

# Accreditation Quality Report







Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.

- National Patient Safety Goals safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at qualityreport@jointcommission.org with your comments and suggestions.



3333 Burnet Avenue, Cincinnati, OH

## **Summary of Quality Information**

#### Symbol Key 3

The organization has met the National Patient Safety Goal.
 The organization has not met the National Patient Safety Goal.
 The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

A	ccreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Behavioral Health Care and Human Services	Accredited	9/26/2019	9/25/2019	9/25/2019
Q	Home Care	Accredited	9/28/2019	9/27/2019	9/27/2019
Q	) Hospital	Accredited	9/22/2022	9/27/2019	9/21/2022

Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS) Hospital

#### **Other Accredited Programs/Services**

• Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

#### **Special Quality Awards**

2014 Magnet Award 2012 Gold - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2019National Patient Safety Goals	Ø	<u>*</u> *
Home Care	2019National Patient Safety Goals	$\bigotimes$	<b>*</b>
Hospital	2022National Patient Safety Goals	Ø	<b>N</b> A *

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## Cincinnati Children's Hospital Medical Center



## **Locations of Care**

3333 Burnet Avenue, Cincinnati, OH

Locations of Care	Available Services
Aquatic Rehabilitation, Inc DBA: Aquatic Rehabilitation Center, Inc 10567 Montgomery Road Montgomery, OH 45242	Services: <ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
CCHMC - Norwood 2300 Wall St. Suite D Cincinnati, OH 45212-2742	Services: • Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth) • Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)
CCHMC at the Lindner Center of Hope 4075 Old Western Row Road Mason, OH 45040	Services: • Behavioral Health (Day Programs - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial Hospitalization - Child/Youth)
Children's College Hill Campus 5642 Hamilton Avenue Cincinnati, OH 45224	<ul> <li>Services:</li> <li>Behavioral Health (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Residential Care - Child/Youth)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth)</li> </ul>



## **Locations of Care**

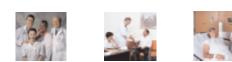
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Locations of Care	Available Services	
Children's Hospital Medical Center * 3333 Burnet Ave Cincinnati, OH 45229	<ul> <li>Services:</li> <li>Cardiac Catheterization Lab (Surgical Services)</li> <li>Cardiotoracic Surgery (Surgical Services)</li> <li>Cardiovascular Unit (Inpatient)</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gl or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hematology/Oncology Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Labor &amp; Delivery (Inpatient)</li> <li>Long Term Acute Care Unit (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Medical /Surgical Unit (Inpatient)</li> <li>Medical ICU (Intensive Care Unit)</li> <li>Neurosurgery (Surgical Services)</li> </ul>	<ul> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Orthopedic Surgery (Surgical Services)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Unit (Inpatient)</li> <li>Plastic Surgery (Surgical Services)</li> <li>Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>Sleep Laboratory (Sleep Laboratory)</li> <li>Sterile Medication Compounding (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Surgical Unit (Inpatient)</li> <li>Teleradiology (Imaging/Diagnostic Services)</li> <li>Thoracic Surgery (Surgical Services)</li> <li>Ultrasound (Imaging/Diagnostic Services)</li> <li>Urology (Surgical Services)</li> <li>Vascular Surgery (Surgical Services)</li> </ul>
Children's Oak Street Campus 2800 Winslow Cincinnati, OH 45219	Services: <ul> <li>Outpatient Clinics (Outpatient)</li> </ul>	



## **Locations of Care**

* Primary Location			
Locations of Care	Available Services		
Children's Outpatient Center, Northern Kentucky 2765 Chapel Place Crestview Hills, KY 41017	<ul> <li>Services:</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Cardiology (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> </ul>		
Children's Outpatient Drake 151 West Galbrath Rd Cincinnati, OH 45216	Services: • Outpatient Clinics (Outpatient)		
Children's Outpatient Eastgate 796 Cincinnati-Batavia Pike Cincinnati, OH 45245	Services: • General Laboratory Tests • Outpatient Clinics (Outpatient) • Pediatric Endocrinology (Outpatient - Child/Youth) • Pediatric Otolaryngology (Outpatient - Child/Youth)		
Children's Outpatient Fairfield 3050 Mack Road Fairfield, OH 45014	<ul> <li>Services:</li> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Dentistry (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric Ctolaryngology (Outpatient - Child/Youth)</li> <li>Pediatric Urology (Outpatient - Child/Youth)</li> </ul>		
Children's Outpatient Mason 9560 Children's Drive Mason, OH 45040	Other Clinics/Practices located at this site:• Cincinnati Children's Mason- Urgent CareServices:• Outpatient Clinics (Outpatient)• Pediatric Cardiology (Outpatient - Child/Youth)• Pediatric Cardiology (Outpatient - Child/Youth)• Pediatric Cardiology (Outpatient - Child/Youth)• Pediatric Dermatology (Outpatient - Child/Youth)• Pediatric Colaryngology (Outpatient - Child/Youth)• Pediatric Urology (Outpatient - Child/Youth)• Pediatric Urology (Outpatient - Child/Youth)• Pediatric Urology (Outpatient - Child/Youth)		



## **Locations of Care**

#### \* Primary Location

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Locations of Care	Available Services
Childrens Outpatient Anderson 7495 State Road Cincinnati, OH 45255	Other Clinics/Practices located at this site:         • Cincinnati Children's Anderson - Urgent Care         Services:         • Outpatient Clinics (Outpatient)         • Pediatric Cardiology (Outpatient - Child/Youth)         • Pediatric General Surgery (Outpatient - Child/Youth)         • Pediatric Nephrology (Outpatient - Child/Youth)         • Pediatric Nephrology (Outpatient - Child/Youth)         • Pediatric Disconse         • Pediatric Cardiology (Outpatient - Child/Youth)         • Pediatric Cardiology (Outpatient - Child/Youth)         • Pediatric Cardiology (Outpatient - Child/Youth)         • Pediatric Collaryngology (Outpatient - Child/Youth)         • Pediatric Urology (Outpatient - Child/Youth)         • Pediatric Vology (Outpatient - Child/Youth)         • Pediatric Urology (Outpatient - Child/Youth)



### **Locations of Care**

#### \* Primary Location

Available Services		
<ul> <li>Services</li> <li>Blood Glucose Monitors (non-mail order)</li> <li>Canes and Crutches</li> <li>Clinical Respiratory</li> <li>Commodes</li> <li>Continuous Positive Airwap Pressure</li> <li>Custom Orthoses Fabricated</li> <li>Durable Medical Equipment Infurial Equipment and/of Supplies</li> <li>Enteral Nutrients</li> <li>External Infusion Pump Supplies</li> <li>External Infusion Pumps</li> <li>Gastric Suction Pumps</li> <li>Edatric Suction Pumps</li> <li>Hospital Beds - Manual</li> <li>Infusion Nursing</li> <li>Infusion Nursing</li> <li>Infusion Nursing</li> <li>Nebalitzers Equipment</li> <li>Otrobes Prefabricated Custom fitted</li> <li>Angrenteral Equipment and/of Supplies</li> <li>Nechanical In-Exsuffation Devices</li> <li>Presenteral Equipment and/of Supplies</li> <li>Suction Pump</li> <li>Support Surfaces for Beds (New)</li> <li>Support Surfaces for Beds (New)</li> <li>Supplies</li> <li>Support Surfaces for Beds (New)</li> <li>Support Surfaces for Beds (New)</li> <li>Supplies</li> <li>Support Surfaces for Beds (New)</li> <li>Support Surfaces for Beds (New)</li> <li>Support Surfaces for Beds (New)</li> <li>Support Surfaces for Beds (New)</li> &lt;</ul>		
<ul> <li>Other Clinics/Practices located at this site:</li> <li>Cincinnati Children's Urgent Care - Green Township</li> <li>Services: <ul> <li>Behavioral Health (Day Programs - Child/Youth)</li> <li>(Non 24 Hour Care - Adult/Child/Youth)</li> <li>(Partial Hospitalization - Child/Youth)</li> <li>Outpatient Clinics (Outpatient)</li> <li>Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul> </li> </ul>		



## **Locations of Care**

#### \* Primary Location

Locations of Care	Available Services		
Cincinnati Children's Hospital Medical Center DBA: Cincinnati Children's Liberty Campus 7777 Yankee Road Liberty Township, OH 45044	<ul> <li>Services:</li> <li>CT Scanner (Imaging/Diagnostic Services)</li> <li>Ear/Nose/Throat Surgery (Surgical Services)</li> <li>EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>Gastroenterology (Surgical Services)</li> <li>G or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>G or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Gynecological Surgery (Surgical Services)</li> <li>Hazardous Medication Compounding (Inpatient)</li> <li>Hermatology/Oncology Unit (Inpatient Unit (Inpatient)</li> <li>Inpatient Unit (Inpatient)</li> <li>Interventional Radiology (Imaging/Diagnostic Services)</li> <li>Long Term Acute Care Unit (Inpatient)</li> <li>Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>Non-Sterile Medication Compounding (Inpatient)</li> <li>Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>Ophthalmology (Surgical Services)</li> <li>Outpatient Clinics (Outpatient Clinics (Outpatient)</li> </ul>		
Cincinnati Children's Hospital Medical Center 3430 Burnet Avenue Cincinnati, OH 45229	Services: • Outpatient Clinics (Outpatient)		
Cincinnati Children's Perlman Center @ Stepping Stones 2300 Drex Ave Cincinnati, OH 45212	Services: <ul> <li>Single Specialty Practitioner (Outpatient)</li> </ul>		

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#### Cincinnati Children's Hospital Medical Center



### **Locations of Care**

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#### \* Primary Location Available Services Locations of Care Cincinnati Childrens' **Home Care Services** Services: 400 Oak St • Canes and Crutches • Walkers, Canes and Crutches Cincinnati, OH 45229 • Wheelchair Seating / Cushions • Commodes • Durable Medical Equipment • Wheelchairs - Manual Hospital Beds - Electric Non-Custom ٠ Hospital Beds - Manual • Wheelchairs-Complex Patient Lifts and Accessories **Rehabilitative Manual** Physical Medicine and • Wheelchairs-Complex Rehabilitation Rehabilitiative Manual Related • Power Operated Vehicles (or Accessories • Wheelchairs-Complex scooters) Power Wheelchairs Rehabilitiative Power • Support Surfaces for Beds Wheelchairs-Complex **Rehabilitiative Power Related** (New) Accessories • Wheelchairs-Standard Manual Related Accessories and Repairs Wheelchairs-Standard Power Related Accessories and Repairs **Hopple Street Neighborhood Health** Services: Center General Laboratory Tests 2750 Beekman Street Outpatient Clinics (Outpatient) Cincinnati, OH 45229 **MRI Kenwood** 7690 Montgomery Road Services: Cincinnati, OH 45236 • Outpatient Clinics (Outpatient) **Therapeutic Interagency** Program Services: 2850 Winslow Avenue • Other Cincinnati, OH 45229

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### **2019 National Patient Safety Goals**

### **Behavioral Health Care and Human Services**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	Ø

#### Symbol Key 3

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## **2019 National Patient Safety Goals**

#### **Home Care**

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the safety of using medications.	Reconciling Medication Information	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	Ø

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## **2022 National Patient Safety Goals**

### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	Ø
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	Ø
Improve the safety of using medications.	Labeling Medications	Ø
	Reducing Harm from Anticoagulation Therapy	$\bigcirc$
	Reconciling Medication Information	Ø
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	Ø
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	Ø
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	Ø
Universal Protocol	Conducting a Pre-Procedure Verification Process	$\bigcirc$
	Marking the Procedure Site	$\bigcirc$
	Performing a Time-Out	$\bigotimes$

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