Org ID: 7178

Accreditation Quality Report





Version: 7 Date: 8/1/2018



Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the
 prevention of medical errors such as surgery on the wrong side of
 the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH President of the Joint Commission

Org ID: 7178



St. Vincent Hospital and Health Care Services, Inc.

2001 West 86th Street, Indianapolis, IN







Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
Behavioral Health Care	Accredited	8/30/2017	8/29/2017	8/29/2017
Hospital	Accredited	9/2/2017	9/1/2017	9/1/2017
Laboratory	Accredited	3/16/2018	3/15/2018	3/15/2018

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Pathology and Clinical Laboratory

Hospital

Certification programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Ventricular Assist Device

Advanced Certification	Certification Decision	Effective	Last Full Rev	iew Last On-Site
Programs		Date	Date	Review Date
Primary Stroke Center	Certification	1/26/2016	1/25/2016	1/25/2016
Ventricular Assist Device	Certification	6/14/2017	6/13/2017	6/13/2017

Other Accredited Programs/Services

Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

2013 Top Performer on Key Quality Measures®

2014 Silver Plus Get With The Guidelines - Heart Failure

2012 ACS National Surgical Quality Improvement Program

2012 Hospital Magnet Award

2012 Silver - The Medal of Honor for Organ Donation

		Compared to other Joint Organia	
		Nationwide	Statewide
Behavioral Health Care	2017National Patient Safety Goals	Ø	*

The Joint Commission only reports measures endorsed by the National Quality Forum.

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Footnote Key

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Org ID: 7178







Summary of Quality Information

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	2017National Patient Safety Goals	Ø	№ *
	National Quality Improvement Goals:		
Reporting Period:	Emergency Department	№ 2	ND 2
Jan 2017 - Dec 2017	Immunization	№ 2	ND 2
	Perinatal Care	(ND) 2	ND 2
Laboratory	2018National Patient Safety Goals	Ø	N/A *

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Org ID: 7178







Locations of Care	Available Services
Northwest Physical	
Therapy	Services:
DBA: St. Vincent Hospital	~
and Health Care Services,	Outpatient Clinics (Outpatient)
Inc	
8227 Northwest Blvd	
Indianapolis, IN 46278	
St Vincent Abdominal	g .
Transplant Services	Services:
DBA: St Vincent Hospital	 Outpatient Clinics (Outpatient)
and Heath Care Services,	
Inc	
8402 Harcourt Road,	
Suite 500	
Indianapolis, IN 46260	
St Vincent Breast Center	
MRI	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services,	 Outpatient Clinics (Outpatient)
Inc	Perform Invasive Procedure (Outpatient)
8550 Naab Road, Suite	T GHOITH IIIVasive i Tooedule (Outpatielit)
110	
Indianapolis, IN 46260	
St Vincent Cardiac	
Transplant Services	Services:
DBA: St. Vincent Hospital	~
and Health Care Services,	 Outpatient Clinics (Outpatient)
Inc	
8333 Naab Road, Suite	
300	
Indianapolis, IN 46260	
St Vincent Indianapolis	
Breast Center	Services:
DBA: St. Vincent Hospital	
•	 Outpatient Clinics (Outpatient)
and Health Care Services,	 Perform Invasive Procedure (Outpatient)
Inc	
8550 Naab Road, Suite	
300	
Indianapolis, IN 46260	
St Vincent Medication	
Management	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services,	Outpatient Clinics (Outpatient)
Inc	, ,
8220 Naab Road, Suite	
102	
Indianapolis, IN 46260	
St Vincent Nuclear and	
Echo Lab	Services:
DBA: St. Vincent Hospital	Outpatient Clinics (Outpatient)
and Health Care Services.	• Outpatient Oilflies (Outpatient)
Inc	
10590 N Meridian Street,	
Suite 300	
CHIRC OUU	
Indianapolis, IN 46290	

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Org ID: 7178







Locations of Care

* Primary Location

Locations of Care

St. Vincent
Cardiovascular Lab,
Suite 400

DBA: St. Vincent Hospital
and Health Care Services,
Inc
8333 Naab Rd, Suite 400
Indianapolis, IN 46260

Available Services

Outpatient Clinics (Outpatient)

2001 West 86th Street, Indianapolis, IN

Org ID: 7178







Locations of Care

* Primary Location

Locations of Care

St. Vincent Hospital and Health Care Services, Inc * 2001 W. 86th Street Indianapolis, IN 46240

Available Services

Joint Commission Advanced Certification Programs:

- Primary Stroke Center
- Ventricular Assist Device

Other Clinics/Practices located at this site:

• St. Vincent Cardio-Pulmonary Rehab

Services:

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Coronary Care Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)

- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound
- (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

7

2001 West 86th Street, Indianapolis, IN

Org ID: 7178







Locations of Care	Available Services
St. Vincent Outpatient Cath Lab DBA: St. Vincent Hospital and Health Care Services, Inc 10590 North Meridian, Suite 100 Indianapolis, IN 46290	Services: Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
St. Vincent Pediatric Therapy Center Suite 300 DBA: St. Vincent Hospital and Health Care Services, Inc 8220 Naab Road Indianapolis, IN 46260	Services: • Outpatient Clinics (Outpatient)
St. Vincent Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 10801 North Michigan Road, Suite 200 Zionsville, IN 46077	Services: • Outpatient Clinics (Outpatient)
St. Vincent Primary Care Center DBA: St. Vincent Hospital and Health Care Services, Inc 8414 Naab Rd Indianapolis, IN 46260	Other Clinics/Practices located at this site: • Family Medicine Clinic Suite 120 • Multidisciplinary Clinic, Suite 215 • Primary Care Center Internal Medicine Clinic Suite 100 • Primary Care Center Internal Medicine Clinic Suite 100
	Services: General Laboratory Tests Outpatient Clinics (Outpatient) Perform Invasive Procedure (Outpatient)
St. Vincent Women's Rehabilitation Center DBA: St. Vincent Hospital and Health Care Services, Inc 8550 Naab Road, Suite 100 Indianapolis, IN 46260	Services: • Outpatient Clinics (Outpatient)
St.Vincent Broadripple Physical Therapy DBA: St. Vincent Hospital and Health Care Services, Inc 1001 Broad Ripple Avenue Indianapolis, IN 46220	Services: • Outpatient Clinics (Outpatient)

2001 West 86th Street, Indianapolis, IN Org ID: 7178







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St.Vincent	
Cardiovascular Lab,	Services:
First Floor	 Administration of Blood Product (Outpatient)
DBA: St. Vincent Hospital	Administration of High Risk Medications (Outpatient)
and Health Care Services,	Anesthesia (Outpatient)
Inc	Outpatient Clinics (Outpatient)
8333 Naab Road	 Perform Invasive Procedure (Outpatient)
Indianapolis, IN 46260	
St.Vincent Oncology	a ·
Services DRA: St. Vincent Hespital	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services, Inc	Outpatient Clinics (Outpatient)
8301 Harcourt Road	
Indianapolis, IN 46260	
St.Vincent Outpatient	
Imaging Center	Services:
DBA: St. Vincent Hospital	General Laboratory Tests
and Health Care Services,	Outpatient Clinics (Outpatient)
Inc	
10801 N. Michigan Rd	
Zionsville, IN 46077	
St.Vincent Outpatient Treatment Center	Commisses
DBA: St. Vincent Hospital	Services:
and Health Care Services,	Administration of High Risk Medications (Outpatient)
Inc	Outpatient Clinics (Outpatient)
11455 North Meridian,	 Perform Invasive Procedure (Outpatient)
Suite 250	
Carmel, IN 46032	
St.Vincent Pediatric	
Physical & Occupational	Services:
Therapy	Outpatient Clinics (Outpatient)
DBA: St. Vincent Hospital	. , ,
and Health Care Services,	
Inc 12425 Old Meridian St.	
A-1	
Carmel, IN 46032	
St.Vincent Physical	
Therapy	Services:
DBA: St. Vincent Hospital	Outpatient Clinics (Outpatient)
and Health Care Services,	- Calpation Commos (Outpations)
Inc	
14828 Greyhound Ct,	
Suite 150	
Carmel, IN 46032	
St.Vincent Physical	g
Therapy DBA: St. Vincent Hospital	Services:
and Health Care Services,	 Outpatient Clinics (Outpatient)
and Health Care Services,	
Inc	
Inc 1185 W. Carmel Drive	
Inc 1185 W. Carmel Drive, Building C	

2001 West 86th Street, Indianapolis, IN

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*	Primary	/ Location
	rillialy	Location

Locations of Care	Available Services		
St.Vincent Rehabilitation Services, Anson DBA: St. Vincent Hospital and Health Care Services, Inc 6085 Heartland Drive, Suite 201 Zionsville, IN 46077	Services: • Outpatient Clinics (Outpatient)		
St. Vincent Stress Center DBA: St. Vincent Hospital and Health Care Services, Inc 8401 Harcourt Road Indianapolis, IN 46260	Other Clinics/Practices located at this site: Services: Addiction Care/Adult/Child/Youth) (Non-detox - Adult) Behavioral Health (Day Programs - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (24-hour Acute Care/Crisis Stabilization - Adult/Child/Youth) (Partial - Adult/Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial - Adult/Child/Youth) (Partial - Adult/Child/Youth) (Partial - Adult/Child/Youth) (Partial - Adult/Child/Youth) (Non-detox - Adult)		
St.Vincent Women's Hospital DBA: St. Vincent Hospital and Health Care Services, Inc 8111 Township Line Road Indianapolis, IN 46260	Services: CT Scanner (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) General Laboratory Tests Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Inpatient Unit (Inpatient) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Normal Newborn Nursery (Inpatient) Post Anesthesia Care Unit (PACU) (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services)		

2001 West 86th Street, Indianapolis, IN

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2017 National Patient Safety Goals

Symbol Key

The organization has met the National Patient Safety Goal.

The organization has not met the National Patient Safety Goal.

The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Behavioral Health Care

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

2001 West 86th Street, Indianapolis, IN

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2017 National Patient Safety Goals

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
	Eliminating Transfusion Errors	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	Ø
	Reconciling Medication Information	Ø Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
	Preventing Multi-Drug Resistant Organism Infections	Ø
	Preventing Central-Line Associated Blood Stream Infections	Ø
	Preventing Surgical Site Infections	Ø
	Preventing Catheter-Associated Urinary Tract Infection	0000
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	Ø
	Marking the Procedure Site	Ø
	Performing a Time-Out	Ø

2001 West 86th Street, Indianapolis, IN

Org ID: 7178

Compared to other Joint







National Quality Improvement Goals

Reporting Period: January 2017 - December 2017

		Commission	
		Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	2	№ 2

		Compared to other Joint Commission Accredited Organizations				n
		Nationwide Statewi			wide	
Measure	Explanation	Hospital Results	Top 10% Scored at Most:	Weighte d Median:	Top 10% Scored at Most:	Weighte d Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	115.00 minutes 480 eligible Patients	55.00	132.00	53.21	97.90
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	305.00 minutes 484 eligible Patients	204.00	317.00	201.13	258.73

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- * This information can also be viewed at www.hospitalcompare.hhs.gov
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2001 West 86th Street, Indianapolis, IN







National Quality Improvement Goals

Reporting Period: January 2017 - December 2017

Compared to other Joint **Accredited Organizations** Measure Area Explanation Nationwide Statewide **Immunization** This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza

		Compared to other Joint Commission Accredited Organizations Nationwide Statewide				
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	97% of 547 eligible Patients	100%	94%	100%	98%

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2001 West 86th Street, Indianapolis, IN Org ID: 7178







National Quality Improvement Goals

Reporting Period: January 2017 - December 2017

Compared to other Joint **Accredited Organizations** Measure Area Explanation Nationwide Statewide Perinatal Care This category of evidenced based measures assesses the care of mothers and newborns.

		Compared to other Joint Commission Accredited Organizations				
			Nationwide	Ŭ	Statewide	
Measure	Explanation	Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	98% of 42 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	0% of 36 eligible Pattlents	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	54% of 397 eligible Patients	73%	52%	70%	59%

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2018 National Patient Safety Goals

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Laboratory

Safety Goals	Organizations Should	Implemented	
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø	
Reduce the risk of health care-associated infections	Meeting Hand Hygiene Guidelines	Ø	