

DBA: Ascension St. Vincent Hospital, 2001 West 86th Street, Indianapolis, IN

Org ID: 7178

# Accreditation Quality Report





Version: 2 Date: 2/18/2021

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Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
  prevention of medical errors such as surgery on the wrong side of
  the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Symbol Key

oossible results.

organization. Not displayed

overall result.

valid.

sample of patients.

updated data.

Test Measure: a measure being evaluated for reliability of the

Footnote Key

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was below most other organizations.
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individual data elements or awaiting National Quality Forum Endorsement.

11. There were no eligible patients that met the denominator criteria.

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The Measure Set does not have an

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This organization achieved the best

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### St. Vincent Hospital and Health Care Services, Inc.

DBA: Ascension St. Vincent Hospital, 2001 West 86th Street, Indianapolis, IN

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## **Summary of Quality Information**

Accreditation Programs	<b>Accreditation Decision</b>	Effective Date	Last Full Survey Date	<b>Last On-Site</b> <b>Survey Date</b>
Behavioral Health Care and Human Services	Accredited	8/30/2017	8/29/2017	8/29/2017
Hospital	Accredited	9/2/2017	9/1/2017	9/1/2017
Laboratory	Accredited	3/16/2018	3/15/2018	3/15/2018

#### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

<b>Advanced Certification</b>	<b>Certification Decision</b>	<b>Effective</b>	Last Full Review	w Last On-Site
Programs		Date	Date	<b>Review Date</b>
Advanced Comprehensive Stroke Center	Certification	9/10/2018	2/17/2021	2/17/2021
Ventricular Assist Device	Certification	7/31/2019	7/30/2019	7/30/2019

#### Other Accredited Programs/Services

• Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### **Special Quality Awards**

2013 Top Performer on Key Quality Measures®

2014 Silver Plus Get With The Guidelines - Heart Failure

2012 ACS National Surgical Quality Improvement Program

2012 Hospital Magnet Award

2012 Silver - The Medal of Honor for Organ Donation

F C
For further information
and explanation of the
<b>Quality Report contents,</b>
refer to the "Quality
Report User Guide."

		int Commission Accredited nizations	
		Nationwide	Statewide
Behavioral Health	2017National Patient Safety Goals	Ø	<b>₩</b> *

The Joint Commission only reports measures endorsed by the National Quality Forum.

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## **Summary of Quality Information**

		Compared to other Joint Commission Accredited Organizations	
		Nationwide Statewide	
Care and Human Services			
Hospital	2017National Patient Safety Goals	Ø	<b>№</b> *
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	ND 2	<b>№</b> <sup>2</sup>
Jan 2019 - Dec 2019	Perinatal Care	ND 2	ND 2
Laboratory	2018National Patient Safety Goals	Ø	N/A *

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### Symbol Key This organization achie

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Locations of Care	Available Services
Northwest Physical	
Therapy	Services:
DBA: St. Vincent Hospital	
and Health Care Center,	Outpatient Clinics (Outpatient)
Inc.	
8227 Northwest Blvd	
Indianapolis, IN 46278	
St Vincent Abdominal	
Transplant Services	Services:
DBA: St Vincent Hospital	
and Heath Care Services,	Outpatient Clinics (Outpatient)
Inc	
8402 Harcourt Road,	
Suite 500	
Indianapolis, IN 46260	
St Vincent Breast Center	
MRI	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services,	<ul> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> </ul>
Inc	Perform Invasive Procedure (Outpatient)
8550 Naab Road, Suite	• 1 61101111 IIIVasive F100euule (Outpatielit)
110	
Indianapolis, IN 46260	
St Vincent Cardiac	
Transplant Services	Services:
DBA: St. Vincent Hospital	Outpatient Clinics (Outpatient)
and Health Care Services,	- Caspanoni Cinno (Caspanoni)
Inc	
8333 Naab Road, Suite	
300	
Indianapolis, IN 46260	
St Vincent Indianapolis	
Breast Center	Services:
DBA: St. Vincent Hospital	<ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
and Health Care Services,	Perform Invasive Procedure (Outpatient)
Inc	, , ,
8550 Naab Road, Suite	
300	
Indianapolis, IN 46260	
St Vincent Medication	
Management	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services,	Outpatient Clinics (Outpatient)
Inc	
8220 Naab Road, Suite	
102	
Indianapolis, IN 46260	
St Vincent Nuclear and	g
Echo Lab	Services:
DBA: St. Vincent Hospital	<ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
and Health Care Services,	
Inc	
10590 N Meridian Street,	
Suite 300	
Indianapolis, IN 46290	

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Locations of Care	Available Services
St. Vincent Cardiovascular Lab, Suite 400 DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Rd, Suite 400 Indianapolis, IN 46260	Services:  • Outpatient Clinics (Outpatient)
St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St Vincent-Avon 9613 E US Highway 36 Avon, IN 46123	Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Perform Invasive Procedure (Outpatient)
St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Castleton 8602 Allisonville Road Indianapolis, IN 46250	Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Perform Invasive Procedure (Outpatient)
St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Plainfield 2412 E Main Street Plainfield, IN 46168	Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Perform Invasive Procedure (Outpatient)
St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Indianapolis South 8451 S Emerson Ave Indianapolis, IN 46237	Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Perform Invasive Procedure (Outpatient)
St. Vincent Hospital and Health Care Center, Inc. DBA: Ascension St. Vincent- Noblesville South 9460 E 146th Noblesville, IN 46060	Services:      Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     General Laboratory Tests     Perform Invasive Procedure (Outpatient)

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### **Locations of Care**

#### \* Primary Location

Locations of Care

St. Vincent Hospital and Health Care Services, Inc \* 2001 W. 86th Street

Indianapolis, IN 46240

#### **Available Services**

#### **Joint Commission Advanced Certification Programs:**

- Advanced Comprehensive Stroke Center
- Ventricular Assist Device

#### Other Clinics/Practices located at this site:

St. Vincent Cardio-Pulmonary Rehab

#### **Services:**

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

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Locations of Care	Available Services	
St. Vincent Pediatric Therapy Center Suite 300 DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road Indianapolis, IN 46260	Services:  • Outpatient Clinics (Outpatient)	
St. Vincent Primary Care Center DBA: Ascension St. Vincent Primary Care Center 8414 Naab Rd Indianapolis, IN 46260	Other Clinics/Practices located at this site:  • Family Medicine Clinic Suite 120 • Multidisciplinary Clinic, Suite 215 • Primary Care Center Internal Medicine Clinic Suite 100 • Primary Care Center OB-GYN Clinic Suite 210	
	Services:      General Laboratory Tests     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)	
St. Vincent Women's Rehabilitation Center DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 100 Indianapolis, IN 46260	Services:  • Outpatient Clinics (Outpatient)	
St.Vincent Broadripple Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 1001 Broad Ripple Avenue Indianapolis, IN 46220	Services:  • Outpatient Clinics (Outpatient)	
St.Vincent Cardiovascular Lab, First Floor DBA: St. Vincent Hospital and Health Care Services, Inc 8333 Naab Road Indianapolis, IN 46260	Services:      Administration of Blood Product (Outpatient)     Administration of High Risk Medications (Outpatient)     Anesthesia (Outpatient)     Outpatient Clinics (Outpatient)     Perform Invasive Procedure (Outpatient)	
St.Vincent Oncology Services DBA: Ascension St. Vincent Hospital Cancer Center 8301 Harcourt Road Indianapolis, IN 46260	Services:	

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Locations of Care	Available Services
St.Vincent Outpatient	
Imaging Center	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services, Inc.	<ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
10801 N. Michigan Rd	
Zionsville, IN 46077	
St.Vincent Outpatient	
Treatment Center	Services:
DBA: Ascension St.	Administration of High Risk Medications (Outpatient)
Vincent Outpatient	Outpatient Clinics (Outpatient)
Treatment Center	Perform Invasive Procedure (Outpatient)
11455 North Meridian,	T chom invasive i roccuure (outpution)
Suite 250	
Carmel, IN 46032	
St.Vincent Pediatric	G. I
Physical & Occupational	Services:
Therapy	<ul> <li>Outpatient Clinics (Outpatient)</li> </ul>
DBA: St. Vincent Hospital and Health Care Services,	
Inc	
12425 Old Meridian St.	
A-1	
Carmel, IN 46032	
St.Vincent Physical	
Therapy	Services:
DBA: St. Vincent Hospital	Outpatient Clinics (Outpatient)
and Health Care Services,	• Outpution (Surpution)
Inc	
14828 Greyhound Ct,	
Suite 150	
Carmel, IN 46032	
St.Vincent Physical	C
Therapy DBA: St. Vincent Hospital	Services:
and Health Care Services.	Outpatient Clinics (Outpatient)
Inc	
1185 W. Carmel Drive,	
Building C	
Carmel, IN 46032	
St.Vincent	
Rehabilitation Services,	Services:
Anson	Outpatient Clinics (Outpatient)
DBA: St. Vincent Hospital	1 - (-1)
and Health Care Services,	
Inc	
6085 Heartland Drive,	
Suite 201	
Zionsville, IN 46077	

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### **Locations of Care**

#### \* Primary Location

### Locations of Care

#### St.Vincent Stress Center DBA: Ascension St.Vincent Stress Center 8401 Harcourt Road Indianapolis, IN 46260

#### Available Services

#### Other Clinics/Practices located at this site:

• Sleep Center

#### **Services:**

- Addiction Services/Adult/Child/Youth) (Non-detox - Adult)
- Behavioral Health (Day Programs - Adult/Child/Youth) (Non 24 Hour Care -Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization -Adult/Child/Youth) (Partial Hospitalization -Adult/Child/Youth)
- Chemical Dependency (Day Programs Adult/Child/Youth) (Non 24 Hour Care Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization Adult/Child/Youth) (Partial Hospitalization Adult/Child/Youth) (Non-detox Adult)
- Eating
   Disorders/Adult/Child/Youth)
   (24-hour Acute Care/Crisis
   Stabilization Adult/Child/Youth)
- General Laboratory Tests
- Peer Support (Non 24 Hour Care)

#### St.Vincent Women's Hospital

DBA: Ascension St. Vincent Women's Hospital 8111 Township Line Road Indianapolis, IN 46260

#### **Services:**

- CT Scanner (Imaging/Diagnostic Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Inpatient Unit (Inpatient)
- Labor & Delivery (Inpatient)

- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication
   Company ding (Innation
- Compounding (Inpatient)

   Ultrasound
- (Imaging/Diagnostic Services)
- Urology (Surgical Services)

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## **2017 National Patient Safety Goals**

#### **Symbol Key**

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### **Behavioral Health Care and Human Services**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

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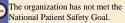




## **2017 National Patient Safety Goals**

### Symbol Key

The organization has met the National Patient Safety Goal.



The Goal is not applicable for this organization.

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	<u>8</u>
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	Ø
	Preventing Central-Line Associated Blood Stream Infections	0000
	Preventing Surgical Site Infections	Ø
	Preventing Catheter-Associated Urinary Tract Infection	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

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Compared to other Joint







## **National Quality Improvement Goals**

Reporting Period: January 2019 - December 2019

		Commission	
		Accredited Organizations	
easure Area	Explanation	Nationwide	Statewide
mergency epartment	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	<b>№</b> <sup>2</sup>	<b>№</b> 2

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide				
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	128.00 minutes 489 eligible Patients	55.00	133.00	47.28	103.89



The Joint Commission only reports measures endorsed by the National Quality Forum.

This information can also be viewed at www.hospitalcompare.hhs.gov

Null value or data not displayed.

#### Symbol Key

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## **National Quality Improvement Goals**

### Reporting Period: January 2019 - December 2019

		Commission		
		Accredited Organizations		
Measure Area	Explanation	Nationwide	Statewide	
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	<b>№</b> 2	<b>№</b> 2	

		Compared to other Joint Commission Accredited Organizations				
		Nationwide Statewic			wide	
Measure	Explanation	Hospital	Top 10%	U	Top 10%	U
		Results	Scored at Least:	Rate:	Scored at Least	Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	98% of 53 eligible Patients	100%	98%	100%	98%
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.	<b>⊕</b>	12%	25%	10%	22%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	5% of 41 eligible Patlents	0%	2%	0%	1%
Exclusive Breast Milk Feeding  Unexpected Complications in	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines. The moderate rate equals the	53% of 405 eligible Patients	73%	51%	72%	59%
Term Newborns per 1000 livebirths - Moderate Rate	number of patients with moderate complications.	1819.00 minutes 2033 eligible				

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## **National Quality Improvement Goals**

### Reporting Period: January 2019 - December 2019

**Accredited Organizations** Measure Area Explanation Nationwide Statewide Perinatal Care This category of evidenced based measures assesses the (ND) 2 care of mothers and newborns.

		Compared to other Joint Commission Accredited Organizations				n
		N	Nationwide	tionwide Statewi		wide
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	2410.00 minutes 2033 eligible Patients				
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	590.00 minutes 2033 eligible Patients				

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## **2018 National Patient Safety Goals**

### Symbol Key

- The organization has met the National Patient Safety Goal.
  - The organization has not met the National Patient Safety Goal.
- The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

### Laboratory

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø