



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.



## Summary of Quality Information

### Symbol Key 1

- This organization achieved the best possible results.
- This organization's performance is above the target range/value.
- This organization's performance is similar to the target range/value.
- This organization's performance is below the target range/value.
- This Measure is not applicable for this organization.
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### Footnote Key

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For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care and Human Services	Accredited	6/22/2021	6/21/2021	6/21/2021
Hospital	Accredited	6/26/2021	6/25/2021	6/25/2021
Laboratory	Accredited	3/6/2021	3/5/2021	3/5/2021

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory  
Hospital

### Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
Advanced Comprehensive Stroke Center	Certification	2/18/2021	2/17/2021	2/17/2021
Ventricular Assist Device	Certification	11/6/2021	11/5/2021	11/5/2021

### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

- 2013 Top Performer on Key Quality Measures®
- 2014 Silver Plus Get With The Guidelines - Heart Failure
- 2012 ACS National Surgical Quality Improvement Program
- 2012 Hospital Magnet Award
- 2012 Silver - The Medal of Honor for Organ Donation

Behavioral  
Health

2021National Patient Safety Goals

Compared to other Joint Commission Accredited Organizations

Nationwide

Statewide



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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Care and Human Services			
Hospital	<b>2017 National Patient Safety Goals</b>		*
	<b>National Quality Improvement Goals:</b>		
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	<sup>2</sup>	<sup>2</sup>
Laboratory	<b>2021 National Patient Safety Goals</b>		*



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# St. Vincent Hospital and Health Care Services, Inc.

DBA: Ascension St. Vincent Hospital,  
2001 West 86th Street, Indianapolis, IN

Org ID: 7178



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Ascension St. Vincent Burn and Wound Clinic</b> DBA: St. Vincent Hospital and Health Care Services, Inc. 8333 Naab road, ste. 200 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Northwest Physical Therapy</b> DBA: St. Vincent Hospital and Health Care Center, Inc. 8227 Northwest Blvd Indianapolis, IN 46278	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St Vincent Abdominal Transplant Services</b> DBA: St Vincent Hospital and Health Care Services, Inc 8402 Harcourt Road, Suite 500 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St Vincent Breast Center MRI</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 110 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St Vincent Cardiac Transplant Services</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Road, Suite 300 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St Vincent Indianapolis Breast Center</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 300 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St Vincent Medication Management</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road, Suite 102 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



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## Locations of Care

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<b>St Vincent Nuclear and Echo Lab</b> DBA: St. Vincent Hospital and Health Care Services, Inc 10590 N Meridian Street, Suite 300 Indianapolis, IN 46290	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St. Vincent Cardiovascular Lab, Suite 400</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Rd, Suite 400 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St. Vincent Hospital and Health Care Center, Inc.</b> DBA: Ascension St Vincent-Avon 9613 E US Highway 36 Avon, IN 46123	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St. Vincent Hospital and Health Care Center, Inc.</b> DBA: Ascension St. Vincent- Castleton 8602 Allisonville Road Indianapolis, IN 46250	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St. Vincent Hospital and Health Care Center, Inc.</b> DBA: Ascension St. Vincent- Plainfield 2412 E Main Street Plainfield, IN 46168	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St. Vincent Hospital and Health Care Center, Inc.</b> DBA: Ascension St. Vincent- Indianapolis South 8451 S Emerson Ave Indianapolis, IN 46237	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St. Vincent Hospital and Health Care Center, Inc.</b> DBA: Ascension St. Vincent- Noblesville South 9460 E 146th Noblesville, IN 46060	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>General Laboratory Tests</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>



## Locations of Care

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Locations of Care	Available Services
<b>St. Vincent Hospital and Health Care Services, Inc *</b> 2001 W. 86th Street Indianapolis, IN 46240	<b>Joint Commission Advanced Certification Programs:</b> <ul style="list-style-type: none"> <li>Advanced Comprehensive Stroke Center</li> <li>Ventricular Assist Device</li> </ul> <b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>St. Vincent Cardio-Pulmonary Rehab</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Brachytherapy (Imaging/Diagnostic Services)</li> <li>Burn Unit (Inpatient)</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiac Surgery (Surgical Services)</li> <li>Cardiothoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>Coronary Care Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Dialysis Unit (Inpatient)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neuro/Spine Unit (Inpatient)</li> <li>Neurosurgery (Surgical Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Orthopedic/Spine Unit (Inpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Radiation Oncology (Imaging/Diagnostic Services)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical ICU (Intensive Care Unit)</li> <li>Surgical Unit (Inpatient)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Transplant Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>St. Vincent Pediatric Therapy Center Suite 300</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St. Vincent Primary Care Center</b> DBA: Ascension St. Vincent Primary Care Center 8414 Naab Rd Indianapolis, IN 46260	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Family Medicine Clinic Suite 120</li> <li>Multidisciplinary Clinic, Suite 215</li> <li>Primary Care Center Internal Medicine Clinic Suite 100</li> <li>Primary Care Center OB-GYN Clinic Suite 210</li> <li>Primary Care Center Pediatric Clinic Suite 200</li> <li>St Vincent Primary Care Pharmacy Suite 140</li> <li>St.Vincent Diagnostic Imaging Suite 130</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St. Vincent Women's Rehabilitation Center</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 100 Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Broadripple Physical Therapy</b> DBA: St. Vincent Hospital and Health Care Services, Inc 1001 Broad Ripple Avenue Indianapolis, IN 46220	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Cardiovascular Lab, First Floor</b> DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Road Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of Blood Product (Outpatient)</li> <li>Administration of High Risk Medications (Outpatient)</li> <li>Anesthesia (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St.Vincent Oncology Services</b> DBA: Ascension St. Vincent Hospital Cancer Center 8301 Harcourt Road Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>



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## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>St.Vincent Outpatient Imaging Center</b> DBA: St. Vincent Hospital and Health Care Services, Inc 10801 N. Michigan Rd Zionsville, IN 46077	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Outpatient Treatment Center</b> DBA: Ascension St. Vincent Outpatient Treatment Center 11455 North Meridian, Suite 250 Carmel, IN 46032	<b>Services:</b> <ul style="list-style-type: none"> <li>Administration of High Risk Medications (Outpatient)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Perform Invasive Procedure (Outpatient)</li> </ul>
<b>St.Vincent Pediatric Physical &amp; Occupational Therapy</b> DBA: St. Vincent Hospital and Health Care Services, Inc 12425 Old Meridian St. A-1 Carmel, IN 46032	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Physical Therapy</b> DBA: St. Vincent Hospital and Health Care Services, Inc 14828 Greyhound Ct, Suite 150 Carmel, IN 46032	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Physical Therapy</b> DBA: St. Vincent Hospital and Health Care Services, Inc 1185 W. Carmel Drive, Building C Carmel, IN 46032	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>St.Vincent Rehabilitation Services, Anson</b> DBA: St. Vincent Hospital and Health Care Services, Inc 6085 Heartland Drive, Suite 201 Zionsville, IN 46077	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>



## Locations of Care




### \* Primary Location

Locations of Care	Available Services
<b>St. Vincent Stress Center</b> DBA: Ascension St. Vincent Stress Center 8401 Harcourt Road Indianapolis, IN 46260	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Sleep Center</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Addiction Services/Adult/Child/Youth (Non-detox - Adult)</li> <li>Behavioral Health (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth)</li> <li>Chemical Dependency (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (Partial Hospitalization - Adult/Child/Youth) (Non-detox - Adult)</li> <li>Eating Disorders/Adult/Child/Youth (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth)</li> <li>General Laboratory Tests</li> <li>Peer Support (Non 24 Hour Care)</li> </ul>
<b>St. Vincent Women's Hospital</b> DBA: Ascension St. Vincent Women's Hospital 8111 Township Line Road Indianapolis, IN 46260	<b>Services:</b> <ul style="list-style-type: none"> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>General Laboratory Tests</li> <li>GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecology (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Normal Newborn Nursery (Inpatient)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> </ul>







## 2021 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Behavioral Health Care and Human Services




Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."



















## 2017 National Patient Safety Goals

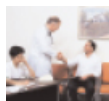
### Symbol Key 3

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Multi-Drug Resistant Organism Infections	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



## National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

### Symbol Key 2

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Compared to other Joint  
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Hospital Results	Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	 28% of 191 eligible Patients	16%	25%	17%	24%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 3% of 35 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 46% of 345 eligible Patients	71%	50%	69%	57%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 2306% of 1864 eligible Patients	212%	1780%	288%	1936%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 3272% of 1864 eligible Patients	1508%	3084%	1406%	3018%



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## National Quality Improvement Goals

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Compared to other Joint  
Commission

Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
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Compared to other Joint Commission  
Accredited Organizations

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide	Average Rate:	Statewide	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 965% of 1864 eligible Patients	Top 10% Scored at Least:	1303%	Top 10% Scored at Least:	1082%



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## 2021 National Patient Safety Goals

### Symbol Key 3

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### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	

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