



Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



Summary of Quality Information


Symbol Key 1

-  This organization achieved the best possible results.
-  This organization's performance is above the target range/value.
-  This organization's performance is similar to the target range/value.
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Footnote Key

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2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
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Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Hospital	Preliminary Denial of Accreditation	4/15/2022	4/15/2022	5/4/2022

The following standard(s) were found to be out of compliance:

- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat. Note 1: This standard applies to ambulatory health care occupancy (AHCO) classification requirements for hospitals. The application of AHCO in a hospital would need to meet one of the following provisions: multiple occupancies (18/19.1.3), contiguous non-health care occupancy (18/19.1.3.4), separated building occupancies (20/21.1.2). Note 2: For hospitals that use Joint Commission accreditation for deemed status purposes: This standard applies to outpatient surgical departments associated with hospitals, regardless of the number of patients rendered incapable. Note 3: In leased facilities, the elements of performance of this standard apply only to the space in which the accredited organization is located; all exits from the space to the outside at grade level; and any Life Safety Code building systems that support the space (for example, fire alarm system, automatic sprinkler system).
- Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat.
- Care, treatment, and services provided through contractual agreement are provided safely and effectively.
- Reduce the risk for suicide. Note: EPs 2–7 apply to patients in psychiatric hospitals or patients being evaluated or treated for behavioral health conditions as their primary reason for care. In addition, EPs 3–7 apply to all patients who express suicidal ideation during the course of care.
- Resuscitative services are available throughout the hospital.
- The governing body is ultimately accountable for the safety and quality of care, treatment, and services.
- The hospital assesses and manages the patient's risks for falls.
- The hospital assesses and manages the patient's pain and minimizes the risks associated with treatment.
- The hospital assesses and reassesses its patients.
- The hospital collects information to monitor conditions in the environment.
- The hospital conducts fire drills.
- The hospital designs and manages the physical environment to comply with the Life Safety Code.
- The hospital effectively manages its programs, services, sites, or departments.
- The hospital establishes and maintains a safe, functional environment. Note: The environment is constructed, arranged, and maintained to foster patient safety, provide facilities for diagnosis and treatment, and provide for special services appropriate to the needs of the community.
- The hospital has a reliable emergency electrical power source.
- The hospital has a water management program that addresses Legionella and other waterborne pathogens. Note: The water management program is in accordance with law and regulation.
- The hospital has policies and procedures that guide and support patient care, treatment, and services.
- The hospital honors the patient's right to give or withhold informed consent.



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- The hospital identifies the individual(s) responsible for the infection prevention and control program.
- The hospital implements its infection prevention and control plan.
- The hospital initiates restraint or seclusion based on an individual order.
- The hospital inspects, tests, and maintains emergency power systems. Note: This standard does not require hospitals to have the types of emergency power equipment discussed below. However, if these types of equipment exist within the building, then the following maintenance, testing, and inspection requirements apply.
- The hospital inspects, tests, and maintains medical equipment.
- The hospital inspects, tests, and maintains medical gas and vacuum systems. Note: This standard does not require hospitals to have the medical gas and vacuum systems discussed below. However, if a hospital has these types of systems, then the following inspection, testing, and maintenance requirements apply.
- The hospital inspects, tests, and maintains utility systems. Note: At times, maintenance is performed by an external service. In these cases, hospitals are not required to possess maintenance documentation but must have access to such documentation during survey and as needed.
- The hospital maintains fire safety equipment and fire safety building features. Note: This standard does not require hospitals to have the types of fire safety equipment and building features described below. However, if these types of equipment or features exist within the building, then the following maintenance, testing, and inspection requirements apply.
- The hospital maintains the integrity of the means of egress. Note 1: This standard applies to ambulatory health care occupancy (AHCO) classification requirements for hospitals. The application of AHCO in a hospital would need to meet one of the following provisions: multiple occupancies (18/19.1.3), contiguous non-health care occupancy (18/19.1.3.4), separated building occupancies (20/21.1.2). Note 2: For hospitals that use Joint Commission accreditation for deemed status purposes: This standard applies to outpatient surgical departments associated with hospitals, regardless of the number of patients rendered incapable. Note 3: In leased facilities, the elements of performance of this standard apply only to the space in which the accredited organization is located; all exits from the space to the outside at grade level; and any Life Safety Code building systems that support the space (for example, fire alarm system, automatic sprinkler system).
- The hospital maintains the integrity of the means of egress.
- The hospital maintains the security and integrity of health information.
- The hospital makes food and nutrition products available to its patients.
- The hospital manages its environment during demolition, renovation, or new construction to reduce risk to those in the organization.
- The hospital manages risks associated with its utility systems.
- The hospital manages risks related to hazardous materials and waste.
- The hospital protects occupants during periods when the Life Safety Code is not met or during periods of construction.
- The hospital provides and maintains building features to protect individuals from the hazards of fire and smoke. Note 1: This standard applies to ambulatory health care occupancy (AHCO) classification requirements for hospitals. The application of AHCO in a hospital would need to meet one of the following provisions: multiple occupancies (18/19.1.3), contiguous non-health care occupancy (18/19.1.3.4), separated building occupancies (20/21.1.2). Note 2: For hospitals that use Joint Commission accreditation for deemed status purposes: This standard applies to outpatient surgical departments associated with hospitals, regardless of the number of patients rendered incapable. Note 3: In leased facilities, the elements of performance of this standard apply only to the space in which the accredited organization is located; all exits from the space to the outside at grade level; and any Life Safety Code building systems that support the space (for example, fire alarm system, automatic sprinkler system).
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- The hospital provides and maintains building services to protect individuals from the hazards of fire and smoke.
- The hospital provides and maintains equipment for extinguishing fires. Note 1: This standard applies to ambulatory health care occupancy (AHCO) classification requirements for hospitals. The application of AHCO in a hospital would need to meet one of the following provisions: multiple occupancies (18/19.1.3), contiguous non-health care occupancy (18/19.1.3.4), separated building occupancies (20/21.1.2). Note 2: For hospitals that use Joint Commission accreditation for deemed status purposes: This standard applies to outpatient surgical departments associated with hospitals, regardless of the number of patients rendered incapable. Note 3: In leased facilities, the elements of performance of this standard apply only to the space in which the accredited organization is located; all exits from the space to the outside at grade level; and any Life Safety Code building systems that support the space (for example, fire alarm system, automatic sprinkler system).
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- The hospital provides and maintains fire alarm systems.
- The hospital provides and maintains operating features that conform to fire and smoke prevention requirements.
- The hospital provides and maintains systems for extinguishing fires.
- The hospital provides care, treatment, services, and an environment that pose no risk of an "Immediate Threat to Health or Safety."
- The hospital provides the patient with care before initiating operative or other high-risk procedures, including those that require the administration of moderate or deep sedation or anesthesia.
- The hospital reduces the risk of infections associated with medical equipment, devices, and supplies.
- The hospital safely administers medications.
- The hospital safely manages emergency medications.
- The hospital safely prepares medications.
- The hospital traces all tissues bi-directionally.
- The hospital uses standardized procedures for managing tissues.

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
 Primary Stroke Center	Certification	7/24/2021	7/23/2021	7/23/2021







Other Accredited Programs/Services

- Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))



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Special Quality Awards

- 2013 Top Performer on Key Quality Measures®
- 2012 Top Performer on Key Quality Measures®
- 2015 Hospital Magnet Award

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		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	2022 National Patient Safety Goals		 *
	National Quality Improvement Goals:		
Reporting Period: Apr 2020 - Mar 2021	Perinatal Care	 ²	 ²



The Joint Commission only reports measures endorsed by the National Quality Forum.



Locations of Care

* Primary Location

Locations of Care	Available Services
340 Medical Office Building 340 E. Town Street Columbus, OH 43215	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Grant Heart Failure Clinic, Suite 8-250 Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
393 Medical Office Building 393 E. Town St. Columbus, OH 43215	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Trauma Clinic Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Bone & Joint Imaging 303 E. Town St Columbus, OH 43215	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Grant Arthritic Infusion Center Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
Grant Anticoagulation Center 340 E. Town St., Columbus, OH 43215	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Outpatient Clinics (Outpatient)
Grant Bone & Joint Surgery Center 323 E. Town St. Columbus, OH 43215	Services: <ul style="list-style-type: none"> Inpatient Unit (Inpatient) Medical /Surgical Unit (Inpatient) Orthopedic Surgery (Surgical Services) Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
Grant Medical Center * 111 South Grant Avenue Columbus, OH 43215	Joint Commission Advanced Certification Programs: <ul style="list-style-type: none"> Primary Stroke Center Services: <ul style="list-style-type: none"> Brachytherapy (Imaging/Diagnostic Services) Cardiac Catheterization Lab (Surgical Services) Cardiac Surgery (Surgical Services) Cardiothoracic Surgery (Surgical Services) Cardiovascular Unit (Inpatient) Coronary Care Unit (Inpatient) CT Scanner (Imaging/Diagnostic Services) Dialysis Unit (Inpatient) Ear/Nose/Throat Surgery (Surgical Services) EEG/EKG/EMG Lab (Imaging/Diagnostic Services) Gastroenterology (Surgical Services) GI or Endoscopy Lab (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Gynecology (Inpatient) Hazardous Medication Compounding (Inpatient) Hematology/Oncology Unit (Inpatient) Inpatient Unit (Inpatient) Interventional Radiology (Imaging/Diagnostic Services) Labor & Delivery (Inpatient) Magnetic Resonance Imaging (Imaging/Diagnostic Services) Medical /Surgical Unit (Inpatient) Neuro/Spine Unit (Inpatient) Neurosurgery (Surgical Services) Non-Sterile Medication Compounding (Inpatient) Normal Newborn Nursery (Inpatient) Nuclear Medicine (Imaging/Diagnostic Services) Ophthalmology (Surgical Services) Orthopedic Surgery (Surgical Services) Orthopedic/Spine Unit (Inpatient) Outpatient Clinics (Outpatient) Plastic Surgery (Surgical Services) Positron Emission Tomography (PET) (Imaging/Diagnostic Services) Post Anesthesia Care Unit (PACU) (Inpatient) Radiation Oncology (Imaging/Diagnostic Services) Sterile Medication Compounding (Inpatient) Surgical ICU (Intensive Care Unit) Surgical Unit (Inpatient) Teleradiology (Imaging/Diagnostic Services) Thoracic Surgery (Surgical Services) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services) Vascular Surgery (Surgical Services)
Grant Outpatient Access Clinic 290 East Town Columbus, OH 43215	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
Grove City Methodist Hospital 1375 Stringtown Road Grove City, OH 43123	Services: <ul style="list-style-type: none"> CT Scanner (Imaging/Diagnostic Services) Gynecological Surgery (Surgical Services) Hazardous Medication Compounding (Inpatient) Inpatient Unit (Inpatient) Medical /Surgical Unit (Inpatient) Non-Sterile Medication Compounding (Inpatient) Orthopedic Surgery (Surgical Services) Sterile Medication Compounding (Inpatient) Ultrasound (Imaging/Diagnostic Services) Urology (Surgical Services)
OhioHealth Emergency Care - Hilliard 3880 Fishinger Blvd Hilliard, OH 43026	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - New Albany 5868 North Hamilton Rd New Albany, OH 43054	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - Obetz 4335 Alum Creek Drive Columbus, OH 43207	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - Powell 4141 North Hampton Drive Powell, OH 43065	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care -Reynoldsburg 6960 East Main Street Reynoldsburg, OH 43068	Services: <ul style="list-style-type: none"> Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Heart and Vascular Physicians (Gahanna) 765 N. Hamilton Rd, Suite 120 Gahanna, OH 43230	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
OhioHealth Heart and Vascular Physicians (Grove City) 1325 Stringtown Rd. suite 240 Grove City, OH 43123	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care

* Primary Location

Locations of Care	Available Services
OhioHealth Mother's Milk Bank 4850 E. Main St Columbus, OH 43215	Services: <ul style="list-style-type: none"> Single Specialty Practitioner (Outpatient)
OhioHealth Pickerington Emergency Care Center 1010 Refugee Road Pickerington, OH 43147	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> OhioHealth Pickerington Short Stay Unit - 2nd flr Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Hazardous Medication Compounding (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Pickerington Medical Campus 1020 Refugee Road Pickerington, OH 43147	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Cardiac Rehab Coumadin Clinic OhioHealth Pickerington Imaging Pickerington Medial Center Lab Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
OhioHealth Primary Care Physicians 2222 Welcome Place Bexley, OH 43209	Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)
OhioHealth Westerville Emergency Care Center 260 Polaris Parkway Westerville, OH 43082	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Nuclear Medicine - 2nd flr OhioHealth Milk Bank Drop Site - 2nd flr OhioHealth Westerville Short Stay Unit- 2nd flr Stress Testing - 2nd flr Ultrasound/Echo - 2nd flr Westerville Emergency Care Center Lab Services: <ul style="list-style-type: none"> Administration of Blood Product (Outpatient) Administration of High Risk Medications (Outpatient) Anesthesia (Outpatient) Hazardous Medication Compounding (Outpatient) Perform Invasive Procedure (Outpatient)
OhioHealth Westerville Medical Campus 300 Polaris Parkway Westerville, OH 43082	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> Coumadin Clinic Grant Vascular Lab - 2nd Flr - Suite 200 Imaging - 1st flr - Suite 1000 Services: <ul style="list-style-type: none"> Outpatient Clinics (Outpatient)



Locations of Care




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Locations of Care	Available Services
Wilkins Medical Office Building 285 E. State St. Columbus, OH 43215	Other Clinics/Practices located at this site: <ul style="list-style-type: none"> • Cancer Genetics-3rd flr- Suite 320 • Grant Infusion Center- 2nd flr Suite 210 • Grant Outpatient Radiology - 3rd flr - Suite 320 • Grant Outpatient Wound Care & Hyperbaric Services - 4th flr • Grant Vascular Lab - 2nd flr - Suite 260 • OhioHealth Heart, Lung and Vascular- Suite 400-imaging Services: <ul style="list-style-type: none"> • Administration of Blood Product (Outpatient) • Administration of High Risk Medications (Outpatient) • Outpatient Clinics (Outpatient) • Perform Invasive Procedure (Outpatient)














2022 National Patient Safety Goals

Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	



National Quality Improvement Goals

Reporting Period: April 2020 - March 2021

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Compared to other Joint Commission Accredited Organizations

Measure Area	Explanation	Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	2	2

Compared to other Joint Commission Accredited Organizations

Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide Top 10% Scored at Least:	Average Rate:	Statewide Top 10% Scored at Least:	Average Rate:
Cesarean Birth	This measure reports the number of first-time moms with a full-term, single baby in a head-down position who delivered the baby by cesarean section.		16%	25%	16%	25%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	 2% of 124 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	 41% of 1436 eligible Patients	71%	50%	63%	46%
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	The moderate rate equals the number of patients with moderate complications.	 300% of 1331 eligible Patients	212%	1780%	0%	1060%
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate	This measure looks at the number of full-term single babies with a normal birth weight and with no preexisting conditions, these are babies that are expected to do well and routinely go home with the mother.	 4282% of 1331 eligible Patients	1508%	3084%	1525%	3237%



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Measure	Explanation	Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	The severe rate equals the number of patients with severe complications.	 3981% of 1331 eligible Patients	501%	1303%	681%	2178%



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