Accreditation Quality Report

The Joint Commission

Version: 17
Date: 11/7/2018

Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.

Mark R. Chassin, MD, MPP, MPH
President of the Joint Commission

Summary of Quality Information

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
🟡 Hospital	Accredited	2/13/2016	2/12/2016	5/2/2018

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital

Advanced Certification Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
🟡 Primary Stroke Center	Certification	9/3/2016	9/27/2018	9/27/2018

Certified Programs	Certification Decision	Effective Date	Last Full Review Date	Last On-Site Review Date
🟡 Heart Failure	Certification	9/2/2016	9/24/2018	9/24/2018
🟡 Hip Fracture	Certification	9/23/2016	9/22/2016	9/22/2016
🟡 Joint Replacement - Hip	Certification	9/22/2016	11/6/2018	11/6/2018
🟡 Joint Replacement - Knee	Certification	9/22/2016	11/6/2018	11/6/2018
🟡 Joint Replacement - Shoulder	Certification	9/21/2016	9/20/2016	9/20/2016

Other Accredited Programs/Services

• Hospital (Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

Special Quality Awards

- 2013 Top Performer on Key Quality Measures®
- 2012 Top Performer on Key Quality Measures®
- 2015 Hospital Magnet Award

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Hospital	2018 National Patient Safety Goals	✅	N/A *

🔵 The Joint Commission only reports measures endorsed by the National Quality Forum.

Summary of Quality Information

Symbol Key

This organization achieved the best possible results.

This organization's performance is above the target range/value.

This organization's performance is similar to the target range/value.

This organization's performance is below the target range/value.

This Measure is not applicable for this organization.

Not displayed

Footnote Key

1. The Measure or Measure Set was not reported.
2. The Measure Set does not have an overall result.
3. The number of patients is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The Measure results are not statistically valid.
7. The Measure results are based on a sample of patients.
8. The number of months with Measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

	Compared to other Joint Commission Accredited Organizations	
	Nationwide	Statewide
National Quality Improvement Goals:		
Emergency Department	N/D 2	N/D 2
Immunization	N/D 2	N/D 2
Perinatal Care	N/D 2	N/D 2

Reporting Period: Apr 2017 - Mar 2018

The Joint Commission only reports measures endorsed by the National Quality Forum.

Locations of Care

* Primary Location

Locations of Care	Available Services
340 Medical Office Building 340 E. Town Street Columbus, OH 43215	**Joint Commission Certified Programs:** ● Heart Failure **Other Clinics/Practices located at this site:** ● Grant Anticoagulation Clinic-Suite 8-250 ● Grant Heart Failure Clinic, Suite 8-250 ● Grant Infusion Center, Suite 8-550 ● Grant Trauma Clinic, Suite 7-700 ● OhioHealth Grant Heart Failure Clinic **Services:** ● Administration of Blood Product (Outpatient) ● Administration of High Risk Medications (Outpatient) ● Outpatient Clinics (Outpatient)
393 Medical Office Building 393 E. Town St. Columbus, OH 43215	**Other Clinics/Practices located at this site:** ● Community Outreach Office - 2nd flr - Suite 226 ● Community Partnerships Wellness on Wheels ● Grant Outpatient Clinic - 1st flr - Suite 116 ● Wellness on Wheels Primary Care **Services:** ● Outpatient Clinics (Outpatient) ● Perform Invasive Procedure (Outpatient)
Bone & Joint Imaging 303 E.Town St Columbus, OH 43215	**Services:** ● Single Specialty Practitioner (Outpatient)
Grant Arthritis Infusion Center 303 E. Town St. Columbus, OH 43215	**Services:** ● Outpatient Clinics (Outpatient)
Grant Bone & Joint Surgery Center 323 E. Town St. Columbus, OH 43215	**Other Clinics/Practices located at this site:** ● OhioHealth Rehabilitation ● Rehab at Bone and Joint **Services:** ● Inpatient Unit (Inpatient) ● Medical /Surgical Unit (Inpatient) ● Orthopedic Surgery (Surgical Services) ● Outpatient Clinics (Outpatient)
Grant Family Practice Southwest 2030 Stringtown Road Grove City, OH 43123	**Services:** ● Outpatient Clinics (Outpatient) ● Perform Invasive Procedure (Outpatient)
Grant Family Practice - East 4850 East Main Street Columbus, OH 43213	**Other Clinics/Practices located at this site:** ● Mothers' Milk Bank of Ohio, Suite 140 **Services:** ● Outpatient Clinics (Outpatient)

Locations of Care

* Primary Location

Locations of Care	Available Services
Grant Medical Center * 111 South Grant Avenue Columbus, OH 43215	**Joint Commission Advanced Certification Programs:** ● Primary Stroke Center **Joint Commission Certified Programs:** ● Hip Fracture ● Joint Replacement - Hip ● Joint Replacement - Knee ● Joint Replacement - Shoulder **Services:** ● Brachytherapy (Imaging/Diagnostic Services) ● Cardiac Catheterization Lab (Surgical Services) ● Cardiac Surgery (Surgical Services) ● Cardiothoracic Surgery (Surgical Services) ● Cardiovascular Unit (Inpatient) ● Coronary Care Unit (Inpatient) ● CT Scanner (Imaging/Diagnostic Services) ● Dialysis Unit (Inpatient) ● Ear/Nose/Throat Surgery (Surgical Services) ● EEG/EKG/EMG Lab (Imaging/Diagnostic Services) ● Gastroenterology (Surgical Services) ● GI or Endoscopy Lab (Imaging/Diagnostic Services) ● Gynecological Surgery (Surgical Services) ● Gynecology (Inpatient) ● Hematology/Oncology Unit (Inpatient) ● Inpatient Unit (Inpatient) ● Interventional Radiology (Imaging/Diagnostic Services) ● Labor & Delivery (Inpatient) ● Magnetic Resonance Imaging (Imaging/Diagnostic Services) ● Medical /Surgical Unit (Inpatient) ● Neuro/Spine Unit (Inpatient) ● Neurosurgery (Surgical Services) ● Normal Newborn Nursery (Inpatient) ● Nuclear Medicine (Imaging/Diagnostic Services) ● Ophthalmology (Surgical Services) ● Orthopedic Surgery (Surgical Services) ● Orthopedic/Spine Unit (Inpatient) ● Outpatient Clinics (Outpatient) ● Plastic Surgery (Surgical Services) ● Positron Emission Tomography (PET) (Imaging/Diagnostic Services) ● Post Anesthesia Care Unit (PACU) (Inpatient) ● Radiation Oncology (Imaging/Diagnostic Services) ● Surgical ICU (Intensive Care Unit) ● Surgical Unit (Inpatient) ● Teleradiology (Imaging/Diagnostic Services) ● Thoracic Surgery (Surgical Services) ● Ultrasound (Imaging/Diagnostic Services) ● Urology (Surgical Services) ● Vascular Surgery (Surgical Services)

Locations of Care

* Primary Location

Locations of Care	Available Services
Grove City Methodist Hospital 1375 Stringtown Road Grove City, OH 43123	**Services:** ● Inpatient Unit (Inpatient) ● Medical /Surgical Unit (Inpatient) ● Orthopedic Surgery (Surgical Services) ● Urology (Surgical Services)
Nationwide Rehab 280 North High Street Columbus, OH 43215	**Services:** ● Single Specialty Practitioner (Outpatient)
OhioHealth Emergency Care - Hilliard 3880 Fishinger Blvd Hilliard, OH 43026	**Services:** ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - New Albany 5868 North Hamilton Rd New Albany, OH 43054	**Services:** ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - Obetz 4335 Alum Creek Drive Columbus, OH 43207	**Services:** ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care - Powell 4141 North Hamptom Drive Powell, OH 43065	**Services:** ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Emergency Care -Reynoldsburg 6960 East Main Street Reynoldsburg, OH 43068	**Services:** ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Family Medicine Grant 290 East Town Columbus, OH 43215	**Services:** ● Single Specialty Practitioner (Outpatient)
OhioHealth Heart and Vascular Physicians (Gahanna) 765 N. Hamilton Rd, Suite 120 Gahanna, OH 43230	**Services:** ● Outpatient Clinics (Outpatient)

Locations of Care

* Primary Location

Locations of Care	Available Services
OhioHealth Heart and Vascular Physicians (Grove City) 6024 Hoover Rd., Suite G Grove City, OH 43123	**Services:** ● Outpatient Clinics (Outpatient)
OhioHealth Pickerington Emergency Care Center 1010 Refugee Road Pickerington, OH 43147	**Services:** ● Administration of Blood Product (Outpatient) ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
OhioHealth Pickerington Medical Campus DBA: Ambulatory Care 1020 Refugee Road Pickerington, OH 43147	**Other Clinics/Practices located at this site:** ● OhioHealth Pickerington Imaging ● OhioHealth Pickerington Rehabilitation ● Pickerington Medial Center Lab **Services:** ● Outpatient Clinics (Outpatient)
OhioHealth Primary Care Physicians 2222 Welcome Place Bexley, OH 43209	**Services:** ● Outpatient Clinics (Outpatient)
OhioHealth Westerville Emergency Care Center 260 Polaris Parkway Westerville, OH 43082	**Other Clinics/Practices located at this site:** ● Nuclear Medicine - 2nd flr ● Stress Testing - 2nd flr ● Ultrasound/Echo - 2nd flr ● Westerville Emergency Care Center Lab **Services:** ● Administration of Blood Product (Outpatient) ● Administration of High Risk Medications (Outpatient) ● Anesthesia (Outpatient) ● Perform Invasive Procedure (Outpatient)
Rehabilitation - Hill Road 417 Hill Road North Pickerington, OH 43147	**Services:** ● Single Specialty Practitioner (Outpatient)
Wellness on Wheels 1020 Refugee Rd Pickerington, OH 43147	**Services:** ● Single Specialty Practitioner (Outpatient)
Westerville Medical Campus 300 Polaris Parkway Westerville, OH 43082	**Other Clinics/Practices located at this site:** ● Grant Vascular Lab - 2nd Flr - Suite 200 ● Imaging - 1st flr - Suite 1000 ● Physical Therapy/Rehab - 2nd flr - Suite 2200 ● Rehab/Therapy Pool - 1st flr - Suite 1150 **Services:** ● Outpatient Clinics (Outpatient)

Locations of Care

* Primary Location

Locations of Care	Available Services
Wilkins Medical Office Building 285 E. State St. Columbus, OH 43215	**Other Clinics/Practices located at this site:** ● Cancer Genetics-3rd flr- Suite 320 ● Grant Maternal Fetal Medicine- 6th flr- Suite 620 ● Grant Outpatient Radiology - 3rd flr - Suite 320 ● Grant Outpatient Wound Care & Hyperbaric Services - 4th flr ● Grant Vascular Lab - 2nd flr - Suite 260 ● OhioHealth Heart, Lung and Vascular- Suite 400-imaging **Services:** ● Outpatient Clinics (Outpatient) ● Perform Invasive Procedure (Outpatient)

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2018 National Patient Safety Goals

Symbol Key

✅ The organization has met the National Patient Safety Goal.

➖ The organization has not met the National Patient Safety Goal.

N/A The Goal is not applicable for this organization.

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Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	✅
	Eliminating Transfusion Errors	✅
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	✅
Improve the safety of using medications.	Labeling Medications	✅
	Reducing Harm from Anticoagulation Therapy	✅
	Reconciling Medication Information	✅
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	✅
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	✅
	Preventing Multi-Drug Resistant Organism Infections	✅
	Preventing Central-Line Associated Blood Stream Infections	✅
	Preventing Surgical Site Infections	✅
	Preventing Catheter-Associated Urinary Tract Infection	✅
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	✅
Universal Protocol	Conducting a Pre-Procedure Verification Process	✅
	Marking the Procedure Site	✅
	Performing a Time-Out	✅

National Quality Improvement Goals

Reporting Period: April 2017 - March 2018

Measure Area	Explanation	Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Emergency Department	This category of evidence based measures assesses the time patients remain in the hospital Emergency Department prior to inpatient admission.	N/D [2]	N/D [2]

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Most:	Weighted Median:	Top 10% Scored at Most:	Weighted Median:
Admit Decision Time to ED Departure Time for Admitted Patients	The amount of time (in minutes) it takes from the time the physician decides to admit a patient into the hospital from the Emergency Department until the patient actually leaves the ED to go to the inpatient unit.	N/D [2] 173.00 minutes 757 eligible Patients	55.00	135.00	46.05	105.08
Median Time from ED Arrival to ED Departure for Admitted ED Patients	The amount of time (in minutes) from the time the patient arrives in the Emergency Department until the patient is admitted as an inpatient into the hospital.	N/D [2] 337.00 minutes 760 eligible Patients	205.00	319.00	204.02	269.84

NQF The Joint Commission only reports measures endorsed by the National Quality Forum.

*   This information can also be viewed at www.hospitalcompare.hhs.gov
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National Quality Improvement Goals

Reporting Period: April 2017 - March 2018

		Compared to other Joint Commission Accredited Organizations	
Measure Area	Explanation	Nationwide	Statewide
Immunization	This evidence-based prevention measure set assesses immunization activity for pneumonia and influenza.	N/D 2	N/D 2

		Compared to other Joint Commission Accredited Organizations				
		Hospital Results	Nationwide		Statewide	
Measure	Explanation		Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Influenza Immunization	This prevention measure addresses acute care hospitalized inpatients age 6 months and older who were screened for seasonal influenza immunization status and were vaccinated prior to discharge if indicated.	✔ 95% of 533 eligible Patients	100%	94%	99%	95%

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Grant Medical Center
111 South Grant Avenue, Columbus, OH

Org ID: 7023

National Quality Improvement Goals

Reporting Period: April 2017 - March 2018

Measure Area	Explanation	Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Perinatal Care	This category of evidenced based measures assesses the care of mothers and newborns.	N/D 2	N/D 2

Measure	Explanation	Hospital Results	Compared to other Joint Commission Accredited Organizations			
			Nationwide		Statewide	
			Top 10% Scored at Least:	Average Rate:	Top 10% Scored at Least:	Average Rate:
Antenatal Steroids	This measure reports the overall number of mothers who were at risk of preterm delivery at 24-32 weeks gestation receiving antenatal steroids prior to delivering preterm newborns. Antenatal steroids are steroids given before birth.	⭐ 100% of 56 eligible Patients	100%	98%	100%	99%
Elective Delivery	This measure reports the overall number of mothers who had elective vaginal deliveries or elective cesarean sections at equal to and greater than 37 weeks gestation to less than 39 weeks gestation. An elective delivery is the delivery of a newborn(s) when the mother was not in active labor or presented with spontaneous ruptured membranes prior to medical induction and/or cesarean section.	➕ 2% of 222 eligible Patients	0%	2%	0%	2%
Exclusive Breast Milk Feeding	This measure reports the overall number of newborns who are exclusively breast milk fed during the newborns entire hospitalization. Exclusive breast milk feeding is when a newborn receives only breast milk and no other liquids or solids except for drops or syrups consisting of vitamins, minerals, or medicines.	➖ 44% of 369 eligible Patients	73%	51%	66%	48%

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----   Null value or data not displayed.