
| Laboratory | Accredited | 2/18/2023 | 2/17/2023 | 2/17/2023 |

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory
Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

| Advanced Certification Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
|--------------------------------------|------------------------|----------------|-----------------------|--------------------------|
| Advanced Comprehensive Stroke Center | Certification | 11/30/2022 | 11/29/2022 | 11/29/2022 |
| Ventricular Assist Device | Certification | 11/6/2021 | 11/7/2023 | 11/7/2023 |
| Certified Programs | Certification Decision | Effective Date | Last Full Review Date | Last On-Site Review Date |
| Brain Tumor | Certification | 5/25/2022 | 4/6/2022 | 4/6/2022 |

Other Accredited Programs/Services







- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

| | | Compared to other Joint Commission Accredited Organizations | |
|---|------------------------------------|---|-----------|
| | | Nationwide | Statewide |
| Behavioral Health Care and Human Services | 2021 National Patient Safety Goals | | * |
| Hospital | 2017 National Patient Safety Goals | | * |



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| | | Compared to other Joint Commission Accredited Organizations | |
|--|--|--|--|
| | | Nationwide | Statewide |
| Reporting Period: Jan 2021 - Dec 2021 | National Quality Improvement Goals: | | |
| | Perinatal Care |  ² |  ² |
| Laboratory | 2023 National Patient Safety Goals |  |  * |



St. Vincent Hospital and Health Care Services, Inc.

DBA: Ascension St. Vincent Hospital,
2001 West 86th Street, Indianapolis, IN

Org ID: 7178



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|---|---|
| Ascension St. Vincent Burn and Wound Clinic DBA: St. Vincent Hospital and Health Care Services, Inc. 8333 Naab road, ste. 200 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St Vincent Abdominal Transplant Services DBA: St Vincent Hospital and Health Care Services, Inc 8402 Harcourt Road, Suite 500 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St Vincent Breast Center MRI DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 110 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| St Vincent Cardiac Transplant Services DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Road, Suite 300 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St Vincent Indianapolis Breast Center DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 300 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| St Vincent Medication Management DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road, Suite 102 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| St Vincent Nuclear and Echo Lab DBA: St. Vincent Hospital and Health Care Services, Inc 10590 N Meridian Street, Suite 300 Indianapolis, IN 46290 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |



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Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| St. Vincent Cardiovascular Lab, Suite 400 DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Rd, Suite 400 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Hospital and Health Care Center DBA: St. Vincent Rehab Westfield 631 E State Road 32 Westfield, IN 46074 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Hospital and Health Care Center DBA: St. Vincent Rehab Zionsville West 6885 W Stone Gate suite 100 Zionsville, IN 46077 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Hospital and Health Care Center Inc DBA: St. Vincent Rehab Noblesville West 5594 E. 146th Street, Suite 110 Noblesville, IN 46062 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Hospital and Health Care Center, Inc DBA: St. Vincent Rehab Zionsville East 10895 N Michigan Rd ste 160 Zionsville, IN 46077 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St Vincent-Avon 9613 E US Highway 36 Avon, IN 46123 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Toxicology |
| St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Castleton 8602 Allisonville Road Indianapolis, IN 46250 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Perform Invasive Procedure (Outpatient) Toxicology |



Locations of Care

| * Primary Location | |
|--|---|
| Locations of Care | Available Services |
| St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Plainfield 2412 E Main Street Plainfield, IN 46168 | Services: <ul style="list-style-type: none">Administration of High Risk Medications (Outpatient)Anesthesia (Outpatient)General Laboratory TestsPerform Invasive Procedure (Outpatient)Toxicology |
| St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Indianapolis South 8451 S Emerson Ave Indianapolis, IN 46237 | Services: <ul style="list-style-type: none">Administration of High Risk Medications (Outpatient)Anesthesia (Outpatient)General Laboratory TestsPerform Invasive Procedure (Outpatient)Toxicology |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| St. Vincent Hospital and Health Care Services, Inc * 2001 W. 86th Street Indianapolis, IN 46260 | Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Advanced Comprehensive Stroke Center Ventricular Assist Device Joint Commission Certified Programs: <ul style="list-style-type: none"> Brain Tumor Other Clinics/Practices located at this site: <ul style="list-style-type: none"> St. Vincent Cardio-Pulmonary Rehab Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Burn Unit (Inpatient) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Medical ICU (Intensive Care Unit) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Pediatric Unit (Inpatient) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Sleep Laboratory (Sleep Laboratory) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Thoracic Surgery (Surgical Services) Transplant Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|--|
| St. Vincent Pediatric Therapy Center Suite 300 DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St. Vincent Primary Care Center DBA: Ascension St. Vincent Primary Care Center 8414 Naab Rd Indianapolis, IN 46260 | Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Family Medicine Clinic Suite 120 Multidisciplinary Clinic, Suite 215 Primary Care Center Internal Medicine Clinic Suite 100 Primary Care Center OB-GYN Clinic Suite 210 Primary Care Center Pediatric Clinic Suite 200 St Vincent Primary Care Pharmacy Suite 140 St.Vincent Diagnostic Imaging Suite 130 Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| St. Vincent Women's Rehabilitation Center DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 100 Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St.Vincent Broadripple Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 1001 Broad Ripple Avenue Indianapolis, IN 46220 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St.Vincent Cardiovascular Lab, First Floor DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Road Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| St.Vincent Oncology Services DBA: Ascension St. Vincent Hospital Cancer Center 8301 Harcourt Road Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |



Locations of Care

* Primary Location

| Locations of Care | Available Services |
|--|---|
| St.Vincent Outpatient Imaging Center DBA: St. Vincent Hospital and Health Care Services, Inc 10801 N. Michigan Rd Zionsville, IN 46077 | Services: <ul style="list-style-type: none"> General Laboratory Tests Outpatient Clinics (Outpatient) |
| St.Vincent Outpatient Treatment Center DBA: Ascension St. Vincent Outpatient Treatment Center 11455 North Meridian, Suite 250 Carmel, IN 46032 | Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient) |
| St.Vincent Pediatric Physical & Occupational Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 12425 Old Meridian St. A-1 Carmel, IN 46032 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St.Vincent Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 14828 Greyhound Ct, Suite 150 Carmel, IN 46032 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |
| St.Vincent Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 1185 W. Carmel Drive, Building C Carmel, IN 46032 | Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient) |



Locations of Care




* Primary Location

| Locations of Care | Available Services |
|--|--|
| St. Vincent Stress Center DBA: Ascension St. Vincent Stress Center 8401 Harcourt Road Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> Addiction Services/Adult/Child/Youth (Non-detox - Adult) Behavioral Health (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult) Eating Disorders/Adult/Child/Youth (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) General Laboratory Tests Peer Support (Non 24 Hour Care) |
| St. Vincent Women's Hospital DBA: Ascension St. Vincent Women's Hospital 8111 Township Line Road Indianapolis, IN 46260 | Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) General Laboratory Tests GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Inpatient Unit (Inpatient) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Plastic Surgery (Surgical Services) Post Anesthesia Care Unit (PACU) (Inpatient) Sterile Medication Compounding (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) |







2021 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."




Behavioral Health Care and Human Services

| Safety Goals | Organizations Should | Implemented |
|---|---|---|
| Improve the accuracy of the identification of individuals served. | Use of Two Identifiers |  |
| Improve the safety of using medications. | Reconciling Medication Information |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| The organization identifies safety risks inherent in the population of the individuals it serves. | Identifying Individuals at Risk for Suicide |  |



2017 National Patient Safety Goals

Symbol Key

-  The organization has met the National Patient Safety Goal.
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Hospital

| Safety Goals | Organizations Should | Implemented |
|--|--|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| | Eliminating Transfusion Errors |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Improve the safety of using medications. | Labeling Medications |  |
| | Reducing Harm from Anticoagulation Therapy |  |
| | Reconciling Medication Information |  |
| Reduce the harm associated with clinical alarm systems. | Use Alarms Safely on Medical Equipment |  |
| Reduce the risk of health care-associated infections. | Meeting Hand Hygiene Guidelines |  |
| | Preventing Multi-Drug Resistant Organism Infections |  |
| | Preventing Central-Line Associated Blood Stream Infections |  |
| | Preventing Surgical Site Infections |  |
| | Preventing Catheter-Associated Urinary Tract Infection |  |
| The organization identifies safety risks inherent in its patient population. | Identifying Individuals at Risk for Suicide |  |
| Universal Protocol | Conducting a Pre-Procedure Verification Process |  |
| | Marking the Procedure Site |  |
| | Performing a Time-Out |  |



National Quality Improvement Goals

Reporting Period: January 2021 - December 2021

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Compared to other Joint
Commission

Accredited Organizations

| Measure Area | Explanation | Nationwide | Statewide |
|----------------|--|------------|-----------|
| Perinatal Care | This category of evidenced based measures assesses the care of mothers and newborns. | 2 | 2 |

Compared to other Joint Commission
Accredited Organizations

| Measure | Explanation | Compared to other Joint Commission Accredited Organizations | | | | |
|---|---|---|--------------------------|---------------|--------------------------|---------------|
| | | Hospital Results | Top Performer Threshold: | Average Rate: | Top Performer Threshold: | Average Rate: |
| Cesarean Birth | This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section. | | 12 | 26% | 12 | 25% |
| Elective Delivery | This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section. | 8% of 37 eligible Patients | 0% | 2% | 0% | 2% |
| Exclusive Breast Milk Feeding | This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. | 44% of 344 eligible Patients | 71% | 49% | 69% | 56% |
| Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate | The severe rate equals the number of patients with severe complications. | 7 per 1000 | 5 | 13 | 6 | 14 |




* This information can also be viewed at <https://hospitalcompare.io/>
---- Null value or data not displayed.

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2023 National Patient Safety Goals

Symbol Key

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-  The Goal is not applicable for this organization.

Laboratory

| Safety Goals | Organizations Should | Implemented |
|--|---|---|
| Improve the accuracy of patient identification. | Use of Two Patient Identifiers |  |
| Improve the effectiveness of communication among caregivers. | Timely Reporting of Critical Tests and Critical Results |  |
| Reduce the risk of health care-associated infections | Meeting Hand Hygiene Guidelines |  |

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