



# Accreditation Quality Report





Welcome to the Joint Commission's Quality Report. We know how important reliable information is to you and your family when making health care decisions. This Quality Report will help you make the right decisions to meet your needs. Since 1951, the Joint Commission has been the national leader in setting standards for health care organizations. When a health care organization seeks accreditation, it demonstrates commitment to giving safe, high quality health care and to continually working to improve that care.

The Quality Report is only one way to determine whether a health care organization can meet your needs. Discuss this report with your doctor or with other professional acquaintances before making a care decision. In addition to the accreditation status of the organization, the Quality Report uses checks, pluses, and minuses in each of the following key areas to help you compare a health care organization with similar accredited organizations.




- National Patient Safety Goals - safety guidelines that target the prevention of medical errors such as surgery on the wrong side of the body and safe medication use.
- National Quality Improvement Goals - measures the care of patients with specific conditions such as heart failure or pregnancy.

Not all measures are relevant to or available for all types of health care organizations. The Joint Commission will add relevant measures of health care quality as more measures become available. Your comments are just as important to us. The content and format of the Quality Report will be updated from time to time based on changes in the health care industry and your suggestions. Please call Customer Service at 630-792-5800 or e-mail the Joint Commission at [qualityreport@jointcommission.org](mailto:qualityreport@jointcommission.org) with your comments and suggestions.






## Summary of Quality Information

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."

Accreditation Programs	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	9/26/2019	9/25/2019	9/25/2019
 Home Care	Accredited	9/28/2019	9/27/2019	9/27/2019
 Hospital	Accredited	9/28/2019	9/27/2019	9/27/2019

### Accreditation programs recognized by the Centers for Medicare and Medicaid Services (CMS)

Hospital



### Other Accredited Programs/Services

- Hospital ( Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC))

### Special Quality Awards

2014 Magnet Award

2012 Gold - The Medal of Honor for Organ Donation

		Compared to other Joint Commission Accredited Organizations	
		Nationwide	Statewide
Behavioral Health Care and Human Services	2019National Patient Safety Goals		 *
Home Care	2019National Patient Safety Goals		 *
Hospital	2019National Patient Safety Goals		 *



## Locations of Care

### \* Primary Location

Locations of Care	Available Services
<b>Aquatic Rehabilitation, Inc</b> DBA: Aquatic Rehabilitation Center, Inc 10567 Montgomery Road Montgomery, OH 45242	<b>Services:</b> <ul style="list-style-type: none"> <li>Single Specialty Practitioner (Outpatient)</li> </ul>
<b>CCHMC - Norwood</b> 2300 Wall St. Suite D Cincinnati, OH 45212-2742	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Child/Youth) (Partial Hospitalization - Child/Youth)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> </ul>
<b>CCHMC at the Lindner Center of Hope</b> 4075 Old Western Row Road Mason, OH 45040	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Day Programs - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Partial Hospitalization - Child/Youth)</li> </ul>
<b>Children's College Hill Campus</b> 5642 Hamilton Avenue Cincinnati, OH 45224	<b>Services:</b> <ul style="list-style-type: none"> <li>Behavioral Health (Non 24 Hour Care - Child/Youth) (24-hour Acute Care/Crisis Stabilization - Child/Youth) (Residential Care - Child/Youth)</li> <li>Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Child/Youth)</li> </ul>



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Locations of Care	Available Services
<b>Children's Hospital Medical Center *</b> 3333 Burnet Ave Cincinnati, OH 45229	<b>Services:</b> <ul style="list-style-type: none"> <li>• Cardiac Catheterization Lab (Surgical Services)</li> <li>• Cardiac Surgery (Surgical Services)</li> <li>• Cardiothoracic Surgery (Surgical Services)</li> <li>• Cardiovascular Unit (Inpatient)</li> <li>• CT Scanner (Imaging/Diagnostic Services)</li> <li>• Ear/Nose/Throat Surgery (Surgical Services)</li> <li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>• Gastroenterology (Surgical Services)</li> <li>• GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>• Gynecological Surgery (Surgical Services)</li> <li>• Hazardous Medication Compounding (Inpatient)</li> <li>• Hematology/Oncology Unit (Inpatient)</li> <li>• Inpatient Unit (Inpatient)</li> <li>• Interventional Radiology (Imaging/Diagnostic Services)</li> <li>• Labor &amp; Delivery (Inpatient)</li> <li>• Long Term Acute Care Unit (Inpatient)</li> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Medical /Surgical Unit (Inpatient)</li> <li>• Medical ICU (Intensive Care Unit)</li> <li>• Neurosurgery (Surgical Services)</li> <li>• Non-Sterile Medication Compounding (Inpatient)</li> <li>• Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>• Ophthalmology (Surgical Services)</li> <li>• Orthopedic Surgery (Surgical Services)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Pediatric Unit (Inpatient)</li> <li>• Plastic Surgery (Surgical Services)</li> <li>• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)</li> <li>• Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>• Rehabilitation Unit (Inpatient, 24-hour Acute Care/Crisis Stabilization)</li> <li>• Sleep Laboratory (Sleep Laboratory)</li> <li>• Sterile Medication Compounding (Inpatient)</li> <li>• Surgical Unit (Inpatient)</li> <li>• Teleradiology (Imaging/Diagnostic Services)</li> <li>• Thoracic Surgery (Surgical Services)</li> <li>• Transplant Surgery (Surgical Services)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> <li>• Vascular Surgery (Surgical Services)</li> </ul>
<b>Children's Oak Street Campus</b> 2800 Winslow Cincinnati, OH 45219	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>



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Locations of Care	Available Services
<b>Children's Outpatient Center, Northern Kentucky</b> 2765 Chapel Place Crestview Hills, KY 41017	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Cardiology (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Ophthalmology (Outpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Outpatient - Child/Youth)</li> <li>Pediatric Plastic Surgery (Outpatient - Child/Youth)</li> </ul>
<b>Children's Outpatient Drake</b> 151 West Galbrath Rd Cincinnati, OH 45216	<b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> </ul>
<b>Children's Outpatient Eastgate</b> 796 Cincinnati-Batavia Pike Cincinnati, OH 45245	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Outpatient - Child/Youth)</li> </ul>
<b>Children's Outpatient Fairfield</b> 3050 Mack Road Fairfield, OH 45014	<b>Services:</b> <ul style="list-style-type: none"> <li>General Laboratory Tests</li> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Dentistry (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric General Surgery (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Outpatient - Child/Youth)</li> <li>Pediatric Urology (Outpatient - Child/Youth)</li> </ul>
<b>Children's Outpatient Mason</b> 9560 Children's Drive Mason, OH 45040	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Cincinnati Children's Mason- Urgent Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Cardiology (Outpatient - Child/Youth)</li> <li>Pediatric Dermatology (Outpatient - Child/Youth)</li> <li>Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>Pediatric Gastroenterology (Outpatient - Child/Youth)</li> <li>Pediatric General Surgery (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Outpatient - Child/Youth)</li> <li>Pediatric Plastic Surgery (Outpatient - Child/Youth)</li> <li>Pediatric Urology (Outpatient - Child/Youth)</li> </ul>



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<b>Childrens Outpatient Anderson</b> 7495 State Road Cincinnati, OH 45255	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>Cincinnati Children's Anderson - Urgent Care</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>Outpatient Clinics (Outpatient)</li> <li>Pediatric Cardiology (Outpatient - Child/Youth)</li> <li>Pediatric General Surgery (Outpatient - Child/Youth)</li> <li>Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>Pediatric Ophthalmology (Outpatient - Child/Youth)</li> <li>Pediatric Otolaryngology (Outpatient - Child/Youth)</li> <li>Pediatric Plastic Surgery (Outpatient - Child/Youth)</li> <li>Pediatric Urology (Outpatient - Child/Youth)</li> </ul>



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Locations of Care	Available Services
<b>Cincinnati Children's Home Care</b> 660 Lincoln Avenue Cincinnati, OH 45206	<b>Services:</b> <ul style="list-style-type: none"> <li>• Blood Glucose Monitors (non-mail order)</li> <li>• Canes and Crutches</li> <li>• Clinical Respiratory</li> <li>• Commodes</li> <li>• Continuous Positive Airway Pressure</li> <li>• Custom Orthoses Fabricated</li> <li>• Durable Medical Equipment</li> <li>• Enteral Equipment and/or Supplies</li> <li>• Enteral Nutrients</li> <li>• External Infusion Pump Supplies</li> <li>• External Infusion Pumps</li> <li>• Gastric Suction Pumps</li> <li>• Home Health, Non-Hospice Services</li> <li>• Hospice Care</li> <li>• Hospital Beds - Electric</li> <li>• Hospital Beds - Manual</li> <li>• Infusion Nursing</li> <li>• Infusion Pharmacy</li> <li>• Mechanical In-Exsufflation Devices</li> <li>• Nebulizers Equipment</li> <li>• Occupational Therapy</li> <li>• Off The Shelf Orthoses</li> <li>• Orthoses Prefabricated - Custom fitted</li> <li>• Ostomy Supplies</li> <li>• Oxygen</li> <li>• Parenteral Equipment and/or Supplies</li> <li>• Parenteral Nutrients</li> <li>• Patient Lifts and Accessories</li> <li>• Pharmacy/Dispensary, General Services</li> <li>• Physical Medicine and Rehabilitation</li> <li>• Physical Therapy</li> <li>• Power Operated Vehicles (or scooters)</li> <li>• Power Wheelchairs</li> <li>• Prosthetics (Home Medical Equipment)</li> <li>• Respiratory Assist Devices</li> <li>• Respiratory Equipment</li> <li>• Seat Lift Mechanisms</li> <li>• Skilled Nursing Services</li> <li>• Specialty Pharmacy</li> <li>• Speech Generating Device</li> <li>• Speech Language Pathology</li> <li>• Suction Pump</li> <li>• Supplies</li> <li>• Support Surfaces for Beds (New)</li> <li>• Surgical Dressings</li> <li>• Tracheostomy Supplies</li> <li>• Urological Supplies</li> <li>• Ventilators All Types</li> <li>• Walkers, Canes and Crutches</li> <li>• Wheelchair Seating / Cushions</li> <li>• Wheelchairs - Manual Non-Custom</li> <li>• Wheelchairs-Complex Rehabilitative Manual</li> <li>• Wheelchairs-Complex Rehabilitative Manual Related Accessories</li> <li>• Wheelchairs-Complex Rehabilitative Power</li> <li>• Wheelchairs-Complex Rehabilitative Power Related Accessories</li> <li>• Wheelchairs-Standard Manual Related Accessories and Repairs</li> <li>• Wheelchairs-Standard Power Related Accessories and Repairs</li> </ul>
<b>Cincinnati Children's Green Township</b> 5899 Harrison Avenue Cincinnati, OH 45248	<b>Other Clinics/Practices located at this site:</b> <ul style="list-style-type: none"> <li>• Cincinnati Children's Urgent Care - Green Township</li> </ul> <b>Services:</b> <ul style="list-style-type: none"> <li>• Behavioral Health (Day Programs - Child/Youth) (Non 24 Hour Care - Adult/Child/Youth) (Partial Hospitalization - Child/Youth)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Technology-Based Behavioral Health Svcs (Non 24 Hour Care - Adult/Child/Youth)</li> </ul>



## Locations of Care

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Locations of Care	Available Services
<b>Cincinnati Children's Hospital Medical Center</b> DBA: Cincinnati Children's Liberty Campus 7777 Yankee Road Liberty Township, OH 45044	<b>Services:</b> <ul style="list-style-type: none"> <li>• CT Scanner (Imaging/Diagnostic Services)</li> <li>• Ear/Nose/Throat Surgery (Surgical Services)</li> <li>• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)</li> <li>• Gastroenterology (Surgical Services)</li> <li>• GI or Endoscopy Lab (Imaging/Diagnostic Services)</li> <li>• Gynecological Surgery (Surgical Services)</li> <li>• Hazardous Medication Compounding (Inpatient)</li> <li>• Hematology/Oncology Unit (Inpatient)</li> <li>• Inpatient Unit (Inpatient)</li> <li>• Interventional Radiology (Imaging/Diagnostic Services)</li> <li>• Long Term Acute Care Unit (Inpatient)</li> <li>• Magnetic Resonance Imaging (Imaging/Diagnostic Services)</li> <li>• Non-Sterile Medication Compounding (Inpatient)</li> <li>• Nuclear Medicine (Imaging/Diagnostic Services)</li> <li>• Ophthalmology (Surgical Services)</li> <li>• Orthopedic Surgery (Surgical Services)</li> <li>• Outpatient Clinics (Outpatient)</li> <li>• Pediatric Dermatology (Outpatient - Child/Youth)</li> <li>• Pediatric Emergency Medicine (Outpatient - Child/Youth)</li> <li>• Pediatric Endocrinology (Outpatient - Child/Youth)</li> <li>• Pediatric General Surgery (Inpatient - Child/Youth) (Outpatient - Child/Youth)</li> <li>• Pediatric Nephrology (Outpatient - Child/Youth)</li> <li>• Pediatric Ophthalmology (Outpatient - Child/Youth)</li> <li>• Pediatric Otolaryngology (Outpatient - Child/Youth)</li> <li>• Pediatric Plastic Surgery (Outpatient - Child/Youth)</li> <li>• Pediatric Unit (Inpatient)</li> <li>• Plastic Surgery (Surgical Services)</li> <li>• Post Anesthesia Care Unit (PACU) (Inpatient)</li> <li>• Radiation Oncology (Imaging/Diagnostic Services)</li> <li>• Sleep Laboratory (Sleep Laboratory)</li> <li>• Sterile Medication Compounding (Inpatient)</li> <li>• Teleradiology (Imaging/Diagnostic Services)</li> <li>• Ultrasound (Imaging/Diagnostic Services)</li> <li>• Urology (Surgical Services)</li> </ul>
<b>Cincinnati Children's Hospital Medical Center</b> 3430 Burnet Avenue Cincinnati, OH 45229	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Cincinnati Children's Perlman Center @ Stepping Stones</b> 2300 Drex Ave Cincinnati, OH 45212	<b>Services:</b> <ul style="list-style-type: none"> <li>• Single Specialty Practitioner (Outpatient)</li> </ul>



## Locations of Care




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Locations of Care	Available Services
<b>Cincinnati Children's Home Care Services</b> 400 Oak St Cincinnati, OH 45229	<b>Services:</b> <ul style="list-style-type: none"> <li>• Canes and Crutches</li> <li>• Commodes</li> <li>• Durable Medical Equipment</li> <li>• Hospital Beds - Electric</li> <li>• Hospital Beds - Manual</li> <li>• Patient Lifts and Accessories</li> <li>• Physical Medicine and Rehabilitation</li> <li>• Power Operated Vehicles (or scooters)</li> <li>• Power Wheelchairs</li> <li>• Support Surfaces for Beds (New)</li> <li>• Walkers, Canes and Crutches</li> <li>• Wheelchair Seating / Cushions</li> <li>• Wheelchairs - Manual Non-Custom</li> <li>• Wheelchairs-Complex Rehabilitative Manual</li> <li>• Wheelchairs-Complex Rehabilitative Manual Related Accessories</li> <li>• Wheelchairs-Complex Rehabilitative Power</li> <li>• Wheelchairs-Complex Rehabilitative Power Related Accessories</li> <li>• Wheelchairs-Standard Manual Related Accessories and Repairs</li> <li>• Wheelchairs-Standard Power Related Accessories and Repairs</li> </ul>
<b>Hopple Street Neighborhood Health Center</b> 2750 Beekman Street Cincinnati, OH 45229	<b>Services:</b> <ul style="list-style-type: none"> <li>• General Laboratory Tests</li> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>MRI Kenwood</b> 7690 Montgomery Road Cincinnati, OH 45236	<b>Services:</b> <ul style="list-style-type: none"> <li>• Outpatient Clinics (Outpatient)</li> </ul>
<b>Therapeutic Interagency Program</b> 2850 Winslow Avenue Cincinnati, OH 45229	<b>Services:</b> <ul style="list-style-type: none"> <li>• Other</li> </ul>







## 2019 National Patient Safety Goals

### Symbol Key 3

-  The organization has met the National Patient Safety Goal.
-  The organization has not met the National Patient Safety Goal.
-  The Goal is not applicable for this organization.

### Behavioral Health Care and Human Services




Safety Goals	Organizations Should	Implemented
Improve the accuracy of the identification of individuals served.	Use of Two Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
The organization identifies safety risks inherent in the population of the individuals it serves.	Identifying Individuals at Risk for Suicide	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."








## 2019 National Patient Safety Goals

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-  The organization has met the National Patient Safety Goal.
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### Home Care




Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
Improve the safety of using medications.	Reconciling Medication Information	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
Reduce the risk of patient harm resulting from falls.	Implementing a Fall Reduction Program	
The organization identifies safety risks inherent in its patient population.	Identifying Risks Associated with Home Oxygen	

For further information and explanation of the Quality Report contents, refer to the "Quality Report User Guide."


















## 2019 National Patient Safety Goals

### Symbol Key 3

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### Hospital

Safety Goals	Organizations Should	Implemented
Improve the accuracy of patient identification.	Use of Two Patient Identifiers	
	Eliminating Transfusion Errors	
Improve the effectiveness of communication among caregivers.	Timely Reporting of Critical Tests and Critical Results	
Improve the safety of using medications.	Labeling Medications	
	Reducing Harm from Anticoagulation Therapy	
	Reconciling Medication Information	
Reduce the harm associated with clinical alarm systems.	Use Alarms Safely on Medical Equipment	
Reduce the risk of health care-associated infections.	Meeting Hand Hygiene Guidelines	
	Preventing Infections that are difficult to treat	
	Preventing Central-Line Associated Blood Stream Infections	
	Preventing Surgical Site Infections	
	Preventing Catheter-Associated Urinary Tract Infection	
The organization identifies safety risks inherent in its patient population.	Identifying Individuals at Risk for Suicide	
Universal Protocol	Conducting a Pre-Procedure Verification Process	
	Marking the Procedure Site	
	Performing a Time-Out	